

```

//--\ 09/08/22 | Developing a (GUI/Graphical User Interface) with style | https://youtu.be/z6\_GeVYbcC4 //--\
//--\ [ Michael C. Cook Sr. | Network Information System Security Engineer | DevOPS Engineer ] -----//--\
//--\
//--\ ComptIA A+/Network+/Security+ | Cisco CCNA/CNAP | Microsoft Certified Professional/MCDST/MCSA/MCSE
//--\ Associate Degree in Information Technology (Drafting & Design/Multimedia) | Portfolio Award/CRCATS
//--\
//--\ | Secure Digits Plus LLC (π) - Clifton Park, NY | 10/2018 - 08/2022 |
//--\
//--\ | CEO/Security Engineer, NISSP, DevOPS Engineer, Investigative Journalist, Cybercommando |
//--\
//--\ [+] Portfolio Development for Applications, as well as Investigative Journalism
//--\ [+] Main development focus: (C#/PowerShell/.NET) module development, codename [FightingEntropy(π)]
//--\ [+] [FightingEntropy(π)] is a MODULE for PowerShell which automatically installs itself, as well as...
//--\ (installing/configuring) Windows Server 2016/2019, Windows 10 Home/Education/Pro, RHEL/CentOS, and
//--\ FreeBSD/OPNsense/pfSense via the [(Microsoft Deployment Toolkit - by Michael T. Niehaus)]
//--\
//--\ | Primary | https://github.com/mcc85s/FightingEntropy | (← Portfolio, Resume & Links)
//--\ | Secondary | https://github.com/mcc85sx/FightingEntropy |
//--\
//--\ [+] [FightingEntropy(π)] areas of development:
//--\
//--\ | Primary | Active Directory Domain Services | Windows Deployment Services | Hyper-V/Veridian | DNS |
//--\ DHCP | [FightingEntropy(π)][FEInfrastructure]: https://youtu.be/6yQr06\_rA4I (← Expert)
//--\ | Secondary | Extensible Application Markup Language | Graphical User Interface design | Unix/FreeBSD |
//--\ IIS/Internet Information Services | Razor/Blazor/ASP.Net | Conceptualizing R&D projects |
//--\ | Tertiary | Investigating: ID THEFT | CYBERCRIMINAL ACTIVITIES | GOVERNMENT CORRUPTION | ESPIONAGE |
//--\
//--\
//--\ =====( Former Employers )=====
//--\
//--\ Computer Answers - Clifton Park, NY 10/2015 - 07/2019
//--\ Chief Technology Officer & Business Solutions Expert
//--\
//--\
//--\ [+] Developed scripts and protocol, quality assurance, overseeing (productivity/training) of employees
//--\ [+] Featured on WTEN Alert Desk via Andrew Banas regarding SmartTV's at https://youtu.be/-jkDPv9H6BQ
//--\ [+] Set highest sales record in the company to date, in August 2017
//--\ [+] Rebuilt all of the networking equipment, point of sale equipment, server/router/access point
//--\ configuration, surveillance system/cameras, and DHCP configuration/deployment, for ALL 7 stores
//--\ [+] Deploying and configuring Clients/Servers/Routers/Switches/Access Points/receipt printers/SmartTV's...
//--\ ...led to the founding of [Secure Digits Plus LLC], successor to [Mike's PC Repair], in order to build
//--\ a program that does all of this configuration, in a similar manner to:
//--\
//--\ | Google Kubernetes | Microsoft Azure | Amazon Web Services | VmWare vSphere | Cisco SD-WAN |
//--\
//--\ [+] Upgraded each store network to gigabit Ethernet internally, as well as installation of:
//--\
//--\ | Security Gateways using | pfSense | OPNsense | HardenedBSD | FreeBSD |
//--\
//--\
//--\ KeyCorp - Albany, NY 03/2016 - 12/2016
//--\ Help Desk Level (I & II) Support Engineer
//--\
//--\
//--\ [+] Provided support to (KeyCorp/KeyBank) employees over the phone and over Key's Inter IM client,
//--\ Cisco Jabber, for various FIRST and SECOND level help desk support tickets
//--\ [+] First experience with System Center Configuration Manager, which utilizes core aspects of the
//--\ Microsoft Deployment Toolkit and other Microsoft-centric programs/applications
//--\ [+] Exposure to Active Directory Administration was rather limited in this position (typically used for
//--\ password resets), brief contact with Organizational Units, Site Links, Lotus Notes, Exchange,
//--\ vSphere/eSXI, Group Policy Objects, RSA Encryption/Software tokens, KeyCounselor/HOGAN
//--\
//--\
//--\ Metroland/Lou Communications - Albany, NY 01/2007 - 01/2014
//--\ Distribution Contractor & IT Consultant
//--\
//--\
//--\ [+] Distributed the newspaper Metroland for several years throughout the Greater Capital Region
//--\ [+] Eventually they were in need of IT services from 'Mike's PC Repair' in September 2012
//--\ [+] Documented & moved their network from 420 Madison Ave, Albany NY - 523 Western Ave, Albany NY while
//--\ upgrading old Dell based Win NT 4.0 server to 1U blade server w/ (2x AMD CPUs, Windows Server 2008)
//--\ [+] Migrated ALL data from an older system that publishers used for archiving (weekly/legacy) content
//--\ [+] Assisted John Bracchi with (printers/network storage for PUBLISHERS via Adobe (PS & Illustrator):
//--\
//--\ | mapping printers | domain logins | emails/Outlook | making sure that Ted Etoll was happy |
//--\
//--\ [+] Limited use of domain resources, otherwise most services were DISTRIBUTION of the newspaper

```

Infrastructure - Clifton Park, NY  
Computer (Hardware/Printer/Network) Technician

09/2010 - 01/2011

- [+] Staged machines to be used for Point-Of-Sale systems for the Adidas-Reebok of North America, as well as testing, repairing, and maintaining a rolling inventory of computers, monitors, receipt printers, handheld devices, bar code scanners, & label/form printers (Epson)
- [+] Made DAILY warranty calls to HP for Elite 8100/8200's, AND Dell for various (laptops/workstations)
- [+] Repaired, inspected, and maintained full-size (Lexmark/HP) stack printers for various NYS agencies
- [+] Imaged THOUSANDS of computers to be used for various New York State companies and gov't agencies:

Dept. of Transportation | CSMIN | Golub Corporation | Office of People with Disabilities Dept. |  
Dept. Of Correctional Services | Adidas-Reebok of NA | Testcomm of New York and Massachusetts

TEKsystems - Albany, NY  
Various (Computer/Network) related roles

06/2006 - 05/2019

- [+] Completed Pittsfield MA Census Bureau deployment (2009-2010) | KeyCorp (2016) | Patroon Creek (2017)
- [+] Trinity Health/St. Peters Hospital 02/2019 [Interview] - Potential client was seeking to build an entirely new domain physically as well as ASP.Net overhaul, already developing [FightingEntropy(π)]

Hearst Corporation - Albany, NY  
Distribution Contractor & Accounts Receivable Collector

04/2006 - 04/2009

- [+] Provided distribution throughout lower Saratoga County, as well as the Greater Capital Region
- [+] Daily paper drops were required in early morning hours after they are printed (2AM-4AM), and stores would either be open or closed; some stops needed priority treatment (primarily Stewarts Corp)
- [+] Drifted in the snow a lot, found new ways to drop off newspapers, drove a minimum of 90 miles/night
- [+] Collected and calculated return payment amounts, deposited into bank account with Bank of America
- [+] Worked under (Kenny/Patrick Bernard) for Q122, Q107, Q121, & Chris Jones for daytime return routes

====( Education )=====

New Horizons Learning Center - Albany, NY  
CompTIA & Microsoft Certifications Track

01/2008 - 01/2009

- [+] Completed certifications from CompTIA A+/Network+, MCP/MCDST
- [+] Hands on support with hardware, and operating systems Windows (XP Pro/Home/Server 2003)
- [+] Studied server technologies and services: FTP, File Server, WINS/DNS/DHCP, RSAT/WSUS, Certificates, Active Directory, Group Policy, Drivers, Wireless, IIS 6.0, VPN Encryption, & Virtual Server

ITT Technical Institute - Albany, NY  
Information Technology: Drafting & Design, Multimedia

06/2004 - 06/2006

- [+] Received Associate degree in (IT/Drafting and Design-Multimedia)
- [+] Course studies included:

2D/3D graphic, print AND web design AND publishing | Portfolio Development | Problem-Solving  
Instructional Design | Micro Economics | CompTIA (A+/Network+) | Intro to Visual Basic .Net  
Macromedia | [ Flash / Director / Dreamweaver ] (HTML/CSS) and flash animation  
Adobe | [ Premiere / After Effects ] video | [ Photoshop / Illustrator ] photo  
AutoDesk 3DS | scene/character modeling | lighting | texturing | rigging | animation

Capital Region Career and Technical School - Albany, NY  
Microsoft System Administration, CompTIA A+/Network+, & Cisco Certified Network Academy

09/2001 - 06/2003

- [+] While attending Shenendehowa High School, this 2-year vocational program consisted of hands-on lab environment experience, and studies related to the above curriculum
- [+] Briefly acted as (Student Network Administrator), using (MMC/Microsoft Management Console) snap-ins, HyperTerminal, Novell Netware IPX/SPX, Windows XP/Server 2000 Workgroup, and some Red Hat Linux
- [+] Received an in-depth year with Cisco (routers/switches) via RS232
- [+] Participated in NYS competition at (SCCC/Schenectady County Community College), & ITT Tech
- [+] Received an award from the school for Portfolio Development at final graduation ceremony