



Ada Health GmbH
Neue Grünstraße 17
10179 Berlin

Reference Letter

Mr. Marco Micera was employed in our company's Technology Department as Senior DevOps Engineer from 01.05.2022 to 30.06.2025.

Ada Health was founded in 2011 by doctors, scientists, and software developers and is an AI-powered health platform that helps millions of people worldwide better understand their health and find the right next steps for appropriate treatment. Ada Health's goal is to make the future of personalized healthcare accessible to everyone. Ada's advanced technology is used in clinical decision-making, enabling health insurers and healthcare providers to deliver high-quality and effective care. The Ada Health app was launched globally in 2016 and is the number one medical app in over 130 countries. Ada Health employs more than 200 staff from over 50 nations across Berlin, London, the United States and Canada.

His extensive area of responsibility included the following activities:

- Built a one-click Azure infrastructure bootstrap for a major enterprise client, enhancing DRP readiness to meet 99.9% uptime requirements.
- Managed FinOps operations using DoIT and native GCP, Azure, and AWS cost tools to monitor spend, analyze trends, and detect anomalies.
- Handled on-call incidents for cloud and Kubernetes with PagerDuty, kubectl, Honeycomb tracing, and E2E testing.

Achievements

- Cut MongoDB production costs by 56% (\$22.8k/year) by optimizing database storage and reclaiming unused space with zero downtime.

- Saved 7 weeks/year by automating company-wide Helm changes via centralized base charts, cutting deployment time from months to <1 hour.
- Ensured GDPR compliance with Terraform-managed GCS archives using TTL rules and audit-proof access controls for deleted medical data.
- Cut Terraform provisioning time by 89% (18 → 2 mins) for 134 customer-specific IaC folders through selective provisioning, saving \$1.8k/year.
- Reduced MongoDB IAM-related support tickets by 60% by integrating IAM with Terraform, enabling self-service access via approval workflows.

Mr. Micera possesses excellent in-depth specialist knowledge even in peripheral fields, which he always applied to our business processes in a most effective and beneficial manner. His ability to familiarise himself quickly enabled him to understand even the most complex situations immediately and to recognise key aspects. Mr. Micera always worked using his own initiative and completely identified with his responsibilities and our company at all times. He always displayed an impressive level of dedication and motivation. His absolutely reliable, thoughtful and diligent work ethic could be relied on at all times and even in the most difficult situations.

He carried out his tasks with great diligence and a high level of responsibility. He was extremely conscientious and always worked quickly without any detriment to the accuracy of his work. The work of Mr. Micera was always characterised by an extraordinary level of reliability.

He always achieved outstanding results in terms of the quality and quantity of his work. The performance of Mr. Micera always earned our full recognition in every respect.

He was well-regarded by those around him due to his consistently friendly and well-balanced demeanour. He enjoyed the complete trust of all his line managers, colleagues and clients, and his personal conduct was always exemplary.

Mr. Micera left our company on June 30, 2025, due to operational reasons. We sincerely regret his departure, as we are losing a very capable employee. We would like to thank him for his consistently very good performance and wish him all the best and continued success in his future professional career and private life.

11.07.2025 | 15:31 CEST
Berlin, _____

Jorge Gonzalez

Jorge Gonzalez

Head of Infrastructure