

Email Verification

Summary

This page expands on the information capture described [here](#) but for email, with added support for Uniqueness and Verification options.

Email Verification verifies the validity of an email address provided by a customer by sending a One Time Password (OTP) to ensure it is a functional and active email address. This helps prevent errors in customer communication and ensures that customer data is accurate.

Email Uniqueness ensures that each customer has a unique email address in each project environment to prevent duplicates.

Usage

To enable Email OTP Verification and/or Uniqueness, follow these steps:

1. Navigate to the Customer Information Capture tab in the [Configurations](#)
2. page of the developer dashboard.
3. Locate the email field in the form.
4. Check the boxes for either or both OTP Verification and/or Uniqueness to enable them.
5. Click the 'Save Changes' button to save your changes.

Note: If Email Verification is enabled, Email Uniqueness will also be mandatory.

Caution when toggling verification/uniqueness on Live mode

When enabling/disabling Email Verification and/or Uniqueness on live sites, be aware that such actions can result in data inconsistencies. If testing is necessary, it is recommended to conduct the tests on a Sandbox environment and to avoid frequently changing the fields on a live environment.

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