# Mark Sigler - User Guide

### Some things about me

I'm an <u>eNTj</u> and while I can be introverted (<u>iNTp</u>) at times, quiet and thoughtful, you will rarely see that side. I have been known to suck all of the air out of the room, meaning I can talk a lot. My <u>experience</u> is shaped by over forty years in the Tech industry in a variety of roles, so I empathize with Engineering (Dev and Ops), Sales, Marketing, Corp Dev but most of all customers.

#### How I like to work

Talk to me. I value interaction over process and tools. I value customer interaction over internal meetings. In order of preference, 1) in-person 2) video conf 3) Slack 4) email 5) Jira 6) slides 7) documents

Less is often more. I try to keep things simple and focused. If we discuss what we want and how to get there, then the course of action should become clear so we can deliver early and often. I am not at all dogmatic about Agile or methods, only about results.

I prefer to understand the "big picture" and desired longer term outcomes, so that we can define the journey with steps and milestones towards our destination. I need this as a framework to organize the details, and want data to validate decisions.

### Things that annoy me

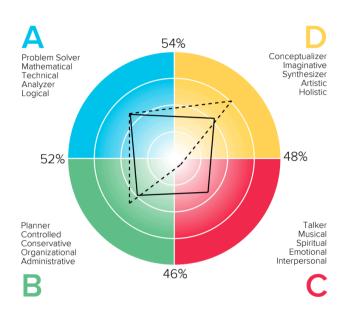
Comprehensive documents over working software that solves customer challenges. Stale wiki pages. Reams of Jira issues. Not using threads in Slack. Meeting invites that have no agenda or stated objectives.

## Things I'm working on

I tend to be interrupt driven and often gloss over details, so I am trying to be a bit more organized and I should probably be better at tracking tasks.







#### TYPICAL STRENGTHS AT WORK BY QUADRANT

- Forming theories
   Gathering facts, analyzing issues
   Measuring precisely
   Problem solving logically
   Financial and critical analysis
   Understanding technical elements
   Working with numbers, statistics, data and precision

- Finding overlooked flaws
   Approaching problems practically
   Maintain a standard of consistency
   Reading fine print in documents
   Organizing and keeping track of data
   Developing detailed plans/procedures
   Keeping financial records straight
- Seeing 'the big picture'

- Recognizing new possibilities
  Integrating ideas & concepts
  Challenging established policies
  Synthesizing unlike elements into a
  new whole
- Inventing solutions to problemsProblem solving in intuitive ways

- Recognizing interpersonal difficulties
   Anticipating how others will feel
   Picking up the non-verbal cues
   Engendering enthusiasm
   Persuading, conciliating
   Understanding emotional elements
   Sharing



#### COMMUNICATION WALK-AROUND

Use Whole Brain® Communication



Does it use facts? Is it quantified? Does it show clear analysis? Is it logical and to the point?



Does it provide details? Is it in sequential order? Is it in an 'appropriate' format? Is it neat?



Is it visual and colorful? Does it use metaphors? Does it look at the future? Is it conceptually sound or clear? Does it look at the big picture or overview?

