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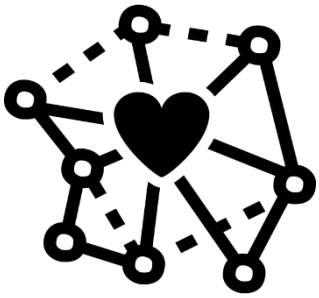

OPENCARE

Open Participatory Engagement in Collective Awareness for REdesign of Care services

Milestone 06 – Lively, populated platform

Project Acronym	OPENCARE	
Title	Open Participatory Engagement in Collective Awareness for REdesign of Care services	
Project Number	688670	
Work package	WP2 - Convene, nurture, drive and monitor a large-scale online conversation on care	
Lead Beneficiary	Edgeryders	
Editor(s)	Noemi Salantiu	*Edgeryders*
Reviewer(s)	Alberto Cottica	*Edgeryders*
Dissemination Level	Public	
Contractual Delivery Date	30/06/2016	
Actual Delivery Date	28/06/2016	
Version	1.0	
Status	Completed	

This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 688670

The opencare community conversation happens on a dedicated online space, as per *Deliverable 2.1 - Deployed, tested online space on the production server*, submitted in April 2016.

The team is monitoring site visits and incoming data by looking at the community conversation starting April in two ways:

1. **Edgeryders.eu google site analytics registers key activity for opencare pages and posts**

Analytics as of June 27th, 2016:
The opencare community homepage is the most visited on the Edgeryders website, with 1551 unique page views during April 1st, 2016 - June 27th, 2016.
The page calling for user stories has registered 652 unique page views.

2. **A dashboard for internal use which monitors the number of opencare registered users, posts, and comments**

Network as of June 27th, 2016:
Comments: 1335 (153K words)
Nodes: 191 (99K words)
Users (active, who posted at least a comment): 115

The most visited or commented posts in the conversation are:

- On being a self-entrepreneur [self-care]: 304 unique page views, 10 comments
- Research visit to Tempelhof dismantled airport in Berlin [refugee care]: 10 comments
- How to resolve fear of the unknown? [migrant care]: 15 comments

Community management wise, we nurture the conversation and offer support for members in weekly online calls every Monday 16:30 CET. This lends a more human touch to social interactions, inspires new participants to join and generates new insights (example).

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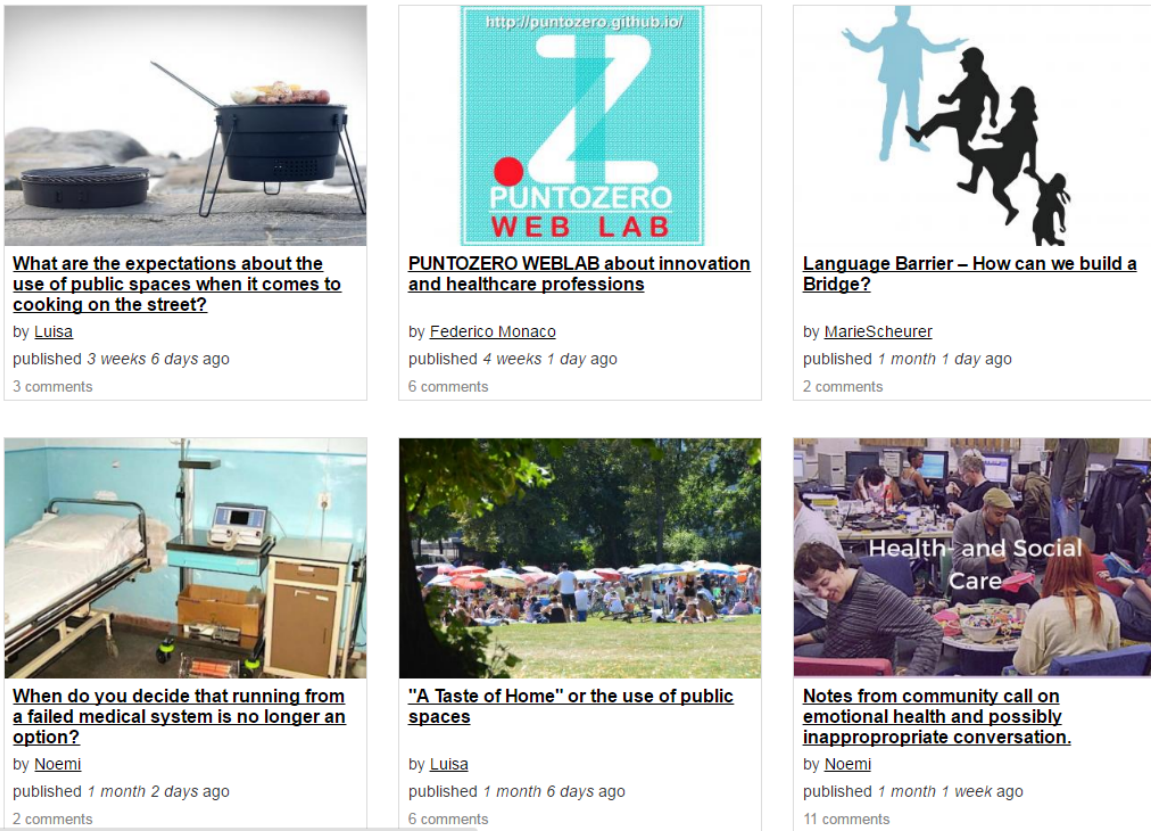
During April – June 2016, we documented such calls in the [opencare discussion group] (filter view by "Wikis").



A screenshot of the online conversation space aggregating community stories of care. Available here: https://edgeryders.eu/en/op3ncare/helping-one-another-to-discover-what-is

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