### **Amazon Transcribe**

**Overview** 

Use Cases ▼

**Features** 

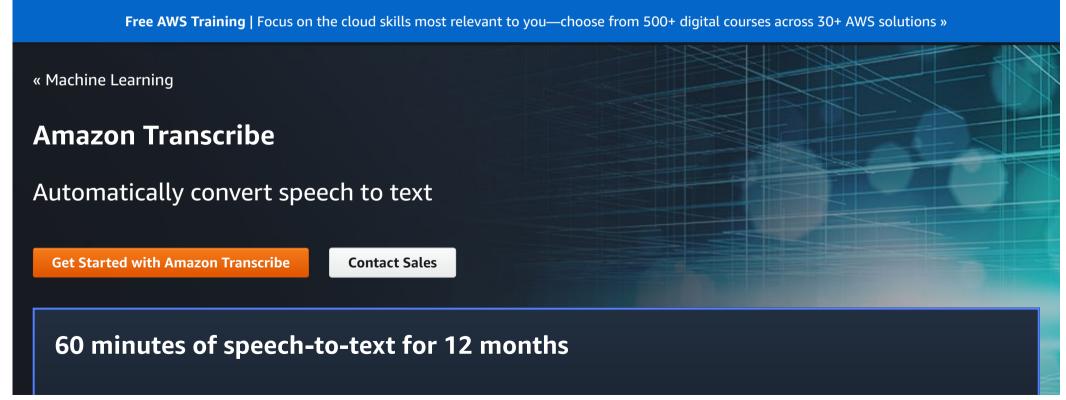
Pricing

**Getting Started** 

Resources

**FAQs** 

Customers



with the AWS Free Tier »

Extract key business insights from customer calls, video files, clinical conversations, and more.

Improve business outcomes with state of the art speech recognition models that are fully managed and continuously trained.

Enhance accuracy with custom models that understand your domain specific vocabulary.

Ensure customer privacy and safety by masking sensitive information.

## **Use cases**

## **Get insights from customer conversations**

With Transcribe Call Analytics, quickly extract actionable insights from customer conversations. AWS Contact Center Intelligence partners and Contact Lens for Amazon Connect offer turnkey solutions to improve customer engagement, increase agent productivity, and surface quality management alerts to supervisors.

## Search and analyze media content

Content producers and media distributors can use Amazon Transcribe to automatically convert audio and video assets into fully searchable archives for content discovery, highlight generation, content moderation, and monetization.

# **Create subtitles and meeting notes**

Subtitle your on-demand and broadcast content to increase accessibility and improve customer experience. Use Amazon Transcribe to boost productivity and accurately capture the meetings and conversations that matter to you.

## Improve clinical documentation

Medical doctors and practitioners can use Amazon Transcribe Medical to quickly and efficiently document clinical conversations into electronic health record (EHR) systems for analysis. The service is HIPAA- eligible and trained to understand medical terminology.

### **Customers**



Intuit analyzes 274 million minutes to improve customer conversations »

# audioburst

Audioburst creates 225,000 minutes of searchable live talk radio daily »



NASCAR subtitled its video on- demand content for 97% less than estimated »



Cerner used Amazon Transcribe Medical to develop a digital scribe »

# How to get started

## Find out how Amazon Transcribe Works

Learn more about audio inputs, customization, privacy, and more.

**Explore Amazon Transcribe Features »** 

# **Explore hands-on Training**

Learn how to create your first audio transcript.

Check out 10-minute tutorials »

# Dive into the console

Get hands on with Amazon Transcribe in the AWS console.

**Get Started** »

# **Explore more of AWS**

#### **Amazon Lex**

Build conversational interfaces into any application using voice and text



#### **Data Drives Transformation**

Learn how to transform your business and technology with data



### **Free AWS Training**

Access 500+ free digital courses across roles, skill levels, and domains to build your AWS Cloud skills



### Sign In to the Console

### Learn About AWS

What Is AWS?

What Is Cloud Computing?

AWS Inclusion, Diversity & Equity

What Is DevOps?

What Is a Container?

What Is a Data Lake?

**AWS Cloud Security** 

What's New

Blogs

Press Releases

## **Resources for AWS**

**Getting Started** 

**Training and Certification** 

AWS Solutions Portfolio

**Architecture Center** 

Product and Technical FAQs

**Analyst Reports** 

**AWS Partners** 

## Developers on AWS Help

**Developer Center** 

SDKs & Tools

.NET on AWS

Python on AWS

Java on AWS

PHP on AWS

JavaScript on AWS

Contact Us

File a Support Ticket

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**AWS Support Overview** 

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**AWS Careers** 

**UK Modern Slavery Statement** 

**UK Carbon Reduction Plan** 

#### **Create an AWS Account**











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