

Happy New Year!

Dennison from [Tally.xyz](https://tally.xyz) here. This will be our official thread that we will use to update the Uniswap DAO about our roadmap, milestones, and goals for the Uniswap DAO as laid out in the [Tally Service Agreement Proposal](#).

This thread can be used to ask questions, suggest features, and generally communicate with Tally in a central spot. This thread ideally should not be used for support requests as we have set up Intercom to help track support requests and issues.

Key info

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Tally API Status + Uptime: <https://status.tally.xyz/>

To report bugs, the official communication channel is Intercom. This tool will allow us to more effectively track support times and organize our incident response.

Intercom can be found in the lower right-hand side of the Tally website.

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Tally Intercom Support Request

1920×1308 155 KB

](<https://us1.discourse-cdn.com/flex016/uploads/uniswap1/original/2X/0/0654d1398afb1a46e776c6ae6ecd6834d4acc90.jpeg>)

Accountability

Quarterly report

Detailing key achievements, including uptime metrics, notes from Community Calls, support metrics, as well as enhancements to the Uniswap DAO's governance on Tally.

Tally usage

We will continue to track the number of proposals and % of votes per proposal made on Tally and report on those to the DAO.

Roadmap feature usage and requests

As we roll out new features, we will track usage of those features as well as maintain a forum thread in Uniswap where folks can offer feature suggestions.

(We've already requested the foundation create a Service Providers Thread where we can report.)

Monthly office hours

An open feedback session for Uniswap DAO contributors to suggest new features and contribute to our roadmap. We're going to ask the foundation if this could go before or after the community call, but we're open.

Uptime and availability

- System uptime

: 99% monthly uptime, ensuring the system is accessible with minimal disruptions.

- Scheduled downtime

: Maximum of 2% monthly allowance for scheduled maintenance, communicated in advance.

Response and resolution time

For the response time to count, the report needs to be made through Intercom so we can properly track resolution time. (Obviously, you can still reach out via Telegram.)

- Incident response time

: Initial response within 4 hours for high-priority incidents (e.g., outages) during work hours in the United States, and 24 hours for incidents outside of working hours and low-priority issues.

- Resolution time

: Resolution or workaround within 8 hours for high-priority incidents (e.g., outages) during working hours in the United States, and 24 hours for incidents outside of working hours.

#### Maintenance and support

- Bug resolution

: Resolution of non-critical bugs within 5 business days and critical bugs within 1 business day. For bugs that are not possible to resolve in this time frame, a post-mortem analysis will be shared with the DAO following resolution.

- Regular maintenance updates

: Regular monthly maintenance updates, including minor upgrades, patches, and performance improvements.

#### Tally Feature Roadmap (Q1/Q2)

Here is a list of features Tally is working on for its Q1/Q2 roadmap. We're excited to bring these services and features to the Uniswap Community. We will be holding regular office hours to speak with community members about other features or needs they have.

- UniStaker

: We will operate a UniStaker interface, and if staking passes, we will work with the community to make it a success.

- Gasless Voting

: The previous gasless voting service in Uniswap ([Uni.vote](#)) has shut down. We will operate a gas-free voting relayer for the Uniswap DAO. This would allow delegates and voters to participate in Uniswap without spending their own ETH. We will reach out to the foundation and UAC about steps to fund the relayer. This service would be operated as part of the service agreement but requires regularly topping up with ETH to cover relayer gas. Learn more about [Tally Relay](#).

- Forum Bot

: The Tally Forum Bot connects to the forum and updates the community automatically on changes in proposal statuses.

- Optimistic Governance

: We expect to have Optimistic Governance support by the end of Q2. This has been a frequent request by members and delegates of the Uniswap DAO community. This tool can be used for creating more efficient working groups and communities by allowing proposals to pass optimistically while leaving the DAO the ability to veto a proposal. The DAO can start considering where they might want to implement this new Tally feature.

- Integrating the UAC onto Tally

: While we plan to tackle the body of this feature in Q3/Q4, we will start integration in Q2 with some early features supporting the UAC on the Uniswap DAO page.

As members and participants in Uniswap since the inception of the DAO, we are really excited to get started on what is shaping up to be a very exciting 2025!

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hands.png

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