

Jonathan Portobanco

Software Engineer

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Profile

Resourceful professional with successful track record in developing innovative software, technical support and agile project management. Demonstrated in-depth knowledge over application based technologies across market-sized operative systems; thriving team member, identifying and creating client-oriented solutions.

Professional Experience

Web Developer, Aztec Promotional Group

2022 – present
Remote

- Engineered end-to-end design tasks for web development life cycle, including wireframing, prototyping, and deployment; optimized user experience resulting in a 36% increase over user engagement.
- Actively collaboration as part of a team while taking the lead on innovative software projects and maintaining existing client CI/CD pipelines environments.

Executive Administrative Assistant, IBM

2021 – 2022
Costa Rica

- Executed various administrative tasks, including travel arrangements, scheduling, submission of expense reports, and other correspondence for Corporate Cloud & Development Team.
- Moreover, achieved attainable project timelines and keep teams on task to complete milestones according to schedule; participating in scrum meetings as part of an agile team and exceeding end-user satisfaction rate by 12% quarterly.

Transportation Analyst (TRON), Amazon

2020 – 2020
Costa Rica

- Contributed to process optimization to minimize handling time, increase work efficiency and improve the 95% high confidence AI software tool behavior.
- Forecast, researched and identified methods and areas to reduce freight costs and streamline processes for process improvements.

Technical Support Associate, Amazon

2019 – 2020
Costa Rica

- Utilizes best practice processes around work assignments, project management, and output quality; Therefore, maximizing team performance by 15% within technical and end-user departments.
- Assists customers by diagnosing hardware/software bugs and providing technical troubleshooting over different communication channels.
- Raised technical tickets to the different development departments for research and resolution to provide follow-up with end-users services.

Education

Software Engineering, Cenfotec University

High Education Bachelor Diploma,
Bilingual Experimental High School of Grecia

Certificates

Agile Explorer Badge
IBM

JavaScript Programming
CoderHouse

Python Programming
Coursera

English Level C1 Certificate
Cambridge English Language Assessment

Languages

English (*Fluent/Advanced*) | **Spanish** (*Native*)

Skills

HTML5 / CSS3 (*Cross-Browser, Responsive Design*)

SASS / MUI | **GIT** (*Version Control*)

JavaScript (*ES6+, jQuery, API, TypeScript*)

React.js | **Three.js** (*WebGL*)

Node.js (*Testing / Backend / Database*)

Microsoft SQL | **Python** (*MVC / Django / REST*)

Portfolio

Marcelo's Portfolio, www.marceloportobanco.dev

An interactive, React.js based website to showcase my experience as a front-end developer, a way to get in touch with a sprinkle of my journey.