

Analyzing Vocal Bias via Accents in Voice Recognition Technologies



Everyone who speaks a language, speaks it with an accent.





Donate your voice so Siri doesn't just

work for white man

Want Alta ha loce highed? Charich

'Okay Google, Play 'Dura.": Voice Assistants Still Can't Understand Bilingual Users

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How might vocal differences caused by factors such as regional background, socioeconomic status, or speech impediments affect the accuracy of voice to text algorithms?

In short, are voice-to-text algorithms biased?

Our Methods

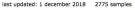
the speech accent archive

how to browse search resources

about

The speech accent archive uniformly presents a large set of speech samples from a variety of language backgrounds. Native and non-native speakers of English read the same paragraph and are carefully transcribed. The archive is used by people who wish to compare and analyze the accents of different English speakers.

practice your phonetic transcription for the speech accent archive: click here $% \left(1\right) =\left(1\right) \left(1\right) \left($













the speech accent archive

"Please call Stella. Ask her to bring these things with her from the store: Six spoons of fresh snow peas, five thick slabs of blue cheese, and maybe a snack for her brother Bob. We also need a small plastic snake and a big toy frog for the kids. She can scoop these things into three red bags, and we will go meet her Wednesday at the train station."

19,000+

seconds of audio transcribed.



lines of code written.

Our Analysis



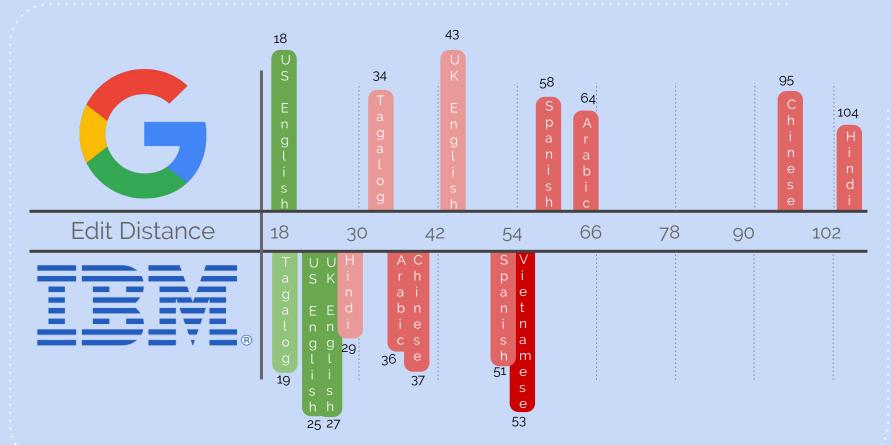
World Top Languages

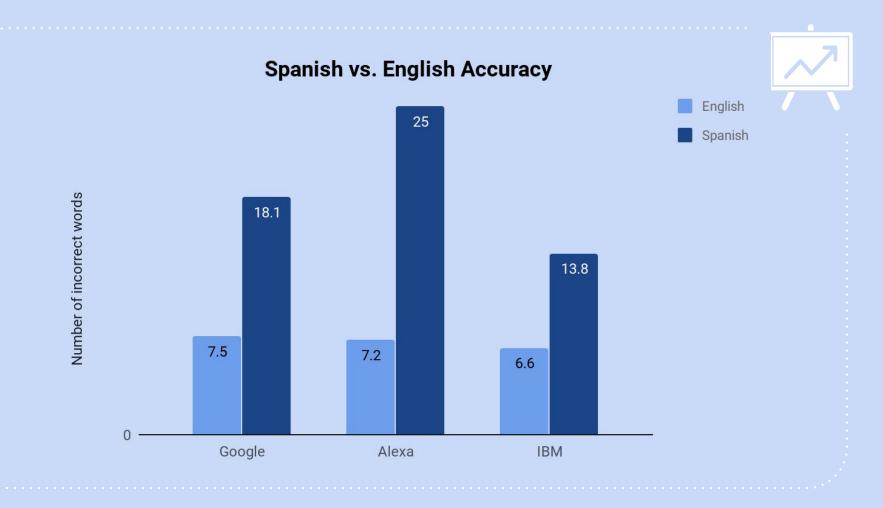
- 1. Chinese
- 2. Spanish
- 3. English
- 4. Arabic
- 5. Hindi
- 6. Bengali
- 7. Portuguese
- 8. Russian
- 9. Japanese

U.S. Top Languages

- 1. English
- 2. Spanish
- 3. Chinese
- 4. Tagalog
- 5. Vietnamese
- 6. Arabic
- 7. French
- 8. Korean
- 9. Russian
- 10. German

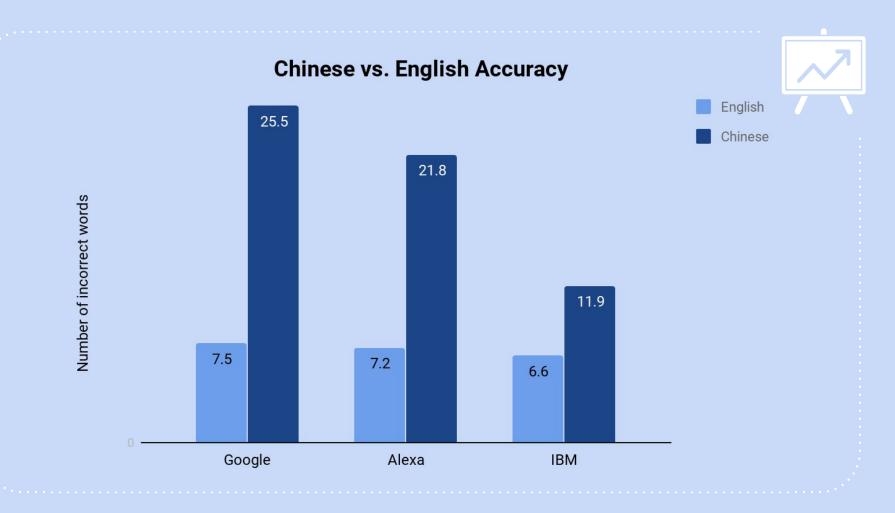
Accuracy Rate %	0	10	20	30	40	50	60	70	80	90	100
US English										10	
UK English									G		
Spanish							a	, (I BM	•	
Chinese							C	a	IB		
Tagalog									(3 IBI	•
Vietnamese							3	II			
Arabic								(a		
Hindi								G	a		





German vs. English Accuracy English 12.3 11.9 German Number of incorrect words 7.5 7.2 6.6 Google Alexa **IBM**

Tagalog vs. English Accuracy English 10 Tagalog 9.5 Number of incorrect words 7.5 7.2 6.6 5.3 Google Alexa **IBM**



Next Steps

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- 1. Analyzing Bing (Microsoft)
- 2. Analyzing speech impediments
- 3. Deep dive into word-by-word analysis
- 4. Writing to the companies!!

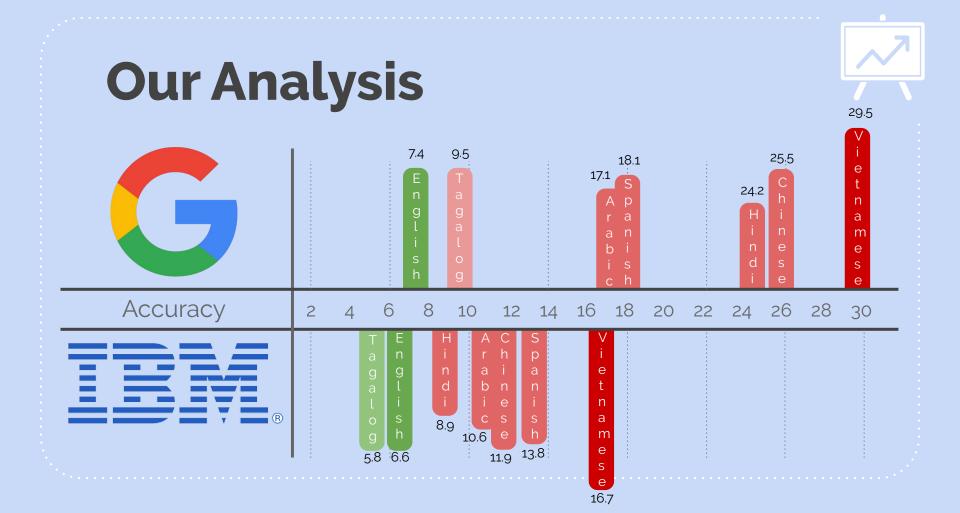


Bias by accent does exist and has numerous implications.



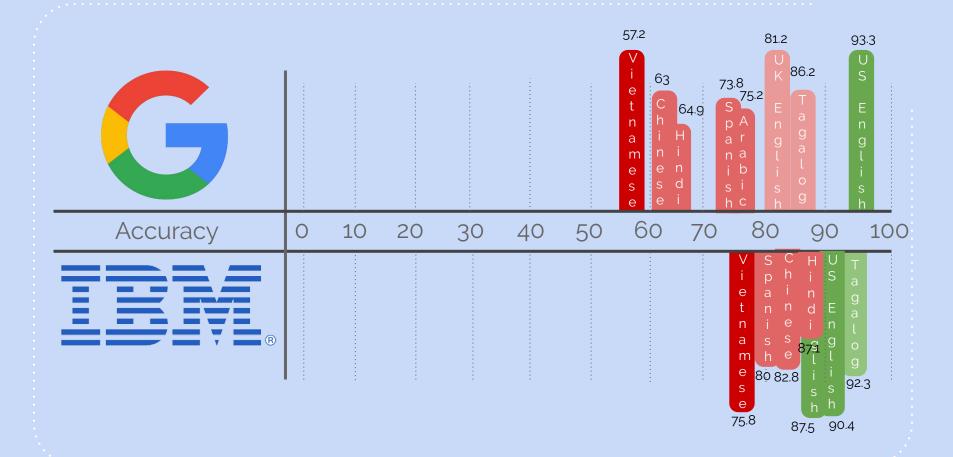
Thank you!

Questions?









Our Analysis 31 34 **Edit Distance** а

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