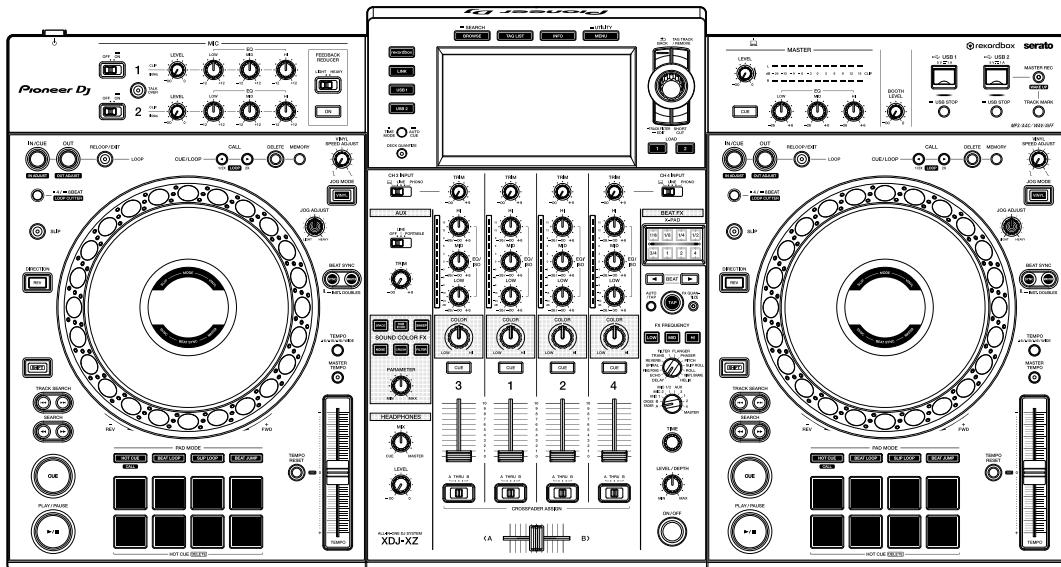


# Operating Instructions (Quick Start Guide)



All-In-One DJ System

# XDJ-XZ

[pioneerdj.com/support/](http://pioneerdj.com/support/)  
[rekordbox.com](http://rekordbox.com)

For the latest software information, FAQs and other support information for this product, visit the above websites.

**Pioneer Dj**

# IMPORTANT



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

## CAUTION

RISK OF ELECTRIC SHOCK  
DO NOT OPEN

### CAUTION:

TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

D3-4-2-1-1b\_A1\_En

# IMPORTANT



Ce symbole de l'éclair, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, à l'intérieur du coffret de l'appareil, de "tensions dangereuses" non isolées d'une grandeur suffisante pour représenter un risque d'électrocution pour les êtres humains.

## ATTENTION

DANGER D'ELECTROCUSSION  
NE PAS OUVRIR

### ATTENTION :

POUR ÉVITER TOUT RISQUE D'ELECTROCUSSION, NE PAS ENLEVER LE COUVERCLE (NI LE PANNEAU ARRIÈRE). AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR NE SE TROUVE À L'INTÉRIEUR. CONFIER TOUT ENTRETIEN À UN PERSONNEL QUALIFIÉ UNIQUEMENT.



Ce point d'exclamation, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, dans les documents qui accompagnent l'appareil, d'explications importantes du point de vue de l'exploitation ou de l'entretien.

D3-4-2-1-1b\_A1\_Fr

# IMPORTANT SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

D3-7-13-69\_En

## **WARNING**

This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near this equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain or moisture.

D3-4-2-1-3\_A1\_En

## **WARNING**

This product equipped with a three-wire grounding (earthed) plug - a plug that has a third (grounding) pin. This plug only fits a grounding-type power outlet. If you are unable to insert the plug into an outlet, contact a licensed electrician to replace the outlet with a properly grounded one. Do not defeat the safety purpose of the grounding plug.

D3-4-2-1-6\_A1\_En

## **WARNING**

To prevent a fire hazard, do not place any naked flame sources (such as a lighted candle) on the equipment.

D3-4-2-1-7a\_A1\_En

## **Operating Environment**

Operating environment temperature and humidity:  
+5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH  
(cooling vents not blocked)

Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).

D3-4-2-1-7c\*\_A2\_En

## **VENTILATION CAUTION**

When installing this unit, make sure to leave space around the unit for ventilation to improve heat radiation (at least 5 cm at rear, and 5 cm at each side).

D3-4-2-1-7d\*\_A1\_En

### **CAUTION**

The  $\odot$  switch on this unit will not completely shut off all power from the AC outlet. Since the power cord serves as the main disconnect device for the unit, you will need to unplug it from the AC outlet to shut down all power. Therefore, make sure the unit has been installed so that the power cord can be easily unplugged from the AC outlet in case of an accident. To avoid fire hazard, the power cord should also be unplugged from the AC outlet when left unused for a long period of time (for example, when on vacation).

D3-4-2-2-2a\*\_A1\_En

The graphical symbol  $\sim$  placed on the product means alternating current.

The graphical symbol  $==$  placed on the product means direct current.

The graphical symbol  $\square$  placed on the product means Class II equipment.

D3-8-2-4\_A1\_En

### **CAUTION**

This product is evaluated in moderate climate condition.

D3-8-2-1-7b\_A1\_En

## **AVERTISSEMENT**

Cet appareil n'est pas étanche. Pour éviter les risques d'incendie et de décharge électrique, ne placez près de lui un récipient rempli d'eau, tel qu'un vase ou un pot de fleurs, et ne l'exposez pas à des gouttes d'eau, des éclaboussures, de la pluie ou de l'humidité. D3-4-2-1-3\_A1\_Fr

## **AVERTISSEMENT**

Cet appareil est muni d'une fiche de mise à la terre (masse) à trois fils. Comme la fiche présente une troisième broche (de terre), elle ne peut se brancher que sur une prise de courant, prévue pour une mise à la terre. Si vous n'arrivez pas à insérer la fiche dans la prise de courant, contactez un électricien qualifié pour faire remplacer la prise par une qui soit mise à la terre. N'annulez pas la fonction de sécurité que procure cette fiche de mise à la terre.

D3-4-2-1-6\_A1\_Fr

## **AVERTISSEMENT**

Pour éviter les risques d'incendie, ne placez aucune flamme nue (telle qu'une bougie allumée) sur l'appareil.

D3-4-2-1-7a\_A1\_Fr

## **Milieu de fonctionnement**

Température et humidité du milieu de fonctionnement : De +5 °C à +35 °C (de +41 °F à +95 °F) ; Humidité relative inférieure à 85 % (orifices de ventilation non obstrués)

N'installez pas l'appareil dans un endroit mal ventilé ou un lieu soumis à une forte humidité ou en plein soleil (ou à une forte lumière artificielle). D3-4-2-1-7c\*\_A1\_Fr

## **PRÉCAUTION DE VENTILATION**

Lors de l'installation de l'appareil, veillez à laisser un espace suffisant autour de ses parois de manière à améliorer la dissipation de chaleur (au moins 5 cm à l'arrière et 5 cm de chaque côté).

D3-4-2-1-7d\*\_A1\_Fr

### **ATTENTION**

L'interrupteur  $\odot$  de cet appareil ne coupe pas complètement celui-ci de sa prise secteur. Comme le cordon d'alimentation fait office de dispositif de déconnexion du secteur, il devra être débranché au niveau de la prise secteur pour que l'appareil soit complètement hors tension. Par conséquent, veillez à installer l'appareil de telle manière que son cordon d'alimentation puisse être facilement débranché de la prise secteur en cas d'accident. Pour éviter tout risque d'incendie, le cordon d'alimentation sera débranché au niveau de la prise secteur si vous prévoyez une période prolongée de non utilisation (par exemple avant un départ en vacances).

D3-4-2-2-2a\*\_A1\_Fr

Le symbole graphique  $\sim$  indiqué sur le produit représente le courant alternatif.

Le symbole graphique  $==$  indiqué sur le produit représente le courant continu.

Le symbole graphique  $\square$  indiqué sur le produit représente un équipement de Classe II. D3-8-2-4\_A1\_Fr

### **ATTENTION**

Ce produit a été testé dans des conditions de climat tempéré.

D3-8-2-1-7b\_A1\_Fr

**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2\_A1\_En

**FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: ALL-IN-ONE DJ SYSTEM

Model Number: XDJ-XZ

Responsible Party Name: Pioneer DJ Americas, Inc.  
OPERATIONS DIVISION

Address: 2050 W, 190th Street, Suite 109, Torrance, CA 90504, U.S.A

Phone: 1-424-488-0480

URL: <https://www.pioneerdj.com/en-us/>

D8-10-4\*\_C1\_En

**Information to User**

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2\_A1\_En

**IMPORTANT NOTICE**

THE MODEL NUMBER AND SERIAL NUMBER OF THIS EQUIPMENT ARE ON THE REAR OR BOTTOM. RECORD THESE NUMBERS ON PAGE 23 FOR FUTURE REFERENCE.

D36-AP9-3\*\_A1\_En

**Recording equipment and copyright:** You may use this product only to reproduce or copy materials for which you own the copyright or have obtained permission to copy from the copyright owner or for which you otherwise have a legal right to reproduce or copy. Unless you own the copyright or have obtained permission from the copyright owner or otherwise have a legal right to reproduce or copy, you may be violating the law, including copyright law, and may be subject to payment of damages and other remedies.

K018US\_A1\_En

S002\*\_A1\_En

**POWER-CORD CAUTION**

Handle the power cord by the plug. Do not pull out the plug by tugging the cord and never touch the power cord when your hands are wet as this could cause a short circuit or electric shock. Do not place the unit, a piece of furniture, etc., on the power cord, or pinch the cord. Never make a knot in the cord or tie it with other cords. The power cords should be routed such that they are not likely to be stepped on. A damaged power cord can cause a fire or give you an electrical shock. Check the power cord once in a while. When you find it damaged, ask your nearest service center or your dealer for a replacement.

D3-7-14\_PDJ\_A1\_En

**[Supplied power cord]**

The supplied power cord is designed specifically for 120 V. Do not use it with a voltage other than 120 V. Doing so may cause a fire or electric shock.

**CAUTION**

This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances such as radios and televisions, use shielded cables and connectors for connections.

D8-10-3a\_A1\_En

**[Cordon d'alimentation fourni]**

Le cordon d'alimentation fourni est conçu spécialement pour une tension de 120 V. Ne l'utilisez pas avec une tension autre que 120 V. Cela pourrait provoquer un incendie ou un choc électrique.

D3-7-14\_PDJ\_A1\_Fr

## **The Safety of Your Ears is in Your Hands**

Get the most out of your equipment by playing it at a safe level – a level that lets the sound come through clearly without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing.

Sound can be deceiving. Over time, your hearing “comfort level” adapts to higher volumes of sound, so what sounds “normal” can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

### **ESTABLISH A SAFE LEVEL:**

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.
- Once you have established a comfortable sound level, set the dial and leave it there.

### **BE SURE TO OBSERVE THE FOLLOWING**

#### **GUIDELINES:**

- Do not turn up the volume so high that you can't hear what's around you.
- Use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle; the use of headphones may create a traffic hazard and is illegal in many areas.

S001a\_A1\_En

# Contents

## How to read this manual

Thank you for choosing this Pioneer DJ product.

Be sure to read this manual and the "Operating Instructions." These documents include important information that you should understand before using the unit. In particular, be sure to read the IMPORTANT SAFETY INSTRUCTIONS.

- This manual briefly explains procedures from connecting the unit to equipment, through to outputting sound. For more details on how to use the unit, refer to the "Operating Instructions" on the Pioneer DJ website.
- In this manual, the names of channels, buttons and terminals that appear on the product, and the names of menus, etc. in the software on your PC/Mac, are indicated within square brackets ([ ]). (e.g. [CH1], [CUE] button, [Help] menu)
- Please note that specifications of the hardware were still under development at the time this manual was created and may differ from the final specifications.

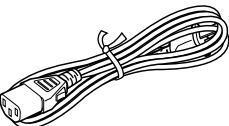
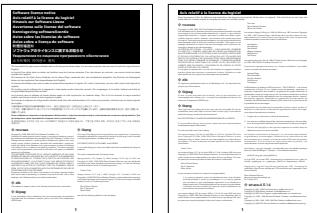
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# Before you start

## Features

This unit is a system integrating a DJ player and DJ mixer in a single unit and inherits the technology of the Pioneer DJ CDJ series and DJM series, the club standard DJ equipment. You can enjoy authentic performances using tracks on USB devices and your PC/Mac.

## What's in the box

Power cord	
USB cable	
Operating Instructions (Quick Start Guide) - this manual Warranty (page 23)	
Software license notice	
rekordbox dj license key card	

### Note

The license key can't be reissued. Be sure to store it in a safe place.

## Viewing the unit's Operating Instructions

- 1 Launch a web browser on your PC/Mac and visit the Pioneer DJ website.  
[pioneerdj.com](http://pioneerdj.com)
  - To select your language, click the flag icon in the top-right corner of the screen.
- 2 Hover the cursor over [**Support**].
- 3 Click [**Tutorials, manuals & documentation**].
- 4 Click [**XDJ-XZ**] under [**ALL-IN-ONE DJ SYSTEM**].
- 5 Select the language you need.  
Download the manual if you want to.

## Preparing the software

Music management software rekordbox, and the driver software aren't included with the unit.

Visit the rekordbox website and Pioneer DJ support page to download the rekordbox software and the driver software respectively.

- You're responsible for preparing your PC/Mac, network devices and other elements needed to connect to the internet.

## About rekordbox and rekordbox dj

- rekordbox is comprehensive music management software designed for DJs. Music files on your PC/Mac and mobile devices can be managed (analysis, setting, creation and history storage) by using the music management software rekordbox. Excellent DJ performances can be achieved by using music files managed by rekordbox together with the unit.
- rekordbox dj is the professional performance application for rekordbox. You can use rekordbox dj by entering the rekordbox dj license key on the supplied license key card.
- For information on the latest system requirements, compatibility, and supported operating systems, visit the [**System requirements**] page under [**Support**] on the rekordbox website below. [rekordbox.com](http://rekordbox.com)
- Be sure to use the latest version and latest service pack for your operating system.
- Operation isn't guaranteed on all PC/Mac models, even if the system requirements are met.
- Depending on power-saving settings and other conditions of the PC/Mac, the CPU and hard disk may not provide sufficient processing capabilities. For laptops in particular, make sure the PC/Mac is in the best condition to provide constant high-level performance when using rekordbox (e.g. by keeping the AC power connected).
- To use the internet, you need a separate contract with an internet service provider, which you may have to pay for.

## ❖ Obtaining the rekordbox software

- 1 Launch a web browser on your PC/Mac and visit the rekordbox website below.  
[rekordbox.com](http://rekordbox.com)
- 2 Click [Download] in the [Download] menu on the rekordbox website.  
The rekordbox download page is displayed.

- 3 Click the download banner.  
Downloading of rekordbox starts.

## ❖ Installing (Mac)

Don't connect the unit to your Mac using the USB cable until the installation is complete.

- Close all programs on your Mac.
- 1 Unzip the downloaded rekordbox software file.
  - 2 Double-click the unzipped software file and start the installer.
  - 3 Read the terms of the License Agreement carefully, then click [**Agree**] to continue.  
Follow the instructions on the screen.
  - If you don't agree to the contents of the License Agreement, click [**Disagree**] to cancel the installation.
  - 4 When the screen for completing the installation appears, click [**Close**] to end the installation.

## ❖ Installing (Windows)

Don't connect the unit to your PC using the USB cable until the installation is complete.

- Log into your PC as administrator before starting the installation.
  - Close all programs on your PC.
- 1 Unzip the downloaded rekordbox software file.
  - 2 Double-click the unzipped software file and start the installer.
  - 3 Read the terms of the License Agreement carefully and if you agree, select [**Agree**], then click [**Next**].  
After specifying the destination, the installation will start.
  - If you don't agree to the contents of the license agreement, click [**Cancel**] to cancel the installation.
  - 4 When the screen for completing the installation appears, click [**Finish**] to end the installation.

## ❖ rekordbox (iOS/Android)

You can play tracks managed on rekordbox on this unit by connecting a mobile device running rekordbox (iOS/Android) with this unit using a USB cable. For supported devices, see [rekordbox.com](http://rekordbox.com).

- For details on installing rekordbox (iOS/Android), see [rekordbox.com](http://rekordbox.com).

## Driver software

### ❖ Audio driver software

This dedicated driver software is required for the unit to output sound from your PC/Mac.

### ❖ USB connection (LINK Export) driver software for rekordbox (Mac/Windows)

This dedicated driver software is required for connecting the unit to rekordbox (Mac/Windows) via USB (LINK Export).

## ❖ Obtaining the driver software

Launch a web browser on your PC/Mac and visit the Pioneer DJ support page.

[pioneerdj.com/support/](http://pioneerdj.com/support/)

- For information on installing the driver software, see the Pioneer DJ support page or the "Operating Instructions" on the Pioneer DJ website.

## Supported media

The unit can play music files stored on USB mass storage devices (external hard disks, portable flash memory devices, etc.).

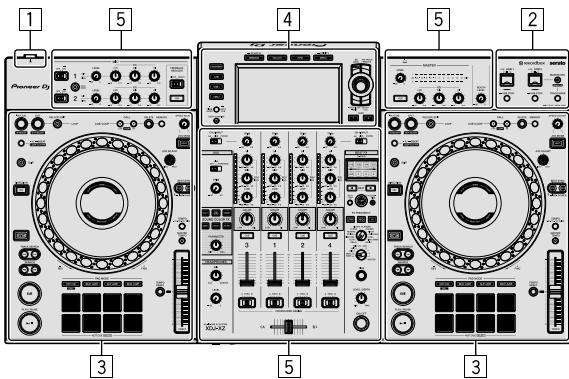
Supported file systems      FAT16, FAT32, HFS+ (NTFS and exFAT aren't supported.)

- Information such as cues, loop points and hot cues can be stored on the USB device.
- Depending on the USB device, you may not achieve the expected performance.
- Operation isn't guaranteed on all USB devices.

For more information, refer to the "Operating Instructions" on the Pioneer DJ website.

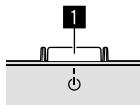
# Part names

For further details on each button and knob, refer to the “Part names and functions” section in the “Operating Instructions.”



- 1** Power section (page 9)
- 2** USB device section (page 9)
- 3** Deck section (page 9)
- 4** Browse section (page 10)
- 5** Mixer/effect section (page 10)

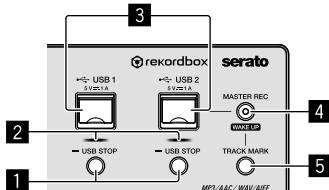
## Power section



- 1** switch

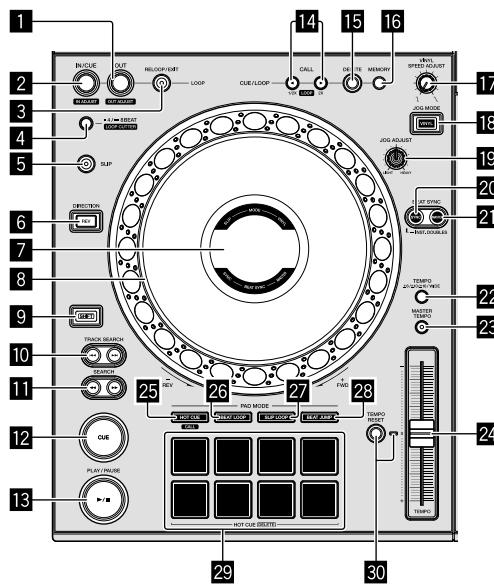
Switches the unit between power on and off.

## USB device section



- 1** USB 1, 2 STOP buttons
- 2** USB 1, 2 indicators
- 3** USB 1, 2 slots
- 4** MASTER REC (WAKE UP) button
- 5** TRACK MARK button

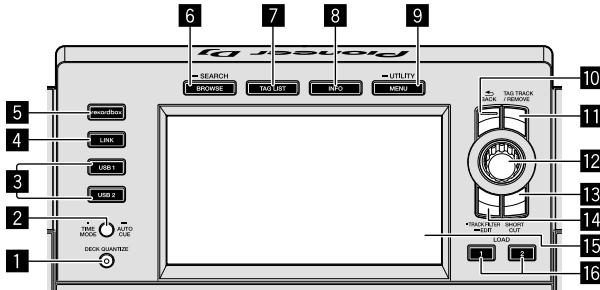
## Deck section



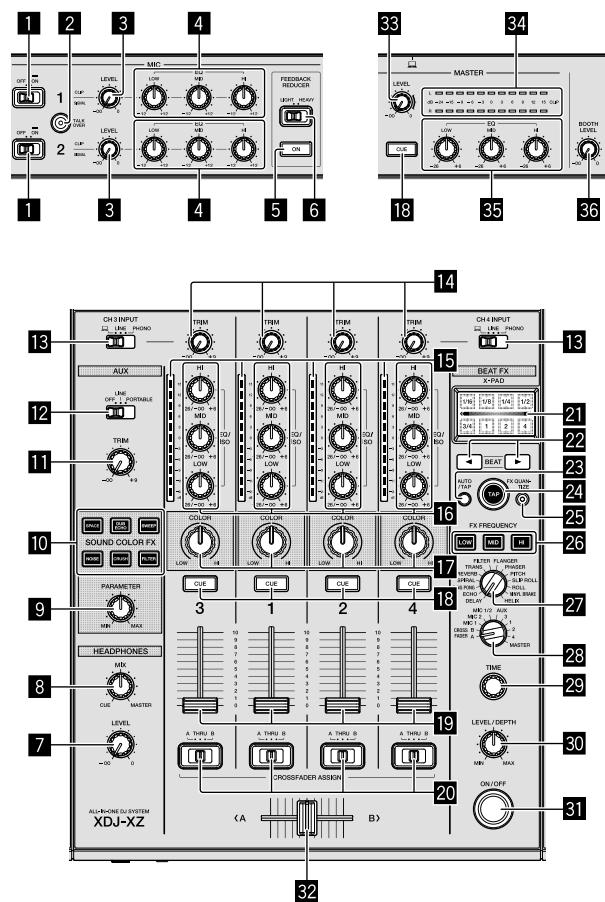
- 1** LOOP OUT (OUT ADJUST) button
- 2** LOOP IN/CUE (IN ADJUST) button
- 3** RELOOP/EXIT button
- 4** 4/8BEAT (LOOP CUTTER) button
- 5** SLIP button
- 6** DIRECTION, REV button
- 7** Jog display
- 8** Jog wheel, Jog ring illumination
- 9** SHIFT button
- 10** TRACK SEARCH , buttons
- 11** SEARCH , buttons
- 12** CUE button
- 13** /II (PLAY/PAUSE) button
- 14** CUE/LOOP CALL (LOOP 1/2X), (LOOP 2X) buttons
- 15** DELETE button
- 16** MEMORY button
- 17** VINYL SPEED ADJUST knob
- 18** JOG MODE (VINYL) button
- 19** JOG ADJUST knob
- 20** SYNC (INST. DOUBLES) button
- 21** MASTER button
- 22** TEMPO button
- 23** MASTER TEMPO button
- 24** TEMPO slider
- 25** HOT CUE (CALL) button

- 26** BEAT LOOP button  
**27** SLIP LOOP button  
**28** BEAT JUMP button  
**29** Performance Pads  
**30** TEMPO RESET button, TEMPO RESET indicator

## Browse section



## Mixer/effect section



20 CROSSFADER ASSIGN (A, THRU, B) switches

21 X-PAD

22 BEAT ▲, ▼ buttons

23 AUTO/TAP button

24 TAP button

25 FX QUANTIZE button

26 FX FREQUENCY buttons

27 BEAT FX selector switch

28 BEAT FX channel selector switch

29 TIME knob

30 LEVEL/DEPTH knob

31 BEAT FX ON/OFF button

32 Crossfader

33 MASTER LEVEL knob

34 Master level indicator

35 Master EQ (HI, MID, LOW) knobs

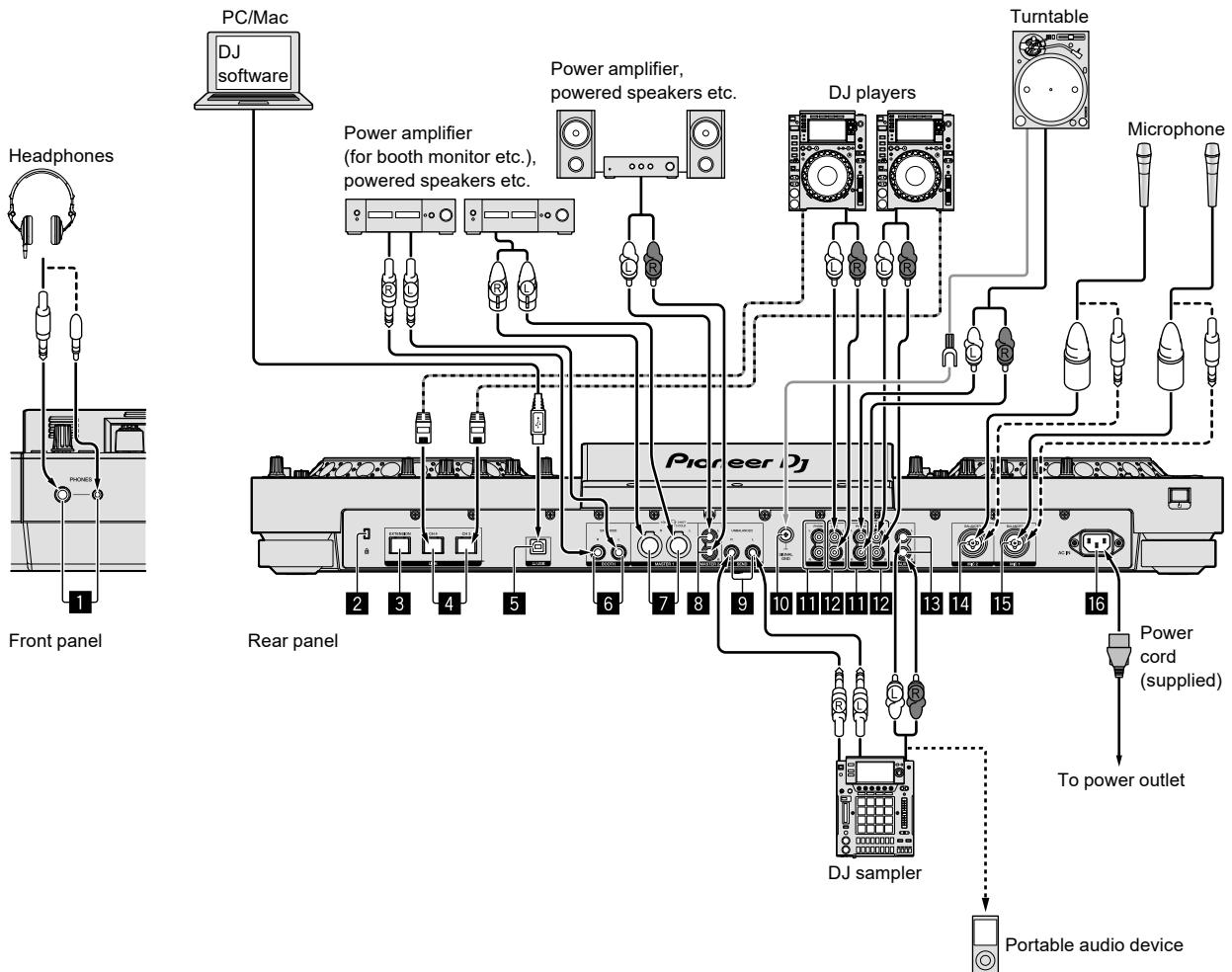
36 BOOTH LEVEL knob

# Connections

- Only connect the power cord to a power outlet after you've made all other connections.  
Turn off the unit and disconnect the power cord from the outlet before connecting different devices or changing connections.
- Refer to the operating instructions for any devices you want to connect.
- Be sure to use the supplied power cord.
- Connect the unit to your PC/Mac directly using the supplied USB cable.
- Use the shielded LAN cable supplied with the connecting device when you connect to the [LINK (CH3/CH4)] terminal.
- When sharing music files or information using PRO DJ LINK, don't disconnect the LAN cable.
- For more information, refer to the "Operating Instructions" on the Pioneer DJ website.

## Connecting input/output terminals

### Front panel, rear panel



**1 PHONES output terminals**

**2 Kensington security slot**

**3 LINK (EXTENSION) terminal**

**4 LINK (CH3/CH4) terminals**

**5 USB port**

**6 BOOTH output terminals**

- Be sure to use the [BOOTH] output terminals for a balanced output. If they are connected to an unbalanced input (such as RCA or TS) with a TRS to RCA converter cable, TS cable, etc., the sound quality may be lowered or noise may occur.

**7 MASTER1 output terminals**

- Don't connect a device that provides phantom power, or the power cord of another product, to these terminals.
- Be sure to use the [MASTER1] output terminals for a balanced output. If they are connected to an unbalanced input (such as RCA) with an XLR to RCA converter cable (or converter adapter), etc., the sound quality may be lowered or noise may occur.
- Use the [MASTER2] output terminals for an unbalanced input (such as RCA).

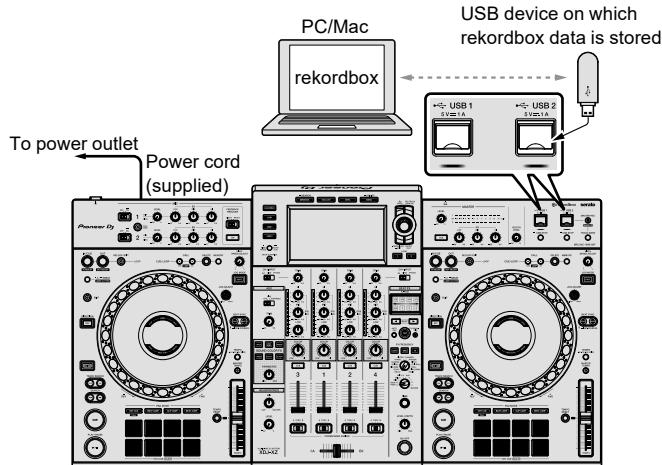
**8 MASTER2 output terminals****9 SEND output terminals****Basic style**

You will use tracks prepared on your PC/Mac running rekordbox.

For operations on rekordbox, see the rekordbox (Mac/Windows) user's manual in the [Help] menu of rekordbox (Mac/Windows).

**❖ PRO DJ LINK (USB Export)**

You can use rekordbox music files and data on a memory device such as a flash memory device or a hard disk drive without using your PC/Mac. You can make performances using information such as playlists, cues, loop points and hot cues prepared on rekordbox.



1 Connect headphones to one of the [PHONES] output terminals.

2 Connect devices such as powered speakers or a power amplifier to the [MASTER 1] or [MASTER 2] output terminals.

- To output the sound from the [BOOTH] output terminals, connect speakers or other devices to the [BOOTH] output terminals.

3 Connect the supplied power cord to the unit, and connect the power plug to the power outlet.

4 Press the [Ø] switch on this unit's rear panel to turn the unit on.

5 Turn on the devices (powered speakers, power amplifier, etc.) connected to the output terminals.

- When a microphone, DJ player or other external device is connected to input terminals, turn on that device too.

**10 SIGNAL GND terminal****11 PHONO input terminals****12 LINE input terminals****13 AUX input terminals****14 MIC2 input terminal****15 MIC1 input terminal****16 AC IN terminal**

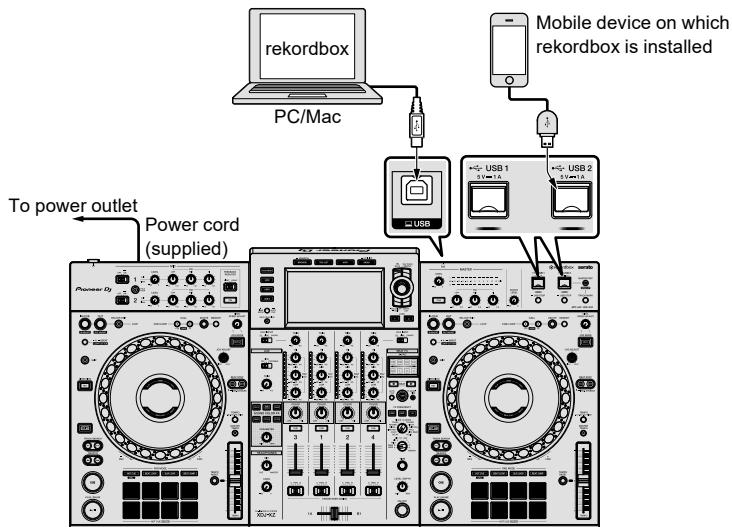
## ❖ PRO DJ LINK (LINK Export)

- You can select and play tracks managed on rekordbox on this unit by plugging the unit into your PC/Mac running the app using a USB cable, LAN cable (CAT5e) or wireless LAN (Wi-Fi) router. You can make performances using information such as playlists, cues, loop points and hot cues prepared on rekordbox.
- You can select and play tracks managed on rekordbox on this unit by plugging the unit into a mobile device running rekordbox (iOS/Android) using a USB cable or wireless LAN (Wi-Fi) router.
- Install the driver software on your PC/Mac running rekordbox (Mac/Windows) before plugging the unit into the PC/Mac via USB (LINK Export). For details, see: Driver software (page 8).

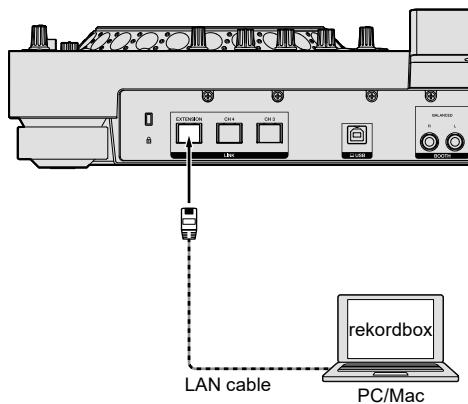
### Compatible iPhone and iPod

- Made for iPhone Xs Max, iPhone Xs, iPhone XR, iPhone X, iPhone 8, iPhone 8 Plus, iPhone 7, iPhone 7 Plus, iPhone SE, iPhone 6s, iPhone 6s Plus, iPhone 6, iPhone 6 Plus, iPhone 5s and iPod touch (6th generation).
- For the latest compatible models, see rekordbox.com.

### When using a USB cable



### When using a LAN cable



- 1 Connect the unit to your PC/Mac using a USB cable or a LAN cable, or connect your mobile device to the [USB 1] or [USB 2] slot on the unit using a USB cable.
- 2 Connect headphones to one of the [PHONES] output terminals.
- 3 Connect devices such as powered speakers or a power amplifier to the [MASTER 1] or [MASTER 2] output terminals.
  - To output sound from the [BOOTH] output terminals, connect speakers or other audio output devices to the [BOOTH] output terminals.
- 4 Turn on your PC/Mac or mobile device, and launch rekordbox.
- 5 Connect the supplied power cord to the unit, and connect the power plug to the power outlet.
- 6 Press the [Φ] switch on the unit's rear panel to turn the unit on.
- 7 Turn on the devices (powered speakers, power amplifier, etc.) connected to the output terminals.
  - When a microphone, DJ player or other external device is connected to the input terminals, turn that device on too.

# Operation

For more information, refer to the “Operating Instructions” on the Pioneer DJ support page.

## Playback

This section describes basic track selection and how to switch the screen.

### Playing music files on media connected to the unit

1 Open the [USB 1] or [USB 2] slot cover and connect a USB device.

2 Press the [USB 1] or [USB 2] button.

Tracks and folders on the connected device are displayed in a list. Use the following buttons to switch the displayed contents.

[USB 1] button: Displays the contents of the device connected to the [USB 1] slot.

[USB 2] button: Displays the contents of the device connected to the [USB 2] slot.

3 Turn the rotary selector.

Move the cursor to select an item.

- To open the lower level folder, press the rotary selector. To return to the upper level folder, press the [BACK] button.
- To return to the top level folder, press the [BACK] button for 1 second or more, or press the [USB 1] or [USB 2] button.

4 Use the rotary selector to select a track you want to load.

To display the track menu, press the rotary selector while the cursor is hovered over the track title.

5 Press the [LOAD 1] or [LOAD 2] button.

The track loads onto the selected deck of the unit and starts playing.

- When a track has been loaded while pausing, press the [▶/II (PLAY/PAUSE)] button to start playback.
- When Auto Cue is on, the track pauses at the start position. In this case, press the [▶/II (PLAY/PAUSE)] button to start playback.

#### ❖ If the media contains a rekordbox library

The rekordbox library is displayed if it's stored in the connected USB device.

- Music files are displayed by categories (album, artist, etc.) set with rekordbox.

### Playing a rekordbox library on your PC/Mac or mobile device

Music files are displayed by categories (album, artist, etc.) set with rekordbox.

1 Press the [rekordbox] button.

The rekordbox library is shown on the main display.

- Press the [USB 1] or [USB 2] button to select a mobile device connected via USB.

2 Turn the rotary selector.

Move the cursor to select an item.

3 Use the rotary selector to select a track you want to load.

To display the track menu, press the rotary selector while the cursor is hovered over the track title.

4 Press the [LOAD 1] or [LOAD 2] button.

The track loads onto the selected deck of the unit and starts playing.

## Outputting sound

Check that the unit and the external devices are properly connected before outputting sound.

② Connecting input/output terminals (page 12)

Adjust the volume of the power amplifier or powered speakers connected to the [MASTER1] and [MASTER2] output terminals to an appropriate level. Note that loud sound may come out if the volume is set too high.

1 Select the input selector switch.

Select the input source for each channel from the devices connected to the unit.

To output sound from [CH1] or [CH2], this step isn't necessary.

2 Turn the [TRIM] knob.

Adjust the sound level input to each channel.

When the sound is input to each channel, the channel level indicator lights up.

3 Move the channel fader away from you.

Adjust the sound level output from each channel.

4 Select the [CROSSFADER ASSIGN (A, THRU, B)] switch.

Change the output destination for each channel.

5 Move the crossfader.

When the [CROSSFADER ASSIGN (A, THRU, B)] switch is set to [THRU], this step isn't necessary.

6 Turn the [MASTER LEVEL] knob.

The sound is output from the [MASTER 1] and [MASTER 2] output terminals.

The master level indicator lights up.

## Monitoring with headphones

1 Connect headphones to the [PHONES] output terminal.

2 Press the [CUE] button of the channel you'd like to monitor.

3 Turn the [HEADPHONES MIX] knob.

Adjust the balance of the volume between the channel selected with the [CUE] button and MASTER.

4 Turn the [HEADPHONES LEVEL] knob.

Adjust the headphones volume to a level you're happy with.

## Setting the monitor output

The [MONO SPLIT, STEREO] setting can be changed with UTILITY.

- [MONO SPLIT]: Outputs the sound of the channel selected with the [CUE] button to [L] and the sound of MASTER to [R].
- [STEREO]: Outputs the sound selected with the [CUE] button in stereo.

---

## Quitting the system

1 Press the [**USB STOP**] button for 2 seconds or more.  
Don't disconnect the USB device or turn off the unit while the USB indicator is lit or flashing. The management data of the unit may be deleted. Also, the USB device may not be recognized on the unit.

2 Disconnect the USB device.

3 Close the USB slot cover.

4 Press the [**Ø**] switch.

The unit turns off.

---

## Changing the settings

For details, refer to the "Operating Instructions" on the Pioneer DJ support page.

# Additional information

## Troubleshooting

- If you think something is wrong with the unit, refer to the [FAQ] for the [XDJ-XZ] on the Pioneer DJ support page. [pioneerdj.com/support/](http://pioneerdj.com/support/)  
Also, check any connected devices. If you can't solve the problem, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.
- The unit may not work properly if it's subjected to static electricity or other external influences. In this case, you may be able to restore proper operation by turning off the power, disconnecting the power cord, connecting the power cable again, and then turning the power back on.

## Power supply

Problem	Check	Remedy
The unit doesn't turn on. The indicators don't light up.	Is the power cord properly connected? Is the [Φ] switch turned on?	Connect the power cord to an AC outlet. (page 12) Turn on the [Φ] switch.
The power suddenly turns off.	Is the Auto Standby function activated? (When the Auto Standby function is activated, the [MASTER REC (WAKE UP)] button is lit in red.)	The Auto Standby function is activated as the default setting. If you don't want to use the Auto Standby function, select [OFF] for [AUTO STANDBY] on the [UTILITY] screen.

## Audio output

Problem	Check	Remedy
Sound isn't output, or sound is too small.	Is the input selector switch set to the proper position?  Are the [TRIM] knob, channel faders, crossfader and [MASTER LEVEL] knob set to the proper positions?	Select different input source using the input selector switch.  Set the [TRIM] knob, channel faders, crossfader and [MASTER LEVEL] knob to the proper positions. (page 15)
Sound is distorted.	Is the [MASTER LEVEL] knob set to the proper position?  Is the [TRIM] knob set to the proper position?  Is the level of sound input to the [MIC 1] or [MIC 2] input terminal set to an appropriate level?	Adjust the [MASTER LEVEL] knob so that the master level indicator lights around [0 dB] at the peak level.  Set [ATT.] of [MASTER OUT] on the [UTILITY] screen to [-6 dB] or [-12 dB].  Adjust the [TRIM] knob so that the channel level indicator lights up in orange at the highest volume. (page 15)  Set the [MIC LEVEL] knob to the proper position.
Sound isn't output, or the output sound is distorted or noise occurs.	Is the unit placed near a TV?	Turn the TV off, or place the unit farther away from the TV.
Microphone sound isn't output or the volume is low.	Is the [MIC LEVEL] knob set to the proper position?  Is the switch on the unit or the microphone turned off?	Set the [MIC LEVEL] knob to the proper position.  Turn the switch on.
Sound is distorted when a turntable is connected to the [PHONO] input terminals of the unit. Or, lighting of the channel level indicator doesn't change when the [TRIM] knob is turned.	Is a turntable with a built-in phono equalizer connected to the unit?  Is an audio interface for a PC/Mac connected between the turntable and the unit?	When using a turntable with a built-in phono equalizer, connect it to the [LINE] input terminals. (page 12)  If the turntable with a built-in phono equalizer has a LINE, PHONO selector switch, set it to PHONO.  If the audio interface for a PC/Mac has a line level output, connect it to the [LINE] input terminals. (page 12)  If the turntable has a LINE, PHONO selector switch, set it to PHONO.

## Display

Problem	Check	Remedy
Playing address isn't displayed in the remaining time display.	—	Playing address may take time to be displayed for files recorded in VBR. This happens when it takes time for the unit to detect the length of the track and display the playing address.
The category isn't displayed.	Is the rekordbox library information stored on the USB device?  Is the USB device write-protected?	Use a device containing the library information exported from rekordbox.  Disable write-protection on the USB device to make it writable.
The scale isn't displayed.	Is the track over 15 minutes long?	The scale isn't displayed for tracks whose playing time is over 15 minutes.
The enlarged waveform isn't displayed.	Is the track over 60 minutes long?	The enlarged waveform isn't displayed for tracks whose playing time is over 60 minutes.
The unit doesn't respond when the screen is touched, or the response is poor. The detected position is different from the position actually touched.	Deviation in touch display calibration.	Adjust touch screen detection with the [TOUCH DISPLAY CALIBRATION] settings on the [UTILITY] screen.

## Functions and operations

Problem	Check	Remedy
The crossfader doesn't work.	Is the [CROSSFADER ASSIGN (A, THRU, B)] switch set to the proper position?	Set the [CROSSFADER ASSIGN (A, THRU, B)] switch to the proper position for each channel.
The Back Cue function doesn't work.	Is a cue point set?	Set a cue point.
BEAT FX doesn't work.	Is the [LEVEL/DEPTH] knob set to the center position?	Turn the [LEVEL/DEPTH] knob clockwise or counterclockwise.
	Is the [TRIM] knob set to the proper position?	Set the [TRIM] knob to the proper position.
SOUND COLOR FX doesn't work.	Is the [SOUND COLOR FX] button pressed?	Press one of the [SOUND COLOR FX] buttons.
	Is the [COLOR] knob set to the proper position?	Set the [COLOR] knob to the proper position.
The SYNC function doesn't work.	Has the music file been analyzed?	Analyze the music file.
The SYNC function doesn't work even when files are analyzed.	Is the beatgrid irregular? Is the beatgrid properly set?  Are the BPMs of the tracks in the two decks too different?	Set the beatgrid properly.  The SYNC function doesn't work properly if the BPM of the track on the deck for which the [SYNC (INST. DOUBLES)] button is pressed isn't within the adjustable tempo range of the track on the deck for which the [SYNC (INST. DOUBLES)] button isn't pressed.
	Are you scratching?	The SYNC function is disabled during scratching.
Settings aren't saved.	Did you turn the unit off directly after changing the settings?	Before turning the unit off, wait for 10 seconds after changing the settings. Make sure to press the [Ö] switch to turn the unit off.
PRO DJ LINK (LINK Export) doesn't work well.	Is the USB connection (LINK Export) driver software installed?  Is the LAN cable properly connected?	For a USB connection, install the USB connection (LINK Export) driver software.  Connect the LAN cable to the [LINK (EXTENSION)] terminal properly.

## USB devices

Problem	Check	Remedy
USB device isn't recognized.	Is the USB device properly connected?  Is the USB device connected via a USB hub?  Is the USB device supported by the unit?  Is the file format supported by the unit?  —	Connect the USB device securely (fully insert it).  Don't use a USB hub.  The unit supports USB mass storage devices such as external hard disks and portable flash memory devices.  Check that the file format of the connected USB device is supported by the unit. (page 8)  Turn the unit off, wait for 1 minute, and then turn the unit on again.
It takes time to read USB devices (flash memory drives or hard disks).	Are many folders and files stored on the USB device?  Are files other than music files stored on the USB device?	It takes time to read a connected USB device if the device contains many folders and files.  It takes time to read a connected USB device if files other than music files are stored in folders. Don't store files or folders other than music files on the USB device.
Playback doesn't start when a track is loaded from a USB device.	Are the files playable?  Is the Auto Cue function enabled?	Check that the file format of the track is supported by the unit.  Press and hold down the [TIME MODE (AUTO CUE)] button for approximately 1 second or more to disable the Auto Cue function.
Files can't be played.	Is the file copyright-protected (by DRM)?	Copyright-protected files can't be played.
Music files can't be played.	Are the music files damaged?	Play music files that aren't damaged.

## DJ software

Problem	Check	Remedy
The DJ software on your PC/Mac can't be used.	Is the USB cable properly connected?	Connect the unit and your PC/Mac directly using the USB cable. USB hubs can't be used. (page 12)
Sound of the DJ software isn't properly output.	Is the driver software properly set?	Set the driver software properly.
Sound is interrupted when using the DJ software.	Is the buffer size (latency) value appropriate?	On a Windows, use the setting utility to set an appropriate buffer size value. On a Mac, set the appropriate buffer size (latency) value for the DJ software.

## Error messages

When the unit can't work normally, an error code appears on the main display. Check the table below and take the measures indicated. If an error code not shown on the table below is displayed, or the same error code is displayed again after taking the indicated action, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.

Error code	Error type	Description of error	Cause and action
E-8302	CANNOT PLAY TRACK	Track data (files) on the storage device can't be read correctly.	The track data (file) may be corrupted. → Check if the track can be played with another player that supports the same formats as the unit.
E-8304 E-8305	UNSUPPORTED FILE FORMAT	Music files that can't be played with the unit are loaded.	The format isn't supported by the unit. → Load music files in the supported formats.

## Cleaning the touch display

Don't use organic solvents, acids or alkalies to clean the surface of the touch display. Wipe with a soft dry cloth or a cloth immersed in neutral detergent that is squeezed properly.

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- Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge and has been certified by the developer to meet Apple performance standards.  
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## FLAC

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## Cautions on copyrights

rekordbox restricts playback and duplication of copyright-protected music contents.

- When coded data, etc., for protecting the copyright is embedded in the music contents, it may not be possible to operate the program normally.
- When rekordbox detects that coded data, etc., for protecting the copyright is embedded in the music contents, processing (playback, reading, etc.) may stop.

Recordings you've made are for your personal enjoyment and according to copyright laws may not be used without the consent of the copyright holder.

- Music recorded from CDs, etc., is protected by the copyright laws of individual countries and by international treaties. It's the full responsibility of the person who has recorded the music to ensure that it's used legally.
- When handling music downloaded from the Internet, etc., it's the full responsibility of the person who has downloaded the music to ensure that it's used in accordance with the contract concluded with the download site.

# Specifications

Power requirements.....	AC 120 V, 60 Hz	
Power consumption .....	.55 W	
Power consumption (standby).....	.03 W	
Main unit weight.....	13.0 kg (28.7 lb)	
Max. dimensions .....	878.0 mm (W) × 466.1 mm (D) × 118.4 mm (H) (34.6 in. (W) × 18.4 in. (D) × 4.7 in. (H))	
Tolerable operating temperature.....	+5 °C to +35 °C (+41 °F to +95 °F)	
Tolerable operating humidity.....	.5 % to 85 % (no condensation)	
<b>Audio Section</b>		
Sampling rate.....	44.1 kHz	
A/D converter.....	24-bit	
D/A converter		
<b>MASTER, BOOTH, SEND</b> .....	32-bit	
<b>PHONES</b> .....	24-bit	
Frequency characteristic		
<b>USB, LINE, AUX (LINE/PORTABLE), MIC</b> .....	20 Hz to 20 kHz	
S/N ratio (rated output, A-WEIGHTED)		
<b>USB</b> .....	114 dB	
<b>LINE</b> .....	103 dB	
<b>PHONO</b> .....	90 dB	
<b>AUX (LINE)</b> .....	96 dB	
<b>AUX (PORTABLE)</b> .....	90 dB	
<b>MIC</b> .....	81 dB	
Total harmonic distortion (20 Hz to 20 kHzBW)		
<b>USB</b> .....	0.003 %	
<b>LINE</b> .....	0.005 %	
<b>PHONO</b> .....	0.017 %	
Standard input level / Input impedance		
<b>LINE</b> .....	-12 dBu/47 kΩ	
<b>PHONO</b> .....	-52 dBu/47 kΩ	
<b>AUX (LINE)</b> .....	-12 dBu/47 kΩ	
<b>AUX (PORTABLE)</b> .....	-24 dBu/47 kΩ	
<b>MIC</b> .....	-57 dBu/3 kΩ	
Standard output level / Load impedance / Output impedance		
<b>MASTER 1</b> .....	+6 dBu/10 kΩ/390 Ω or less	
<b>MASTER 2</b> .....	+2 dBu/10 kΩ/1 kΩ or less	
<b>BOOTH</b> .....	+6 dBu/10 kΩ/470 Ω or less	
<b>SEND</b> .....	-12 dBu/10 kΩ/680 Ω or less	
<b>PHONES</b> .....	+8 dBu/32 Ω/2 Ω or less	
Rated output level / Load impedance		
<b>MASTER 1</b> .....	+24 dBu/10 kΩ	
<b>MASTER 2</b> .....	+20 dBu/10 kΩ	
<b>BOOTH</b> .....	+24 dBu/10 kΩ	
<b>SEND</b> .....	+11 dBu/10 kΩ	
Crosstalk		
<b>LINE</b> .....	97 dB	
<b>PHONO</b> .....	80 dB	
Channel equalizer characteristic		
<b>HI</b> .....	-26 dB to +6 dB (20 kHz)	
<b>MID</b> .....	-26 dB to +6 dB (1 kHz)	
<b>LOW</b> .....	-26 dB to +6 dB (20 Hz)	
Microphone equalizer characteristic		
<b>HI</b> .....	-12 dB to +12 dB (10 kHz)	
<b>MID</b> .....	-12 dB to +12 dB (2.5 kHz)	
<b>LOW</b> .....	-12 dB to +12 dB (100 Hz)	
MASTER equalizer characteristic		
<b>HI</b> .....	-26 dB to +6 dB (20 kHz)	
<b>MID</b> .....	-26 dB to +6 dB (1 kHz)	
<b>LOW</b> .....	-26 dB to +6 dB (20 Hz)	
<b>Input / Output terminals</b>		
<b>PHONO</b> input terminals		
RCA pin jacks.....	2 sets	
<b>LINE</b> input terminal		
RCA pin jacks.....	2 sets	
<b>MIC</b> input terminal		
XLR connector & 1/4" TRS jack.....	2 sets	
<b>AUX</b> input terminal		
RCA pin jacks.....	1 set	
<b>MASTER1</b> output terminal		
XLR connector .....	1 set	
<b>MASTER2</b> output terminal		
RCA pin jacks.....	1 set	
<b>BOOTH</b> output terminal		
1/4" TRS jack .....	1 set	
<b>SEND</b> output terminal		
1/4" TS jack .....	1 set	
<b>PHONES</b> output terminal		
1/4" stereo phone jack.....	1 set	
3.5 mm stereo mini jack.....	1 set	
<b>USB</b> ports		
A type .....	2 sets	
Power supply.....	5 V/1 A	
B type .....	1 set	
<b>LINK</b> terminals		
LAN terminals (100Base-TX).....	3 sets	

— The specifications and design of this product are subject to change without notice.





# Pioneer DJ

Pioneer DJ Americas, Inc.  
**LIMITED WARRANTY**  
 WARRANTY VALID ONLY IN THE U.S.A. AND CANADA

## WARRANTY

Pioneer DJ Americas, Inc. (PDJA) warrants that products distributed by PDJA in the U.S.A. and Canada that fail to function properly under normal use due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit will be repaired or replaced with a unit of comparable value, at the option of PDJA, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of PDJA.

**THIS LIMITED WARRANTY APPLIES TO THE ORIGINAL OR ANY SUBSEQUENT OWNER OF THIS PIONEER DJ PRODUCT DURING THE WARRANTY PERIOD PROVIDED THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED PIONEER DJ DISTRIBUTOR/DEALER IN THE U.S.A. OR CANADA. YOU WILL BE REQUIRED TO PROVIDE A SALES RECEIPT OR OTHER VALID PROOF OF PURCHASE SHOWING THE DATE OF ORIGINAL PURCHASE OR, IF RENTED, YOUR RENTAL CONTRACT SHOWING THE PLACE AND DATE OF FIRST RENTAL. IN THE EVENT SERVICE IS REQUIRED, THE PRODUCT MUST BE DELIVERED WITHIN THE WARRANTY PERIOD, TRANSPORTATION PREPAID, ONLY FROM WITHIN THE U.S.A. AS EXPLAINED IN THIS DOCUMENT. YOU WILL BE RESPONSIBLE FOR REMOVAL AND INSTALLATION OF THE PRODUCT. PDJA WILL PAY TO RETURN THE REPAIRED OR REPLACEMENT PRODUCT TO YOU WITHIN THE U.S.A.**

## PRODUCT WARRANTY PERIOD

	<u>Parts</u>	<u>Labor</u>
Audio and Video .....	1 Year	1 Year

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

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THIS WARRANTY DOES NOT APPLY IF THE PRODUCT HAS BEEN SUBJECT TO POWER IN EXCESS OF ITS PUBLISHED POWER RATING.

THIS WARRANTY DOES NOT COVER THE CABINET OR ANY APPEARANCE ITEM, USER ATTACHED ANTENNA, ANY DAMAGE TO RECORDS OR RECORDING TAPES OR DISCS, ANY DAMAGE TO THE PRODUCT RESULTING FROM ALTERATIONS, MODIFICATIONS NOT AUTHORIZED IN WRITING BY PIONEER DJ, ACCIDENT, MISUSE OR ABUSE, DAMAGE DUE TO LIGHTNING OR TO POWER SURGES, SUBSEQUENT DAMAGE FROM LEAKING, DAMAGE FROM INOPERATIVE BATTERIES, OR THE USE OF BATTERIES NOT CONFORMING TO THOSE SPECIFIED IN THE OWNER'S MANUAL.

THIS WARRANTY DOES NOT COVER THE COST OF PARTS OR LABOR WHICH WOULD BE OTHERWISE PROVIDED WITHOUT CHARGE UNDER THIS WARRANTY OBTAINED FROM ANY SOURCE OTHER THAN A PIONEER DJ AUTHORIZED SERVICE COMPANY OR OTHER DESIGNATED LOCATION. THIS WARRANTY DOES NOT COVER DEFECTS OR DAMAGE CAUSED BY THE USE OF UNAUTHORIZED PARTS OR LABOR OR FROM IMPROPER MAINTENANCE.

ALTERED, DEFACED, OR REMOVED SERIAL NUMBERS VOID THIS ENTIRE WARRANTY

## NO OTHER WARRANTIES

PIONEER DJ LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

## TO OBTAIN SERVICE

PDJA has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-800-872-4159.

For hook-up and operation of your unit or to locate an  
Authorized Service Company, please call or write:

CUSTOMER SUPPORT  
 PIONEER ELECTRONICS (USA) INC.  
 P.O. BOX 1720  
 LONG BEACH, CALIFORNIA 90801  
 1-800-872-4159  
<http://www.pioneerelectronics.com>

## DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and Pioneer DJ, Pioneer DJ makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-800-872-4159 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer DJ product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, Pioneer DJ will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action Pioneer DJ will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

## RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_ Purchase Date \_\_\_\_\_

Purchased From \_\_\_\_\_

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

To register your product, find the nearest authorized service location, to purchase replacement parts, operating instructions, or accessories, please go to one of following URLs :

Pour enregistrer votre produit, trouver le service après-vente agréé le plus proche et pour acheter des pièces de rechange, des modes d'emploi ou des accessoires, reportez-vous aux URL suivantes :

**In the USA/Aux Etats-Unis or In Canada/Aux Canada**

<http://www.pioneer-electronics.com>

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**Pioneer DJ Corporation**

6F, Yokohama i-Mark Place, 4-4-5 Minatomirai, Nishi-ku, Yokohama, Kanagawa 220-0012 JAPAN

**Pioneer DJ 株式会社**

〒220-0012 神奈川県横浜市西区みなとみらい4丁目4番5号 横浜アイマークプレイス6階

**Корпорация Пайонир Диджей**

6F, Йокогама i-Mark Place, 4-4-5 Минагомирай, Ниси-ку, Йокогама, Канагава 220-0012 ЯПОНИЯ

**Pioneer DJ Europe Limited**

Artemis Building, Odyssey Business Park, West End Road, South Ruislip, Middlesex, HA4 6QE, U.K.  
TEL: +44-203-7617-220

**Pioneer DJ Americas, Inc.**

2050 W. 190th Street, Suite 109, Torrance, CA 90504, U.S.A. TEL: +1 (424) 488-0480

**PIONEER ELECTRONICS ASIACENTRE PTE. LTD.**

2 Jalan Kilang Barat, #07-01, Singapore 159346 TEL: +65-6378-7888

**PIONEER ELECTRONICS AUSTRALIA PTY. LTD.**

5 Arco Lane, Heatherton, Victoria, 3202, Australia, TEL: +61-3-9586-6300

**PIONEER ELECTRONICS (THAILAND) CO., LTD.**

17th Fl., KPN Tower, 719 Rama 9 Road, Bangkok, Thailand 10310

TEL: +66-2-717-0777

**PIONEER TECHNOLOGY (MALAYSIA) SDN. BHD**

16th Floor, Menara Uni. Asia 1008 Jalan Sultan Ismail 50250 Kuala Lumpur

TEL: +60-3-2697-2920

**先鋒股份有限公司**

台灣台北市內湖區瑞光路 407 號 8 樓 TEL: +886-(0)2-2657-3588

**先鋒電子（香港）有限公司**

香港九龍長沙灣道 909 號 5 樓 TEL: +852-2848-6488

**PIONEER ELECTRONICS DE MEXICO S.A. DE C.V.**

Blvd.Manuel Avila Camacho 138 10 piso Col.Lomas de Chapultepec,  
Mexico, D.F. 11000 TEL: +52-55-9178-4270

**PIONEER INDIA ELECTRONICS PRIVATE LTD.**

216, Second Floor, Time Tower, M.G. Road, Sector 28, Gurgaon 122001,  
Haryana, India TEL: +91-124-463-6100

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