

# Jonathan Portobanco

## Full Stack Developer

Costa Rica • portobanco51@gmail.com • LinkedIn • GitHub • Portfolio

### Profile

Resourceful professional with successful track record in developing innovative software, technical support and agile project management. Demonstrated in-depth knowledge over application based technologies across market-sized operative systems; thriving team member, identifying and creating client-oriented solutions.

### Professional Experience

#### **Web Developer, Aztec Promotional Group**

2022 – present  
Remote

- Engineered end-to-end design tasks for web development life cycle, including wireframing, prototyping, and deployment; optimized user experience resulting in a 36% increase over user engagement.
- Actively collaboration as part of a team while taking the lead on innovative software projects and maintaining existing client CI/CD pipelines environments.

#### **Executive Administrative Assistant, IBM**

2021 – 2022  
Costa Rica

- Executed various administrative tasks, including travel arrangements, scheduling, submission of expense reports, and other correspondence for Corporate Cloud & Development Team.
- Moreover, achieved attainable project timelines and keep teams on task to complete milestones according to schedule; participating in scrum meetings as part of an agile team and exceeding end-user satisfaction rate by 12% quarterly.

#### **Transportation Analyst (TRON), Amazon**

2020 – 2020  
Costa Rica

- Contributed to process optimization to minimize handling time, increase work efficiency and improve the 95% high confidence AI software tool behavior.
- Forecast, researched and identified methods and areas to reduce freight costs and streamline processes for process improvements.

#### **Technical Support Associate, Amazon**

2019 – 2020  
Costa Rica

- Utilizes best practice processes around work assignments, project management, and output quality; Therefore, maximizing team performance by 15% within technical and end-user departments.
- Assists customers by diagnosing hardware/software bugs and providing technical troubleshooting over different communication channels.
- Raised technical tickets to the different development departments for research and resolution to provide follow-up with end-users services.

### Education

**Software Engineering, Cenfotec University**

**High Education Bachelor Diploma,**  
*Bilingual Experimental High School of Grecia*

### Certificates

**Agile Explorer Badge**  
*IBM*

**JavaScript Programming**  
*CoderHouse*

**Python Programming**  
*Coursera*

**English Level C1 Certificate**  
*Cambridge English Language Assessment*

### Languages

**English** (*Fluent/Advanced*) | **Spanish** (*Native*)

### Skills

**HTML5 / CSS3** (*Cross-Browser, Responsive Design*)

**SASS / MUI** | **GIT** (*Version Control*)

**JavaScript** (*ES6+, jQuery, API, TypeScript*)

**React.js** | **Three.js** (*WebGL*)

**Node.js** (*Testing / Backend / Database*)

**Microsoft SQL** | **Python** (*MVC / Django / REST*)

### Portfolio

**Marcelo's Portfolio, [www.marceloportobanco.dev](http://www.marceloportobanco.dev)**

An interactive, React.js based website to showcase my experience as a front-end developer, a way to get in touch with a sprinkle of my journey.