

▼ Privacy challenge

▼ Privacy Officer

▼ Prepare

▼ Understanding legislation

- Document locations affected
- Document key requirements

▼ Understanding business model/strategy for data

▼ What is it worth in terms of investment

- What are the risks?
- Where is the business value?
- How sophisticated do the controls need to be

▼ Establish ground rules

▼ Defining privacy policies

- Aims
- Impacts
- Implementation approach

▼ Characterising scope of affected data

- Data categories
- Data set categories
- Data processing categories

▼ Campaign

▼ Defining focus areas and priorities

▼ Defining key business areas to focus on

- Identifying business partners
- Identify business owner
- Link to business services

▼ Defining key business services to focus on

- Define key data sets
- Define implementing APIs, software components and infrastructure

▼ Defining key subject areas to focus on

- Data categories, attributes and classifications

▼ Commission Projects

▼ Establishing current baselines

- Processing descriptions for business services

▼ Data set cataloguing

- Data set identification
- Data set modelling
- Infrastructure upgrade and certification
- Master data management
- Data use strategy

▼ Training

- Secure infrastructure
- Secure Engineering
- Privacy by design
- Employee basic privacy training
- Managing a data breach

▼ Automation

- Metadata discovery
- Breach detection and reporting

▼ Process/procedure design

- Customer onboarding
- Employee onboarding
- Business partner (service) onboarding
- New business service
- New system
- Software development processes

▼ Review

▼ Review project proposals

- Perform privacy impact assessment (if necessary)

▼ Review new / updated business service

- Infrastructure certification
- Data processing description
- Consent management strategy
- Data breach action plan

▼ Rehearse

- Data subject request for data
- Data subject request for deletion
- Data breach incident
- Regulator audit

▼ Assess

- Extent of unprotected data
- Extent of personal data use
- Value of personal data to the business

▼ React (manage Incident)

- Data subject request for data
- Data subject request for deletion
- Data breach incident
- Regulator audit

- CDO
- Business Leader
- Developer
- Infrastructure Lead