Breaking the Code - Survey (UNASSIGNED)

Survey Flow

Block: Introduction to Project/ Demographics (6 Questions)
Standard: Intro to Specific Emergencies (2 Questions)
Standard: Specific Emergencies (42 Questions)
Standard: Code Experience (9 Questions)

Page Break ─────────────────────────────

Q1 Dear Sir/Madam:

I am a professor in the Institute for Disaster Management at The University of Georgia. I invite you to participate in a research study entitled Breaking the Code: Transitioning from Colors to Plain Language that is being conducted under the auspices of the University of Georgia. **The purpose of this study is to determine the knowledge base of clinical and non-clinical staff in healthcare settings regarding codes paged overhead during an emergency/disaster.**

To be eligible to participate in the survey participants must be 18 years of age or older, be employed by the healthcare facility, and NOT be an administrator of the healthcare facility.

Your participation will involve you answering survey questions based on your knowledge of the current system and should only take approximately 15 to 20 minutes. **Your involvement in the study is voluntary**, and you may choose not to participate or to stop at any time without penalty or loss of benefits to which you are otherwise entitled. If you choose not to participate this will have no bearing on your employment or evaluation. If you decide to stop or withdraw from the study, the information/data collected from or about you up to the point of your withdrawal will be kept as part of the study and may continue to be analyzed.

The results of the survey are completely confidential. The survey will not ask for your name, social security number, or any other pieces of identifying information that could be linked back to you. The results of the research study may be published, but your name or any identifying information will not be used. In fact, the published results will be presented in summary form only.

The findings from this project may provide information on necessary changes to improve patient health outcomes; response times; and general safety of staff, patients, and visitors. There are no known risks or discomforts associated with this research.

If you have any questions about this research project, please feel free to call Curt Harris at (706) 380-1456 or cuharris@uga.edu. Questions or concerns about your rights as a research participant should be directed to The Chairperson, University of Georgia Institutional Review Board, 609 Boyd GSRC, Athens, Georgia 30602; telephone (706) 542-3199; email address irb@uga.edu.

By completing and submitting this electronic questionnaire, you are agreeing to participate in the above described research project.

Thank you for your consideration!

Sincerely,
Curt Harris, PhD

Q2 **Do you work in a clinical (e.g., physician, nurse practitioner) or non-clinical (e.g., administrative, custodial, security) capacity?**

○ Clinical (1)

○ Non-clinical (2)

Q3 **How long have you worked in the healthcare field?**

○ 0-2 years (1)

○ 2-5 years (2)

○ 5-8 years (3)

○ > 8 years (4)

✳

Q4 **Approximately how many years have you worked at this healthcare facility?**

_____

✳

Q5 **Approximately how many healthcare facilities (including current) have you worked at in your career?**

_____

Q6 What is currently your MOST typical shift at this medical facility?

○ Day Shift (1)

○ Night Shift (2)

○ Equal times on both shifts (3)

Q7 The following questions focus on the emergency codes for specific incidents at the hospital where you're taking this survey.

 NOTE: "Plain language" refers to emergency announcements stated plainly (e.g., "fire on floor 3") instead of an announcement via coded language (e.g., "Code Purple" or "Code Alpha").

Q8 On a scale of 1 to 7 (with 1 being "Not at all confident" and 7 being "Very confident") how confident are you in your own knowledge of the emergency codes at this medical facility?

	1	2	3	5	6	7
Confidence in Code Knowledge ()						

QA1 What **code type** does your healthcare facility use for FIRE?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QA2 Select your healthcare facility's **color code** for FIRE:

▼ Amber (1) ... UNSURE (20)

QA3 What is your healthcare facility's **code** for FIRE?

_____

Page Break ———————————————————————————————————————

QB1 What **code type** does your healthcare facility use for <u>CARDIAC ARREST</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QB2 Select your healthcare facility's **color code** for <u>CARDIAC ARREST</u>:

▼ Amber (1) ... UNSURE (20)

QB3 What is your healthcare facility's **code** for <u>CARDIAC ARREST</u>?

_____

Page Break ———————————————————————————————————————

QC1 What **code type** does your healthcare facility use for <u>PEDIATRIC EMERGENCY</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QC2 Select your healthcare facility's **color code** for <u>PEDIATRIC EMERGENCY</u>:

▼ Amber (1) ... UNSURE (20)

QC3 What is your healthcare facility's **code** for <u>PEDIATRIC EMERGENCY</u>?

_____

Page Break ——————————————————————————————————

QD1 What **code type** does your healthcare facility use for <u>BOMB THREAT</u>?

◯ Color Code (1)

◯ Plain Language (2)

◯ Other (e.g., Code John, Code Triage) (3)

◯ None Identified (4)

◯ Unsure (5)

QD2 Select your healthcare facility's **color code** for <u>BOMB THREAT</u>:

▼ Amber (1) ... UNSURE (20)

QD3 What is your healthcare facility's **code** for <u>BOMB THREAT</u>?

_____

Page Break ──

QE1 What **code type** does your healthcare facility use for <u>COMBATIVE PERSON, SECURITY, or VIOLENCE</u>?

◯ Color Code (1)

◯ Plain Language (2)

◯ Other (e.g., Code John, Code Triage) (3)

◯ None Identified (4)

◯ Unsure (5)

QE2 Select your healthcare facility's **color code** for <u>COMBATIVE PERSON, SECURITY, or VIOLENCE</u>:

▼ Amber (1) ... UNSURE (20)

QE3 What is your healthcare facility's **code** for <u>COMBATIVE PERSON, SECURITY, or VIOLENCE</u>?

_____

Page Break —————————————————————————

QF1 What **code type** does your healthcare facility use for <u>PERSON WITH WEAPON or ACTIVE SHOOTER</u>?

◯ Color Code (1)

◯ Plain Language (2)

◯ Other (e.g., Code John, Code Triage) (3)

◯ None Identified (4)

◯ Unsure (5)

QF2 Select your healthcare facility's **color code** for <u>PERSON WITH WEAPON or ACTIVE SHOOTER</u>:

▼ Amber (1) ... UNSURE (20)

QF3 What is your healthcare facility's **code** for <u>PERSON WITH WEAPON or ACTIVE SHOOTER</u>?

_____

Page Break ——

QG1 What **code type** does your healthcare facility use for <u>INFANT ABDUCTION</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

Display This Question:

If What code type does your healthcare facility use for INFANT ABDUCTION? = Color Code

QG2 Select your healthcare facility's **color code** for <u>INFANT ABDUCTION</u>:

▼ Amber (1) ... UNSURE (20)

Display This Question:

If What code type does your healthcare facility use for INFANT ABDUCTION? = Plain Language

Or What code type does your healthcare facility use for INFANT ABDUCTION? = Other (e.g., Code John, Code Triage)

QG3 What is your healthcare facility's **code** for <u>INFANT ABDUCTION</u>?

_____

Page Break ————————————————————————————————————

QH1 What **code type** does your healthcare facility use for <u>MASS CASUALTY INCIDENT</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QH2 Select your healthcare facility's **color code** for <u>MASS CASUALTY INCIDENT</u>:

▼ Amber (1) ... UNSURE (20)

QH3 What is your healthcare facility's **code** for <u>MASS CASUALTY INCIDENT</u>?

_____

Page Break ————————————————————————————————————

QI1 What **code type** does your healthcare facility use for INTERNAL DISASTER (within your facility)?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QI2 Select your healthcare facility's **color code** for INTERNAL DISASTER (within your facility):

▼ Amber (1) ... UNSURE (20)

QI3 What is your healthcare facility's **code** for INTERNAL DISASTER (within your facility)?

_____

Page Break ————————————————————————————————————

QJ1 What **code type** does your healthcare facility use for HAZARDOUS MATERIALS event?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QJ2 Select your healthcare facility's **color code** for HAZARDOUS MATERIALS event:

▼ Amber (1) ... UNSURE (20)

QJ3 What is your healthcare facility's **code** for HAZARDOUS MATERIALS event?

_____

Page Break ———

QK1 What **code type** does your healthcare facility use for <u>MISSING ADULT</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QK2 Select your healthcare facility's **color code** for <u>MISSING ADULT</u>:

▼ Amber (1) ... UNSURE (20)

QK3 What is your healthcare facility's **code** for <u>MISSING ADULT</u>?

_____

Page Break ——

QL1 What **code type** does your healthcare facility use for <u>SEVERE WEATHER</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

Display This Question:

If What code type does your healthcare facility use for SEVERE WEATHER? = Color Code

QL2 Select your healthcare facility's **color code** for <u>SEVERE WEATHER</u>:

 NOTE: For this question, more than one color code may be selected. To select multiple options, hold down the CONTROL key and select all colors that apply.

- ☐ Amber (1)
- ☐ Aqua (2)
- ☐ Beige (3)
- ☐ Black (4)
- ☐ Blue (5)
- ☐ Brown (6)
- ☐ Cyan (7)
- ☐ Gold (8)
- ☐ Gray (9)
- ☐ Green (10)
- ☐ Orange (11)
- ☐ Pink (12)
- ☐ Purple (13)
- ☐ Red (14)
- ☐ Silver (15)
- ☐ Violet (16)
- ☐ White (17)
- ☐ Yellow (18)

☐ OTHER - not listed (19)

☐ UNSURE (20)

QL3 What is your healthcare facility's **code** for <u>SEVERE WEATHER</u>?

_____

Page Break —————————————————————————————————————

QM1 What **code type** does your healthcare facility use for <u>MISSING CHILD</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QM2 Select your healthcare facility's **color code** for <u>MISSING CHILD</u>:

▼ Amber (1) ... UNSURE (20)

QM3 What is your healthcare facility's **code** for <u>MISSING CHILD</u>?

_____

Page Break ——

QN1 What **code type** does your healthcare facility use for <u>HOSTAGE SITUATION</u>?

○ Color Code (1)

○ Plain Language (2)

○ Other (e.g., Code John, Code Triage) (3)

○ None Identified (4)

○ Unsure (5)

QN2 Select your healthcare facility's **color code** for <u>HOSTAGE SITUATION</u>:

▼ Amber (1) ... UNSURE (20)

QN3 What is your healthcare facility's **code** for <u>HOSTAGE SITUATION</u>?

_____

End of Block: Specific Emergencies

Start of Block: Code Experience

Q9 **These final questions focus on your experience with hospital emergency codes.**

Q10 **Do you know the procedure for activating emergency codes in this medical facility?**

○ NO (1)

○ YES (If so, please explain.) (2)

_____

Q11 **Would you prefer it if your facility changed to "plain language" emergency codes over color coding systems?**

○ NO, color codes are better. (1)

○ YES, I would prefer plain language codes. (If so, why?) (2)

_____

○ NOT APPLICABLE, my facility already utilizes plain language codes. (3)

Q12 **Do you think that there are certain emergency types that should always remain as color codes (i.e., not plain language)?**

○ NO (Plain language should be used for all codes.) (1)

○ YES (If so, which specific codes should remain colors?) (2)

_____

Page Break ──

Q13 **What type of code-response training do you receive at this facility?**

NOTE: You may select more than one.

☐ Training during employee orientation (1)

☐ Yearly refresher training (2)

☐ Drills and exercises (3)

☐ Other (indicate below) (4) _____

Q14 Have you worked in medical facilities whose color codes differ from this current facility?

○ Yes (1)

○ Maybe (2)

○ No (3)

Q15 Have you ever witnessed code confusion during drills or in actual emergent situations?

○ Yes (1)

○ No (2)

Q16 When was the last time this hospital provided you training on their emergency code system?

○ Within the last month (1)

○ 1-6 months ago (2)

○ 6 months - 1 year ago (3)

○ More than 1 year ago (4)

Q17
Now that you have completed the survey:

On a scale of 1 to 7 (with 1 being "Not at all confident" and 7 being "Very confident") how confident are you in your own knowledge of the emergency codes at this medical facility?

	1	2	3	5	6	7
Confidence in Code Knowledge ()						

End of Block: Code Experience