

## Amazon Transcribe

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# Amazon Transcribe

Automatically convert speech to text

[Get Started with Amazon Transcribe](#)

[Contact Sales](#)

**60 minutes of speech-to-text for 12 months**

with the [AWS Free Tier](#) »

Extract key business insights from customer calls, video files, clinical conversations, and more.

Improve business outcomes with state of the art speech recognition models that are fully managed and continuously trained.

Enhance accuracy with custom models that understand your domain specific vocabulary.

Ensure customer privacy and safety by masking sensitive information.

## Use cases

### Get insights from customer conversations

With [Transcribe Call Analytics](#), quickly extract actionable insights from customer conversations. [AWS Contact Center Intelligence](#) partners and [Contact Lens for Amazon Connect](#) offer turnkey solutions to improve customer engagement, increase agent productivity, and surface quality management alerts to supervisors.

### Search and analyze media content

Content producers and media distributors can use Amazon Transcribe to automatically convert audio and video assets into fully searchable archives for content discovery, highlight generation, content moderation, and monetization.

### Create subtitles and meeting notes

Subtitle your on-demand and broadcast content to increase accessibility and improve customer experience. Use Amazon Transcribe to boost productivity and accurately capture the meetings and conversations that matter to you.

### Improve clinical documentation

Medical doctors and practitioners can use Amazon Transcribe Medical to quickly and efficiently document clinical conversations into electronic health record (EHR) systems for analysis. The service is HIPAA- eligible and trained to understand medical terminology.

## Customers



**Intuit analyzes 274 million minutes to improve customer conversations »**



**Audioburst creates 225,000 minutes of searchable live talk radio daily »**



[NASCAR subtitled its video on- demand content for 97% less than estimated »](#)



[Cerner used Amazon Transcribe Medical to develop a digital scribe »](#)

## How to get started

### Find out how Amazon Transcribe Works

Learn more about audio inputs, customization, privacy, and more.

[Explore Amazon Transcribe Features »](#)

### Explore hands-on Training

Learn how to create your first audio transcript.

[Check out 10-minute tutorials »](#)

## Dive into the console

Get hands on with Amazon Transcribe in the AWS console.

[Get Started »](#)

## Explore more of AWS

### Amazon Lex

Build conversational interfaces into any application using voice and text



### Data Drives Transformation

Learn how to transform your business and technology with data



### Free AWS Training

Access 500+ free digital courses across roles, skill levels, and domains to build your AWS Cloud skills



[Sign In to the Console](#)

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## Resources for AWS

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