



Report Summary - 1st January 2014 - 31st March 2014

Survey: Bovey Castle Hotel Guest Experience Survey

Status: **Launched**

Total Responses: 5423

Created Time/Date: 07:34 5th Nov 2013

Filtered Responses: 341

Modified Time/Date: 04:32 29th Mar 2014

Responses Excluded: 5082

Question 1: Why did you stay with us?

Answers: Responses:

Leisure 253 / 75.5%

Business 8 / 2.4%

Wedding or Civil Partnership 2 / 0.6%

Spa break 8 / 2.4%

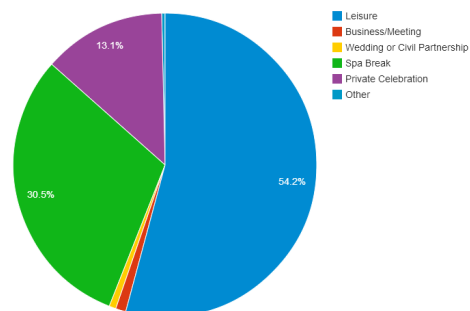
Golf Break 1 / 0.3%

Private Celebration 55 / 16.4%

Other 8 / 2.4%

TOTAL CLICKS 335

TOTAL RESPONSES 335



Question 2: How did you hear about us?

Answers: Responses:

Stayed previously 78 / 25.6%

TV Programme 4 / 1.3%

www.boveycastle.com 17 / 5.6%

Trip Advisor 11 / 3.6%

Organisation booked 5 / 1.6%

Promotion with other company 58 / 19%

Member 1 / 0.3%

Word of mouth/Recommendation 67 / 22%

Advertisement 4 / 1.3%

Internet searches (e.g. Google, Yahoo, etc.) 24 / 7.9%

Magazine/newspaper article 6 / 2%

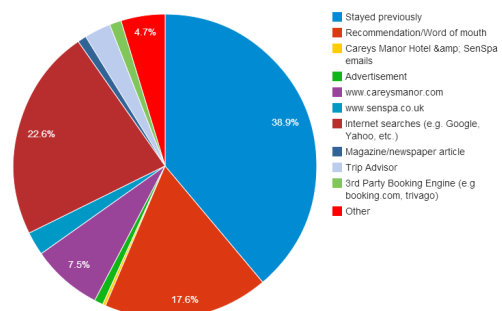
Bovey Castle Emails 3 / 1%

Social Media (e.g. Facebook, Twitter, etc) 1 / 0.3%

Other 26 / 8.5%

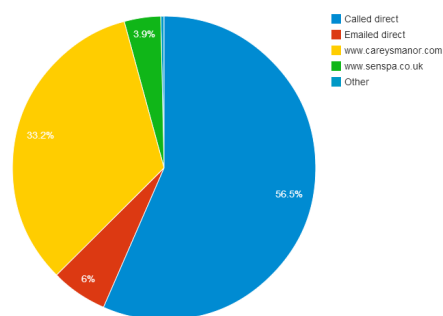
TOTAL CLICKS 305

TOTAL RESPONSES 305



Question 3: How did you make your reservation?

Answers:	Responses:
Called direct	127 / 73.8%
Emailed direct	14 / 8.1%
www.boveycastle.com	29 / 16.9%
Other website (e.g. bookings.com)	1 / 0.6%
Other	1 / 0.6%
TOTAL CLICKS	172
TOTAL RESPONSES	172



Question 4: How would you rate...

	Excellent	Good	Fair	Poor	Very Poor	Total Responses	Not Answered
your overall experience at Bovey Castle?	226 / 73%	71 / 23%	10 / 3%	3 / 1%	1 / 0%	311	0

Question 5: How likely are you to...

	Definitely Yes	Yes	Maybe	No	Definitely Not	Total Responses	Not Answered
stay at Bovey Castle in the future?	168 / 55%	88 / 29%	43 / 14%	7 / 2%	2 / 1%	308	0
recommend Bovey Castle to your friends and/or colleagues?	194 / 66%	76 / 26%	20 / 7%	4 / 1%	2 / 1%	296	0

Question 6: How would you summarise your experience at Bovey Castle?

TOTAL RESPONSES

284

Question 7: When you arrived

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Total Responses	Not Answered
The staff were efficient and professional	237 / 77%	61 / 20%	6 / 2%	3 / 1%	0 / 0%	0 / 0%	307	0
The staff made my arrival easy	243 / 80%	54 / 18%	5 / 2%	3 / 1%	0 / 0%	0 / 0%	305	0
The atmosphere was warm and friendly	103 / 76%	27 / 20%	1 / 1%	4 / 3%	0 / 0%	0 / 0%	135	0
The atmosphere was warm and friendly	141 / 82%	23 / 13%	6 / 4%	1 / 1%	0 / 0%	0 / 0%	171	0
The staff were professional, approachable and friendly	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0
I felt very welcome	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0

Question 8: Do you have any other comments regarding your arrival and/or any pre arrival contact?

TOTAL RESPONSES

144

Question 9: In regards to your bedroom/suite/lodge

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Total Responses	Not Answered
The design was appealing to my taste	158 / 52%	121 / 40%	15 / 5%	6 / 2%	1 / 0%	0 / 0%	301	0
I was able to access the Internet easily	53 / 41%	33 / 26%	11 / 9%	8 / 6%	0 / 0%	24 / 19%	129	0
I was very happy with my bedroom/suite/lodge	142 / 47%	119 / 39%	26 / 9%	11 / 4%	4 / 1%	0 / 0%	302	0
The room felt safe and secure	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0
The bed was extremely comfortable	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0
I was able to work comfortably in the room	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0
I was able to access the Internet easily	65 / 40%	42 / 26%	12 / 7%	5 / 3%	2 / 1%	37 / 23%	163	0

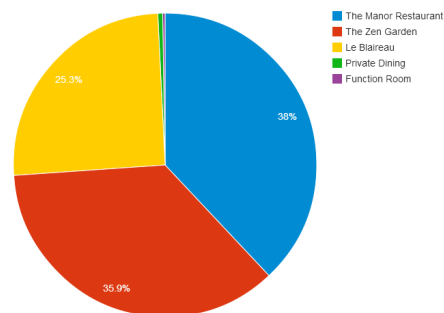
Question 10: Do you have any other comments regarding your bedroom/suite?

TOTAL RESPONSES

170

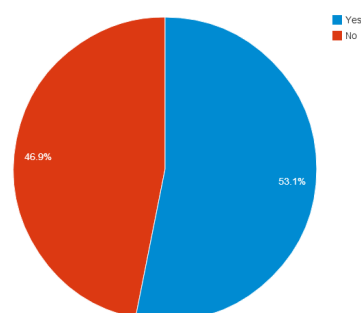
Question 11: Did you dine with us?

Answers:	Responses:
Yes	293 / 96.7%
No	10 / 3.3%
TOTAL CLICKS	303
TOTAL RESPONSES	303



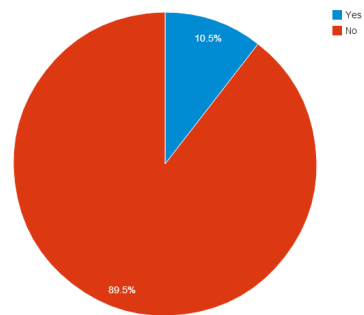
Question 12: Did you use the spa facilities?

Answers:	Responses:
Yes	173 / 58.4%
No	123 / 41.6%
TOTAL CLICKS	296
TOTAL RESPONSES	296



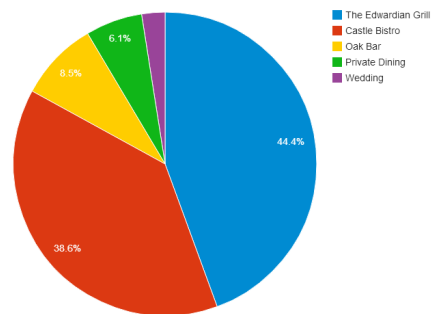
Question 13: Did you play golf?

Answers:	Responses:
Yes	8 / 2.7%
No	291 / 97.3%
TOTAL CLICKS	299
TOTAL RESPONSES	299



Question 14: Where did you dine?

Answers:	Responses:
The Edwardian Grill	200 / 51.5%
Castle Bistro	156 / 40.2%
Oak Bar	26 / 6.7%
Private Dining	6 / 1.5%
Wedding	0 / 0%
TOTAL CLICKS	388
TOTAL RESPONSES	388



Question 15: How would you rate...

	Excellent	Good	Fair	Poor	Very Poor	Total Responses	Not Answered
The quality of the food	171 / 59%	85 / 29%	24 / 8%	8 / 3%	3 / 1%	291	0
The quality of the service	193 / 67%	75 / 26%	17 / 6%	4 / 1%	1 / 0%	290	0
Your overall dining experience	79 / 63%	34 / 27%	10 / 8%	1 / 1%	2 / 2%	126	0
The atmosphere of your dining experience	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0
Your overall dining experience	91 / 56%	49 / 30%	17 / 10%	5 / 3%	1 / 1%	163	0

Question 16: Do you have any other comments regarding Bovey Castle as a dining venue?

TOTAL RESPONSES

157

Question 17: For business

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Total Responses	Not Answered
We were able to access the internet easily	1 / 50%	1 / 50%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	2	0
The business facilities were very good	1 / 20%	0 / 0%	3 / 60%	0 / 0%	0 / 0%	1 / 20%	5	0
Our business meeting requirements were met	1 / 50%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	1 / 50%	2	0

We were able to access the internet easily	1 / 25%	2 / 50%	0 / 0%	1 / 25%	0 / 0%	0 / 0%	4	0
Refreshments were delivered as requested	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0
Our business meeting requirements were met	2 / 67%	0 / 0%	1 / 33%	0 / 0%	0 / 0%	0 / 0%	3	0

Question 18: Do you have any other comments regarding Bovey Castle as a business venue?

TOTAL RESPONSES

2

Question 19: Why did you visit The Spa at Bovey Castle?

Answers: Responses:

General use of facility 130 / 67%

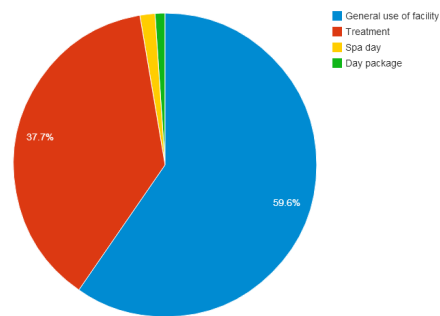
Treatment 61 / 31.4%

Spa day 1 / 0.5%

Day package 2 / 1%

TOTAL CLICKS 194

TOTAL RESPONSES 194



Question 20: In regards to The Spa at Bovey Castle

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Total Responses	Not Answered
The facilities were of a high standard	95 / 54%	66 / 38%	6 / 3%	5 / 3%	0 / 0%	4 / 2%	176	0
The quality of the treatments were of a high standard	33 / 42%	12 / 15%	6 / 8%	0 / 0%	0 / 0%	27 / 35%	78	0
The overall spa experience was exceptional	31 / 39%	26 / 32%	6 / 8%	3 / 4%	1 / 1%	13 / 16%	80	0
The quality of the treatments were of a high standard	31 / 34%	18 / 20%	1 / 1%	0 / 0%	0 / 0%	40 / 44%	90	0
The quality of the products were of a high standard	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0 / 0%	0	0
The overall spa experience was exceptional	32 / 34%	30 / 32%	10 / 11%	3 / 3%	0 / 0%	18 / 19%	93	0

Question 21: Do you have any other comments regarding The Spa at Bovey Castle?

TOTAL RESPONSES

77

Question 22: In regards to Golf at Bovey Castle

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Total Responses	Not Answered
The golf staff were friendly and professional	6 / 75%	2 / 25%	0 / 0%	0 / 0%	0 / 0%	8	0

The golf facilities were of a high standard	5 / 62%	2 / 25%	1 / 12%	0 / 0%	0 / 0%	8	0
I really enjoyed my round of golf	5 / 62%	3 / 38%	0 / 0%	0 / 0%	0 / 0%	8	0

Question 23: Do you have any other comments regarding Golf at Bovey Castle?

TOTAL RESPONSES

6

Question 24: The members of the team

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Total Responses	Not Answered
Were polite and courteous at all times	238 / 80%	45 / 15%	8 / 3%	2 / 1%	1 / 0%	2 / 1%	296	0
Were attentive to my needs	223 / 75%	55 / 19%	11 / 4%	3 / 1%	2 / 1%	2 / 1%	296	0
Made me feel very much 'at home'	219 / 74%	56 / 19%	13 / 4%	2 / 1%	2 / 1%	3 / 1%	295	0

Question 25: Was there any particular member of the team you would like to acknowledge and why?

TOTAL RESPONSES

153

Question 26: When you were leaving

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Total Responses	Not Answered
Departure was easy and straight forward	216 / 73%	73 / 25%	4 / 1%	4 / 1%	0 / 0%	0 / 0%	297	0
The final account was easy to understand	176 / 60%	73 / 25%	23 / 8%	10 / 3%	5 / 2%	7 / 2%	294	0
The final account was accurate	182 / 63%	72 / 25%	15 / 5%	10 / 3%	4 / 1%	7 / 2%	290	0

Question 27: Did you pay the discretionary service charge?

Answers: Responses:

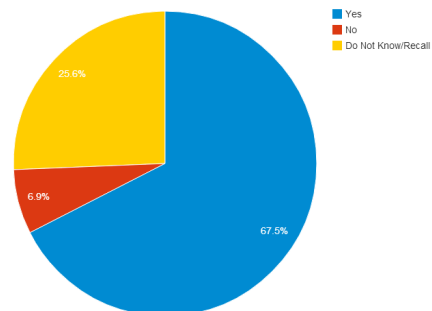
Yes 224 / 76.5%

No 14 / 4.8%

Do Not Know/Recall 55 / 18.8%

TOTAL CLICKS 293

TOTAL RESPONSES 293



Question 28: How did your experience with us meet with your expectations?

Answers:	Responses:
Exceeded	160 / 54.1%
Met	110 / 37.2%
Fell Below	26 / 8.8%
TOTAL CLICKS	296
TOTAL RESPONSES	296

Question 29: Was there anything else that we could have done to enhance your overall experience?

TOTAL RESPONSES

135

Question 30: Do you have any further comments?

TOTAL RESPONSES

136

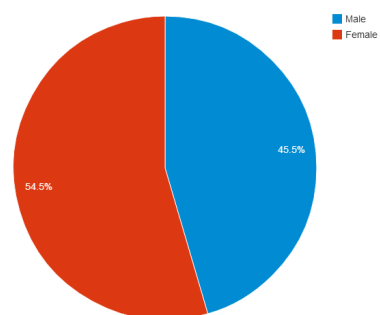
Question 31: It is very important to us to minimise our impact on the environment. Do you have any ideas or changes we could make so that we can be greener as a business?

TOTAL RESPONSES

89

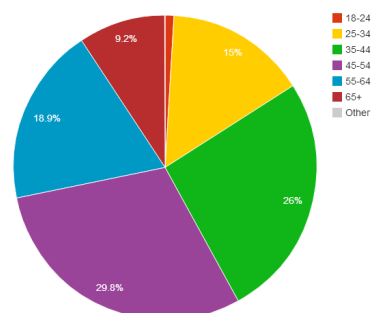
Question 32: What is your gender?

Answers:	Responses:
Male	118 / 40.4%
Female	174 / 59.6%
TOTAL CLICKS	292
TOTAL RESPONSES	292



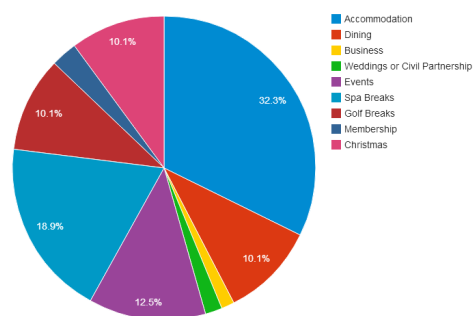
Question 33: Which of the following ranges includes your age?

Answers:	Responses:
Under 18	0 / 0%
18-24	3 / 1%
25-34	38 / 13%
35-44	75 / 25.7%
45-54	89 / 30.5%
55-64	56 / 19.2%
65+	31 / 10.6%
TOTAL CLICKS	292
TOTAL RESPONSES	292



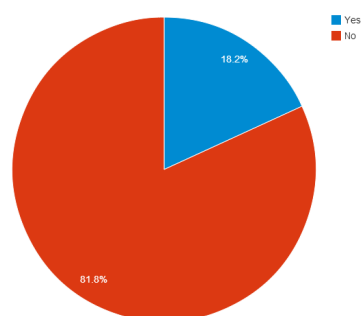
Question 34: Would you like to receive any further information from Bovey Castle regarding?

Answers:	Responses:
Accommodation	143 / 31.6%
Dining	56 / 12.4%
Business	6 / 1.3%
Weddings or Civil Partnership	12 / 2.6%
Events	53 / 11.7%
Spa Breaks	79 / 17.4%
Golf Breaks	32 / 7.1%
Membership	13 / 2.9%
Business & Conferencing	0 / 0%
Christmas	59 / 13%
Special Offers	0 / 0%
TOTAL CLICKS	453
TOTAL RESPONSES	453



Question 35: If you do not want us to publish your review online (including Crisp White Sheets)...

Answers:	Responses:
... please select the box	100 / 100%
TOTAL CLICKS	100
TOTAL RESPONSES	100



Question 36: Please complete the following (optional):

Result Set:	Response ID:	Guest name::	Room number::	Arrival date::	Departure date::	Mobile No::	Email address::	Email address (repeat)::
1	5083	Donna Baker	23	30/1/13	1/1/14	07775653347	donnabaker@yahoo.co.uk	Donnabaker@yahoo.co.uk
2	5089	Lloyd	B2	27/12/13	30/12/13			
3	5090	Nikki Gardner	37	27/12/13	29/12/13	07717494728	russandnikki@aol.com	russandnikki@aol.com
4	5094	Mrs Lisa Meiklejohn	10	30/12/13	1/1/14	07797728330	lisajanemeiklejohn@hotmail.com	lisajanemeiklejohn@hotmail.com
5	5095	Barbara Lambert	48	29th December 2013	1st January 2014	07717703453	barbara.lambert@blueyonder.co.uk	barbara.lambert@blueyonder.co.uk
6	5097	Tina Price	55	30th December 2013	1st January 2014	07814304058	tinaprice@fsmail.net	tinaprice@fsmail.net
7	5098	Marcus Hamblin	Greystones 1	23/12/2013	27/12/2013	07715 595 161	mhamblin@richmondelaire.co.uk	mhamblin@richmondelaire.co.uk

8	5100	clive & Ella Gooding	42	21.12.13	22.12.13		ella.gooding@gmail.com	ella.gooding@gmail.com
9	5104	Joy (and Roy) Greep	44	30 December 2013	1 January 2014		joygreep@gmail.com	joygreep@gmail.com
10	5105	Nicola Santos-Costa	14 and 16	30th December 2013	1st January 2014		nicolajsantoscosta@gmail.com	nicolajsantoscosta@gmail.com
11	5106	Mrs. Martine Shapley	2 and 3	30.12.13	1.1.14	07831602290	shapleys@icloud.com	shapleys@icloud.com
12	5107	Myfanwy Thomson	13	14th December	15th December	07769218030	themify@hotmail.com	themify@hotmail.com
13	5109	Robert elliott	5				Robertelliott1@me.com	Robertelliott1@me.com
14	5110	Simon Heald	14 and 16	3 /1/14	4/1/14	07973469152	sheald@vzw.co.uk	sheald@vzw.co.uk
15	5111	Nettelton	G4	1.1.14	5.1.14	07748110110	Louisejane@mac.com	Louisejane@mac.com
16	5112	Busby	Jaystone	2 Jan	6 Jan	07789786405	Rachelbusby@btopenworld.com	Rachelbusby@btopenworld.com
17	5113	Mrs Buckland	Lodge b2	1st jan 2014	4th jan 2014	07930380902	Rachel@rinteriors.co.uk	Rachel@rinteriors.co.uk
18	5115	Dana szymkowicz	20	2 1 2014	4 1 2014	07913556729	Danaszymkowicz@btinternet.com	Danaszymkowicz@btinternet.com
19	5117	Julie Dixon	Ingle Tor	28/01/13	3/1/14			
20	5120	Debra Howard	G3	02/01/14	05/01/14	07749797345	debrapalmer.howard@gmail.com	debrapalmer.howard@gmail.com
21	5122	Rowe	24	1/1/14	3/1/14	07912847462	Getliz@sky.com	Getliz@sky.com
22	5123	Vanessa Smith	43?	30/12/13	1/1/14		Vanessa.h.smith@mdlz.com	Vanessa.h.smith@mdlz.com
23	5124	Andrew smith	23	3-1-14	6-1-14	07595846406	Andy_s_smith@yahoo.com	Andy_s_smith@yahoo.com
24	5127		47					
25	5129	Fleur Davis	42	02/01/14	04/01/14		Fleurdavis@btinternet.com	Fleurdavis@btinternet.com
26	5131	Welbourn	19	3rd January	4th January			
27	5132	Mike Crofts	52	2nd January 2014	4th January 2014	07721562367	mike_crofts@next.co.uk	mike_crofts@next.co.uk
28	5133	Rebecca Robinson	17	4th Jan 2014	5th Jan 2014		robinson.boob@gmail.com	robinson.boob@gmail.com
29	5134	Santana	38 and 47	30 december 2013	02 january 2014		yrans.dumont@gmail.com	yrans.dumont@gmail.com
30	5135	Dr Caroline Tapster CBE and David Clark	49	3/1/14	6/1/14	07714211577	dclark6707@aol.com	dclark6707@aol.com
31	5137	James Cragg	Greystone Lodge	Friday 3rd jan	Saturday 4th Jan	07866575426	jdjcragg@gmail.com	jdjcragg@gmail.com
32	5138	Harbron	58	14/12/2013	15/12/2013	07775830341	hq@formcrete.co.uk	hq@formcrete.co.uk
33	5139	Derek Corden		17th Dec	18th Dec			
34	5140	simon & pauline Vye	34	30.12.2013	02.01.2014	+31614448264	pauline@kleyinternational.nl	pauline@kleyinternational.nl
35	5141	Elysia Jennings	19	21 december	22 december	07456998120	Elysia.jennings@yahoo.co.uk	Elysia.jennings@yahoo.co.uk
36	5143	Henry	15	7/1/14	8/1/14	07590279496	Henry@wild-garlic.co.uk	Henry@wild-garlic.co.uk
37	5144	Madeleine Darwish	14	8/01/2014	9/01/2014	07912613661	Mdarwish@btinternet.com	Mdarwish@btinternet.com

38	5146	Gareth Evans	12	8/1/14	9/1/14	07834392168	Garethevans_4@hotmail.com	Garethevans_4@hotmail.com
39	5148	Linda symons	14				Linda@lscs.uk.com	
40	5150	Mr Keith Holford	19	8th January	9th January		k.holford@sky.com	k.holford@sky.com
41	5151	Peirce	26	24-12-2013	27-12-2013		katepeirce@me.com	katepeirce@me.com
42	5152	simon santucci	30	12 january	13 january	07977905772	simon.santucci@googlemail.com	simon.santucci@googlemail.com
43	5153	Anthony Pithers	22	11 Jan	12 Jan		tony@kaywanahall.co.uk	tony@kaywanahall.co.uk
44	5154	Diane Conway	29	10th January2014	11thjanuary2014		diane@starcastalloys.co.uk	diane@starcastalloys.co.uk
45	5157	Ragalsky	46	12.1.14	13.1.14		gloriouswitch@yahoo.co.uk	gloriouswitch@yahoo.co.uk
46	5159	Claire Funge	37	10.01.14	12.1.14	07952 986520	claire@clairfunge.wanadoo.co.uk	claire@clairfunge.wanadoo.co.uk
47	5160	Caroline Butler	24	10th January	13th January	07812584296	caroline.v@farming.co.uk	caroline.v@farming.co.uk
48	5161	Vijay Dalal	28	11 January 2014	12 January 2014	07788145588	vijaydalal@hotmail.com	vijaydalal@hotmail.com
49	5162	Jon Boulton	58	11th Jan 2014	12th Jan 2014	07958 527909	j.boulton@scmhandling.com	j.boulton@scmhandling.com
50	5165	Charlotte Isaac		11/01/2014	12/01/2014			
51	5166	Simon Ainley	15	1 jan	5 jan			
52	5167	Amanda Taylor	26	13/01/2014	14/01/14		missmollie42@hotmail.com	
53	5168	Mrs Karen Attack	Kitty Jay	04/01/14	11/01/14	07941 241196	kyatack@yahoo.co.uk	kyatack@yahoo.co.uk
54	5169	Nicola Singleton					nicola.singleton.71@facebook.com	nicola.singleton.71@facebook.com
55	5170	Tom Pearson	44	11	12		tap88@hotmail.com	tap88@hotmail.com
56	5171	Margaret heaton	2	9th January	12th	07845002213	Heatonm@tiscali.co.uk	Heatonm@tiscali.co.uk
57	5172	Sharon Johns	36	11 jan	12 jan		Sharonheadbarton@gmail.com	Sharonheadbarton@gmail.com
58	5175	Stella Tams	3	11th Jan 2014	12th Jan 2014	07973772524	stella.tams@gloucestershire.gov.uk	stella.tams@gloucestershire.gov.uk
59	5176	Sonia and John Bass	34	13.01.2014	14.01.2014	07557 204025	sonia.bass@barclays.com	sonia.bass@barclays.com
60	5177	Drainey	29	11-01-14	12-01-14		cdrainey4@hotmail.com	
61	5178	lisa scott	35	11/01/2014	12/01/2014		lacleaning4u@Aol.com	lacleaning4u@Aol.com
62	5179	Julie Bridle	16	11/1	12/1	441202848237	jjbridle@hotmail.co.uk	jjbridle@hotmail.co.uk
63	5180	Geraldine benson	10	10.1.14	12.1.14		G.benson@me.com	
64	5181	Oliver Ward	?	12/1	14/1	07974816739	oliverward.oil@virgin.net	oliverward.oil@virgin.net
65	5183	Mark Baldwin	Lodge C1	1/1/14	5/1/14	07970 389579	m-baldwin@tiscali.co.uk	m-baldwin@tiscali.co.uk
66	5184	Bell	12	11th jan	12th jan		Bellrachel@hotmail.co.uk	Bellrachel@hotmail.co.uk
67	5185	Roy Clements	30	12/1/13	13/1/13	07952032458	roy@sizel.co.uk	roy@sizel.co.uk

68	5188	Mrs Diane Williams	G1 lodge	17.01.14	19.01.14	07979305025	snooby17@yahoo.com	snooby17@yahoo.com
69	5190	Diana Burstow						
70	5191	T Underwood	55	17th January 2014	19th January 2014		tomu@btinternet.com	tomu@btinternet.com
71	5193	Simon Kitchener	51	18th Jan	19th Jan	07500062954	skitchener@hotmail.com	skitchener@hotmail.com
72	5194	Perchard	29	17 Jan	19 Jan		Ali_perchard@hotmail.com	Ali_perchard@hotmail.com
73	5195		12	13th jan 14	15th jan 14		Number1la@hotmail.com	Number1la@hotmail.com
74	5197	Paula Burr	10	18 th January	19th January	07733328013	paula.burr2008@sky.com	paula.burr2008@sky.com
75	5198	Mr Dan Cock	46	18th jan	19th jan	07900982695	Whitstonestores@gmail.com	Whitstonestores@gmail.com
76	5199	Andy Cuff	24	18 Jan	20 Jan		andy.cuff@cndltd.com	andy.cuff@cndltd.com
77	5201	Liz Thomas	G3	17th jan	10th jan	07969914109	Lizfcr@gmail.com	Lizfcr@aol.com
78	5202	Bond	57	18.1.14	19.1.14			
79	5203	G Watson	37	17/1/14	19/1/14		georgina.watson@hotmail.co.uk	georgina.watson@hotmail.co.uk
80	5204	Paul Furlonger	17	17th January 2014	19th January 2014	07836356130	pfurlonger@yahoo.co.uk	pfurlonger@yahoo.co.uk
81	5205	Disbrey	5	18 jan	19 jan	07974799241	Sarahdisbrey@hotmail.com	Sarahdisbrey@hotmail.com
82	5207	Barbara Adams	13					
83	5208	Ashley Forrest-Jones	41	18/01/14	19/01/14	07855304921	ashleyfjones@hotmail.com	ashleyfjones@hotmail.com
84	5209	sandra mitchell	46	19.1.14	20.2.14	441985840785	mitchespolicehouse@yahoo.co.uk	mitchespolicehouse@yahoo.co.uk
85	5210	Jan Boyt	11	18/1	20/1		j.boyt210@btinternet.com	j.boyt210@btinternet.com
86	5211	Sharon Cranch	8	15.1 14	17.1.14		paulsharonc@yahoo.co.uk	paulsharonc@yahoo.co.uk
87	5212	Steve Walsh	46	13 Feb 2014	17 Feb 2014	07721612838	stevewalsh9@hotmail.co.uk	stevewalsh9@hotmail.co.uk
88	5213	Jackie Sweetland	15	16 Jan 14	18 Jan 14	07515744272	jssweetland@talktalk.net	jssweetland@talktalk.net
89	5214	Mr & Mrs Lumb	41	19/01/2014	20/01/2014		aplumb@iee.org	aplumb@iee.org
90	5215	Emma Carter	17	11/01/2014	12/01/2014		emmadewhurst1970@gmail.com	emmadewhurst1970@gmail.com
91	5216	dawn ayres	46	17.1.14	18.1.14	44142082254	dayres1@sky.com	dayres1@sky.com
92	5218	simon chambers	28	19 -01-14	20-10-14	01676533004	mckee555@aol.com	mckee555@aol.com
93	5219	Alison Vlach					avlach@doma.demon.co.uk	avlach@doma.demon.co.uk
94	5221	David Mair	55	24/1/14	25/1/14	07719524324	d28smair99@hotmail.com	d28smair99@hotmail.com
95	5223	Roland Wilkinson	29	24th January	25th January		roland@rwevents.co.uk	roland@rwevents.co.uk
96	5224	Julie O'Donnell	27	25 Jan	26 Jan	07814096596	juliecingoz@hotmail.com	juliecingoz@hotmail.com

97	5225	Laurie Baker	15	24 January	26 January	07795 556597	laurie.helen @btinternet.c om	laurie.helen @btinternet.c om
98	5226	Wendy Holloway	16	22nd January	24th January			
99	5227	Gillingham	53	24th Jan	25th jan		catherinejillgil lingham@gmail.com	catherinejillgil lingham@gmail.com
100	5232	G D White	37	20 January 2014	21 January 2014		whitemail9@ btinternet.co m	whitemail9@ btinternet.co m
101	5234	Mr Shaun Greatwood	42	25/01/2014	26/01/2014	07870935451	srg.installatio ns@blueyond er.co.uk	srg.installatio ns@blueyond er.co.uk
102	5235	Emily Allen	10	24.1.14	25.1.14		emilykallen@ hotmail.co.uk	emilykallen@ hotmail.co.uk
103	5236	Linda Cox	28	24.1.14	26.1.14	07918778003	Lmcox@btint ernet.com	Lmcox@btint ernet.com
104	5237	Mark Moore	10	22/01/2014	23/01/2014		Mistyboo5@y ahoo.co.uk	Mistyboo5@y ahoo.co.uk
105	5239	mrs tucker	56	24 - jan - 2014	25 - jan - 2014	07834620010	g.tucker789 @btinternet.c om	g.tucker789 @btinternet.c om
106	5240	Brian Cosgrave		21/01/14	22/01/14	44777834188 7	bjcosgrave@ gmail.com	bjcosgrave@ gmail.com
107	5241	Julie Harnett	37	24/01/14	25/01/14		chimneyrow @kharnett.fs net.co.uk	chimneyrow @kharnett.fs net.co.uk
108	5243	ALAN SLATTERY	30	24 JAN 2014	26 JAN 2014	07961 005 946	aslattery@ba m.co.uk	aslattery@ba m.co.uk
109	5245	Margaret Way	16	24th Jan	26th Jan	07717418030	way744@btin ternet.com	way744@btin ternet.com
110	5246	jane	13	jan. 23	jan. 25		janeandjohn meara@yaho o.co.uk	janeandjohn meara@yaho o.co.uk
111	5247	brend	40	24012014	26012014		pb@sauntont sands.com	pb@sauntont sands.com
112	5248	Nicky Smith	36	24/01/2014	26/01/2014	07980375920	nism@lineon e.net	nism@lineon e.net
113	5249	Helene Buckley		25 January	26 January		helene.buckl ey@triacle.co .uk	helene.buckl ey@triacle.co .uk
114	5250	Rosemary Murphy	37	23rd Jan. 2014	24th Jan 2014	-	artoforder@t antraweb.co. uk	artoforder@t antraweb.co. uk
115	5251	Michelle Lings	19	21/1/14	22/1/14	07813661441	michelle@de vonandexeter .co.uk	michelle@de vonandexeter .co.uk
116	5253	Rohit jacob	11					
117	5257	Jason King		20 12 13	21 12 13		Levikings@h otmail.com	Levikings@h otmail.com
118	5258	EMILIA MINDRESCU	25	25.01.2014	26.01.14	07516922071	simonam21 @yahoo.com	simonam21 @yahoo.com
119	5260	Angela Binder	1	24/1/14	25/1/14		Abinder610 @aol.com	Abinder610 @aol.com
120	5266	Mrs Joy Gerken	11	20/01/2014	25/01/2014		joygerken@y ahoo.co.uk	joygerken@y ahoo.co.uk
121	5267	Richard Pounds/Mich ael Sanders	2	27-Jan-14	28-Jan-14	7900908731	rickmick@blu eyonder.co.u k	rickmick@blu eyonder.co.u k
122	5269	George Greenshields	19	29.1.14	30.1.14		george@tom greenshields. co.uk	george@tom greenshields. co.uk
123	5270	Susan Miller	21	29/01/2014	30/01/2014		themillers200 0@hotmail.c om	themillers200 0@hotmail.c om
124	5271	Barnett	15	27.1	28.1			
125	5279	Emma Dorey	32	2 feb	3 feb	07881557672	Emma.colquh oun@hotmail .co.uk	Emma.colquh oun@hotmail .co.uk

126	5280	Richard	28	31 January	1st February			
127	5281	Lucy Mansdorf					lucy.mansdorf@gmail.com	
128	5282	Garry Johnson	38	2nd February	3rd February	07771086883	Garyjohnson07@sol.com	Garyjohnson07@aol.com
129	5283	Emily Somers		1st Feb	2nd Feb		goobergrapejelly@hotmail.com	goobergrapejelly@hotmail.com
130	5284	Chambers	8	1st Feb 2014	2nd Feb	07974316609	janettechambers6869@icloud.com	janettechambers6869@icloud.com
131	5286	miss hanmer	56	31/1/14	1/2/14		katrina@rondewdney.co.uk	katrina@rondewdney.co.uk
132	5287	Dale Robinson		1/2/2014	2/2/2014	07889162281	dale_vanessa2000@yahoo.co.uk	dale_vanessa2000@yahoo.co.uk
133	5288	Jonathan Churchill	55	2 Feb	3 Feb			
134	5289	Guy Wildgoose					hilary@waitrose.com	hilary@waitrose.com
135	5290	Darren	46	03.02.14	03.02.14	07460651860	helen3.richards@hotmail.co.uk	helen3.richards@hotmail.co.uk
136	5292	Mrs Corry Beevor	10	02/02/2014	03/02/2014	07762062494	corry_beevor@btinternet.com	corry_beevor@btinternet.com
137	5293	Martin Hellier	33	1st Feb	3rd Feb	07446878860	martinhellier@msn.com	martinhellier@msn.com
138	5296	Chris Pigott	21	6/2/14	7/2/14		lesta73@gmail.com	lesta73@gmail.com
139	5297	Jacky Wakeman	43	01/02/14	02/02/14	07801540719	Jackywakeman@hotmail.co.uk	Jackywakeman@hotmail.co.uk
140	5298	Chris & Sue Sims	54	1/2/14	3/2/14		chris.sims@cantab.net	chris.sims@cantab.net
141	5299	'Mary Farrell	25	02/02/14	04/02/14		Marystmb@hotmail.com	Marystmb@hotmail.com
142	5301	Le Froy	2	Tues 4th ? Feb 2014				
143	5303	John Wright	12	06 / 02 / 14	07 / 02 / 14	441162676325	wrights.birstle@btinternet.com	wrights.birstle@btinternet.com
144	5304	Simon Foster	8					
145	5305	Fiona Newton	44	05.02.14	07.02.14		fionanewton@icloud.com	fionanewton@icloud.com
146	5306	Reg and Debbie Hambly	13	5th feb	6th feb	07766186048	littlebrook@hotmail.co.uk	littlebrook@hotmail.co.uk
147	5307	Paul Titcombe	Hound Tor Lodge	25 Janaury	1 February	07974799283	p.titcombe@btinternet.com	p.titcombe@btinternet.com
148	5309	BluSky Book Online - Test						
149	5310	BluSky Book Online - Test						
150	5311	BluSky Book Online - Test						
151	5316	MARk Lewis	21 I think	Monday the 27th January	Tuesday the 28th	07930673968	lewistrog@aol.com	lewistrog@aol.com
152	5317	Jane Bussell	2	30/01/2014	31/01/2014	07786004796	Jdbassociates@btopenworld.com	Jdbassociates@btopenworld.com
153	5318		20					
154	5319	Geoff Farmer and Ann Watson	16	26-Jan	28	07970720063		
155	5322			feb 1st	feb 2nd			

156	5323	Deborah Taylor	39	31st January 2014	2nd February 2014	07462811523	debtay@btinternet.com	debtay@btinternet.com
157	5325	Felicity Goodall	12	5/2/14	6/2/14		felicity.goodall@talktalk.net	felicity.goodall@talktalk.net
158	5326	Mr & Mrs Britten	Rose Cottage	25/01/2014	01/02/2014	07749470849	bunchis@hotmail.co.uk	bunchis@hotmail.co.uk
159	5327	Nick Hiles	41	31 Jan	3 Feb	07958 467244	nick.hiles@stanhopeplc.com	nick.hiles@stanhopeplc.com
160	5328	Elizabeth Mircica	Rose Cottage/Jaystone Lodge	01/02/2014	08/02/2014	07823888345	elizabeth.mircica@blplaw.com	elizabeth.mircica@blplaw.com
161	5330	Jon Allan	53	8.2.2014	9.2.2014		jonlittlupton@ntlworld.com	Jonlittlupton@ntlworld.com
162	5331	brian green	13,41,55	8/2/14	10/2/14		briagreen@yahoo.com	briagreen@yahoo.com
163	5333	Charlotte Parkins	19	9 Feb 2014	10 Feb 2014	07787716428	glowfish31@hotmail.com	glowfish31@hotmail.com
164	5334	Reid	14	07/02/14				
165	5336	Susannah Howard	17	8/2/14	9/2/14		Turnbull_susannah@yahoo.fr	Turnbull_susannah@yahoo.fr
166	5337	Jo Buckingham	2	9/2/2014	10/2/2014	07927825401	alright_ah@hotmail.com	alright_ah@hotmail.com
167	5338	Charles Sinclair	15	7-2-14	8-2-14	441395579867	csinclair@firenet.uk.net	csinclair@firenet.uk.net
168	5339	David Boyle	5	7/2/14	8/2/14	07970 828061	david.boyle@western-electrical.co.uk	david.boyle@western-electrical.co.uk
169	5340	Tracey Russell	54	7th Feb 2014	8th Feb 2014	07977 016765	traceyrussell@btinternet.com	traceyrussell@btinternet.com
170	5342	Natasha O'Brien	2	7th February 2014	9th February 2014	07956 245 295	natasha@obrien.org.uk	natasha@obrien.org.uk
171	5345	Margaret Pitt	1					
172	5346	Brian Lovell	47	9	10		brianlovell7@hotmail.co.uk	brianlovell7@hotmail.co.uk
173	5347	Peter & Angie Luckings	21	10th February	11th February	07710991911	peterluckings@btinternet.com	peterluckings@btinternet.com
174	5349	Robin and Alison Tuke	C2	Friday 7th Feb	Monday 11th Feb	07767618123	alison.tuke@hardiesmill.co.uk	alison.tuke@hardiesmill.co.uk
175	5350	Tanya Burgess	25	8th October	9th October	07979702869	smythtanya@hotmail.com	smythtanya@hotmail.com
176	5353	Ian Massey	Room 28	6th Feb 2014	7th Feb 2014		ted.massey@hotmail.com	ted.massey@hotmail.com
177	5355	Mrs Jenny King	30	17th February 2014	19th February 2014	07917405204	jiniperl@yahoo.co.uk	jiniperl@yahoo.co.uk
178	5356	Ann & James Simpson	5	11th Feb	14thFeb			
179	5357	Cliff Davies	19?	14/2/14	15/2/14	07831379207	cliff.davies@yahoo.co.uk	cliff.davies@yahoo.co.uk
180	5358	Mark ffitich	13	17.02.14	18.02.14	07738 115915	marksffitich@aol.com	marksffitich@aol.com
181	5361	Richard palmer	57	14	15 feb	07870248588	Rpalmer02@aol.com	Rpalmer02@aol.com
182	5362	Sarah Greateorex	29	14.02.14	15	07742665312	Sarah.greatorex@sky.com	Sarah.greatorex@sky.com
183	5364	Neil fry	5	16 feb 2014	17 feb			
184	5365	Nadia Howell	?	11/2/14	12/2/14	07802703858	nadia@laquila.co.uk	nadia@laquila.co.uk
185	5369	Audrey Gilding	41	16/2/14	17/2/14		audrey_de_kort@hotmail.com	audrey_de_kort@hotmail.com

186	5371	Glenn Page.	5	18-02-14	19-02-14		glennpage@outlook.com	glennpage@outlook.com
187	5372	Vikki Wall	46	14/02/2014	15/02/2014	07921072128	Viksta79@hotmail.com	Viksta79@hotmail.com
188	5373	Arne Thomas Hovland	17	15th Feb	16th Feb		th-hovla@lyse.net	th-hovla@lyse.net
189	5374	A Sherratt	2	11/2/14	12/2/14		dmseng@tiscali.co.uk	dmseng@tiscali.co.uk
190	5375	Sophie Williams	47	16/02/14	17/02/14	07811942840	sophie_goodie@hotmail.com	sophie_goodie@hotmail.com
191	5376	Viv stevens	36	17/02/14	18/02/14	077995311378	Vivvy53@icloud.com	Vivvy53@icloud.com
192	5377	kim preston	36				prestonmkja@gmail.com	prestonmkja@gmail.com
193	5381	Holder	35	17/2/14	18/2/14			
194	5382	Jon Scott	50	14 2 14	16 2 14			
195	5383	Simon Proctor	32	17 Feb 2014	18 Feb 2014	07917266164	simonohoh7@gmail.com	simonohoh7@gmail.com
196	5385	Nightingale	37	13/2/14	14/2/14	07702060028	Cjnightingale@aol.com	Cjnightingale@aol.com
197	5387	Jane Christian	37	12 Feb14	13 Feb 14	07971276198	Jcintorquay@hotmail.com	Jcintorquay@hotmail.com
198	5388	Mrs. Christine Barker	40	16 February 2014	19th February 2014	07791523450	Tinatango@btinternet.com	Tinatango@btinternet.com
199	5389	Allen	42	15th February	16th February		Richardjohn.allen@btinternet.com	Richardjohn.allen@btinternet.com
200	5391	Jean Walter	22	16 Feb	19 Feb	07773674643	mark@stopgap.orangehome.co.uk	mark@stopgap.orangehome.co.uk
201	5392	Flewitt	21	11/02/2014	14/02/2014		rogerfle Witt@btinternet.com	rogerfle Witt@btinternet.com
202	5393	Pat Dinning	30	13.2.14	14.2.14	07519650189	dinning922@btinternet.com	dinning922@btinternet.com
203	5395	mr d allwood	11	14/02/14	15/02/14	07968706052	daveallwood62@hotmail.co.uk	daveallwood62@hotmail.co.uk
204	5396	Francine Barker-Symons	19	13th February	14th February	07809 295471	Francinesmail911@googlemail.com	Francinesmail911@googlemail.com
205	5397	phil	26	17/2/2014	18/2/2014		mail@gowers.org	mail@gowers.org
206	5398	Brian and Jane Clark	14	16.02.2014	19.02.2014	07703 498 891	brian@bclark.co.uk	brian@bclark.co.uk
207	5399	Barbara North	2	13 February 2014	14 February 2014	07526121719	bjn60@btinternet.com	bjn60@btinternet.com
208	5400	huw tucker	11 and 12	16 feb	19 feb		htucker@jefferies.com	htucker@jefferies.com
209	5402	collins	2	11/2	12/2	07757757572	sandradawncollins@gmail.com	sandradawncollins@gmail.com
210	5404	RP ad JK Bjoroy	16	16 Feb 2014	18 Feb 2014			
211	5405		10					
212	5406	Rachel atkins	Haytor	16th February	21st February	07747105386	Timandrachel@gmail.com	Timandrachel@gmail.com
213	5407	humphreys	24	19.2.14	20.2.14			
214	5410	Robert Chatterton	5	19th Feb	20th Feb	07745123312	robchatterton@hotmail.co.uk	robchatterton@hotmail.co.uk
215	5411	Hay	23	8 February	9 February	441752830431	georginahay@aol.com	georginahay@aol.com

216	5413	Conlin (part of the French party)	1	19 February	20 February	07770 758329	tom369@btinternet.com	tom369@btinternet.com
217	5415	Clare Tyndall	24	19/02/14	20/02/14		claretyndall@hotmail.co.uk	claretyndall@hotmail.co.uk
218	5416	Richard Read	30	19/2/14	20/2/14		read_richard_read@hotmail.com	read_richard_read@hotmail.com
219	5417	Graham & Susan Stuart	10	20th Feb	21st Feb	07770 326116	grahamstuart@btinternet.com	grahamstuart@btinternet.com
220	5419	Mark Bennett	213				mark@markbennettart.com	mark@markbennettart.com
221	5420	Rogers/Cowell	3rd floor	14th Feb	15th Feb			
222	5423	Beryl and Peter Wareham	37	19.2.14	21.2.14	07773134319	berylpeterwareham@lineone.net	berylpeterwareham@lineone.net
223	5424	Downs	5	17/2/14	18/2/14		downs330@btinternet.com	downs330@btinternet.com
224	5425	Nick Francis		17/02/14	18/02/14	07803559160	nick@sosbrigade.co.uk	nick@sosbrigade.co.uk
225	5426	Graham Chipperfield	27	20/02/14	21/02/14	04818438925	gchipperfield@blueyonder.co.uk	gchipperfield@blueyonder.co.uk
226	5427	Simon & Emily Knapman	36	12/02/2014	13/02/2014		emilyknapman@hotmail.co.uk	emilyknapman@hotmail.co.uk
227	5429	Tanya Vokins	23?	14/02/14	16/02/14		Tanyaricord@hotmail.co.uk	Tanyaricord@hotmail.co.uk
228	5430	Gail Smith	45	14/2/14	16/2/14	07887591700	nevillesmith55@hotmail.com	nevillesmith55@hotmail.com
229	5433	Jekaterina Gurjeva	38	14/02/2014	15/02/2014	07877987785	angelorchid@hotmail.co.uk	angelorchid@hotmail.co.uk
230	5434	leonie german	26	february 8th	february 9th	07792237778	leonie.german@hotmail.co.uk	leonie.german@hotmail.co.uk