

Maurice Albert Valerio

Front-End Developer

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WORK EXPERIENCE

Information Technology Specialist

Alameda County IT Department

March 2021 – Present *Oakland, CA*

- ❖ Printed reports, checks, and special outputs and ensured requirements and deadlines are met.
- ❖ Monitored IT infrastructure and operations and responded to issues accordingly to ensure high availability.
- ❖ Provided helpdesk support resolving issues and requests based on priority.

Data Entry Specialist

Ripcord Inc.

January 2021 – March 2021 *Hayward, CA*

- ❖ Daily tasks included data extraction, classification, and quality control from digital documents while ensuring key performance metrics and customers' requirements are met.

Election Support

Alameda County Registrar of Voters

January 2020 – April 2020

August 2020 – December 2020 *Oakland, CA*

- ❖ Supervised and provided computer support for adjudication and remake to meet deadlines and results be released on time.
- ❖ Revised and proofread voting materials while meeting strict deadlines and state requirements.
- ❖ Addressed and resolved poll worker issues in a timely manner.

Technology Consultant

DXC Technology

May 2017 – June 2019 *Taguig City, Philippines*

- ❖ Troubleshoot and resolved application issues and requests escalated from business users while considering SLAs.
- ❖ Ensured seamless data warehousing operations by monitoring and providing resolution for any issues and communicated timely status updates to stakeholders.
- ❖ Led decommissioning an application by providing end-to-end support while handling deliverables as part of a two-person group for all application concerns.

EDUCATION

B.S. in Computer Science

Mapúa University

July 2010 – October 2016

CERTIFICATIONS

Microsoft Certified: Azure Fundamentals

April 2023

Oracle Database SQL Certified Associate

December 2020

TECHNICAL SKILLS

Frontend

HTML, CSS, SASS/SCSS, Tailwind CSS, Bootstrap, JavaScript, TypeScript, React, React Router.

Backend

SQL, Node, Express, MongoDB, RESTful API.

Tools

Figma, VS Code, Notion, Git, GitHub.