

BACKUP OF FRED PRODUCTS

The information provided below is designed to enable clients who choose to self-manage and/or monitor the pharmacies backup strategy to include files required in the event of a disaster recovery.

The folders (Table 1, page 2) that are to be backed-up are located on the machine that stores the data — this could be a dedicated server, Windows 7®, or Windows XP® machine acting as the MAIN.

WARNING!

- **DO NOT** backup C:\Fred on a terminal (no data is contained).
- Files and folders will not be backed-up successfully if they are in use; exit Fred products.



To check the path to the data: In Fred Dispense > Setup menu > System Configuration.

The information in the **Drive** field is the path to your dispensing data, **<path to data>**

SYSTEM CONFIGURATION SCREEN IN FRED DISPENSE

System Configuration

Label Printer
 Printer Name: No Printer
 Printer Type: Eltron Orion C4
 Exclusively Used: Y
 Offsets: [] Alignment: 3

Repeat Printer
 Printer Name: []
 Printer Type: Kyocera Laser
 VPE Repeats: [] Lineup Lines: 3 Alignment: 1

Alternate Printer
 Printer Name: No Printer
 Printer Type: Kyocera
 Exclusively Used: N
 Paper Size: Wide
 Wide Paper lines/page: 64
 Paper Heading Lines: 0
 Notes Paper lines/page: 44
 Tear-Off Lineup Lines: 0

Station TERMINAL
Drive \\soserver\data
 Printer Type: Kyocera Laser
 Exclusively Used: Y Alignment: 0

Station TERMINAL
 Dedicated Server: N
 Floppy Disk Drive: A
Drive \\soserver\data
 Drive Mapping: Unmap Map
 Save Cancel

PRODUCT	STANDARD FILE STRUCTURES	
	Windows 7 ¹	Windows XP ² or Dedicated Server
Fred Dispense	<path to data>\Fredhealth\Fred E.g. C:\Fredhealth\Fred	<path to data>\Fred E.g. C:\Fred
	<path to data>\Fredhealth\Nusyslib E.g. C:\Fredhealth\Nusyslib	<path to data>\Nusyslib E.g. C:\Nusyslib
Fred Connect (paths assume backup is running on Fred Connect PC)	C:\Program Files\Comm Server	C:\Program Files\Comm Server
	C:\Program Files\PBS Online	C:\Program Files\PBS Online
	C:\Program Files\leRx	C:\Program Files\leRx
	C:\ProgramData\Fred Health\Fred Connect	
Fred Debtors	<path to data>\Fredhealth\Bill E.g. C:\Fredhealth\Bill	<path to data>\Bill E.g. C:\Bill
Fred Pak	<path to data>\Fredhealth\Bill E.g. C:\Fredhealth\FredPak	<path to data>\FredPak E.g. C:\FredPak
Store Operations ³	\\SOServer\Data\SOBackup	\\SOServer\Data\SOBackup
Fred Office ⁴	\\SOServer\Data\SOBackup	\\SOServer\Data\SOBackup

Table 1: Backup Folders



NOTE: If you are using a third party to manage your backup, then they should have the technical ability to review backup configuration within the *SQL Management Studio*. If you plan on managing your own backup please email help@fred.com.au and request a Fred Help Consultant to provide you with store specific configuration settings; source, target and schedule. Your File Structure can also be confirmed by a Fred Help Consultant if required. Charges may apply for changes or where additional information is required or requires explanation.

¹

² The standard file structures used by Fred vary depending upon the Windows Operating System being used; as shown in Table 1. Store specific requirements may result in the file structure used not aligning with the Windows Operating System shown. File structures used by Fred are based on either of the two methods shown.

³

⁴ The *Store Operations* and *Fred Office* programs use database formats (SQL) which are not directly backed up like those above. Fred technicians configure a backup via a SQL maintenance plan during initial installation to a dedicated folder. This folder can be included in your backup. Maintenance plan configurations may vary depending upon trading hours and other factors. It is important to understand this configuration in understanding the timing associated with the creation of these files. The backup folders for these two programs are too large to store on CD or DVD media. The path may also vary and should be confirmed.



1300 731 888 (local Call Cost)

8.30am - 9.00pm (EST) Mon – Fri

8.30am - 5.00pm (EST) Sat, Sun & Public Holidays

Fred Help Centre: <http://help.fred.com.au>

Email: help@fred.com.au

www.fred.com.au

Fred IT Group Pty Ltd

20 Trenerry Crescent Abbotsford VIC 3067 T 03 9418 1800 F 1300 730 888

www.fred.com.au

The word 'FRED' in a large, bold, dark blue sans-serif font.