

# Open Information Security Risk Universe

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## 2 Introduction

A Risk Universe provides a comprehensive view of the possible risks we face. This view is designed to aid in categorisation but also to act as a check on the scope of our risk identification exercises to ensure we don't miss risks that then take us by surprise when they occur.

The goal of the Open Information Security Risk Universe (OISRU) is to provide a model and method independent framework for expressing and categorising security risk.

This framework should be complementary to the Basel II operational risk event types, recognising that information security risk permeates operational risk.

### 2.1 Risk Statements

It's key to understand that a risk event alone is not a risk, at it's most simple it is a risk event and a consequence.

However it is likely as we develop our risk scenarios that they will consist of the combination of one or more sources, one or more risk events and one or more consequences.

While the description of the risk scenario under consideration can be tailored to use language appropriate to the organisation in scope and the stakeholders or experts that must consider it the underlying statement of the risk that scenario represents can, and should, be standardised using the Open Information Security Risk Universe.

At it's simplest a risk scenario can be turned into a risk statement using:

There is a risk that <event> occurs leading to <outcome> that causes <consequence>.

An example of a minimal risk structured as above is:

*"There is a risk that financially sensitive data is accidentally emailed to an external recipient leading to an information breach which results in regulatory fines."*

Adding a source to the risk can aid in explaining the scenario such as:

There is a risk that <source> causes <event> to occur leading to <outcome> that causes <consequence>.

An example of a minimal risk structured as above including a source is:

*"There is a risk that a member of staff accidentally emails financially sensitive data to an external recipient leading to a data breach which results in regulatory enforcement."*

By ensuring that every risk scenario is formally stated in this way it allows comparison between scenarios as well as identifying what coverage of the OSIRU is currently being considered by the organisation and whether that is appropriate.

By adding the significantly correlated risk factors it is possible to start discussing control measures to limit the risk exposure.

A risk statement including risk factors and controls might include the additional statement:

*“The financially sensitive data is market sensitive information before the annual report is published, but the data leakage control is configured to look for financial reports and to prevent their external transmission, and the Outlook autocomplete function is disabled for the period of the production of the annual report.”*

### 3 Sources of Risk

These are the various actors that cause a risk event to occur. They have different motivations and capabilities.

#### 3.1 Internal Sources

Internal sources are actors that are within the trust and control boundary of the organisation.

- Disgruntled
- Accidental
- Ineffective
- Criminal
- Coerced

#### 3.2 External Sources

External sources are actors that exist outside the trust and control boundary of the organisation.

- Criminals
- Hacktivists
- Compromised suppliers
- State-sponsored
- Competitor
- Press
- Researcher
- Regulator

## 4 Frequency Risk Factors

Risk Factors are estimable values that are correlational but may not be directly causal to the risk. An increase in a risk factor may not directly drive an increase in the risk but is indicative of increase of the risk and will be useful for better informing expert estimation fo the overall risk. A positively correlated risk factor increases as the risk increases.

Frequency risk factors are relevant to the estimation of the frequency by which a risk is expected to occur.

### 4.1 External Frequency Risk Factors

External Frequency Risk Factors are risk factors that are outside of your scope of control that may affect frequency of the risks you manage.

These are stated as questions to ask yourself or your organisation. The ability to estimate or measure these risk factors will vary between organisations.

- Will an attacker attack us?
- Will an attacker attack our supplier/s?
- Does an attacker have the ability to attack us?
- Are there any hacking campaigns targeting our sector?
- Are there any hacking campaigns targeting our geography?
- Are the tools / knowledge required to attack us readily available?
- Has there been any change in staff stressors (financial, emotional, medical, etc)?
- Have any of the suppliers we trust been compromised?
- How easy is it to impersonate our suppliers staff or company?
- How aware of security are our suplliers staff?
- How quickly do our suppliers patch their systems?
- Do our suppliers have effective governance of security?

### 4.2 Internal Frequency Risk Factors

Internal Frequency Risk Factors are risk factors that are within your scope of control and that may affect the frequency of the risks you manage. These are factors that can be subject to an internal control.

- Will an attacker be successful a exploiting a vulnerability?
- How many software or architecture flaws do we have in our code or systems?
- How many unpatched and unmitigated vulnerabilities are there in third-party software we rely upon?
- How quickly can we patch software flaws in our systems?
- How many unsupported systems do we operate?
- How many suppliers do we trust?
- How exposed are our systems to exploitation?

- How quickly do our movers and leavers processes for our Identity & Access Management operate?
- How aware of security are our staff?
- How easy is it to impersonate our staff or our company?
- How often do we assure the effectiveness of our security controls and processes?
- Can we detect changes in staff stressors (financial, emotional, medical etc) and intervene effectively?
- Do our security staff have appropriate training and skills?
- Do we have enough security staff to meet our needs?

## 5 Risk Events

Risk events are events that can occur and may cause consequences.

### 5.1 External Risk Events

External Risk Events are events that may occur outside your scope of control but may still cause consequences for your organisation or it's stakeholders.

- Supplier Service Unavailability
- Supplier Service Compromise
- Supplier Information Breach
- Supplier Access to Our System Breach
- Supplier Compliance Failure
- Regulatory Change
- Critical Vulnerability Published

### 5.2 Internal Risk Events

Internal Risk Events are events that may occur within your scope of control and cause consequences for your organisation or it's stakeholders.

The Internal Risk Events are largely derived from this ENISA [PDF] review of CSIRT incident taxonomies across Europe.

- Abusive Content
  - Harmful Speech
  - Child / Sexual / Violent Content
  - Harassment
- Malware
  - Ransomware
  - Worm
  - Spyware
  - Rootkit
  - Dialler
- Availability Interruption
  - Distributed / Denial of Service
  - Sabotage
- Information Gathering
  - Open Source Intelligence Analysis
  - Network Scanning
  - Network Sniffing
- Social Engineering
  - Lies
  - Threats
  - Phishing
  - Bribes
- Information Breach

- Unauthorised access to system / component
- Unauthorised access to information
- Unauthorised sharing of information
- Unauthorised modification of information
- Unauthorised deletion of information
- Fraud
  - Misappropriation / misuse of resources
  - False representation
  - Theft of money
- System Intrusion
  - Software exploit
  - SQL injection
  - Cross-site scripting (XSS)
  - File inclusion
  - Control system bypass
  - Use of stolen credentials
  - Password brute force
- Governance failure
  - Process failure
  - Audit failure

## 6 Consequence Risk Factors

Consequence risk factors are relevant to the estimation of the range and severity of consequences that a risk event may cause to occur to occur.

### 6.1 External Consequence Risk Factors

External Frequency Risk Factors are risk factors that are outside of your scope of control that may affect the consequences of the risks you manage.

These are stated as questions to ask yourself or your organisation. The ability to estimate or measure these risk factors will vary between organisations.

- How much is the business worth?
- How many customers does the business have?
- What could be the level of fines we must pay?
- How much money will an attacker steal?
- What will be the cost for adverse legal action for negligence or liability?
- What would be the cost of reduced growth?
- What would be the cost of increased regulatory scrutiny?
- How much would customer notification cost?
- How much would customer rectification cost?
- Does our supplier have a documented & practised security incident response procedure?
- Does our supplier have a robust BC/DR capability?
- Does our supplier encrypt our data?

### 6.2 Internal Consequence Risk Factors

Internal Consequence Risk Factors are risk factors that are within your scope of control and that may affect the consequences of the risks you manage. These are factors that can be subject to an internal control.

- How long does it take us to detect financial crime?
- How long does it take us to detect security incidents from the initial attack stage?
- How long does it take us to resolve security incidents once detected?
- How much does it cost us to resolve security incidents?
- How often do we practice resolving breach scenarios?
- How many data records do we store?
- How long do we store data records for?
- How much money do we hold in our accounts?
- How much money can we access in our customers accounts?
- How many privileged user accounts do we operate?
- How much cyber insurance cover do we have?
- How long does our BC/DR process take to resume and restore normal operations following a crisis?
- Do we encrypt our data?

- How long does it take us to onboard or switch suppliers?

## 7 Consequences

Consequences are the possible harm resulting from a risk event occurring including loss, injury, or other adverse or unwelcome circumstance.

- Operations
  - Reduced growth
  - Inneffective change
  - Slow recovery
  - Reduced access to staff / skills
  - Loss of suppliers
  - Environmental harm
  - Safety Failure
  - Social Harm
- Compliance
  - Non-compliance
  - Poor conduct / integrity
  - Damaged regulator relations
  - Regulatory fines
- Financial
  - Theft of money
  - Unplanned costs
  - Increased costs / inefficiency
- Strategic
  - Damaged reputation
  - Embarrasing reporting
  - Damanged investor relations