Over the course of Season 1 and 2, there have been[well-documented](well-documented) issues with our voting infrastructure. Eliminating these constraints and moving to an on-chain voting system is a top priority for delegates and something the Foundation has spent much time considering given the need to move to a reliable, future proof alternative. We thank you for your patience.

The Foundation ran a competitive process to select a vendor to fulfill this contract and we are excited to announce that the Foundation has contracted Agora, a Gov Fund grant recipient, to build an on-chain voting MVP for Season 3! In future Seasons, we plan to move to a more transparent and community-led vendor selection process.

While we are excited to see Agora's MVP up and running for Season 3, several votes will occur between now and then (Special Voting Cycle #9a

, Token House badgeholder elections, and Special Voting Cycle #9b

.) While we will continue to use Snapshot for these votes, the Foundation may manually count votes in the event of third-party application errors, as specified in the operating manual.

In order to help our last few cycles on Snapshot run as smoothly as possible, we recommend the following:

- Voters should avoid using the "batch" submission option in SAFE's snapshot UI. Snapshot has a known issue where only the last vote in a batch will be recorded.

- Anyone who's experienced issues with Snapshot in the past should consider voting well before the end of a voting period to avoid a last-minute scramble.

If you do experience issues voting with Snapshot, please let the Foundation know as soon as possible by messaging #lavande3900

or bmd#6461 on Discord. Please be ready to provide as much information about the bug or issue as possible, including screenshots, console errors, or block explorer links. Keep in mind that votes will only be manually added to a Snapshot vote when the expected, bug-free outcome is unambiguous (for example, votes that are verifiable on-chain, but which did not propagate to the off-chain Snapshot tool).