

# The OpCo - To Scale, Structure, & Synergize

TLDR:

THIS IS VERY MUCH A WIP, BUT LETS START THE DISCUSSION

This AIP proposes the creation of an Operation Company (OpCo) to support the Arbitrum DAO and Foundation in driving the growth and success of the Arbitrum ecosystem. The OpCo will:

1. Hire and manage a team of full-time contributors

across critical

functions

1. Improve operational agility

and efficiency

1. Foster ecosystem growth

through collaborations, grants, and events

1. Enhance marketing

and brand

awareness

1. Pursue strategic partnerships

2. Engage

and support

the Arbitrum community

1. Operate under the guidance of an elected board

and maintain transparency

1. Continuously adapt

and improve

based on ecosystem needs

The AIP requests a budget of 25 million \$ARB to cover the OpCo's setup costs and operational expenses for the first two years. By establishing the OpCo, the Arbitrum DAO will be better positioned to navigate the challenges and opportunities of a rapidly evolving ecosystem, drive meaningful value for its community, and solidify its position as a leader in layer 2 scaling solutions and decentralized governance.

## Introduction:

The Arbitrum ecosystem has experienced tremendous growth and adoption since its inception, showcasing the potential of layer 2 scaling solutions in enabling fast, low-cost, and secure transactions on the Ethereum network. As the ecosystem continues to expand, the Arbitrum DAO faces increasingly complex challenges in managing its operations, fostering innovation, and driving sustainable growth. To address these challenges and unlock new opportunities, this AIP proposes the creation of an Operation Company (OpCo) to support the Arbitrum DAO and to complement the Foundation.

The OpCo will serve as the execution arm of the Arbitrum DAO, working in close collaboration with the Arbitrum Foundation to implement the strategies and initiatives set forth by the DAO's governance process. By establishing a dedicated entity focused on operational excellence, the Arbitrum DAO can enhance its agility, efficiency, and impact on the ecosystem.

One of the OpCo's primary objectives is to attract and retain top talent by hiring full-time contributors across critical functions such as marketing, business development, legal, and support. These professionals will bring specialized expertise and a deep understanding of the Arbitrum ecosystem, enabling the DAO to execute its vision more effectively. The OpCo's talent acquisition efforts will prioritize diversity and inclusion, ensuring that the Arbitrum community benefits from a wide range of perspectives and experiences.

The OpCo will also play a crucial role in improving the Arbitrum DAO's operational agility. As the blockchain industry evolves at a rapid pace, the ability to adapt quickly to changing market conditions, technological advancements, and user

needs is paramount. The OpCo's streamlined decision-making processes and dedicated resources will allow the DAO to seize emerging opportunities, address challenges proactively, and maintain its competitive edge.

A key focus of the OpCo will be to scale the Arbitrum DAO's impact on the ecosystem. By fostering deeper collaborations with projects, partners, and community members, the OpCo can identify and support high-potential initiatives that align with the DAO's mission and values. Through strategic resource allocation, targeted grant programs, and active community engagement, the OpCo will amplify the Arbitrum ecosystem's growth and success.

The OpCo will also enhance the Arbitrum DAO's visibility and influence within the broader blockchain community. By representing the DAO at industry events, engaging with media and thought leaders, and building strategic partnerships, the OpCo will solidify Arbitrum's position as a leader in layer 2 scaling solutions and decentralized governance.

To ensure the OpCo remains accountable and aligned with the Arbitrum DAO's objectives, it will be governed by an elected board of ecosystem participants. This board will provide strategic oversight, set performance metrics, and maintain transparency through regular reporting to the DAO. The OpCo will also work closely with the Arbitrum Foundation to leverage its existing legal, financial, and operational infrastructure, maximizing efficiency and minimizing duplication of efforts.

The creation of an OpCo is a strategic imperative for the Arbitrum DAO to navigate the challenges and opportunities of a rapidly evolving ecosystem. By combining the agility and efficiency of a dedicated operational entity with the wisdom and inclusivity of decentralized governance, the Arbitrum DAO can unlock its full potential and drive meaningful, long-term value for its community and the wider blockchain industry. The requested budget of 25 million \$ARB over two years is a sound investment in the future of the Arbitrum ecosystem, positioning it for sustainable growth and success.

## **Abstract:**

This AIP proposes the creation of an Operation Company (OpCo) to support the Arbitrum DAO and Foundation in fostering the growth and development of the Arbitrum ecosystem. The OpCo, led by an elected board of ecosystem participants, will be responsible for hiring full-time contributors, improving operational agility, and scaling the DAO's impact through enhanced collaboration, resource allocation, and visibility. The AIP requests a budget of 25 million \$ARB to cover the OpCo's setup costs and operational expenses for the first two years.

## **Motivation:**

The creation of an Operation Company (OpCo) to support the Arbitrum DAO and Foundation presents a strategic opportunity to enhance the DAO's operational efficiency, agility, and impact on the Arbitrum ecosystem. By establishing an OpCo led by an elected board of ecosystem participants, the Arbitrum DAO can:

1. Hire and manage full-time contributors with specialized expertise across critical areas such as marketing, partnerships, legal, and technical support. This dedicated team will drive the DAO's objectives forward consistently and efficiently.
2. Improve agility in responding to the rapidly evolving needs of the ecosystem. The OpCo structure enables quicker decision-making, streamlined processes, and the ability to seize emerging opportunities.
3. Scale the DAO's impact on the ecosystem through enhanced collaboration with projects and partners, strategic allocation of resources towards high-potential initiatives, and increased visibility and influence within the broader blockchain community.

An OpCo complements the Arbitrum Foundation's mission by providing an execution arm that operates within the DAO's governance framework. This synergistic relationship allows the Foundation to focus on its core objectives while the OpCo supplements day-to-day operations and ecosystem growth initiatives.

Ultimately, an OpCo represents a powerful tool for the Arbitrum DAO to achieve its vision of fostering a vibrant, innovative, and impactful ecosystem around Arbitrum's leading layer 2 technology. By adopting this proposal, the DAO can unlock new avenues for growth and cement its position as a pioneer in decentralized governance.

## **Rationale:**

The establishment of an Operation Company (OpCo) aligns closely with the Arbitrum community's mission and guiding values:

1. **Ethereum-aligned:** By enhancing the Arbitrum DAO's operational capabilities, the OpCo directly contributes to the growth and success of the Arbitrum ecosystem, which is a critical part of the broader Ethereum community. The OpCo's efforts to drive adoption, collaboration, and innovation within the Arbitrum ecosystem ultimately benefit Ethereum & Arbitrum as a whole.
2. **Sustainable:** The OpCo enables the Arbitrum DAO to make strategic, long-term decisions and investments that promote the ecosystem's sustainable growth. By hiring full-time contributors and allocating resources effectively, the OpCo helps ensure that the DAO's initiatives are not just short-term solutions but designed for lasting impact.

3. **Secure:** The OpCo, under the guidance of the elected board and in collaboration with the Arbitrum Foundation, will prioritize the security of the Arbitrum protocol and its users. The OpCo will work closely with the DAO's Security Council to ensure that any operational decisions or initiatives are thoroughly vetted and aligned with best practices in blockchain security. The OpCo will provide guidance where appropriate, however will also work in lockstep with other initiatives like the ARDC and Procurement Committee.
4. **Socially and technically inclusive:** The OpCo will actively promote diversity and inclusion within the Arbitrum community, both in terms of social participation and technical accessibility. By leading initiatives such as educational programs, user onboarding, and community outreach, the OpCo will help make the Arbitrum ecosystem more welcoming and accessible to all.
5. **User-focused:** The OpCo's primary goal is to serve the needs and interests of the Arbitrum ecosystem's users. By gathering user feedback, supporting user-facing projects, and advocating for user-centric solutions, OpCo will ensure that the DAO's decisions and initiatives are always aligned with the best interests of the community.
6. **Neutral and open:** The OpCo will maintain a neutral stance and promote open collaboration within the Arbitrum ecosystem. It will not favor specific projects or partners but instead foster an environment where innovation and cooperation can thrive. By remaining impartial and transparent, the OpCo will help uphold the decentralized and open nature of the Arbitrum network.

The creation of an OpCo is a natural extension of the Arbitrum community's mission and values. By providing a dedicated entity to drive the DAO's operational and ecosystem growth initiatives, the OpCo will help the Arbitrum community achieve its goals while staying true to its core principles.

## Key Terms:

TBD - Still working on this graphic

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](<https://global.discourse-cdn.com/standard17/uploads/arbitrum1/original/2X/d/d0e2c9f2c2c5a07f008287759bd259d370318266.png>)

## Specifications:

### Mandates for the Arbitrum OpCo:

1. Talent Acquisition and Management
2. Recruit and hire full-time contributors across critical functions (e.g., project management, marketing, business development, legal, technical support)
3. Develop and implement HR policies and procedures to ensure a diverse, inclusive, and high-performing team
4. Provide competitive compensation and benefits packages to attract and retain top talent
5. Recruit and hire full-time contributors across critical functions (e.g., project management, marketing, business development, legal, technical support)
6. Develop and implement HR policies and procedures to ensure a diverse, inclusive, and high-performing team
7. Provide competitive compensation and benefits packages to attract and retain top talent
8. Operational Excellence
9. Establish efficient decision-making processes and workflows to improve agility and responsiveness
10. Implement and maintain robust financial management, reporting, and budgeting systems
11. Ensure compliance with legal and regulatory requirements in all jurisdictions where the OpCo operates
12. Establish efficient decision-making processes and workflows to improve agility and responsiveness
13. Implement and maintain robust financial management, reporting, and budgeting systems
14. Ensure compliance with legal and regulatory requirements in all jurisdictions where the OpCo operates

15. Ecosystem Growth and Collaboration
16. Foster collaborations with projects, partners, and community members to identify and support high-potential initiatives
17. Develop and manage strategic grant programs to fund projects that align with the Arbitrum DAO's mission and values
18. Organize hackathons, workshops, and other events to promote innovation and community engagement
19. Foster collaborations with projects, partners, and community members to identify and support high-potential initiatives
20. Develop and manage strategic grant programs to fund projects that align with the Arbitrum DAO's mission and values
21. Organize hackathons, workshops, and other events to promote innovation and community engagement
22. Marketing and Brand Awareness
23. Execute comprehensive marketing strategies to increase awareness and adoption of Arbitrum's technology and ecosystem
24. Represent the Arbitrum DAO at industry events, conferences, and media opportunities
25. Develop and maintain a strong brand identity that reflects the values and vision of the Arbitrum community
26. Execute comprehensive marketing strategies to increase awareness and adoption of Arbitrum's technology and ecosystem
27. Represent the Arbitrum DAO at industry events, conferences, and media opportunities
28. Develop and maintain a strong brand identity that reflects the values and vision of the Arbitrum community
29. Strategic Partnerships
30. Identify and pursue strategic partnerships with other blockchain projects, enterprises, and institutions
31. Negotiate and manage partnership agreements that drive mutual value and support the growth of the Arbitrum ecosystem
32. Collaborate with partners on joint initiatives, such as research projects, product integrations, and co-marketing campaigns
33. Identify and pursue strategic partnerships with other blockchain projects, enterprises, and institutions
34. Negotiate and manage partnership agreements that drive mutual value and support the growth of the Arbitrum ecosystem
35. Collaborate with partners on joint initiatives, such as research projects, product integrations, and co-marketing campaigns
36. Community Engagement and Support
37. Develop and implement community engagement strategies to foster a vibrant and inclusive Arbitrum community
38. Provide support and resources to community members, including educational content, onboarding assistance, and technical support
39. Gather and analyze community feedback to inform the OpCo's decision-making and prioritize initiatives
40. Help new members navigate the ever-changing landscape of opportunities that the Arbitrum DAO has to offer for projects at all stages of their lifecycle.
41. Develop and implement community engagement strategies to foster a vibrant and inclusive Arbitrum community
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43. Gather and analyze community feedback to inform the OpCo's decision-making and prioritize initiatives
44. Help new members navigate the ever-changing landscape of opportunities that the Arbitrum DAO has to offer for projects at all stages of their lifecycle.
45. Governance and Transparency
46. Operate under the guidance of an elected board of ecosystem participants to ensure alignment with the Arbitrum

## DAO's objectives

47. Maintain transparency through regular reporting on key performance metrics, initiatives, and financial status
48. Implement governance mechanisms that allow for community input and participation in the OpCo's decision-making processes
49. Oversee a Data and Analytics team to increase transparency and accountability for different initiatives the DAO has and will conduct.
50. Operate under the guidance of an elected board of ecosystem participants to ensure alignment with the Arbitrum DAO's objectives
51. Maintain transparency through regular reporting on key performance metrics, initiatives, and financial status
52. Implement governance mechanisms that allow for community input and participation in the OpCo's decision-making processes
53. Oversee a Data and Analytics team to increase transparency and accountability for different initiatives the DAO has and will conduct.
54. Continuous Improvement and Adaptability
55. Regularly assess the OpCo's performance and identify areas for improvement
56. Adapt strategies and initiatives based on changing ecosystem needs, market conditions, and technological advancements
57. Foster a culture of experimentation, learning, and innovation within the OpCo and the broader Arbitrum community
58. Regularly assess the OpCo's performance and identify areas for improvement
59. Adapt strategies and initiatives based on changing ecosystem needs, market conditions, and technological advancements
60. Foster a culture of experimentation, learning, and innovation within the OpCo and the broader Arbitrum community

By focusing on these core mandates, the Arbitrum OpCo will be well-positioned to support the growth, sustainability, and success of the Arbitrum ecosystem, while remaining accountable to the Arbitrum DAO and its community.

## Steps to Implement:

1. Legal Entity Structure (TBD)
2. Coordinate with legal counsel to determine the most suitable legal entity structure for the OpCo, considering factors such as liability, taxation, and regulatory compliance
3. Explore the possibility of establishing the OpCo as a subsidiary of the Arbitrum Foundation to leverage their existing operations and banking relationships
4. Draft and finalize the necessary legal documentation for the OpCo's establishment
5. Estimated costs: Legal fees for entity formation and documentation
6. Coordinate with legal counsel to determine the most suitable legal entity structure for the OpCo, considering factors such as liability, taxation, and regulatory compliance
7. Explore the possibility of establishing the OpCo as a subsidiary of the Arbitrum Foundation to leverage their existing operations and banking relationships
8. Draft and finalize the necessary legal documentation for the OpCo's establishment
9. Estimated costs: Legal fees for entity formation and documentation
10. Recruit OpCo Leadership (2-4 weeks)
11. Hire a world-class Recruitment Manager to lead the OpCo's hiring efforts
12. Onboard a Director to oversee the OpCo's overall strategy and operations
13. Provide competitive salary and benefits packages for remote workers, ensuring the OpCo attracts top talent

14. Estimated costs: Salaries for Recruitment Manager and Director, recruitment fees, and HR software subscriptions
15. Hire a world-class Recruitment Manager to lead the OpCo's hiring efforts
16. Onboard a Director to oversee the OpCo's overall strategy and operations
17. Provide competitive salary and benefits packages for remote workers, ensuring the OpCo attracts top talent
18. Estimated costs: Salaries for Recruitment Manager and Director, recruitment fees, and HR software subscriptions
19. Establish OpCo Policies and Procedures (2-4 weeks)
20. Develop comprehensive HR policies, including employee handbooks, performance management systems, and diversity and inclusion guidelines etc etc (direct needs depend on jurisdiction but necessary nonetheless)
21. Create financial management processes, including budgeting, accounting, and reporting
22. Implement communication and collaboration tools to facilitate remote work and cross-functional teamwork
23. Estimated costs: HR consulting fees, software subscriptions, and training expenses
24. Develop comprehensive HR policies, including employee handbooks, performance management systems, and diversity and inclusion guidelines etc etc (direct needs depend on jurisdiction but necessary nonetheless)
25. Create financial management processes, including budgeting, accounting, and reporting
26. Implement communication and collaboration tools to facilitate remote work and cross-functional teamwork
27. Estimated costs: HR consulting fees, software subscriptions, and training expenses
28. Engage DAO for Role Identification (2-4 weeks)
29. Collaborate with the Arbitrum DAO to identify critical roles needed to support the ecosystem's growth and the DAO's objectives
30. Prioritize roles based on urgency and potential impact, considering areas such as marketing, partnerships, legal, and technical support
31. Define job descriptions, qualifications, and performance metrics for each role
32. Estimated costs: Internal staff time for coordination and planning
33. Collaborate with the Arbitrum DAO to identify critical roles needed to support the ecosystem's growth and the DAO's objectives
34. Prioritize roles based on urgency and potential impact, considering areas such as marketing, partnerships, legal, and technical support
35. Define job descriptions, qualifications, and performance metrics for each role
36. Estimated costs: Internal staff time for coordination and planning
37. Conduct Recruitment and Onboarding (8-12 weeks)
38. Launch recruitment campaigns for the identified roles, leveraging the Recruitment Manager's expertise and network
39. Conduct interviews, assessments, and reference checks to select the best candidates
40. Provide comprehensive onboarding and training programs to integrate new hires into the OpCo and align them with the Arbitrum ecosystem's goals and values
41. Estimated costs: Recruitment fees, background checks, onboarding materials, and training expenses
42. Launch recruitment campaigns for the identified roles, leveraging the Recruitment Manager's expertise and network
43. Conduct interviews, assessments, and reference checks to select the best candidates
44. Provide comprehensive onboarding and training programs to integrate new hires into the OpCo and align them with the Arbitrum ecosystem's goals and values
45. Estimated costs: Recruitment fees, background checks, onboarding materials, and training expenses
46. Establish OpCo Governance and Reporting (4-6 weeks)

47. Form an elected board of ecosystem participants to oversee the OpCo's strategic direction and performance
48. Develop governance mechanisms for the board, including voting procedures, term limits, and conflict of interest policies
49. Implement regular reporting and accountability measures to ensure transparency and alignment with the Arbitrum DAO's objectives
50. Estimated costs: Governance consulting fees, board management software, and internal staff time for reporting
51. Form an elected board of ecosystem participants to oversee the OpCo's strategic direction and performance
52. Develop governance mechanisms for the board, including voting procedures, term limits, and conflict of interest policies
53. Implement regular reporting and accountability measures to ensure transparency and alignment with the Arbitrum DAO's objectives
54. Estimated costs: Governance consulting fees, board management software, and internal staff time for reporting
55. Continuously Assess and Optimize OpCo Performance (Ongoing)
56. Regularly review the OpCo's performance against key metrics and the Arbitrum DAO's objectives
57. Gather feedback from stakeholders, including the DAO, ecosystem partners, and users, to identify areas for improvement
58. Adapt the OpCo's strategies and initiatives based on insights and changing ecosystem needs
59. Estimated costs: Internal staff time for performance management and continuous improvement efforts
60. Regularly review the OpCo's performance against key metrics and the Arbitrum DAO's objectives
61. Gather feedback from stakeholders, including the DAO, ecosystem partners, and users, to identify areas for improvement
62. Adapt the OpCo's strategies and initiatives based on insights and changing ecosystem needs
63. Estimated costs: Internal staff time for performance management and continuous improvement efforts

## Overall Cost:

The total cost to implement the AIP and establish the Operation Company (OpCo) is estimated to be 25 million \$ARB covering 2 years. This budget covers both the initial setup costs and the recurring operating expenses for the first two years. The breakdown of the costs is as follows:

Totally threw some High-Level Numbers here - This will need revision indefinitely

1. Legal Entity Formation and Documentation
2. Fixed costs: 500,000 \$ARB
3. Covers legal fees for entity formation, subsidiary setup, and drafting of necessary legal documents
4. Fixed costs: 500,000 \$ARB
5. Covers legal fees for entity formation, subsidiary setup, and drafting of necessary legal documents
6. OpCo Leadership Recruitment and Compensation
7. Fixed costs: 1,000,000 \$ARB
8. Recurring costs: 4,000,000 \$ARB per year (8,000,000 \$ARB for two years)
9. Covers recruitment fees, salaries, and benefits for the Recruitment Manager, Director, and other key leadership positions
10. Fixed costs: 1,000,000 \$ARB
11. Recurring costs: 4,000,000 \$ARB per year (8,000,000 \$ARB for two years)
12. Covers recruitment fees, salaries, and benefits for the Recruitment Manager, Director, and other key leadership positions

13. OpCo Policies, Procedures, and Infrastructure
14. Fixed costs: 1,000,000 \$ARB
15. Recurring costs: 250,000 \$ARB per year (500,000 \$ARB for two years)
16. Covers HR consulting fees, software subscriptions, training expenses, and ongoing maintenance of collaboration tools and systems
17. Fixed costs: 1,000,000 \$ARB
18. Recurring costs: 250,000 \$ARB per year (500,000 \$ARB for two years)
19. Covers HR consulting fees, software subscriptions, training expenses, and ongoing maintenance of collaboration tools and systems
20. Role Identification and Recruitment
21. Fixed costs: 500,000 \$ARB
22. Recurring costs: 1,000,000 \$ARB per year (2,000,000 \$ARB for two years)
23. Covers internal staff time for coordination, recruitment campaigns, interview expenses, background checks, and onboarding costs
24. Fixed costs: 500,000 \$ARB
25. Recurring costs: 1,000,000 \$ARB per year (2,000,000 \$ARB for two years)
26. Covers internal staff time for coordination, recruitment campaigns, interview expenses, background checks, and onboarding costs
27. OpCo Team Salaries and Benefits
28. Recurring costs: 5,000,000 \$ARB per year (10,000,000 \$ARB for two years)
29. Covers competitive salaries and benefits packages for the OpCo's full-time employees across various functions, such as marketing, partnerships, legal, and technical support
30. Recurring costs: 5,000,000 \$ARB per year (10,000,000 \$ARB for two years)
31. Covers competitive salaries and benefits packages for the OpCo's full-time employees across various functions, such as marketing, partnerships, legal, and technical support
32. OpCo Governance and Reporting
33. Fixed costs: 500,000 \$ARB
34. Recurring costs: 250,000 \$ARB per year (500,000 \$ARB for two years)
35. Covers governance consulting fees, board management software, and internal staff time for regular reporting and performance management
36. Fixed costs: 500,000 \$ARB
37. Recurring costs: 250,000 \$ARB per year (500,000 \$ARB for two years)
38. Covers governance consulting fees, board management software, and internal staff time for regular reporting and performance management
39. Contingency Fund
40. Fixed costs: 500,000 \$ARB
41. Provides a buffer for unexpected expenses or additional initiatives that may arise during the OpCo's first two years of operation
42. Fixed costs: 500,000 \$ARB
43. Provides a buffer for unexpected expenses or additional initiatives that may arise during the OpCo's first two years of operation



Total Fixed Costs: 4,000,000 \$ARB

Total Recurring Costs (Two Years): 21,000,000 \$ARB

Grand Total (Two Years): 25,000,000 \$ARB

This two-year budget allocation allows the OpCo to establish a strong foundation, maintain operational stability, and adapt to the evolving needs of the Arbitrum ecosystem over an extended period. The Arbitrum DAO can reassess the OpCo's performance and budget requirements after the initial two years to ensure ongoing alignment with the ecosystem's growth and the DAO's objectives.

Will update and revise often as this is just the beginning of what this could become!