

I converted ENG to SCRT on Binance successfully. Went to Puzzle.report and a Wallet "receive" address was generated to use in Binance to send SCRT. Sent SCRT from Binance. Opened Puzzle and chose my Delegator using Ledger with Cosmos app opened as previously instructed. Found SCRT balance was nil. Returned to Binance and found the transaction had failed due to unknown address. Checked address at both ends and found no discrepancy. Who do I contact to enquire why this address failed as I could find no help desk link on Puzzle.