

HPC Cluster Onboarding

Research Computing

Medical College of Wisconsin

Updated Feb 2026

Overview

- Research Computing
- Accounts & Access
- Cluster Resources
- Storage & Data Transfer
- Using Software in the Cluster
- Submit, Monitor and Troubleshoot Jobs
- Getting Help

Research Computing

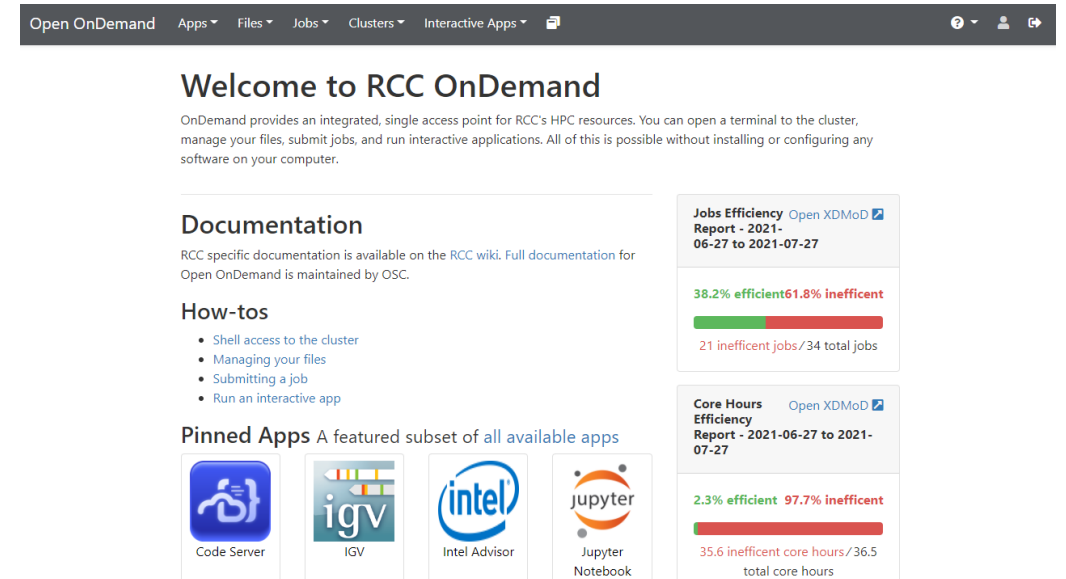
- What is Research Computing?
 - Research Computing is a division of MCW-IS that **provides campus-wide access to high performance computing** (HPC) resources that are designed for computational biomedical research.
- What is [HPC](#)?
 - HPC enables users to **tackle problems too large for a typical desktop or laptop** by leveraging high-speed compute, storage, and network resources to perform complex calculations.
- How much does it cost?
 - All MCW faculty are eligible for an allocation of free storage and unlimited computing time for their lab. [Additional storage](#) is available for fee.

Request an RCC account

- RCC user accounts are available to all MCW researchers
- Visit <https://docs.rcc.mcw.edu/user-guide/accounts/>
- Most requests are handled same day
- *To obtain RCC access, you must:*
 - *Be a PI or sponsored by a PI*
 - *Have an active MCW account.*
 - *A PI may sponsor students, postdoctoral fellows, staff, or colleagues with whom they are collaborating on research.*

Access HPC Cluster

- Open OnDemand – web-based portal
 - Access cluster CLI
 - Manage files
 - Manage, write and submit jobs
 - Run pre-configured interactive apps (i.e. Rstudio, Jupyter, Remote Desktop)
 - All of these are possible without leaving your browser!
 - **This is the recommended login method for most users.**
- More information:
 - <https://docs.rcc.mcw.edu/user-guide/access/ondemand/>
- To [connect remotely](#) you must have VPN or use [Citrix](#).



The screenshot shows the Open OnDemand web portal interface. At the top is a navigation bar with links: Open OnDemand, Apps, Files, Jobs, Clusters, Interactive Apps, and a user profile icon. Below the navigation bar is a welcome message: "Welcome to RCC OnDemand". A paragraph explains that OnDemand provides an integrated, single access point for RCC's HPC resources, allowing users to open a terminal, manage files, submit jobs, and run interactive applications without installing software. Below this are two main sections: "Documentation" and "How-tos". The "Documentation" section links to RCC-specific documentation on the RCC wiki. The "How-tos" section lists: Shell access to the cluster, Managing your files, Submitting a job, and Run an interactive app. Below these are "Pinned Apps" including Code Server, IGV, Intel Advisor, and Jupyter Notebook. On the right side, there are two efficiency reports. The "Jobs Efficiency Report" for 2021-06-27 to 2021-07-27 shows 38.2% efficient and 61.8% inefficient jobs, with a bar chart and 21 inefficient jobs out of 34 total. The "Core Hours Efficiency Report" for the same period shows 2.3% efficient and 97.7% inefficient core hours, with a bar chart and 35.6 inefficient core hours out of 36.5 total.

Open OnDemand Apps Files Jobs Clusters Interactive Apps

Welcome to RCC OnDemand

OnDemand provides an integrated, single access point for RCC's HPC resources. You can open a terminal to the cluster, manage your files, submit jobs, and run interactive applications. All of this is possible without installing or configuring any software on your computer.

Documentation


RCC specific documentation is available on the RCC wiki. [Full documentation](#) for Open OnDemand is maintained by OSC.

How-tos


- Shell access to the cluster
- Managing your files
- Submitting a job
- Run an interactive app

Pinned Apps


A featured subset of all available apps




Code Server



IGV



Intel Advisor



Jupyter Notebook

Jobs Efficiency Report - 2021-06-27 to 2021-07-27

38.2% efficient 61.8% inefficient

21 inefficient jobs / 34 total jobs

Core Hours Efficiency Report - 2021-06-27 to 2021-07-27

2.3% efficient 97.7% inefficient

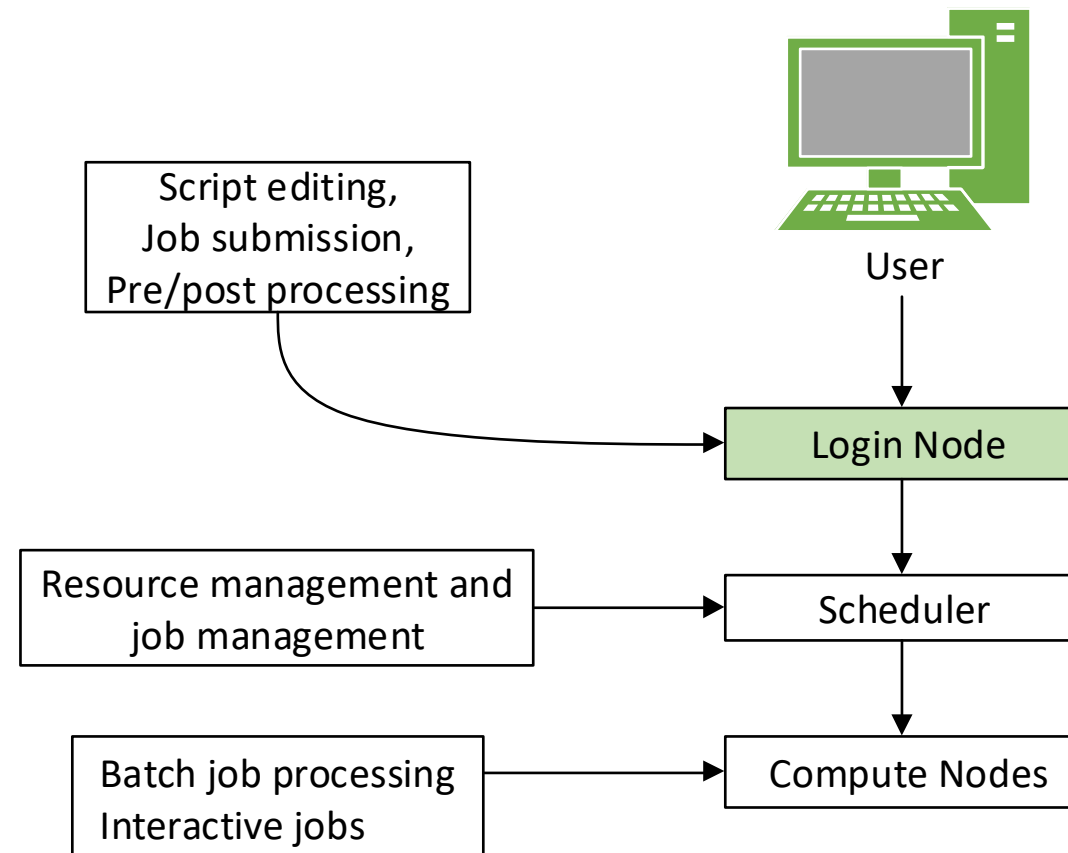
35.6 inefficient core hours / 36.5 total core hours

Access HPC Cluster

- SSH (Secure SHell) client
 - Secure method of connecting to an RCC server
 - Command-line interface
 - Windows clients:
 - [Secure Shell Client](#)
 - [Putty](#)
 - Mac clients:
 - Built-in Terminal App
 - [Iterm2](#)
 - Linux
 - Built-in terminal
- Info available on <https://docs.rcc.mcw.edu/user-guide/access/login/>

HPC Cluster Resources

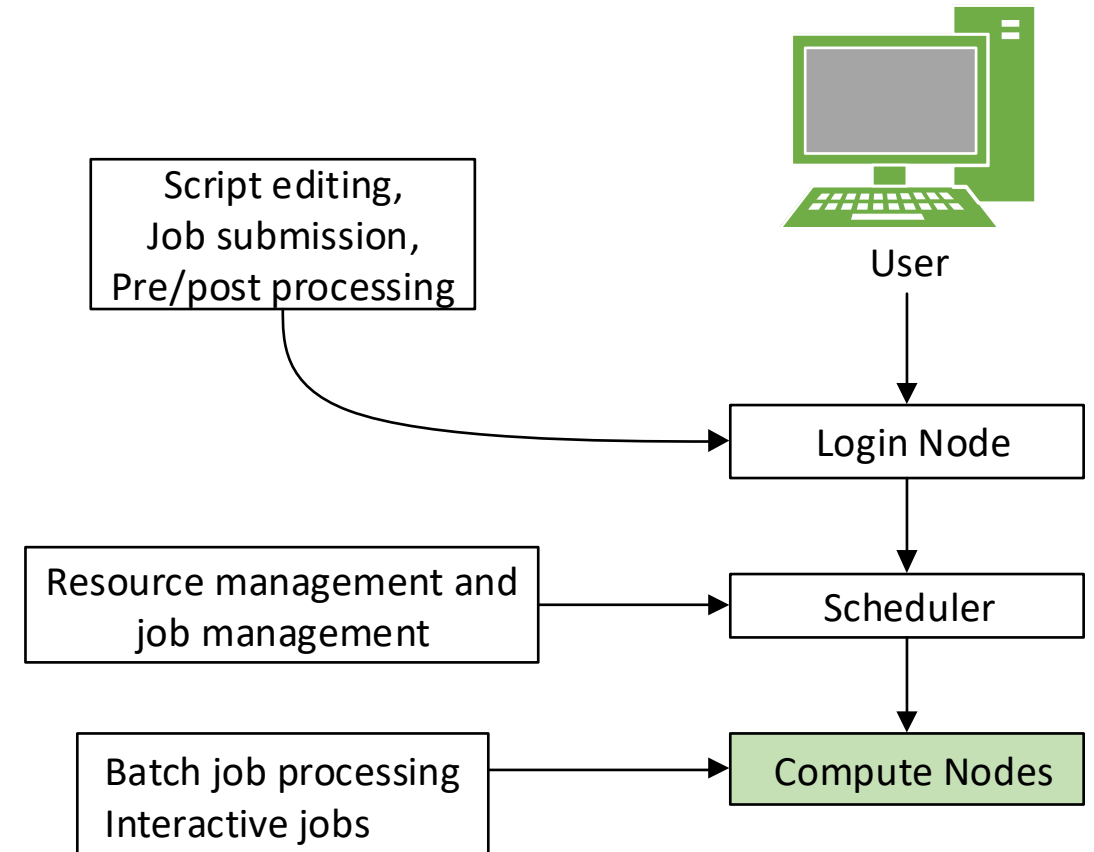
- Login Nodes
 - 4 login nodes
 - 24 cores/node
 - 128GB memory/node
- Use:
 - **Not** for computationally intensive work
 - Editing scripts
 - Submitting jobs
 - Checking the status of jobs
 - Troubleshooting jobs
 - Interactive tasks



HPC Cluster Resources

- Compute Nodes

Standard Nodes	Large memory nodes	GPU nodes
60 nodes	2 nodes	9 GPU nodes
48 cores/node	48 cores/node	48 cores/node
7.5 GB memory/core	32 GB memory/core	7.5 GB memory/core
480GB SSD	480GB SSD	480GB SSD 4 V100 NVIDIA GPUs



Available Storage

- Free to all users:
 - /home/*NetID* – 100Gb hard limit
 - /group/*PI_NetID* – 1TB free limit
 - /scratch/g/*PI_NetID* – Group scratch directory
 - 25TB temporary (NVMe) storage for runtime files
 - /tmp – local scratch storage for active jobs
 - Local disk (480GB) on compute nodes
 - Do not persist across nodes or jobs, not backed up
- For fee:
 - Research Group Storage - /group/*PI_NetID*
 - First 1TB is free
 - \$80/TB/year for [additional storage](#)

💡 You can easily find your available storage directories and current utilization on the cluster with the `mydisks` command.

```
$ mydisks
=====My Lab=====
Size  Used Avail Use% File
47G   29G   19G  61% /home/user
932G  158G  774G  17% /group/pi
4.6T    0  4.6T   0% /scratch/u/user
4.6T    0  4.6T   0% /scratch/g/pi
```

Disk space will show as less than quota limit. This is due to base-2 vs. base-10 math. Rest assured, the actual limit is being enforced despite ***mydisks*** output

File Transfer – Command line SCP

- Copy a file to the HPC Cluster:

```
scp local_file user@login-hpc.rcc.mcw.edu:/path/to/remote/target-directory
```

- Copy a directory to the HPC Cluster:

```
scp -r local_directory user@login-hpc.rcc.mcw.edu:/path/to/remote/target-directory
```

- Copy a file from the HPC Cluster:

```
scp user@login-hpc.rcc.mcw.edu:/path/to/remote_file /path/to/local/target-directory
```

- Copy a directory from the HPC Cluster:

```
scp -r user@login-hpc.rcc.mcw.edu:/path/to/remote_directory /path/to/local/target-directory
```

File Transfer – Command line RSYNC

- Copy a file to the HPC Cluster:

```
rsync -avz local_file user@login-hpc.rcc.mcw.edu:/path/to/target-directory
```

- Copy a directory to the HPC Cluster:

```
rsync -avz local_directory user@login-hpc.rcc.mcw.edu:/path/to/target-directory
```

- Copy a file from the HPC Cluster:

```
rsync -avz user@login-hpc.rcc.mcw.edu:/path/to/remote_file /path/to/local/target-directory
```

- Copy a directory from the HPC Cluster:

```
rsync -avz user@login-hpc.rcc.mcw.edu:/path/to/remote_directory /path/to/local/target-directory
```

File Transfer – Command line RCLONE

- Command-line tool for syncing, copying and transferring files between the cluster (or local) storage and cloud services (i.e. OneDrive, Google Drive, S3, Dropbox).
- Ideal for moving large datasets to or from the cluster through the Terminal.
- It is a more advanced tool, for more details on how to configure and use it please visit [our documentation.](#)

File Transfer – FTP clients

Tool	Platforms	Pros	Cons	Heavy Transfers
MobaXterm	Windows	<ul style="list-style-type: none"> SSH Terminal Run windowed apps from the cluster 	<ul style="list-style-type: none"> Windows only Heavier app 	<ul style="list-style-type: none"> Not optimized for huge multi-threaded queues Stable for routine SFTP
WinSCP	Windows	<ul style="list-style-type: none"> Scripting to automate file transfers 	<ul style="list-style-type: none"> Windows only No SSH Terminal No windowed apps 	<ul style="list-style-type: none"> Good for long SFTP jobs Reliable queues and resume
FileZilla	Windows MacOS Linux	<ul style="list-style-type: none"> Cross-platform Simple GUI Good queue manager 	<ul style="list-style-type: none"> No SSH Terminal No windowed apps 	<ul style="list-style-type: none"> Fast and stable for large batches
CoreFTP	Windows	<ul style="list-style-type: none"> Lightweight Simple GUI 	<ul style="list-style-type: none"> Windows only No SSH Terminal No windowed apps 	<ul style="list-style-type: none"> Good for heavy transfers Resume, bandwidth control, scheduling

HPC Software Environment

- Most packages installed as modules
- Modules dynamically load software package environments
- Commands:
 - *module avail* – list all installed software modules
 - *module avail gcc* – list installed versions of gcc compiler
 - *module load gcc (ml gcc)* – load default module for gcc compiler
 - *module load gcc/9.3.0 (ml gcc/9.3.0)* – load specific a version of gcc module
 - *module list (ml)* – display your currently loaded modules
 - *module unload gcc/9.3.0* – unload module
 - *module help gcc/9.3.0* – display help information
- How do I find my software?
 - *module avail*
- Request software install – email help-rcc@mcw.edu

SLURM Job Script Format

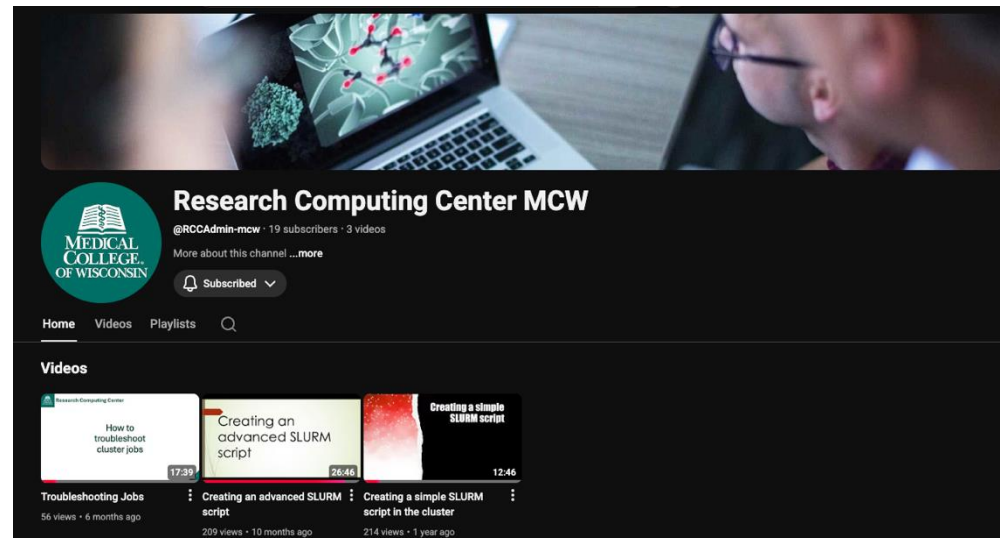
`test-job.slurm`

```
#!/bin/bash
#SBATCH --job-name=test-job
#SBATCH --ntasks=1
#SBATCH --mem-per-cpu=1gb
#SBATCH --time=00:01:00
#SBATCH --account=PI_NetID
#SBATCH --partition=partition
#SBATCH --output=%x-%j.out
#SBATCH --mail-type=ALL
#SBATCH --mail-user=NetID@mcw.edu

echo "Starting at $(date)"
echo "Job name: ${SLURM_JOB_NAME}, Job ID: ${SLURM_JOB_ID}"
echo "I have ${SLURM_CPUS_ON_NODE} CPUs on compute node $(hostname -s)"
```

SLURM Job Script Format

- In [our YouTube channel](#) you will be able to find a video explaining how to create a simple and an advanced SLURM job.
- We also have [SLURM Guides](#) in our documentation.
- The OpenComposer App in OnDemand will help you create a SLURM job.



Submit a Job

- Most jobs that run on HPC are batch jobs
 - Submitted with the *sbatch* command and requires a job script
 - Best method for production job as it allows you to submit many jobs and let SLURM do the work
 - No requirement that you sit and watch the command-line
- Submit the job
 - *sbatch slurmScript*
- Check the job status
 - *squeue -u NetID*
- Cancel a job
 - *scancel jobID*
- Additional info: <https://docs.rcc.mcw.edu/user-guide/jobs/running-jobs/>
- The videos in [our YouTube channel](#) also explain how to submit jobs
- The Open Composer can also be used to submit jobs.

Monitoring and Troubleshooting Jobs

- A little time spent here dramatically increases success rate
- Tools
 - *queue*
 - *sacct -j JobID*
 - *scontrol show job JobID* (only works with running job)
 - Output/error files
 - SSH to compute node and run “top” command
- Make sure your job is doing what you intended
- In our YouTube video [How to troubleshoot cluster jobs](#) you will find information on how to use the tools above and investigate failing jobs.
- You can also monitor jobs through the OpenComposer.

Getting Help

- Research Computing docs – <https://docs.rcc.mcw.edu/>
 - Help documentation specific to our systems
 - Subjects include accessing resources, running jobs, troubleshooting jobs, and software package
 - FAQ – <https://docs.rcc.mcw.edu/faq/>
- Man pages
 - Manual pages are included within the Linux operating system for many commands
 - *man ls*
- Forums
 - Stack Overflow
 - Stack Exchange
 - Many others
- Send a help request to help-rcc@mcw.edu

Getting Help

- Sending a help request to RCC
 - Contact help-rcc@mcw.edu
 - Include the following when applicable:
 - Your MCW NetID (username)
 - Machine name where the problem occurred (usually at the top of output file)
 - Job number of problem job (if applicable)
 - Name of problem software package (if applicable)
 - Brief explanation of what happened
 - Steps to reproduce the issue (if applicable)
 - Any fixes you've tried (if applicable)
 - RCC may request further information
 - Please be timely in your response

Recommended

- Explore the docs – <https://docs.rcc.mcw.edu/>
- Work on being comfortable in the command line
 - <https://www.codecademy.com/learn/learn-the-command-line>
 - https://monicagiraldochica.github.io/bash_tutorial/
- Man pages
 - Linux includes manual pages for most common commands
 - Information about flags and functions of each command is presented in a uniform way
- Linux Forums – Google is your friend
- Don't copy paste everything ChatGPT recommends. Make sure it's correct for your specific situation.
- Visit [our YouTube Channel](#)

Supporting RCC

- Publications and Acknowledgement

- For projects that have received support from the RCC, we appreciate an acknowledgement in your publication
- Suggested:

"This research was completed in part with computational resources and technical support provided by the Research Computing Center at the Medical College of Wisconsin."

- We're excited when our work helps result in publications. Please send us an email to let us know!

Getting Started

- Docs – <https://docs.rcc.mcw.edu/>
- New Users – HPC Quick Start
 - Request an account
 - <https://docs.rcc.mcw.edu/user-guide/quickstart/>
 - <https://docs.rcc.mcw.edu/user-guide/access/remote-access/>
 - <https://docs.rcc.mcw.edu/user-guide/jobs/running-jobs/>
- Experienced Users – SLURM Guide
 - <https://docs.rcc.mcw.edu/user-guide/jobs/running-jobs/>
- Send a help request to help-rcc@mcw.edu