

# PABLO FALLAS RODRÍGUEZ

## DevOps / Site Reliability Engineer

Berlin, Germany | +49 176 56910323 | pfallasro@gmail.com  
LinkedIn: linkedin.com/in/pfallasro | GitHub: github.com/pfallasro

## PROFILE

I'm a passionate **Software Engineer and DevOps practitioner** with a strong track record of delivering scalable, reliable solutions across diverse software development projects. I thrive on learning new technologies and finding elegant, efficient ways to solve complex problems, always to make life easier for teams and users alike. I believe in a people-first approach, where collaboration and shared purpose drive better processes and smarter tools.

## CORE SKILLS

**Cloud & Infrastructure:** AWS (Developer Associate) · Terraform · Kubernetes

**Automation & CI/CD:** GitLab CI/CD · Ansible / Ansible Tower · Docker · Bash

**Programming & Scripting:** Python · Golang

**Monitoring & Observability:** Grafana · Prometheus · Loki · Datadog · Alertmanager

**Systems & OS:** Linux Administration · Windows Administration

## PROFESSIONAL EXPERIENCE

**Zenjob — Infrastructure Engineering Manager** | Feb 2025 – Present | Germany

Leading the Platform & Infrastructure team, focused on operational excellence and improving the developer experience across the company. We design, build, and maintain infrastructure, tooling, and processes that enable engineering teams to deliver software reliably, securely, and efficiently.

**Zenjob — Senior DevOps Engineer** | Jul 2022 – Feb 2025 | Germany

Designed, implemented, and maintained infrastructure, CI/CD pipelines, and developer tooling to support operational excellence and streamline the development lifecycle. Collaborated with engineers across the organization to improve reliability, scalability, and security, while enabling teams to deliver software faster and with higher confidence.

**TradeStation — Site Reliability Engineer** | Oct 2021 – Jun 2022 | Costa Rica

I managed and configured AWS environments to ensure scalability, efficiency, and security across cloud infrastructure. I maintained and optimized Kubernetes clusters, monitoring their health and performance. I implemented observability with Datadog and Grafana to proactively detect and resolve issues. I managed CI/CD pipelines in GitLab to streamline deployments and developed Infrastructure as Code with Terraform and Ansible to automate and standardize environments.

**SecureLink — DevOps Engineer** / *Sep 2019 – Sep 2021 / Costa Rica*

I maintained and supported internal development and testing environments, ensuring stability and reliability. I developed RPM packages to automate upgrades and deployments, and used Ansible and Ansible Tower to streamline configuration and maintenance tasks. I managed GitLab pipelines, runners, and scans, and maintained Docker images to provide consistent, disposable environments for CI/CD workflows. I also delivered top-level technical support to premium customers, ensuring efficient and high-quality issue resolution.

**Equifax — DevOps Engineer** / *Jul 2018 – Sep 2019 / Costa Rica*

I managed automated deployments, maintenance, and upgrades of internal applications such as Bamboo, Bitbucket, Confluence, and Jira to support development teams. I assisted teams in integrating NexusIQ into their CI pipelines and guided CI/CD configuration and best practices. I also contributed to the rollout of company-wide standards and security best practices to ensure consistent and compliant development workflows.

**Equifax — Systems Engineer** / *May 2016 – Jun 2018 / Costa Rica*

I analyzed, designed, and implemented technical requirements to integrate Equifax's external-facing applications with SecureAuth IdP using identity protocols such as SAML, OAuth/OpenID Connect, and WS-FED. I maintained and supported a mission-critical, multi-region authentication platform deployed across five regions, ensuring reliability and high availability. I was also responsible for hiring, onboarding, and training new team members and vendors to support platform operations.

**Equifax — Business Intelligence Engineer** / *Jan 2014 – Feb 2016 / Costa Rica*

I led the development of a new data warehouse using IBM DataStage to integrate data from systems such as HP PPM, HP Quality Center, and Maximo. I coordinated and monitored project progress to ensure timely and complete delivery while overseeing the design, implementation, and testing of new ETL processes. I was also responsible for data warehouse modeling and managing project and demand activities, including sprint planning, backlog grooming, retrospectives, and daily stand-ups.

**Equifax — Application Specialist** / *Sep 2011 – Jan 2014 / Costa Rica*

I maintained and supported HP PPMC and HP Quality Center environments, ensuring system stability and performance. I developed maintenance scripts and automated reporting processes to improve operational efficiency. I handled system monitoring and provided technical support to end users, resolving issues promptly. Additionally, I was responsible for hiring and training new team members to strengthen the support function.

**EDUCATION**

**Cenfotec University** — Bachelor's in Software Development Engineering | Apr 2010 – Dec 2016 |  
Costa Rica

## **CERTIFICATIONS**

AWS Certified Developer – Associate (Certification ID: P89BL4JKLBR11MSR)

## **LANGUAGES**

Spanish — Native

English — Proficient

German — Beginner

## **REFERENCES**

Available upon request