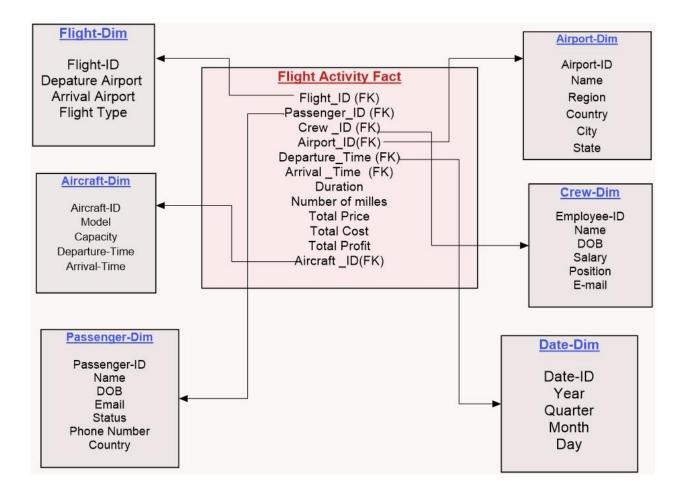
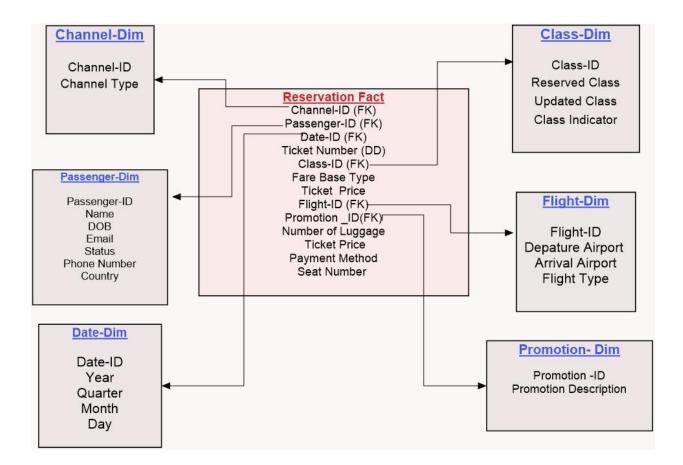
## Model for each business process

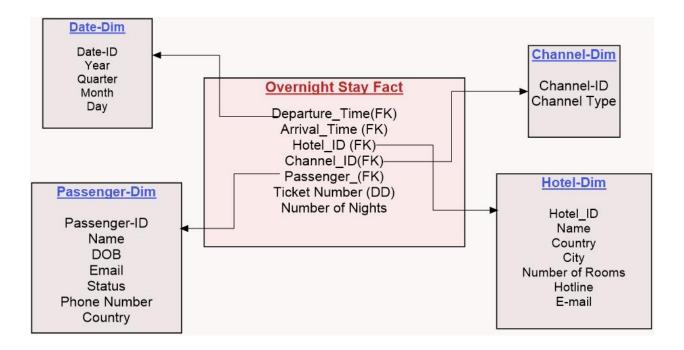
• Flight activity fact: represents the data that occurs during the flight like the total cost, total price and total profit for each flight. ID, crew ID, airport ID and aircraft ID.



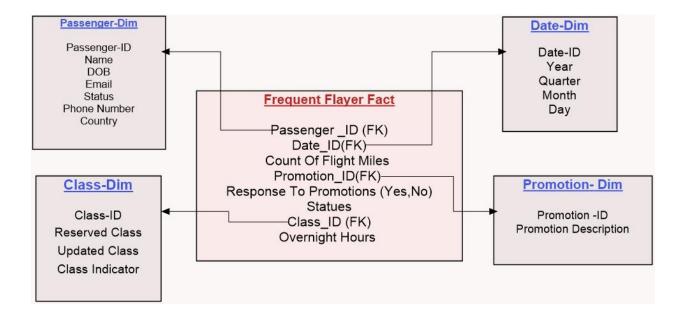
• **Reservation fact**: represent information about Reservation (Booking) such as date of booking, passenger ID, flight ID, reservation channel, booking class type, seat and payment method.



• Overnight stay fact: represent the details of the date of arrival, departure and reservation, ticket number and reservation channel about passengers who spend a number of nights in hotel.



• Frequent flyers fact: analyzes the data for frequent flyers (flyers who flies a lot) and it calculates the data about the repeated flight miles, promotion they take and the class\_ID.



• **Customer care fact**: analyze the opinion of the passenger, take a feedback and show the problem severity from passenger.

