Noel Thomson

www.linkedin.com/in/noel-thomson/

www.noelthomson.com

PROFESSIONAL SUMMARY

Experienced in Product Management and Software Development with over three years of experience delivering software products. As a Product Owner at EventConnect, my technical background as a developer allows me to communicate development directives with highly effective context and scope. Consistently rated as a high performer for managing a high volume and fast paced workflow independently while delivering high quality results.

CORE COMPETENCIES

Product Management • Scaled Agile Framework (SAFe) • Jira • Figma • Trello • Google Analytics • ZenDesk • Hubspot • Vue • Bootstrap • Laravel • SQL • ReactJS • JavaScript • HTML • CSS • Git

CERTIFICATIONS

Professional Scrum Product Owner PSPO I • Web Developer Bootcamp • Front End Web Development Libraries • JavaScript Algorithms & Data Structures • Responsive Web Design • Advanced JavaScript

PROFESSIONAL EXPERIENCE

Product Owner - EventConnect   **Apr 2021 - Present**

As a Product Owner, I work closely with the Executive Team to ensure objectives are aligned, requirements are communicated, timelines are fulfilled and return on investment is maximized.

- Gather requirements from 43 staff across Operations, Accounts, Finance and Sales departments
- Produce technical requirements and acceptance criteria for a team of 14 Developers
- Prioritize development initiatives to maximize business value and minimize risk
- Restructure Product Management process to enhance stakeholder governance
- Published product documentation guide of 62 articles and achieving a self-service score of 53%
- Produced an increased in Development Velocity of development initiatives by 254%
- Maximized Development ROI, boosting CSAT to 86%, B2B to 92% and NPS to 65%
- Enhanced Product Value, impacting an increase in annual revenue of 215%

Software Developer - EventConnect   **Jan 2021 - Apr 2021**

- Full-stack software development using Vue, Laravel and Bootstrap frameworks
- Implemented custom JavaScript, CSS, SQL and PHP to achieve results
- Deployed robust enterprise-grade software features and product optimizations
- Peer reviewed, tested and approved code quality and functionality

Web Developer   **Jun 2020 - Dec 2020**
- Developed www.noelthomson.com a custom software portfolio website
- Delivered Bootstrap, Shopify and Wordpress websites to private clients
- Developed custom web applications using React, Javascript, CSS and Express

Professional Musician   **Aug 2015 - Mar 2020**
- Performed over 1000 concerts across Canada and the United States
- Composed and recorded music generating national radio syndication and millions of streams
- Licensed compositions to large corporations for placement in TV, commercial and film

TD Bank - Customer Service Representative   **Nov 2014 - Aug 2015**
- Consistently led branch in sales revenue metrics
- Increased account engagement and number of weekly transactions
- Identified new banking, insurance and credit product opportunities

CERTIFICATIONS
- Professional Scrum Product Owner PSPO I   2021
- JavaScript Algorithms and Data Structures   2020
- Front End Web Development Libraries   2020
- Web Developer Bootcamp   2019
- Responsive Web Design   2018
- Juno College of Technology • Advanced Javascript   2018

EDUCATION
- Master of Arts • York University • Thesis in Musicology • 3.8 GPA   2010 - 2012
- Bachelor of Arts • University of Toronto • Music and English • 3.3 GPA   2006 - 2010