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CAPSTONE PROJECT - ATTRIBUTION

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1. Get Familiar With the Company

Get Familiar With the Company

How many campaigns and sources does CoolTShirts use and how are they related? Be sure to explain the difference between utm_campaign and utm_source.

There are 8 campaigns and 6 sources used. Each source is the website in which each campaign is located, and the campaign is the point at which each user clicked off of the site to access the CoolTShirts site. The source identifies which site sent the traffic, and the campaign identifies the specific ad or e-mail blast. See the table below for the data used to support my claim.

utm_source	utm_campaign	utm_campaign
nytimes	getting-to-know-cool-tshirts	
email	weekly-newsletter retargetting-campaign	
buzzfeed	ten-crazy-cool-tshirts-facts	
facebook	retargetting-ad	
medium	interview-with-cool-tshirts- founder	
google	paid-search	cool-tshirts-search

SELECT DISTINCT(utm_source) FROM page visits;

SELECT DISTINCT(utm_campaign) FROM page visits;

SELECT DISTINCT utm_source, utm_campaign FROM page visits;

Get Familiar With the Company

What pages are on their website?

The pages on their website are the landing page, shopping cart, checkout, and purchase pages. See the table below for the data used to support my claim.

SELECT DISTINCT page_name FROM page_visits;

1 - landing_page 2 - shopping_cart 3 - checkout 4 - purchase

How many first touches is each campaign responsible for?

Here are the campaigns and the number of first touches each is responsible for: interview-with-cool-tshirts-founder is responsible for 622, getting-to-know-cool-tshirts for 612, ten-crazy-cool-tshirts-facts for 576 and cool-tshirts-search for 169. See table below for the data used to support my claim.

ft.attr.utm_source	ft.attr.utm_campaign	COUNT(*)
medium	interview-with-cool-tshirts-founder	622
nytimes	getting-to-know-cool-tshirts	612
buzzfeed	ten-crazy-cool-tshirts-facts	576
google	cool-tshirts-search	169

```
WITH first touch AS (SELECT user id.
    MIN(timestamp) as first touch at
  FROM page visits
  GROUP BY user id),
ft attr AS (SELECT ft.user id,
     ft.first touch at,
     pv.utm source,
     pv.utm campaign
 FROM first touch ft
 JOIN page visits pv
  ON ft.user id = pv.user id
  AND ft.first touch at = pv.timestamp)
SELECT ft attr.utm source,
   ft attr.utm campaign,
   COUNT(*)
FROM ft attr
GROUP BY 1, 2
ORDER BY 3 DESC:
```

How many last touches is each campaign responsible for?

The campaigns and last touches are as follows: weekly-newsletter has 447, retargetting-ad has 443, retargetting-campaign has 245, getting-to-know-cool-tshirts has 232, ten-crazy-cool-tshirts-facts has 190, interview-with-cool-tshirts-founder has 184, paid-search has 178, and cool-tshirts-search has 60. See table below for the data used to support my claim.

It.attr.utm_source	lt.attr.utm_campaign	COUNT(*)
email	weekly-newsletter	447
facebook	retargetting-ad	443
email	retargetting-campaign	245
nytimes	getting-to-know-cool-tshirts	232
buzzfeed	ten-crazy-cool-tshirts-facts	190
medium	interview-with-cool-tshirts-founder	184
google	paid-search	178
google	cool-tshirts-search	60

WITH last touch AS (SELECT user id. MAX(timestamp) as last touch at FROM page visits GROUP BY user id), It attr AS (SELECT It.user id, It.last touch at, pv.utm source, pv.utm campaign FROM last touch It JOIN page visits pv ON It.user id = pv.user id AND It.last touch at = pv.timestamp) SELECT It attr.utm source, It attr.utm campaign, COUNT(*) FROM It attr GROUP BY utm campaign ORDER BY 3 DESC;

How many visitors make a purchase?

361 visitors made purchases.

SELECT COUNT(*) FROM page_visits WHERE page_name = '4 - purchase';

COUNT(*)

361

How many last touches on the purchase page is each campaign responsible for?

Last touches on the purchase page are as follows: weekly-newsletter has 115, retargetting-ad has 113, retargetting-campaign has 54, paid-search has 52, getting-to-know-cool-tshirts has 9, ten-crazy-cool-tshirts-facts also has 9, interview-with-cool-tshirts-founder has 7, and cool-tshirts-search has 2. See the table below for the data used to support my claim.

lt.attr.utm_source	lt.attr.utm_campaign	COUNT(*)
email	weekly-newsletter	115
facebook	retargetting-ad	113
email	retargetting-campaign	54
google	paid-search	52
nytimes	getting-to-know-cool-tshirts	9
buzzfeed	ten-crazy-cool-tshirts-facts	9
medium	interview-with-cool-tshirts-founder	7
google	cool-tshirts-search	2

WITH last touch AS (SELECT user id. MAX(timestamp) as last touch at FROM page visits WHERE page name = '4 - purchase' GROUP BY user id), It attr AS (SELECT It.user id, It.last touch at, pv.utm source, pv.utm campaign FROM last touch It JOIN page visits pv ON It.user id = pv.user id AND It.last touch at = pv.timestamp) SELECT It_attr.utm_source, It attr.utm campaign, COUNT(*) FROM It attr GROUP BY utm campaign ORDER BY 3 DESC:

What is the typical user journey?

The typical use journey is to begin at the source, a webpage like the Buzzfeed, then to click on the campaign, like a retargetting-ad or weekly-newsletter, which takes them to the CoolTShirts landing page. They then pick what they would like to purchase and place it in the shopping cart, they are taken to the checkout, and finally they make the purchase on the purchase page. See the table below for the data used to support my claim. The table is only a sample of the entirety of the data used, and is meant to show a pattern.

SELECT *
FROM page_visits
ORDER BY user_id;

page_name	timestamp	user_id	utm_campaign	utm_source
1 - landing_page	2018-01-24 03:12:16	10006	getting-to-know-cool-tshirts	nytimes
2 - shopping_cart	2018-01-24 04:04:16	10006	getting-to-know-cool-tshirts	nytimes
3 - checkout	2018-01-25 23:10:16	10006	weekly-newsletter	email
1 - landing_page	2018-01-25 20:32:02	10030	ten-crazy-cool-tshirts-facts	buzzfeed
2 - shopping_cart	2018-01-25 23:05:02	10030	ten-crazy-cool-tshirts-facts	buzzfeed
3 - checkout	2018-01-28 13:26:02	10030	retargetting-campaign	email
4 - purchase	2018-01-28 13:38:02	10030	retargetting-campaign	email

3. Optimize the campaign budget

Optimize the campaign budget

CoolTShirts can re-invest in 5 campaigns. Which should they pick and why?

CoolTShirts should re-invest in the following 5 campaigns: weekly-newsletter, retargetting-ad, retargetting-campaign, paid-search and either getting-to-know-cool-tshirts or ten-crazy-tshirts-facts, which are tied for fifth place at 9 each. When I used the code to the right, the table displayed, in order from greatest to least, the number of times the campaigns that users clicked on that also ended in a purchase. That is why the aforementioned campaigns are the ones that should be re-invested in.

SELECT COUNT(utm_campaign), utm_campaign, user_id, page_name FROM page_visits
WHERE page_name = '4 - purchase'
GROUP BY utm_campaign
ORDER BY 1 DESC;

COUNT(utm_campaign)	utm_campaign	page_name
115	weekly-newsletter	4 - purchase
113	retargetting-ad	4 - purchase
54	retargetting-campaign	4 - purchase
52	paid-search	4 - purchase
9	getting-to-know-cool-tshirts	4 – purchase
9	ten-crazy-cool-tshirts-facts	4 – purchase