
<i>Level 1</i>	<i>Novice</i> Rigid adherence to taught rules or plans Little situational perception No discretionary judgment
<i>Level 2</i>	<i>Advanced Beginner</i> Guidelines for action based on attributes or aspects (aspects are global characteristics of situations recognisable only after some prior experience) Situational perception still limited All attributes and aspects are treated separately and given equal importance
<i>Level 3</i>	<i>Competent</i> Coping with crowdedness Now sees actions at least partially in terms of longer-term goals Conscious deliberate planning Standardised and routinised procedures
<i>Level 4</i>	<i>Proficient</i> See situations holistically rather than in terms of aspects See what is most important in a situation Perceives deviations from the normal pattern Decision-making less laboured Uses maxims for guidance, whose meaning varies according to the situation
<i>Level 5</i>	<i>Expert</i> No longer relies on rules, guidelines or maxims Intuitive grasp of situations based on deep tacit understanding Analytic approaches used only in novel situations, when problems occur or when justifying conclusions Vision of what is possible
