

SAP on Azure Enablement

Wednesday, Oct 14, 2020

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Module Two – Week Two

Day 1 – Monday, Oct 18th, 2020

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SAP on Azure Partner Enablement

Module Two – Week Two

Day 1 - Azure Security & Best Practices for SAP



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Check-in

We are happy to host you ©

https://aka.ms/apac-enablementcheck-in

https://aka.ms/apac-sap-enablement



Agenda

- 1. Security Model
- 2. Azure Security Services
- 3. Azure Defender
- 4. Security Management
- 5. Running a secured Global SAP instance on Azure

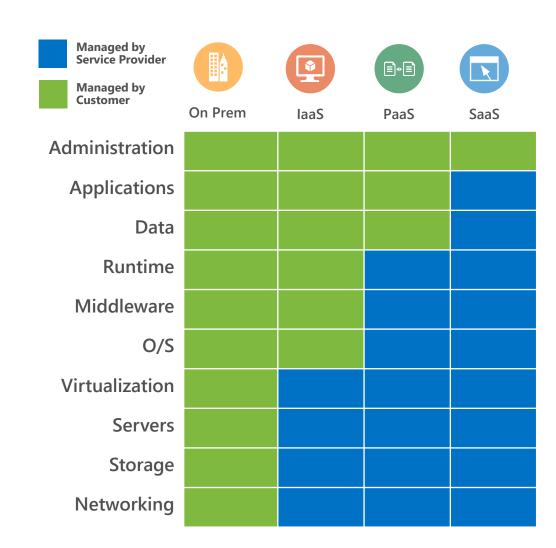
Cloud Services Security is a Shared Responsibility

Microsoft

Microsoft cloud services are built on a foundation of trust and security. Microsoft provides you security controls and capabilities to help you protect your data and applications. The security of your Microsoft cloud service is a partnership between You and Microsoft.

You

You own your data and identities and the responsibility for protecting them, the security of your onpremises resources, and the security of cloud components you control (varies by service)



Technical Details on Azure internal architecture

Most current information in documentation

https://docs.microsoft.com/en-us/azure/security/azure-security-infrastructure

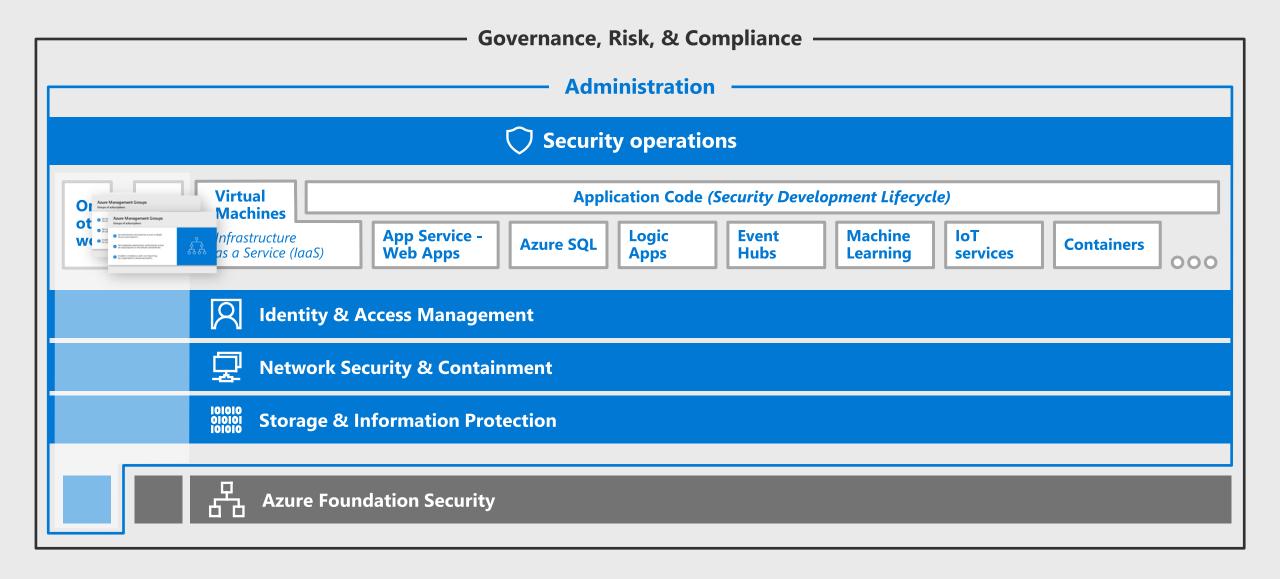
3rd party validated information in Service Trust Portal (STP) - https://servicetrust.microsoft.com/ - Requires NDA

Most frequently requested information is:

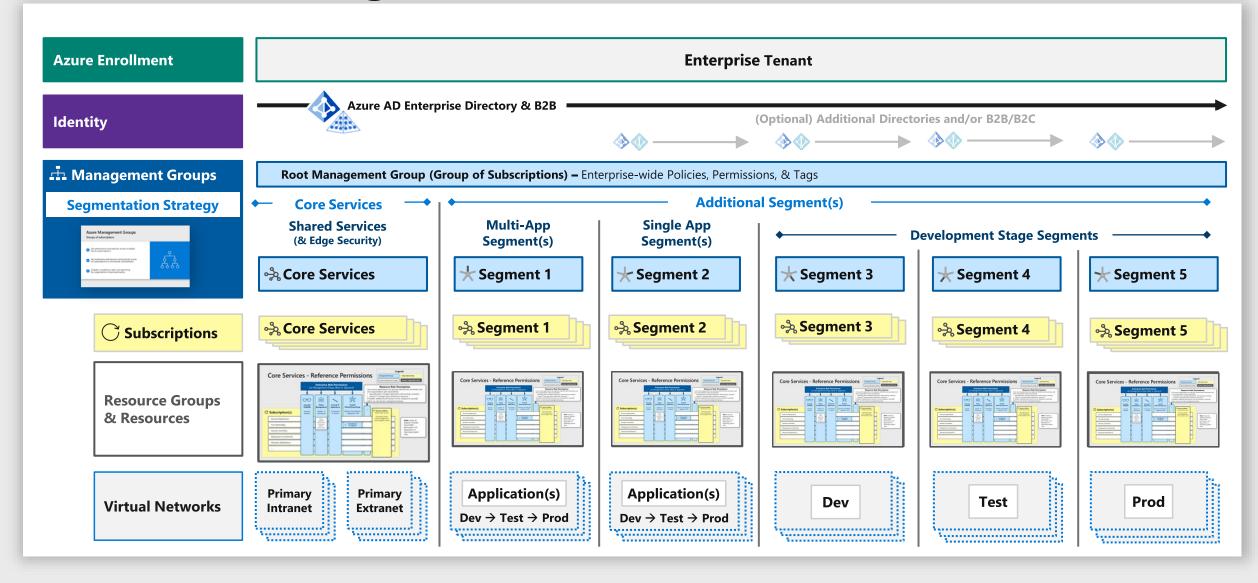
- Azure & Azure Government SOC 2 Type 2 Report (in STP)
- Azure FedRAMP Moderate System Security Plan (in STP)
- Cloud Security Alliance (CSA) STAR Self-Assessment https://www.microsoft.com/en-us/trustcenter/compliance/csa-self-assessment
- CIS Benchmark https://azure.microsoft.com/en-us/resources/cis-microsoft-azure-foundations-security-benchmark/



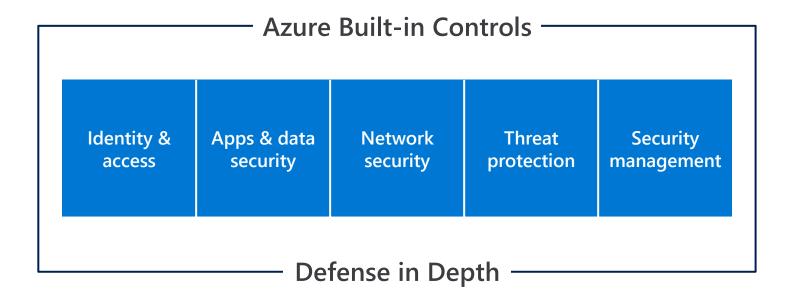
Azure Security Reference Model



Reference Design - Azure Administration Model







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Security Services

Identity and access management

Identity and access management

Secure identities to reach zero trust



Secure authentication, Conditional Access, MFA, SSO



Role based access control, Privileged Identity Management



Identity protection, User Lifecycle Management

Best practices - Identity & Access Management

Centralize Identity management. Designate a single Azure AD directory as the authoritative source.

Enforce SSO and Multi Factor Authentication.

Leverage Azure RBAC with Privileged Identity Management.

Actively monitor for suspicious activities using AAD anomaly reports.

Use Azure AD for storage authentication.

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Security Services

Apps and data security

Control data through its lifecycle

Standard Data Protection



At rest

Encrypt data when stored in blob storage, database, etc.

Examples:

Azure Storage Service Encryption

SQL Server Transparent Database Encryption (TDE)



In transit

Encrypt data that is flowing between untrusted public or private networks

Examples:

HTTPS

TLS

Protect data in use



In use

Protect/Encrypt data that is in use during computation

Examples:

Trusted Execution Environments such as Intel SGX and VBS

Homomorphic encryption

Azure Data Encryption

Layers (and why each is important)

Encrypt Documents and unstructured data

- Regulatory requirements
- Data Leakage (malicious or inadvertent)

Application Layer Encryption

- Meet regulatory requirements
- Mitigate against attacks on cloud provider/infrastructure

Azure Service Encryption

- Same as application layer
- Near zero management effort (for Microsoft managed key)

Virtual Machine / Operating Systems

Mitigate against loss/leakage of VM Disks from storage account

Storage System

- Mitigate against attacks on cloud provider/infrastructure
- On by default and unable to disable

Encryption Technologies

- <u>Azure Information Protection (AIP)</u> or 3rd party solutions
- **BYO Encryption** .NET Libraries, client-side encryption, etc.
- SQL <u>Transparent Data Encryption</u>, <u>Always Encrypted</u>>
- **HDInsight** Encryption
- Azure Backup Encrypted at Rest, Encrypted VM support
- <u>Azure Disk Encryption</u> < BitLocker [Windows], DM-Crypt [Linux] >
- Partner Volume Encryption <CloudLink® SecureVM, Vormetric, etc.>
- BYO Encryption <Customer provided>
- Azure Storage Service Encryption (server side encryption) <AES-256, Block, Append, and page Blobs>

Azure Storage

Azure Cloud Storage:

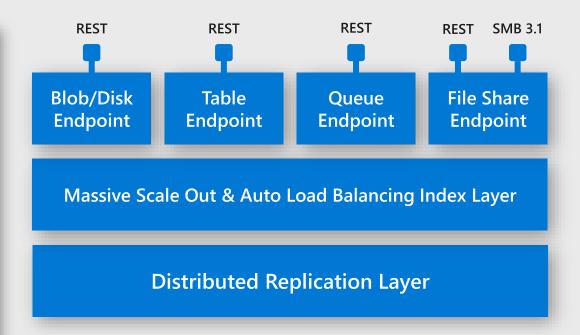
- Object based, durable, massively scalable storage
- Designed from ground up by Microsoft
- Presents as Blobs, Disks, Tables, Queues and Files
- Accessed via REST APIs, Client Libraries and Tools

Access Control

- Azure Active Directory (Azure AD)
- Symmetric Shared Key Authentication
- Shared Access Signature (SAS)

Notable Security Attributes

- All data is encrypted by the service
- No read without write (mitigate cross-tenant data leaks)
- Maintains 3 Synchronous copies of data
- Virtual storage, not dedicated disks
- Detailed activity logging availability (Opt in)
- Data will remain only in the region you choose



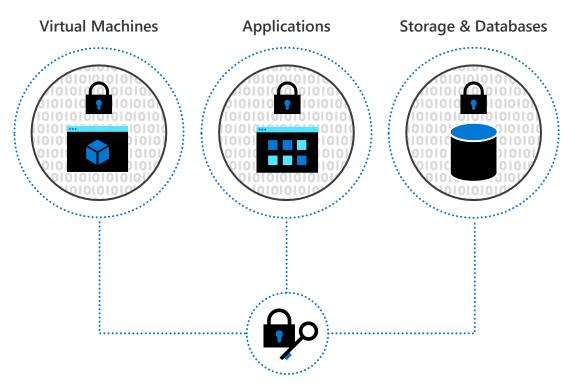


Safeguard cryptographic keys and other secrets used by cloud apps and services

Encrypt keys and small secrets using keys in Hardware Security Modules (HSMs)

Simplify and automate tasks for SSL/TLS certificates, enroll and automatically renew certificates

Rapidly scale to meet the cryptographic needs of your cloud applications and match peak demand



Key, Secrets & Certificate Management- Azure Key Vault

Azure Storage Firewalls

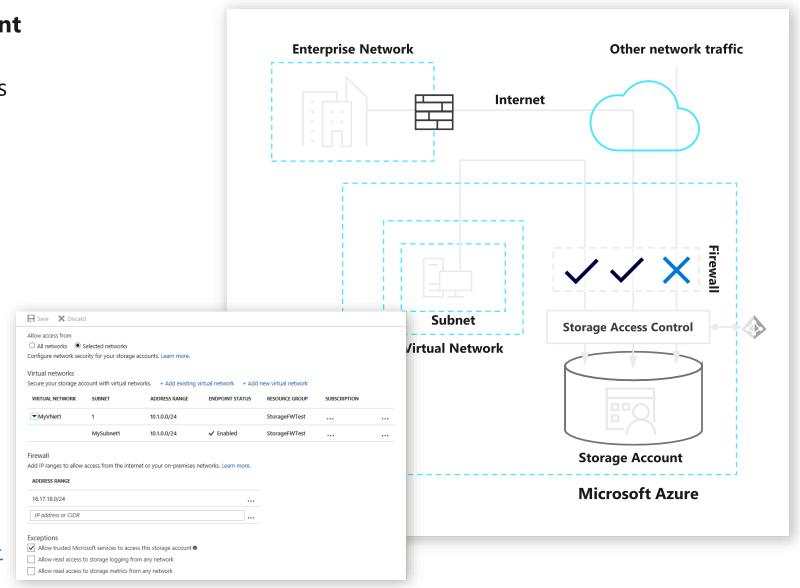
Configured on each Storage Account (prompt during creation)

- Controls network access using ACLs
- Enforced on all network protocols
- If not configured, all networks can access

Authentication is still required to access storage (Azure AD, SAS tokens, etc.)

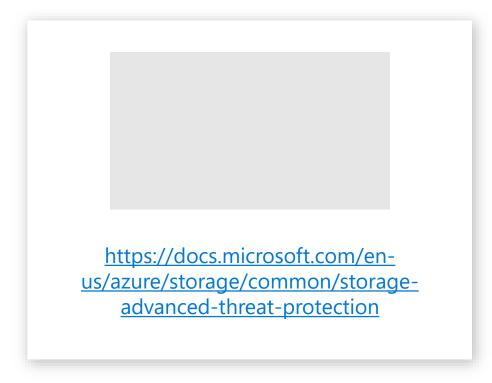
Access by Azure Services must be configured to allow connection (checkbox)

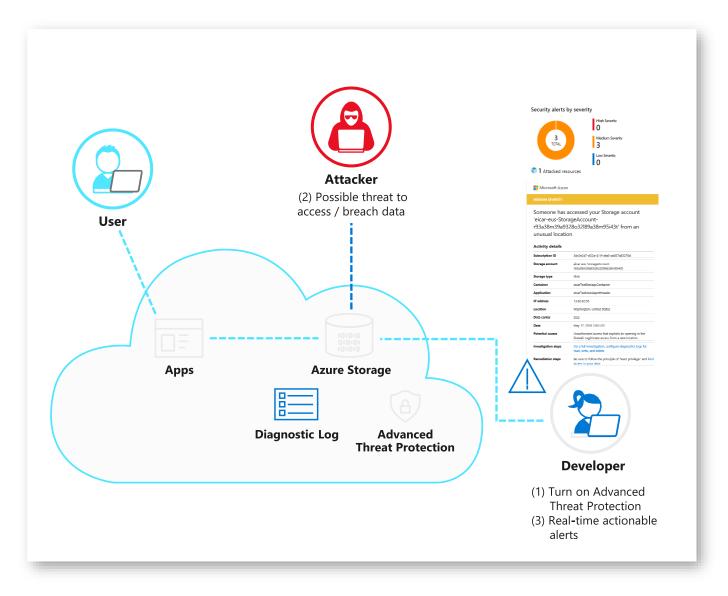
- VM Access to VM Disks not affected by storage firewall
- https://docs.microsoft.com/enus/azure/storage/common/storagenetwork-security



Azure Defender for Azure Storage

- Alerts on anomalous access& potential data exfiltration
- · Investigation & remediation guidance
- · Alerts in Azure Security Center

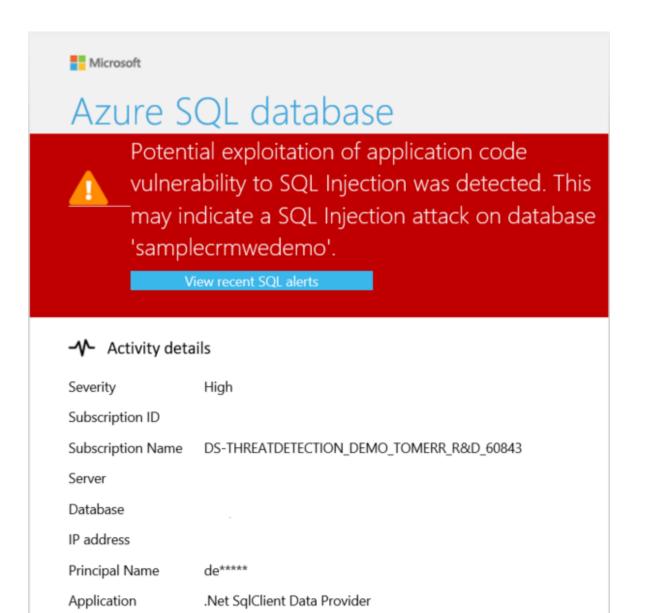




Advanced Threat Protection for Azure SQL Database

- Alerts on anomalous database activities
 & unusual access or exploit of database
- · Alerts in Azure Security Center
- For a full investigation experience, it is recommended to enable <u>SQL Database Auditing</u>

https://docs.microsoft.com/enus/azure/sql-database/sql-databasethreat-detection-overview



Best practices – Apps and Data security

Leverage Key Vault to store cryptographic keys and secrets. Control access through RBAC

Manage Azure Key Vault access at Management plane and Data plane

Encrypt data and rest and data in transit. Use client-side encryption for high value data

Leverage Advance Data Security (ADS) for Azure SQL

Leverage Azure Security Center to identify assets that do not have encryption at rest enabled

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Security Services:

Network security

Network protection services enabling zero trust



DDoS protection



Web Application Firewall



Azure Firewall



Network Security Groups



Service Endpoints

DDOS protection tuned to your application traffic patterns

Centralized inbound web application protection from common exploits and vulnerabilities

Centralized outbound and inbound (non-HTTP/S) network and application (L3-L7) filtering

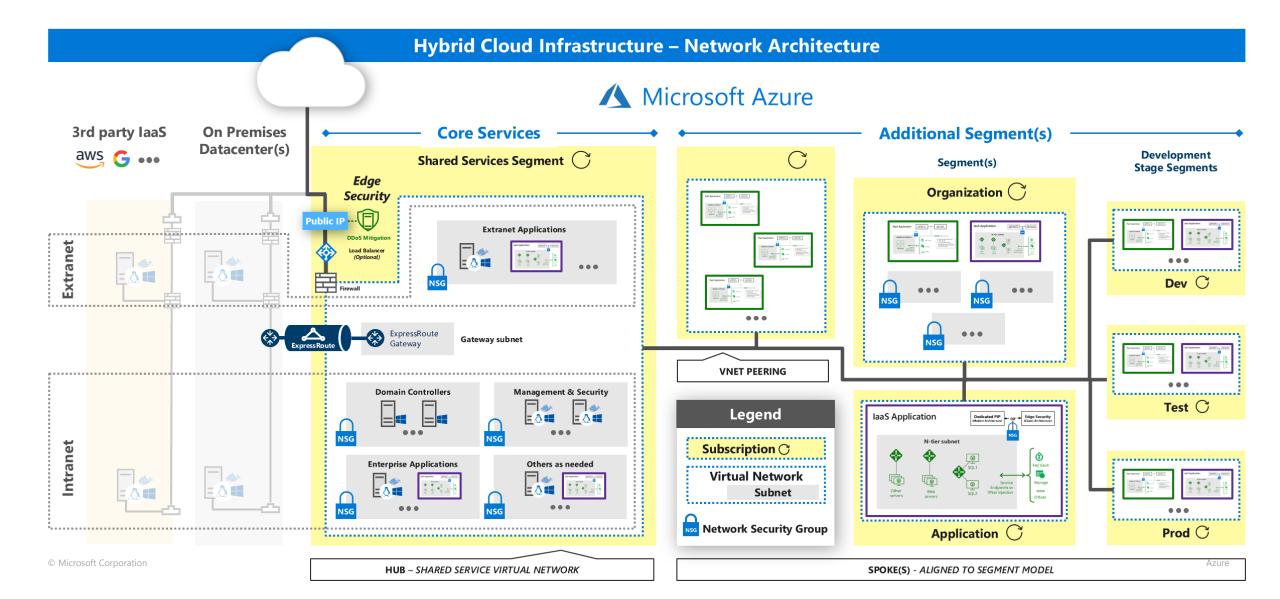
Distributed inbound & outbound network (L3-L4) traffic filtering on VM, Container or subnet

Restrict access to Azure service resources (PaaS) to only your Virtual Network

Application protection

Micro segmentation

Reference Enterprise Design - Azure Network Security



Best practices – Network Security

Adopt a Zero Trust approach

Control routing behavior and avoid implications of default routes

Disable RDP/SSH Access to virtual machines over internet

Choose whether to use Native Azure Controls or 3rd party Network Virtual Appliances (NVAs) for internet edge security (North-South)

Simplify NSG rule management by defining application security groups (ASGs)

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Azure Security Center



Strengthen multi cloud security posture

Secure Score Policies and compliance

Improved automation



Leveraging Azure Arc



Protect your hybrid cloud with Azure Defender

For servers

For cloud native workloads

For databases and storage

For Azure service layers

For IoT devices



Protect Linux and Windows servers from threats

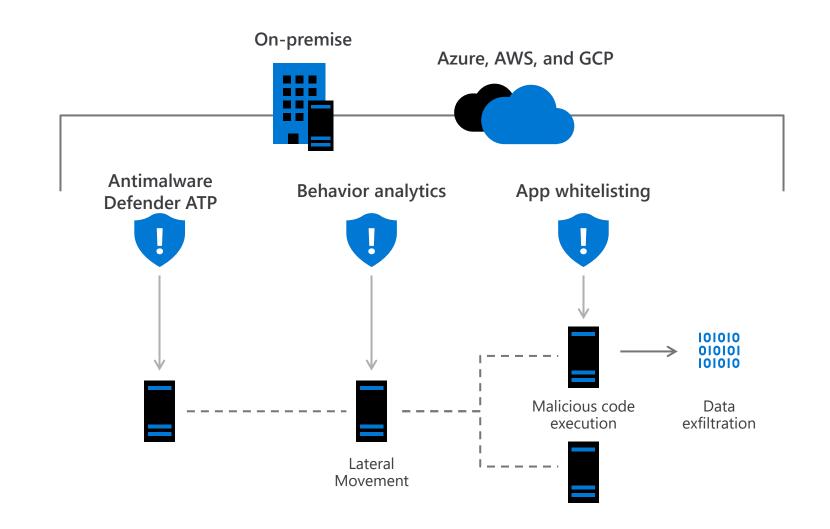


Reduce open network ports

- Use Just-in-Time VM to control access to commonly attacked management ports
- Limit open ports with adaptive network hardening

Block malware with adaptive application controls

Protect Windows servers and clients with the integration of Microsoft Defender ATP and Linux servers



Protect your workloads from threats

Use industry's most extensive threat intelligence to gain deep insights

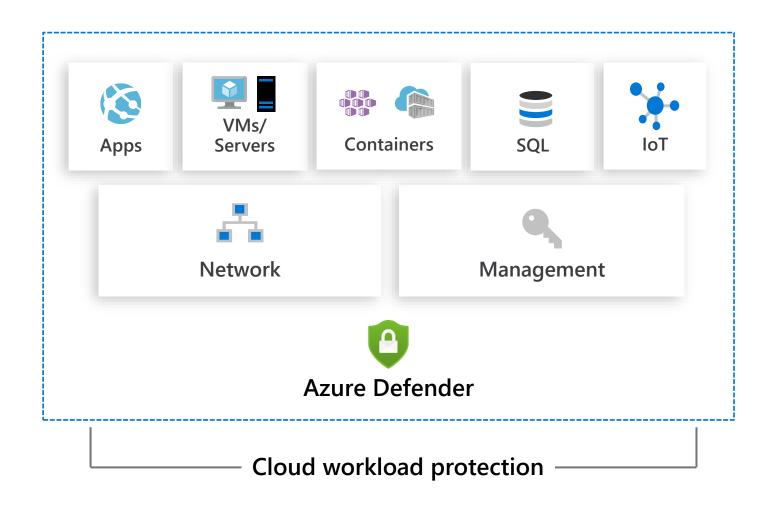
Detect & block advanced malware and threats for Linux and Windows Servers on any cloud

Protect cloud-native services from threats

Protect data services against malicious attacks

Protect your Azure IoT solutions with near real time monitoring

Service layer detections: Azure network layer and Azure management layer (ARM)



Threat Detection - How Azure Defender detects threats?

Integrated Threat Intelligence

Threat Intel from Microsoft Cloud Services, DCU, MSRC and third parties

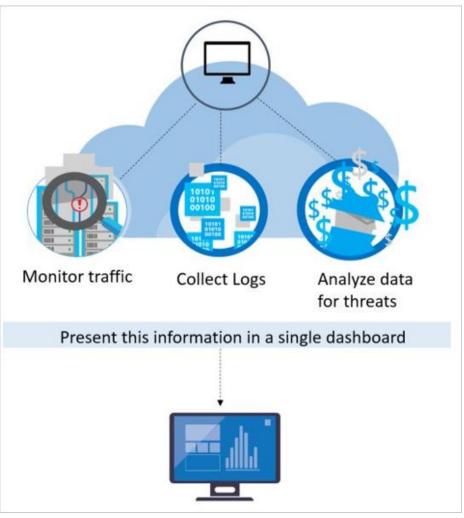
Behavioral Analytics

Behavioral analytics achieved by comparing data to collection of known patterns, determined through complex ML.

Anomaly Detection

Personalized and focuses detection on baselines that are specific to your deployments





https://docs.microsoft.com/en-us/azure/security-center/security-center-alerts-overview

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Security posture management with Secure Score

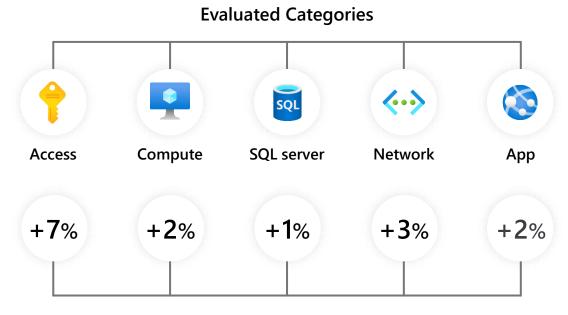


Gain instant insight into the security state of your cloud workloads

Address security vulnerabilities with prioritized recommendations

Improve your Secure Score and overall security posture in minutes

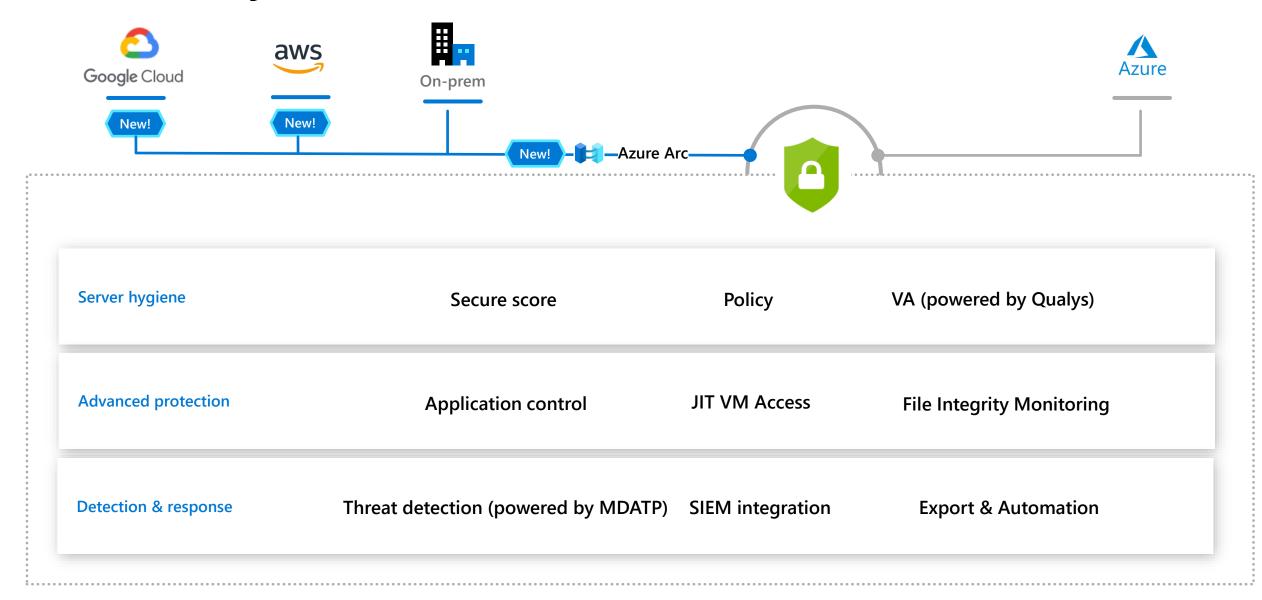
Speed up regulatory compliance



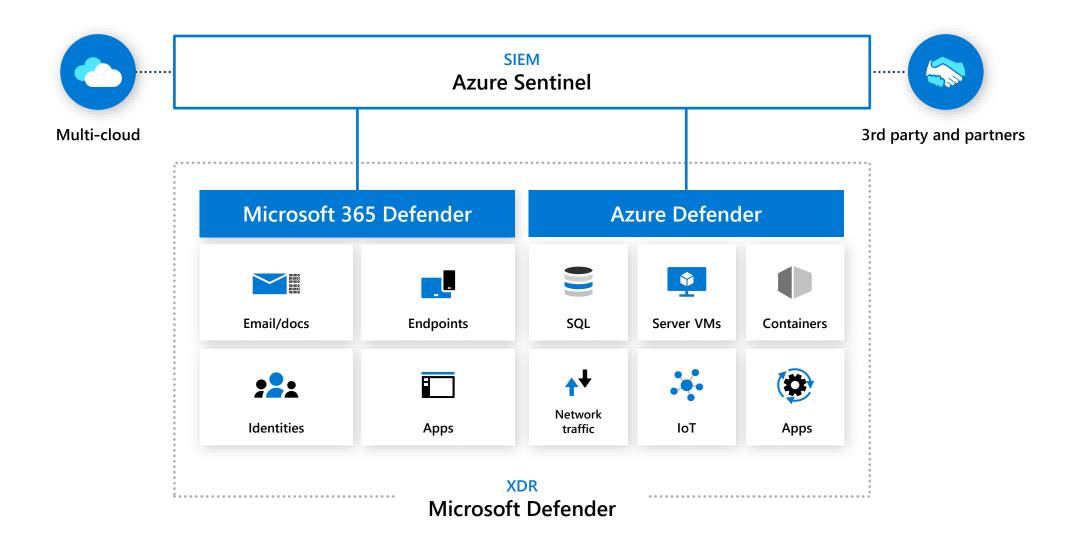
Secure Score Impact



Protect hybrid workloads



Integrated threat protection for your enterprise



Azure security



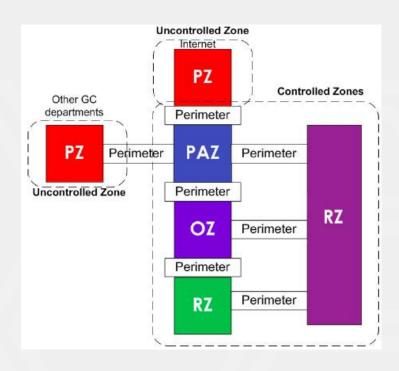
Defense in Depth

Identity & access	Apps & data security	Network security	Threat protection	Security management
Role based access	Encryption	DDoS Protection	Antimalware	Log Management
Multi-Factor Authentication	Confidential Computing	NG Firewall	Al Based Detection and Response	Security Posture Assessment
Central Identity Management	Key Management	Web App Firewall	Cloud Workload Protection	Policy and governance
Identity Protection	Certificate Management	Private Connections	SQL Threat Protection	Regulatory Compliance
Privileged Identity Management	Information Protection	Network Segmentation	IoT Security	SIEM

Microsoft + Partners

Security baseline for SAP

Scope Security Requirements



- Determine the corporate IDS/IPS posture for public cloud.
- Review NVA architecture and limits from a UDR and BGP routing perspective
- Determine if horizontal scale can be achieved by a system agent rather than traffic pattern matching
- What is the zoning model? https://www.cse-cst.gc.ca/en/node/266/html/27445
- Review AAD and Subscription security boundary constructs
- Match security posture to network posture





Scope Security Requirements

- Review data security requirements as it pertains to AAA/RBAC as well as EFS or encryption requirements.
- Ensure backup solution matches the posture
- Ensure backup

retention has suitable compensation and controls for audit compliance

 Review logging requirements for accessibility and security

High Risk (Confidential)

- · Protected health information
- Personally identifiable information
- Financial data
- · Employment records
- Research data involving human subjects
- User account or system passwords providing access to above elements

Moderate Risk (Restricted)

- Student records, except where covered under high risk
- · Unpublished research data
- De-identified health-related research data
- · WCM operational data
- WCM intellectual property
- Donors or potential donors
- · Information security data
- Other internal WCM data, limited by intention or discretion of author or owner

Low Risk (Public)

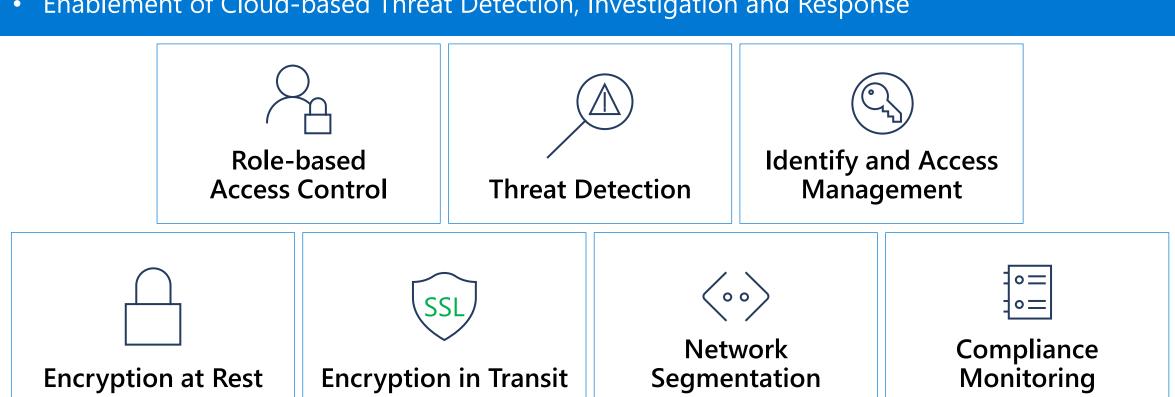
- WCM public websites
- Public Directory data
- Publicly available research data sets
- · Published research
- Press releases
- Job postings





Security Baseline for SAP on Azure

- Assessment of security posture and compliance requirement
- Mapping to Azure native security services and features
- Enablement of Cloud-based Threat Detection, Investigation and Response



Identity and Access Management **Network Security** Data security Security posture management (CSPM) Threat protection (CWPP) **Security Operations**

Identity and Access Management

- Build zero trust approach to security for both SAP admins and end users using Azure AD SSO, Conditional Access and MFA.
- Leverage existing Azure AD based credentials, MFA and RBAC controls for SAP.
- Use Azure AD privileged identity management for time bound and approval-based access to resources on Azure.
- Resource locking to prevent accidental/unintentional deletion or modification of SAP on Azure environment.

Network Security

- Secure hybrid connectivity Azure ExpressRoute already in place and provides secure private connection.
- Network segmentation Azure Network Security groups and Application Security Groups for micro segmentation on Azure
- Public endpoints DDoS protection, App Gateway, Azure Front Door, WAF and Azure Firewall or NVAs
- Leverage Azure Bastion to access your environment
- Enable Just In Time access with Azure Defender

Data security

- Encryption at rest and encryption in transit controls.
- Azure key vault to store encryption keys, SSL/TLS certificates and other secrets.
- Azure Disk Encryption for SAP Application and Database servers.
- Transparent data encryption for SAP DBMS servers to encrypt data, logs and backups
- Leverage Managed Identities to access Azure services

Security posture management (CSPM)

- Track Security score, compliances and benchmarks like CIS 1.1.0, PCI DSS, SOC TSP. Define custom security baselines
- Hardening of the server OS. Vulnerability assessment for application and database servers and container images
- Updates management with Azure automation. Guest OS configurations check and DSC.
- AI/ML assisted application whitelisting recommendations and audit of unapproved executions
- Audit file and registry changes with investigation and dashboarding capabilities

Threat protection (CWPP)

- Detection of advance persistent threats using Threat Intel, AI/ML and UEBA for Azure Storage, Networking, DB services, Azure Key Vault, Containers and VMs.
- EDR and EPP for servers VMs using best in class Microsoft Defender ATP solution. Integrated natively with ASC Std, Sentinel.
- Just in time VM access and Adaptive network hardening using AI/ML assisted learning of network traffic and NSG rules

Security Operations

- Azure offers two options. Either leverage Azure Sentinel or integrate with existing third party SIEM
- Azure Sentinel comes with out of box use cases for SAP on Azure. No need to take logs, alerts out of Azure environment. Avoid egress, latency and parsing dependencies on external SIEM.
- Collect, corelate and analyze logs within Azure environment.

Azure Monitor for SAP- Architecture Diagram

What data does Azure Monitor for SAP solutions collect?

High-availability Pacemaker cluster telemetry:

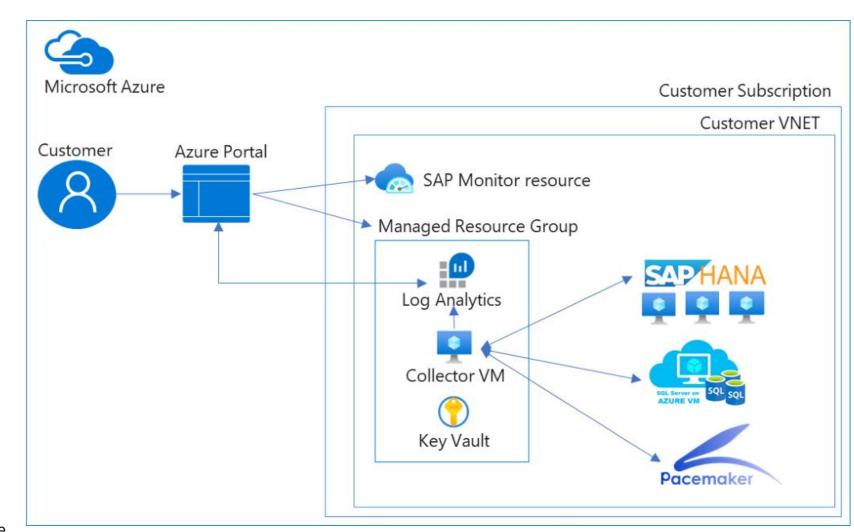
- •Node, resource, and SBD device status
- Pacemaker location constraints
- Quorum votes and ring status
- Others

SAP HANA telemetry:

- •CPU, memory, disk, and network utilization
- •HANA System Replication (HSR)
- •HANA backup
- •HANA host status
- •Index server and Name server roles

Microsoft SQL server telemetry:

- •CPU, memory, disk utilization
- •Hostname, SQL Instance name, SAP System ID
- •Batch Requests, Compilations, and page Life Expectancy over time
- •Top 10 most expensive SQL statements over time
- •Top 12 largest table in the SAP system
- •Problems recorded in the SQL Server Error logs
- •Blocking processes and SQL Wait Statistics over time



Azure Sentinel for SAP- Private Preview (NDA)

Collect data at cloud scale—across all users, devices, applications and infrastructure, both on-premises and in multiple clouds

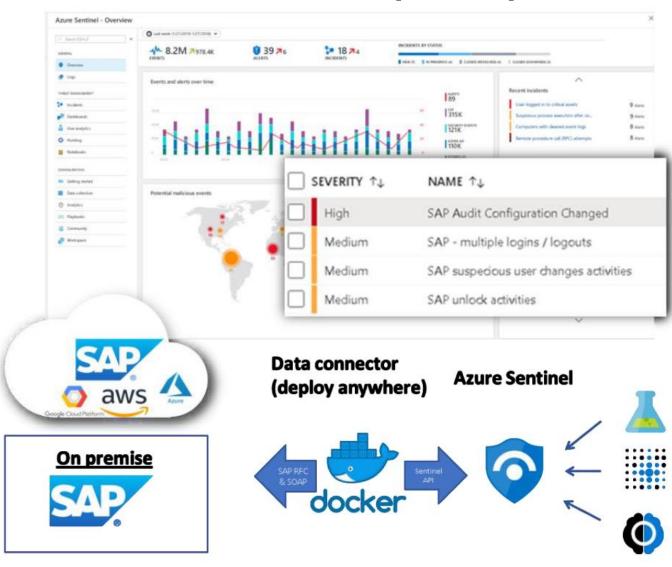
Detect previously uncovered threats and minimize false positives using analytics and unparalleled threat intelligence from Microsoft

Investigate threats with AI and hunt suspicious activities at scale, tapping into decades of cybersecurity work at Microsoft

Respond to incidents rapidly with built-in orchestration and automation of common tasks

Cloud speed and scale

Invest in security, not infrastructure setup and maintenance with first cloud-native SIEM from a major cloud provider. Never again let a storage limit or a query limit prevent you from protecting your enterprise. Start using Azure Sentinel immediately, automatically scale to meet your organizational needs and only pay for the resources you need.

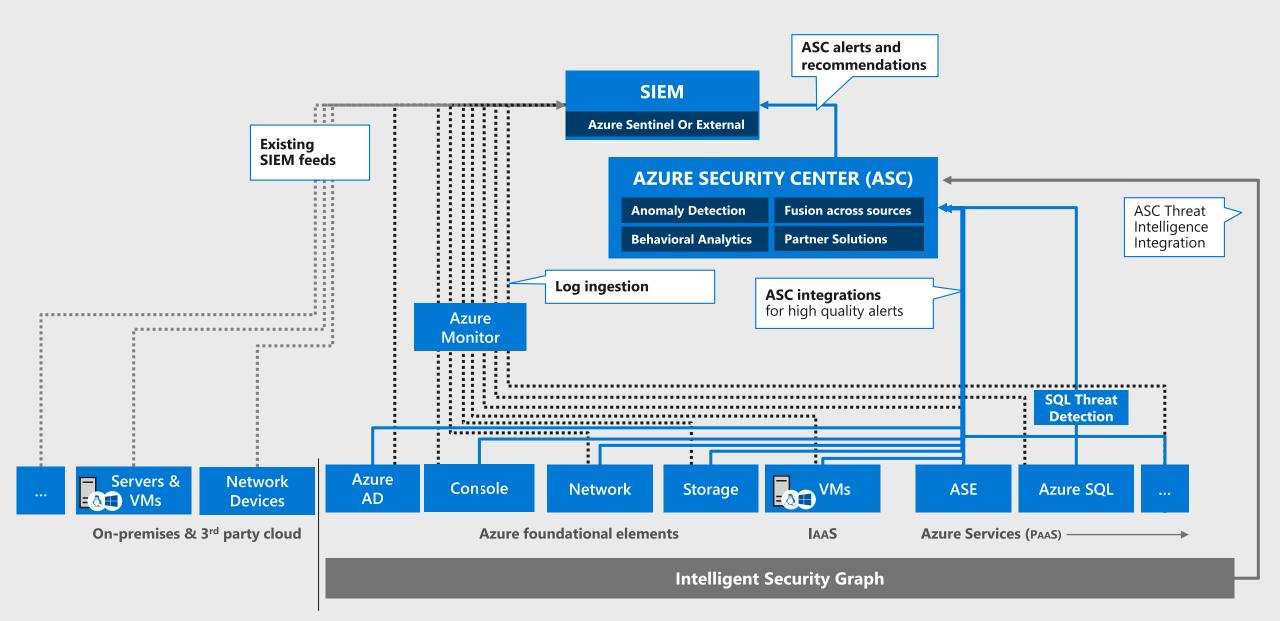


Log Ingestion Workbooks

Alert Rules, Incidents

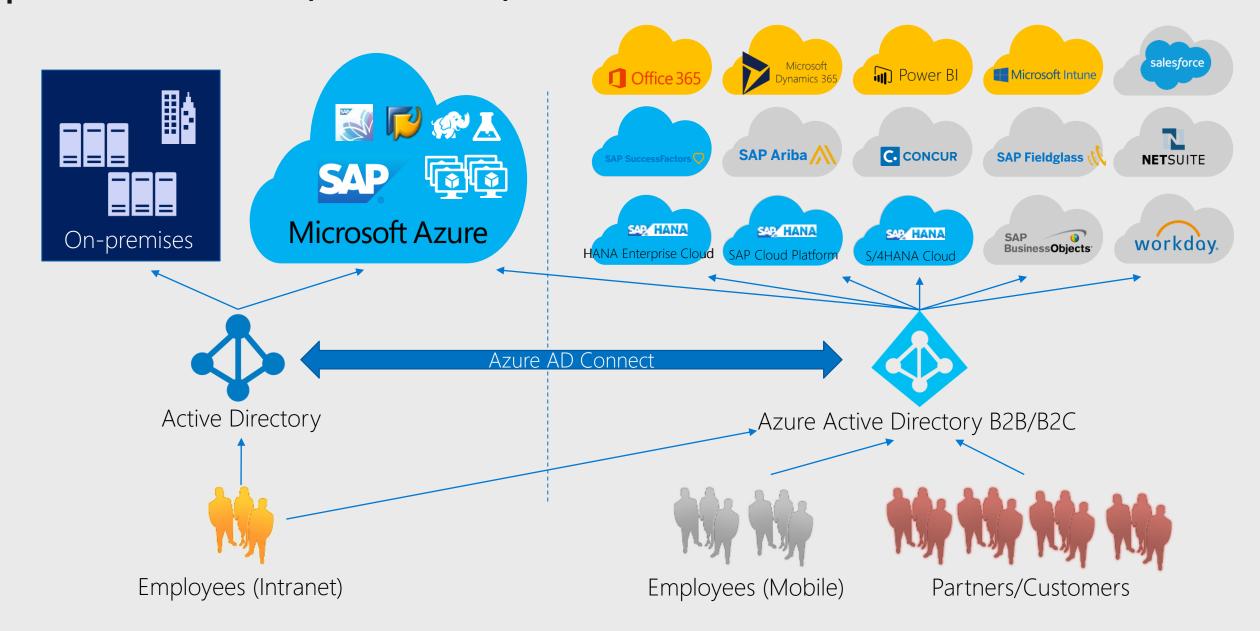
Automation, SOAR

Security visibility on Azure



SSO Scenarios

Secure Enterprise Single Sign On including Partners Onpremises & Cloud (laaS & SaaS), SAP & Non-SAP

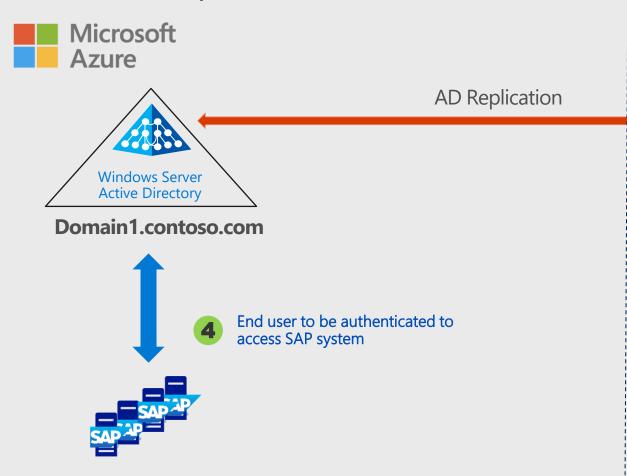


SAP Single sign-on – scenarios

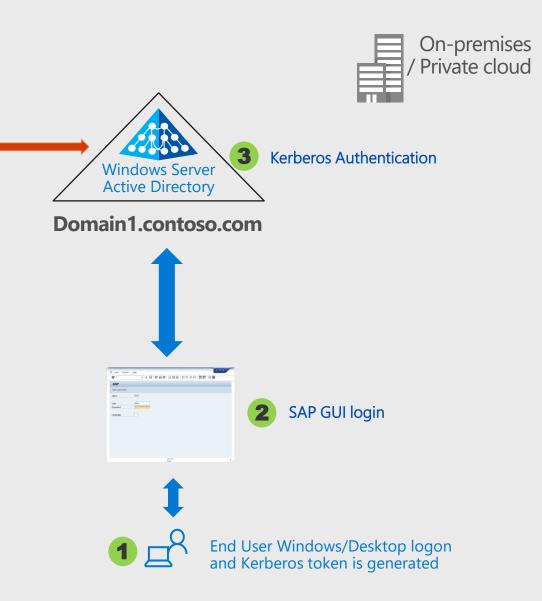
Technology	On-Premise	Cloud
X.509 Certs	Support web and desktop apps	Require additional configuration
Kerberos/SPNEGO	Support web and desktop apps	AD/DS based additional configuration
SAML	Support browser Applications	Support browser applications

SSO - Hybrid Scenario (Kerberos/SPNEGO)

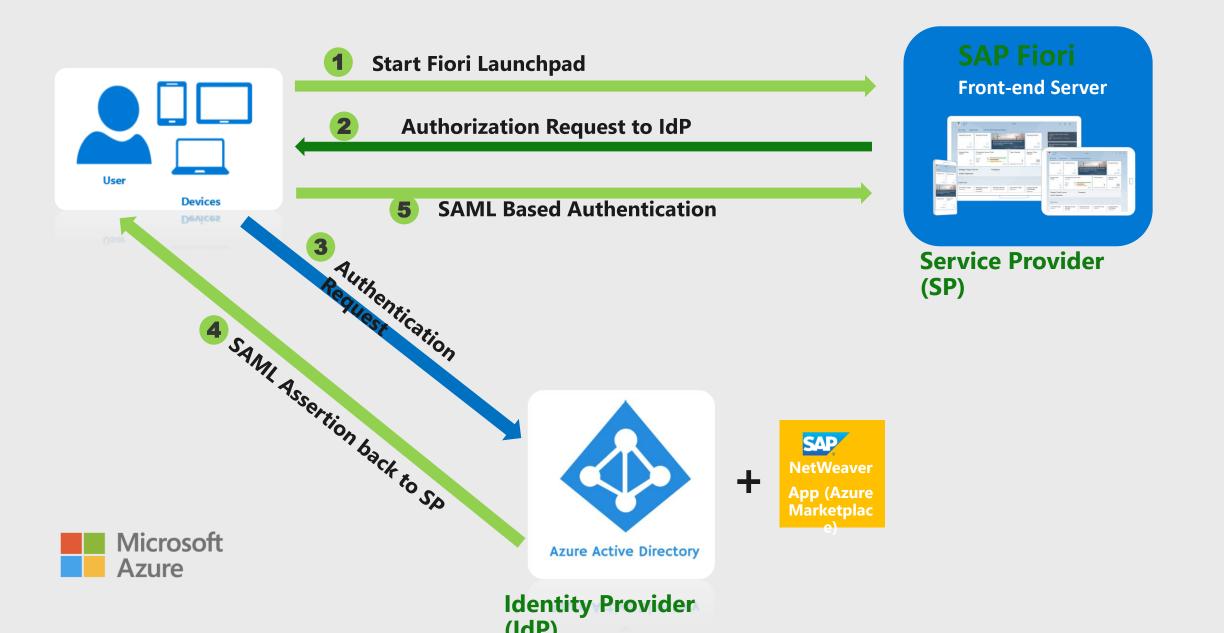
On Premise AD replicated to Azure



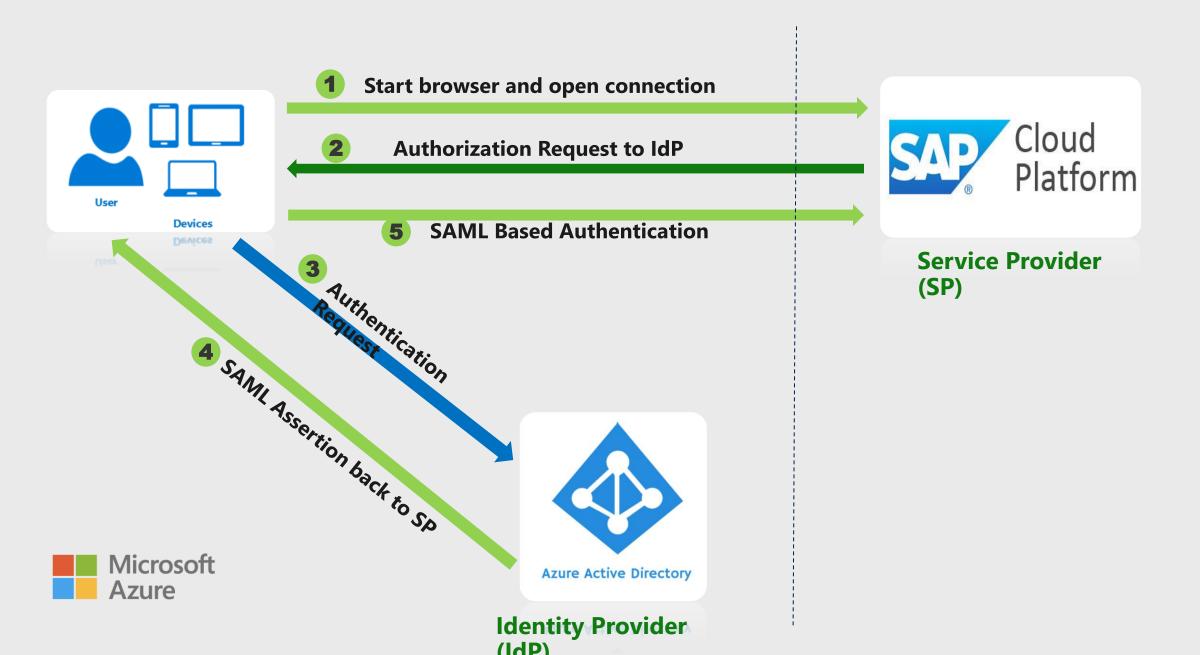
- On-prem AD/DNS extended into Azure. SAP systems located on-premises and Azure in same domain/AD
- ExpressRoute recommended for Production SAP private dedicated connection which offers reliability (SLA), faster speed up to 100Gb/s(*), lower latency and higher security
- DR for On-premise AD in Azure



SSO(SAML) through SAP Fiori and Azure AD



SSO (SAML) to SAP C4C with Azure AD



SAP Single sign-on – References

- Azure Active Directory integration with SAP NetWeaver
- SAP Single Sign-On using Azure AD Domain Services
- Fiori Launchpad SAML Single Sign-On with Azure AD
- Azure Active Directory integration with SAP Cloud for Customer

Q&A

Reach out to the team sap-on-azure-pe-apac@microsoft.com

Feedback

Your feedback is very important for us.

Your responses are Anonymous

https://aka.ms/SAPAPAC-POE-FEEDBACK





SAP on Azure Enablement

Next Session – Azure Governance

Tuesday, Oct 19, 2020, 10am SGT

Reach out to the team sap-on-azure-pe-apac@microsoft.com



