

February 12, 2016

Writer's Direct Contact
+1 (415) 268.6728
AFerrari@mofo.com

Confidential

By Electronic Mail (paulolivier@gmail.com)

Re: Your email message to Coursera dated November 24, 2015 regarding "Access and Notice under US-CH Safe Harbor as Coursera student"

Dear Professor Dehay:

This letter is on behalf of our client Coursera, Inc., in response to an email from you dated November 24, 2015, purporting to request information allegedly held by Coursera about you pursuant to the U.S.-Swiss Safe Harbor, with the subject heading "Access and Notice under US-CH Safe Harbor as Coursera student." Further to Coursera's letter to you of January 4, 2016, we respond specifically to that email's fourth numbered request.

You have asked Coursera for data consisting of sample typing patterns and photos collected from you for anti-fraud purposes in connection with learner assessments taken by you in signature-track Coursera courses. We will provide this data to you via secure file transfer. You will receive today under separate cover an email containing download instructions. This data will include all personal data that is responsive to your request number 4 and that is otherwise within the scope of the Access Principle of the U.S.-Swiss Safe Harbor.

Coursera notes that you have previously submitted at least seven requests to access information that you believe Coursera holds about you, beginning in October 2014. Because you did not provide any photos or typing patterns prior to your enrollment in a signature-track course in July 2015, this information was not within the scope of your original Safe Harbor requests dating back to October 2014.

We trust that this responds to the outstanding inquiries in your emails of November 24, 2015.

Very truly yours,



Anna Ferrari