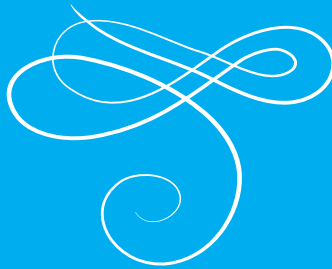




AUTHORIZED
NICE USER GROUP MEMBER



This Certifies

as member of The NICE User Group (NUG)
in good standing since

with all rights and privileges pertaining thereof.
Set down and signed this day of

The NICE User Group (NUG) is a knowledge community for customers of NICE Systems. The broad membership represents both technical and business users across all industries, from various size organizations, and from regions around the globe.

Barb Bleiler, Chief Executive Officer

A handwritten signature in black ink, reading "Barb Bleiler".

