

This proposal is for the on-chain funding of the Support Team for the period of Mar 1st, 2023 to May 31st, 2023.

The Secret Network Support Team is responsible for providing timely and effective support to users on the network through all available communication channels. This includes addressing technical issues, moderating community channels, and collaborating with builders, validators, relayers, and the Core Team to improve the overall user experience.

#### Target Deliverables for this Funding Period

- Be at the front-row supporting users in their ecosystem exploration with the upcoming release of Shade Protocol, Blizzard Finance, Bushi. but also the depreciation of the Secret Bridge that will follow the integration of the Axelar assets on Secret Network
- Provide timely and effective support to users on the Secret Network through all available communication channels (Secret Network Discord, Secret Community Telegram, Altermail, Zendesk, and Secret Forums)
- Moderate community channels (Telegram, Discord, Reddit) to ensure a positive and helpful environment for all users
- Collaborate with builders, validators, relayers, and the Core Team to identify common user issues and improve the overall user experience
- Continue to improve the Zendesk knowledge center.

#### Budget Request

The Secret Network Support Team asks for compensation for the following roles.

Reverse Sigh will be leaving the Secret Network support team to dedicate himself to his role at Lavender.five. No replacement will fill his position but the support team will make sure to be available to provide support on a 24/7 basis

#### Compensated Roles

MrGarbonzo \$3000 / month | 80 hours per month

Waffle \$3000 / month | 80 hours per month

#### Discretionary Budget

No discretionary budget will be asked, the Zendesk being funded from the Support's team salary

#### Total Ask

Total Proposal Spend for 3 Months: \$18,000 (22,225SCRT @ \$.81)