



# ESTEBAN MUÑOZ

Student | Employee




## PROFILE

I'm an innate manager. Being part of different kind of activities related to leadership, teamwork and conflict resolution has been part of my life. I do really enjoy working with people and I consider myself an assertive young man.

I've taken all opportunities to organize and command classmates, teamwork, coworkers, school events, and even social activities as I really enjoy and make a good job at it.

Learning from great entrepreneurs has always been in my mind. I am willing to work in a great company whose values related to growth based on people service, excellence, creativity, and human kindness are evident, being able to learn from the very basis.

## LANGUAGES

 Spanish (Native)  
 English (Advanced)  
 French (Basic)

## ADDITIONAL ABILITIES

 Photoshop (Medium)  
 Microsoft Office  
 Professional  
 Professional  
 Professional  
 Sony Vegas Pro (Medium)

## CONTACT INFO

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## EDUCATION

### Benemerita Universidad Autonoma de Puebla (BUAP)

2018 – Current

Sophomore in MSMEs 's Management and Development.

### Colegio La Salle Benavente

2013-2016

Highschool Certificate: Indivisa Manent Award

## WORK EXPERIENCE

### GGA Solutions Engagement Support

Apr 2021 – Current

American Mobile Carrier

- Managing more than 15 people
- Daily Report -based position
- Connection Between Management and Production

### GGA Solutions Bilingual Agent

Nov 2020 – Apr 2021

American Bank CSR

- Campaign's Second Wave.

### Starbucks Mexico

Feb 2020 – Nov 2020

Barista

- Employee of the Trimester (Sept-Nov)

### Alorica Mexico Bilingual Agent

Jan 2018 – Aug 2018

Amazon Customer Service representative.

- Kudos Prize for service excellency.

### Teleperformance Group Bilingual Agent

Aug 2016 – Dec 2016

AT&T Customer Service and Sales representative.

- Top Seller September 2016
- Top Seller October 2016
- Star of the Month September and October 2016