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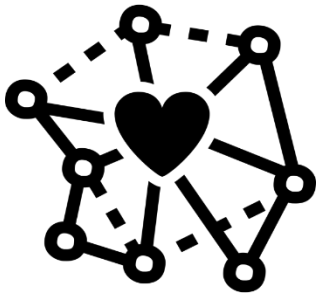

OPENCARE

Open Participatory Engagement in Collective Awareness for REdesign of Care services

Deliverable 2.1:
Deployed, tested OpenCare online space on the production server

Project Acronym	OPENCARE	
Title	Open Participatory Engagement in Collective Awareness for REdesign of Care services	
Project Number	688670	
Work package	WP2 - ***Convene, nurture, drive and monitor a large-scale online conversation on care***	
Lead Beneficiary	Edgeryders	
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A deployed platform for the OpenCare project

This short document is the companion document to deliverable 2.1.
The actual form of deliverable 2.1 is a *website*: a tested OpenCare online space deployed on a production server.

The online space is publicly accessible at the URL http://www.opencare.cc

The domain underlying this URL has been acquired to serve the OpenCare project.

For now, the URL redirects to the online community portal at the following link: https://edgeryders.eu/en/op3ncare/home

The portal is based on posts and comments contributed by community members. Posts can take multiple forms: simple discussions, wikis, events, or tasks assigned to specific users. A (Drupal) mention mechanism *("à la tweeter")* allows to name users in posts/comments to get their attention and require action.

The OpenCare portal is an essential tool to the project. The design of the portal structure (URL, preferred points of entry, clarity of content, etc.) went through a two stage pilot usage and validation process. The portal was opened to a larger user community after a discussion took place mostly between the H2020 OpenCare members.

A second step validation process took place in the context of a course (after Edgeryders brokered an agreement with the College of Architecture, Media and Design at Berlin University of the Arts - *UdK Berlin*) in which we involved students in the OpenCare research project: http://hackingutopia.cre8tives.org/about/

The agreement with UdK Berlin was finalised in mid-February and the website was already online by then as agreed. The website acted as a critical resource, part of an effective outreach and engagement opportunity.

We decided to finalise validation of the website design and contents based on first experiences of using it as the primary collaboration, interaction and documentation space for the course activities.

This particular phasing of activities thus explains why the final website opening only took place mid-march. This delay did not imply any significant impact on Edgeryders' further tasks fulfilments for the OpenCare project nor on its activity.

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By opening the platform, we also designed a Guide for building an online OpenCare community published as a publicly accessible wiki on the OpenCare portal.

This wiki aim is twofold:

- to present the platform (as a deliverable), its content and the community's policy ;
- to help the OpenCare project team and community members learn and master basic practices to help build a global network around the project on the other hand.

This Guide's purpose is to inspire the creation and management of other online communities establishing on similar platforms.

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