Hi dYdX Community,

I want to address some important matters and share essential safety tips with you.

Support Requests and Technical Issues:

We've observed an increase in support-related threads here. Please note that such queries are beyond the scope of this governance forum. Our mission is to drive governance and development within the dYdX ecosystem. For support on the dYdX Chain, use our official helpdesks:

- dYdX Chain (v4) Helpdesk: [Help Center](#)

- dYdX Exchange (v3) Help Center: [dYdX Help Center](#)

For assistance from our community join our Discord: [dYdX](#)

Support-related forum posts may be removed to maintain focus on governance discussions.

Bad Actors and Scammers Alert:

We're actively investigating and suspending accounts that impersonate dYdX staff or promote fake support services. These bad actors often contact users who've posted support threads in the forum.

Remember:

- dYdX staff will never DM you first

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- Always verify links before clicking

. The official helpdesk link is always available via dydx.trade → More → Help.

- dYdX will not ask you to

sign transactions, interact with unverified smart contracts, request funds, or private information like keys or passwords.

- We don't promote

"airdrops

" or "rewards claiming

" via direct messages.

Safety Tips & Feedback:

Your vigilance is our asset, please:

- Utilize the flag feature

, now available to everyone, to report any suspicious activity or guidelines violations. You can find this function under each post, represented by a flag icon. It's a critical tool in our collective effort to maintain the forum's integrity.

- Fill out the forms

below for feedback and support, which are crucial for our safety and improvement.

1. Feedback & Suggestions Form: [Feedback Form](#)

2. Forum Support Request Form: [Forum Support Form](#)

3. Report Form: [Report Form](#)

Together, we can maintain a secure and productive forum. Thank you for your cooperation.

Stay vigilant and safe,

Stan.