Results for survey: Bethel Translations Evaluation

Page: 1/1

Bethel Translations Evaluation

Thank you for agreeing to carry out this survey - all your answers will be treated annonymously. You must answer all questions for the survey to be valid.
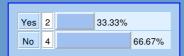
Thanks,
Team O

Question 1*

Please enter your age (this is for statistics only)

ID	Text Answers (6)	View
11291622	69	View
10911388	20	View
10911206	20	View
10911185	20	View
10911168	21	View
10910915	19	View

Question 2*

Do you feel that you successfully completed all the tasks on the task sheet?

Yes	2	33.33%
No	4	66.67%

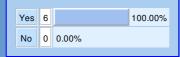| ID	View Survey	If no - what task(s) could you not easily complete?
10910915	View	3) Couldn't accept quote... Paypal wasn't working.
10911168	View	3 4
10911185	View	Checking the status of my document - received php error.
10911206	View	couldn't submit a second file (task 3). Couldn't use paypal so therefore unable to download a translation (task 4).
11291622	View	Paypal section

Question 3*

Do you think the main form on the homepage has a well thought out layout? Did you make any mistakes when filling it out?

Yes I made mistakes + It's well laid out	0	0.00%
No i didnt make mistakes + It's well laid out	6	100.00%
Yes I made mistakes + It's not well laid out	0	0.00%
No i didnt make mistakes + It's not well laid out	0	0.00%

Question 4*

Were the menu items were well organized?

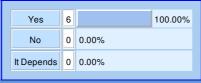|		
Yes	6	100.00%
No	0	0.00%

Question 5

Is it obvious to you, the user, where you are on the site at any current point? (In terms of the page you are currently visiting)

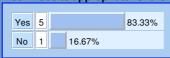| ID	Text Answers (6)	View
11291622	Yes	View
10911388	Fairly, only way to slightly improve it would be to perhaps make each main page's title's clearer. Could remove the duplicate 'Bethel Translations' at the top as it is already directly underneath another title of "Bethel Translations".	View
10911206	Sort of. You could add a sort of pathname type thing you see on forums but it would probably look crap with the minimalist design	View
10911185	Yes.	View
10911168	Yes except when you confirm your email address. You are then taken to a page which doesn't redirect you to the normal website.	View
10910915	Absolutely, very simple.	View

Question 6*

Do you like getting emails every time the status of your job/quote changes?

Yes	6	100.00%
No	0	0.00%
It Depends	0	0.00%

Question 7*

Is the vocabulary on our website appropriate for the intended audience?

Yes	5	83.33%
No	1	16.67%

Question 8*

Please provide a description in your own words about what you think the main aim of the website is

ID	Text Answers (6)	View
11291622	To provide a Translation service from English or Italian into French	View
10911388	Providing an online easy to use service for translating documents.	View
10911206	Getting quotes for translations of documents.	View
10911185	To translate documents from one language to another... for a fee.	View
10911168	Translating documents from one language to another.Translations are done by a person rather than a computer.	View
10910915	To provide translations for documents you upload.	View

Question 9*

What do you think about the site's design? Is it appealing or would you change something?

ID	Text Answers (6)	View
11291622	Rather Basic - I would add some simple graphics , some background to business service	View
10911388	Design is clear, concise and very easy-to-use.	View
10911206	It's really nice, like ... really nice.	View
10911185	Clean and simple, easy to use.	View
10911168	Nice and simple. Colours are not entirely consistent. On the homepage the 3 step section is not center aligned.	View
10910915	No, it is a very nice looking site which is simple to navigate.	View

Question 10*

Should we offer other payment methods or is PayPal enough?

Yes - please give details	1	16.67%
No	5	83.33%

ID	View Survey	If yes - what other options
10911168	View	Bacs?

Question 11*

What do you like about the website? Please give as much detail as possible about what is appealing.

ID	Text Answers (6)	View
11291622	Very simple layout - easy to use	View
10911388	The design, colours and such are friendly and welcoming. The user 'dashboard' is a great page that provides all the information that a user would want on their translations. Keeping up to date with the status of a translation seems to be a very easy process.	View
10911206	Simple design, hardly any fields to fill out for submitting a document.	View
10911185	Simple to use, user friendly. Responsive design is nice.	View
10911168	Simple to use, nice user account system.	View
10910915	Simple to use, which is everything you want in a website.	View

Question 12*

What could be improved on the website? - Please give as much detail as possible about what you didn't like.

ID	Text Answers (6)	View
11291622	Explanation of pricing options - whether deadline would play any role in the price to be charged -	View
10911388	Confirmation email is inaccurate i.e. client reference number is the password. User's would almost certainly want to set their own passwords as well. Assigning them a random one seems an unnecessary idea.	View
10911206	The select files button was a bit temperamental. It felt like a lot of work to verify my account, maybe include a description of what is going on when you enter your email for the 2nd time. Its also unclear if you need to include your name and email when submitting documents when already logged in.	View
10911185	Emails to activate to my account aren't clear in telling me what my password was. Possibly let users select their own password during signup?	View
10911168	The confirmation link should take you to a page within the actual website and possibly sign you in.	View
10910915	Possibly make the 'Login' button more noticeable, apart from that nothing !	View

Question 13*

Please rate the ease of use of our website out of 5, where 1 is Terrible and 5 is Excellent

1	2	3	4	5	Responses	Total
0%	0%	0%	66.67%	33.33%	6	26

Question 14*

Finally - taking the whole system into account - rate the site out of 5, where 1 is terrible and 5 is excellent

1	2	3	4	5	Responses	Total
0%	0%	0%	83.33%	16.67%	6	25