

Hello Lido Team,

From about 2022-11-18 16:24:00 UTC to 2022-11-18 23:50:00 UTC, the 500 Ethereum validators run by HashQuark failed to produce blocks and make attestations due to the unexpected downtime of AWS server.

Detail for this failure event are follows: [HashQuark Ethereum Validators Incident Postmortem - Google Docs](#)

We suggest compensation of 1.2 ETH, similar to this incident, we have learned more about the experience of dealing with abnormalities in the first place. We are happy to get guidance on this incident suggested by gov ops.