

How to use the Fetch wallet

Deposit Tokens

If you want to transfer funds to your Fetch wallet account:

1. First of all, you need to enter the Fetch wallet with your credentials.
2. Copy your account's address: you can do so by either clicking on the account address at the top of the dashboard (under the account name) or by clicking on the Deposit
3. button you find at the end of the pop-up window. You can also scan the QR code. You can also buy tokens by clicking on the Buy Tokens
4. button.
5. Within the wallet or application you are using to send the funds, use the account's address just copied as the destination account to which the funds must go.
6. Once you send the tokens, the balance should be updated within your Fetch wallet.
- 7.
8. If your origin wallet says that the address (which should start with "fetch") is invalid, it is probably expecting an Ethereum address (beginning with "0x") and is most likely trying to send ERC-20 FET. In this case, you need to use the token bridge to swap your ERC-20 FET for native FET .
9. **i**
10. For information on ERC-20 and native FET tokens, head over to the [Native and ERC-20 FET tokens ↗](#)
11. page.
12. **△**
13. You should not send ERC-20 FET to this wallet. If you do, you will lose your tokens. The Fetch wallet can only hold native FET tokens and not ERC-20 FET tokens.

Send Tokens

If you want to send tokens from your account:

1. First select Send
2. .
3. Fill in the details of your transaction:
4.
 - Recipient
5.
 - : the address you want to send the tokens to.
6.
 - Token
7.
 - : the token denomination or type.
8.
 - Amount
9.
 - : the number of tokens you want to send with this transaction (you can see your current balance above the Amount)
10.
 - Memo (Optional)
11.
 - : some transactions (e.g. to/from some exchanges) require a specific memo. If not needed, you can leave it blank.
12.
 - Fee
13.
 - : the transaction fee. Choose from Low, Average and High.
14.
 - **i**
15.
 - Usually, the lower the transaction fee, the longer you need to wait for your transaction to be settled on the network.
16. Press Send
17. .
18. In the summary screen, review the details and if everything is correct, select Approve
19. .
20. **i**
21. You can check the status of your transaction via the [explorer ↗ \(opens in a new tab\)](#)
22. .

IBC transfer

1. Ensure you are logged into the wallet.
2. Make sure IBC transfers are enabled and that your selected network supports it.
3. **i**
4. To enable IBC transfers in the wallet, in the dashboard, click the ☰ icon in the top left, then click on Settings
5. . Toggle the Show Advanced IBC Transfers
6. switch on.
7. If your selected network does not support IBC transfers, you will not see an IBC Transfer
8. section in the dashboard.
9. Click the Transfer
10. button in the IBC Transfer
11. section.
12. Fill in the details of your transaction:
13.
 - Destination Chain
14.
 - : the destination blockchain.
15.
 - Recipient
16.
 - : the address you want to send the tokens to.
17.
 - Memo (Optional)
18.
 - : an optional memo.
19. **i**
20. If you do not see your desired chain, you need to [set up IBC channels first ↗](#)
21. .
22. Press Next
23. .
24. In the next page, provide the following:
25.
 - Token
26.
 - : the denomination or type of the tokens being sent.
27.
 - Amount
28.
 - : the number of tokens to be sent.
29.
 - Fee
30.
 - : the transaction fee. Choose from Low
31.
 - , Average
32.
 - , High
33.
 - .
34.
 - Token
35.
 - : the denomination or type of the tokens being sent
36.
 - Amount
37.
 - : the number of tokens to be sent
38.
 - Fee
39.
 - : the transaction fee. Choose from Low
40.
 - , Average
41.
 - , High
42.
 - .

43. HitSubmit
44. .
45. The wallet now shows you a summary of the transaction. Review it and if you are happy, hitApprove
46. to complete the transfer.
47. ⚠
48. Do not send tokens via IBC directly to an exchange. In most cases, this will result in the loss of your funds.

First-time origin/destination transfer

Before being able to make an IBC transfer between any two chains for the first time, an IBC channel must be configured in the wallet:

1. Follow the instructions for[making an IBC transfer ↗](#)
2. , up to step 4.
3. Click theSelect Chain
4. drop-down.
5. Select+ New IBC Transfer Channel
6. .
7. Select theDestination Chain
8. and enter the sourceChannel ID
9. (e.g.channel-100
10.).
11. **i**
12. To find out the IBC channel ID between any two chains:
13.
 1. Head over to this[page ↗\(opens in a new tab\)](#)
14.
 1. .
15.
 1. At the top, select the sending chain, for exampleFetch.AI
16.
 1. . Then below it, clickIBC RELAYERS
17.
 1. .
18.
 1. Select the destination chain, for exampleOSMOSIS
19.
 1. .
20.
 1. You can now see the channels between the two chains. Select an active channel (in green) and note the sending chain's channel ID. For Fetch.AI to Osmosis, the sending chain's (Fetch.AI's) channel ID ischannel-10
21.
 1. .
22.
 1. Enter the channel ID in the Fetch wallet (channel-10
23.
 1. in our example).
24. Remember to write the channel ID in lower case (i.e.channel-X
25.)
26. ⚠
27. If there are no green channels, the relayers are temporarily inactive, and you will need to wait until one becomes active again.
28. ClickSave
29. .
- 30.
31. If you input an incorrect Channel ID, either the wallet will not accept it and shows you an error, or your transaction could get stuck in an inactive channel.

Was this page helpful?

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