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Social Engineering or Deception

With credit to Sharon Conheady's DeepSec Talk



OTV STUDIOS

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Scamming is an OLD trick



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Four things the Social Engineer Focuses On

- **Goal** – what is he/she trying to achieve?
- **Receiver** – who is he/she going to target?
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- **Message** – How will he/she convince the
person to do what they want
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- **Channel** – What channel will he/she use?

Tricking people in the past...



- Victor Lustig is best known as “the man who sold the Eiffel Tower twice

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Victor Lustig

- Used current events – France bankrupt after the war
- Impersonated someone in authority
- Victims were too embarrassed to go to the police

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The man who tried to sell the Ritz



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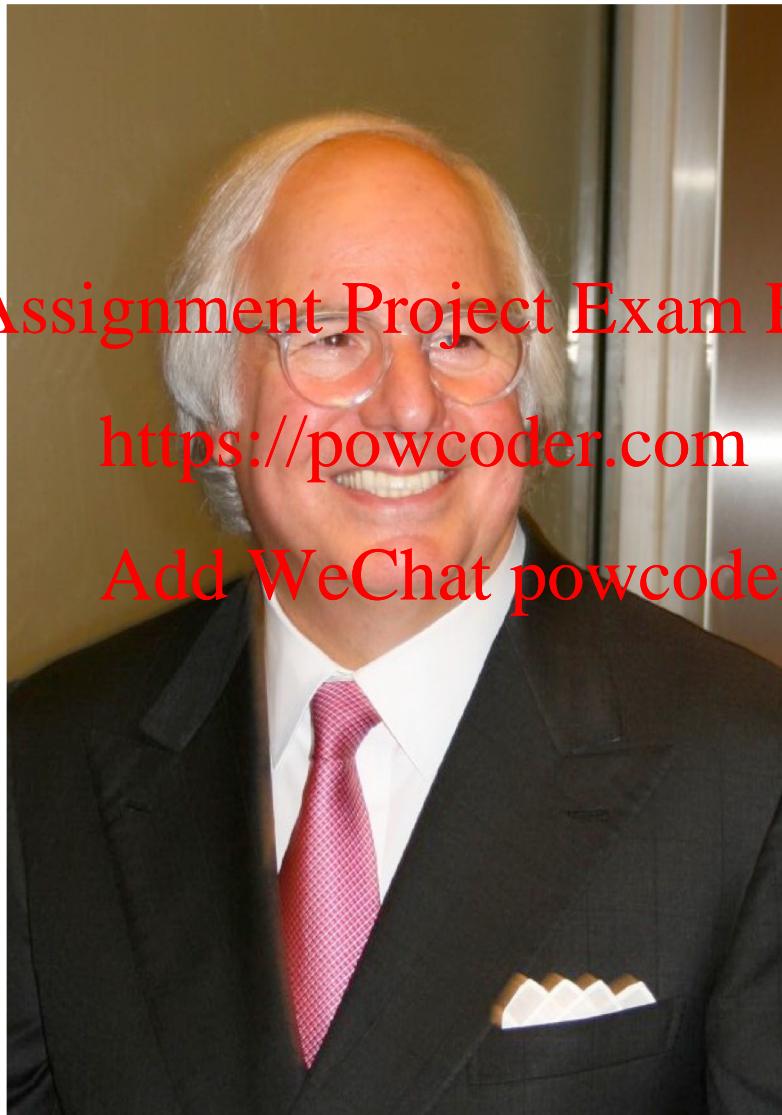
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Anthony Lee (2010)

- he was able to extract a £1m deposit from the buyers he had lined up for the London landmark
- Lee claimed he was a "close friend and associate" of the reclusive billionaire brothers, Sir Frederick and Sir David Barclay, the owners
- The lorry driver told Ms Maguire he would split the £50m profit with her if she found a buyer.

Famous Social Engineer



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A STEVEN SPIELBERG FILM

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if you can

1940s

- Frank Abagnale – forgery and masquerading and security consultant
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- Did his research
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- Conveyed authority
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- Acted and looked the part
Drop box out of service



Fake pilot inspired by Spielberg's Catch Me If You Can

Italian 'Andrea Sirlo' reportedly told police he was motivated to pose as captain by Steven Spielberg's 2002 film

Ben Child

theguardian.com, Monday 24 September 2012 11.34 BST

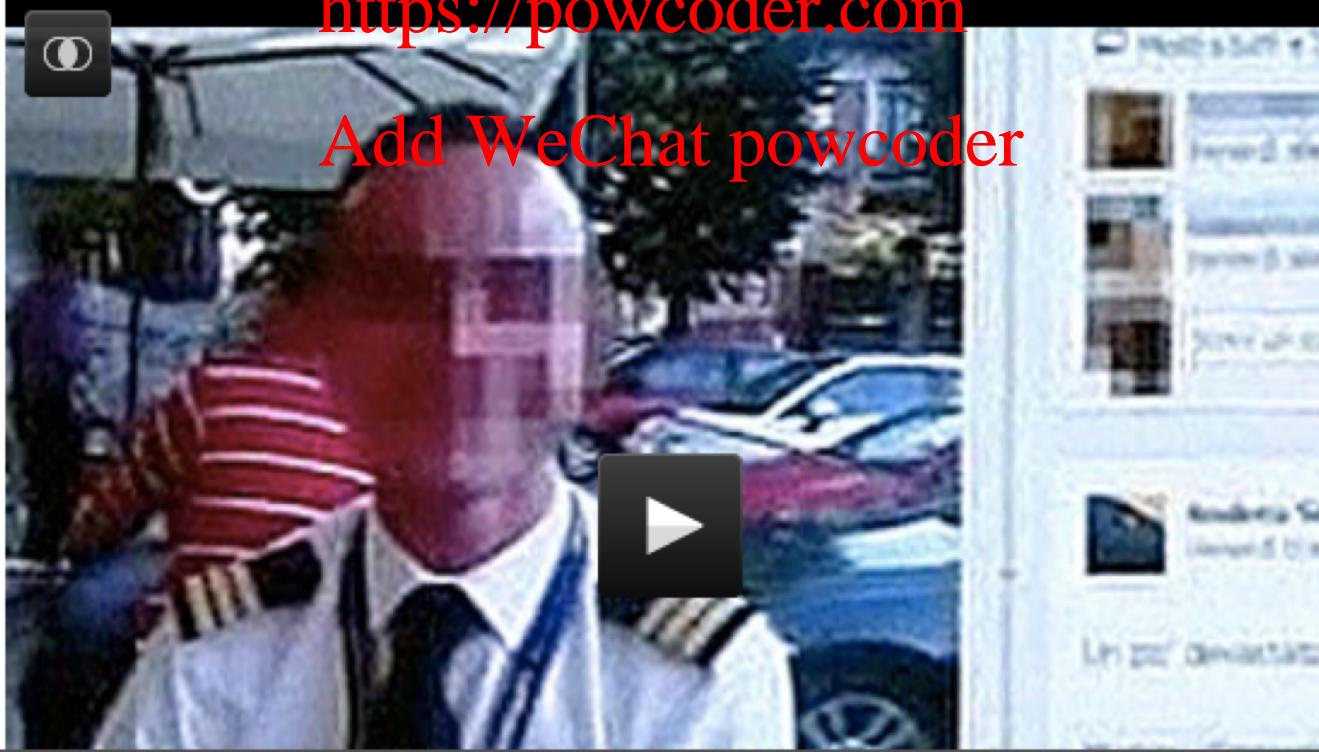


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What did he do

- Wore the right uniform
- Had a forged ID card
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- Fake name and facebook id
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- Andrea Sirlo:
 - "Sirlo" is the name of a flight corridor over Turin
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- Picked up when someone said he looked too young to be a captain

Fake pilot who flew for 13 years without licence fined £1,700

A Swedish pilot who flew passenger jets for 13 years without a licence has been fined £1,700 and banned from flying for 12 months.



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Salme has been compared to Frank Abagnale, portrayed by Leonardo DiCaprio in *Catch Me If You Can*. Photo: DREAMWORKS

By Our Foreign Staff

11:36PM BST 17 May 2010

Thomas Salme, 41, was arrested in March as he was about to fly 101 passengers on a Boeing 737 from Amsterdam's Schiphol airport to Ankara in Turkey.

eBay makes it easy

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ebay Shop by category pilot uniform Transportation Include description

Categories Collectables Transportation Aeronautica (44)

Condition see all New (30) Used (13) Not specified (1)

Price £ to £ >>

Format see all

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Refine your search for pilot uniform

All listings Auction Buy it now

44 results for pilot uniform + Follow this search



Vintage British Airways Airtours (BA) Pilots uniform jacket trousers shirt & hat

£49.99 0 bids Free Postage

4d 8h left Saturday, 15:20

Postage to: G82 5NG

Sort: Best Match View: grid

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June 23, 1908

A messenger delivered a bottle of ale to the door of Philadelphia doctor William Wilson

“We are taking the liberty of sending a few physician’s samples of our new product,” read an accompanying letter, which bore the name of a well-known Philadelphia brewing company. “As the beneficial qualities of our ale is to be our strong talking point, we have decided to cooperate with physicians as far as possible in the introduction of our goods.”

It asked him to sample the product and to respond if he felt he could recommend it to his patients.



Three days later

Wilson sampled the bottle. Within 30 minutes he was dead of cyanide poisoning.

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June 29....

Dear Mr. Coroner:

I want to write you regarding the death of Dr. W.H. Wilson.

In some way he induced my wife to become a patient of his. As a result of **poisonous injections** he used, she died a few weeks ago. In order to protect her name, I did not give the last attending physician all the facts, and she was buried with another cause assigned.

To rid the community of this wholesale killer, I have removed him like a weed from a garden. ...

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Now that this service to the community is rendered and the death of my dear wife avenged, I am going to quit this part of the world. I don't think you will ever find me but I don't care much what happens anyhow.

My only regret is the grief caused his wife and child but I believe they are better off without him. I say let those who live by poison die by poison.

“By the time you get this on Monday morning, I will be far from here,”

It was signed “**An outraged husband and father.**”

<http://www.snopes.com/business/bank/guard.asp>

Origins: Such is the trust we place in the authority represented by a person in uniform that we rarely think to question it, even under unusual circumstances. This



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was an aspect of human nature gainfully exploited by con man Frank Abagnale (of *Catch Me If You Can* fame), who, after obtaining a genuine Pan Am pilot's uniform (as well as forging a Pan Am ID card and FAA pilot's license), supposedly spent several years taking free flights and passing bad checks all over the USA and Europe. Another legendary scam which plays on our hesitance to challenge the uniformed involves the crook who garbs himself as a security guard, places a sign reading "NIGHT DEPOSITORY

OUT OF ORDER — Please leave deposits with guard" in front of a bank's night depository, and stands off to the side with a large cart, into which he places the money and receipts handed to him by trusting customers. The crook then makes off into the night with the deposits, keeping the cash and tossing the receipts.

Trust in Authorities



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100% Fresh Squeezed

SUGARCANE JUICE

No Sugar Added

NUOC MÍA NGUYÊN CHẤT

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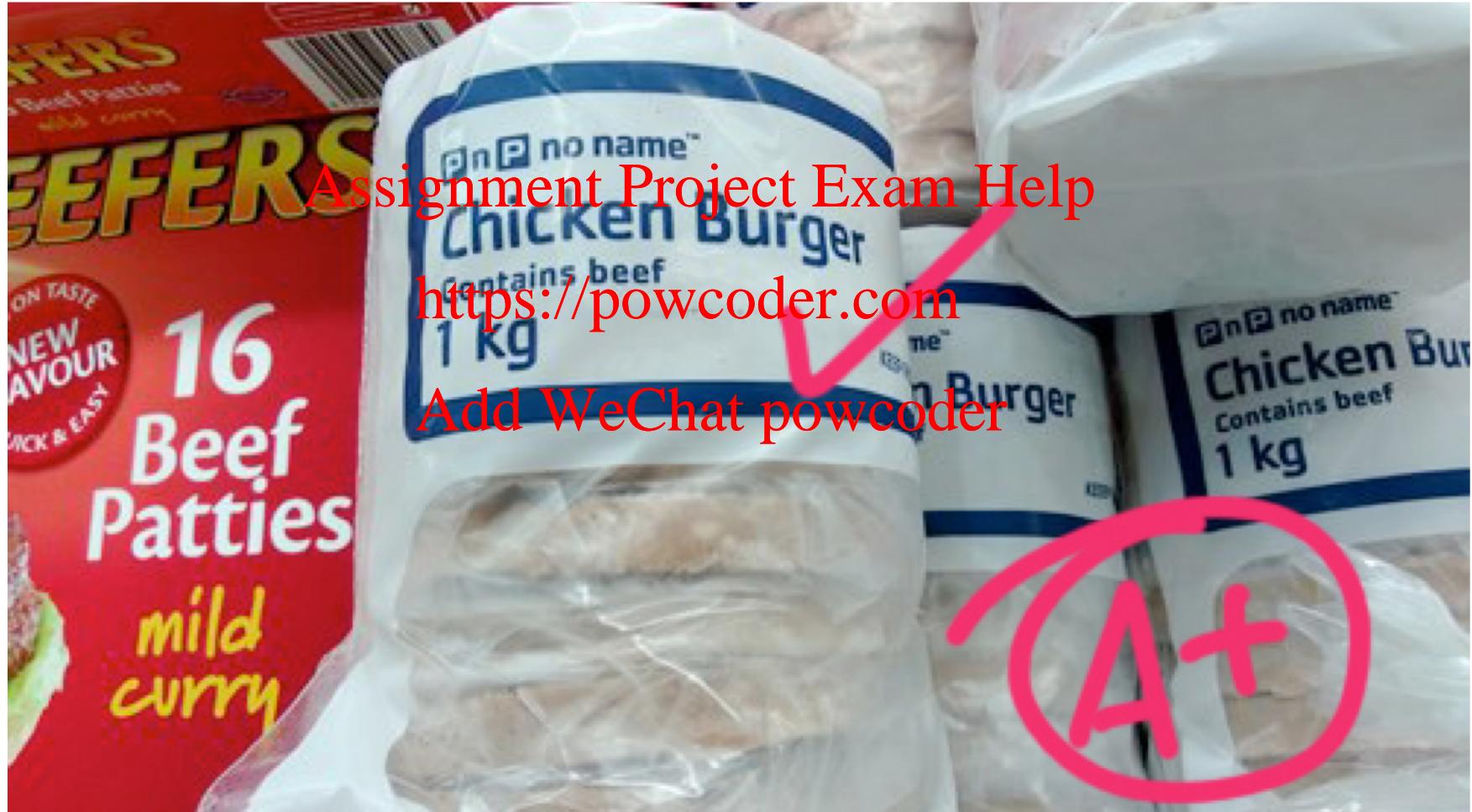
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leesandwiches.com

My Goodness!



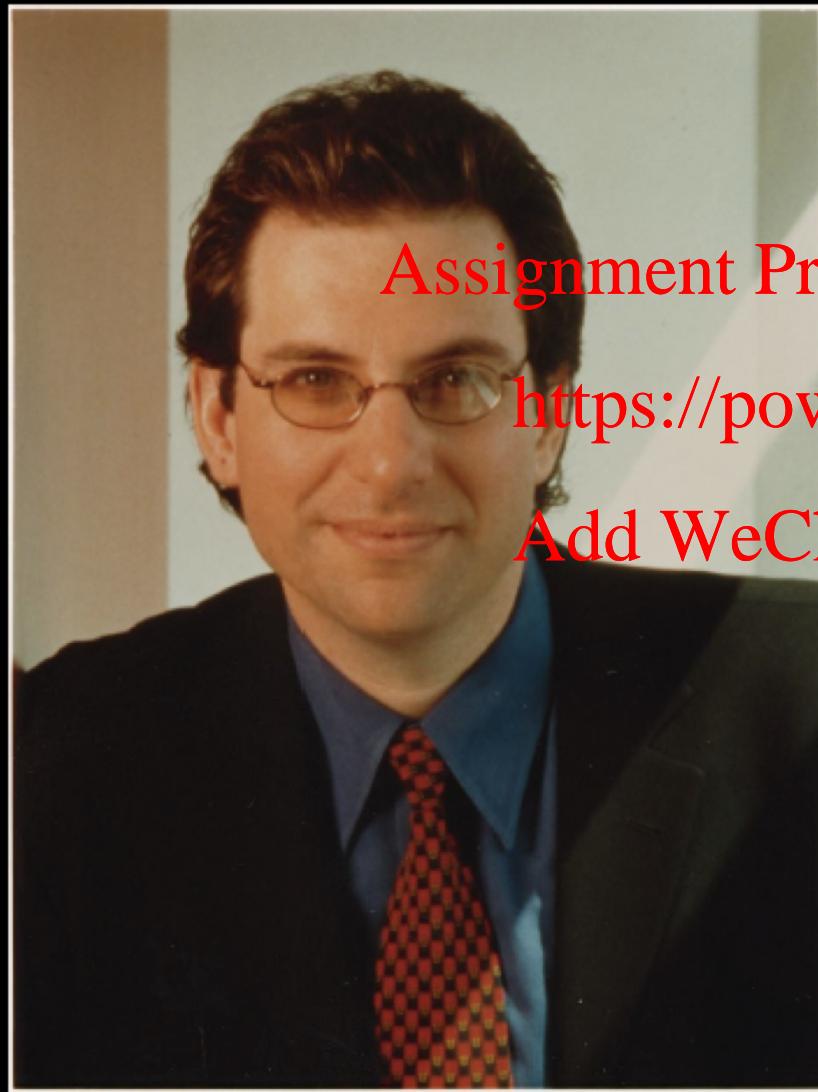
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A+

Social Engineering 20 years ago



techniques hackers use to deceive a trusted computer user within a company into revealing sensitive information, or trick an unsuspecting mark into performing actions that create a security hole for them to slip through

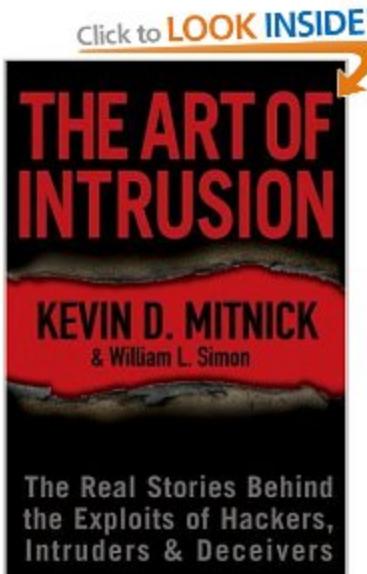
- Kevin Mitnick

Social Engineering

*You could spend a fortune
purchasing technology and
services...and your network
infrastructure could still remain
vulnerable to old-fashioned
manipulation.”*

Kevin Mitnick

Kevin Mitnick – Social Engineer



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Social Engineering

- Monday morning, 6am; the electric rooster is telling you it's time to start a new work week. A shower, some coffee, and you're in the car and off. On the way to work you're thinking of all you need to accomplish this week.
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- Then, on top of Add WeChat there's the recent merger between your company and a competitor. One of your associates told you, you better be on your toes because rumours of layoff's are floating around.

Social Engineering



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And so.....

The Game Is In Play: People Are The Easiest Target

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Symbol	Description	Price	Price.	TCV	B Size	Buy	WB	Bid Vol	Bid	Ask	Ask Vol	WA	Sell	S Size	Pos	OTE+P/L	Bar. 5 Min	MA MA	RSI	cog	cog
Eurox																					
DX110	Euro STOXX 50, Sep 12	25960	+0.0	101958.2	10	Buy LMT			633 25850	25960	227		Sell LMT	10		0.00	25897.82	35.93			
DO110	DAX Index, Sep 12	73870	+1.1	141901	10	Buy LMT			13 73865	73875	4		Sell LMT	10		0.00	73985.50	34.31			
DE022	Euro Bund (10yr), Dec 12	13881	-1.40	97443.2	30	Buy LMT			2 13880	13882	20		Sell LMT	10		0.00	13873.31	64.64	+		
GCE22	Gold (Globex), Dec 12	17738	-44	166930	10	Buy LMT			2 17737	17738	2		Sell LMT	10		0.00	17747.87	54.44			
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ICE																					
TFEU2	Russell 2000 Index Mini, Sep 12	86380	+760	79697	10	Buy LMT			5 86380	86390	2		Sell LMT	10		0.00	8662.00	27.82			
									5 86379	86400	30		Sell LMT								
									42 86360	86410	73		Sell LMT								
									41 86350	86420	67		Sell LMT								
									41 86340	86430	49		Sell LMT								
DX422	Dollar Index - Combined, Dec 12	78987	-410	35932	10	Buy LMT			47 78990	79000	9			10		0.00	78949.22	42.53			
DX522	ICE Brent Crude, Nov 12	11671	+99	193644	10	Buy LMT			2 11671	11672	2		Sell LMT	10		0.00	11675.60	53.99			
KRX																					
KX122	KOSPI 200 Index, Dec 12	26660	+785	182498	10	Buy LMT			31 26660	26665	15		Sell LMT	10		0.00	26707.82	31.59			
BHAF																					
WWV2	Mini Ibovespa Index, Oct 12	62260	-126	184414	10	Buy LMT			6 62260	62265	3		Sell LMT	10		0.00	62716.55	22.29			
SFE																					
APU22	SFE SPI 200 (S&P ASX 200 Ind...	44070	+150	6593	10	Buy LMT			26 44060	44070	3		Sell LMT	10		0.00	44153.09	29.71			

Let's Take A Step Back In Time

The disk you found in the restroom, was not left there by accident. It was strategically placed there by one of our Security Consulting employees.

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A firm has been hired to perform a Network Security Assessment on your company.

In reality, they have been contracted to hack into your company from the Internet and have been authorized to utilize social engineering techniques.

USB Example

- Goal – get person to plug USB stick in
- Receiver – employees in the building. Use the rumour about layoffs (FEAR)
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- Message – Add label to USB stick called “LAYOUTS”
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- Channel – Leave USB in bathroom

It really happened!

Attempted cyberespionage plot relied on USB sticks planted in company parking lot

By Kimber Streams on July 11, 2012 05:37 pm

COMMENTS



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Dutch newspaper *The Limburger* reports that an attempt to steal data from Dutch chemical company DSM by leaving infected USB sticks in the company's parking lots has been thwarted. Instead of plugging the USB stick into a company computer, an employee who found the drive took it to the IT department, where it was identified as a keylogger designed to send user names and passwords to an external site. DSM did not report the attempt to the police, but handled the situation internally by blocking the IP addresses of the identified sites and removing other infected USB sticks from the parking lots.

Using USB sticks to steal data or plant viruses is far from a new tactic, and some of the most notorious malware (like Stuxnet) were initially planted via USB. Dutch security firm Com-Connect works with DSM and other companies to prevent such attacks by warning employees of the dangers of unverified USB drives, and leaving USB drives in various locations as a test. Com-Connect's Sevenum director Paul Kite said that origins of the attack are "difficult to trace," so the company may not know whether the attempt was corporate espionage or something more sinister. The lesson here is fairly common sense: don't connect suspicious devices or download suspicious files to your personal or work devices.

Criminals push malware by 'losing' USB sticks in parking lots

Summary: Here's a case of corporate espionage you've probably never heard before: infiltrating a corporation by "losing" malware-infected USB sticks in the company's parking lot. Thankfully for this multinational chemicals firm, the attempt failed miserably.

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By Emil Protalinski for Zero Day | July 11, 2012 -- Updated 17:04 GMT (18:04 BST)



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22

Votes

4

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150

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143



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Cybercriminals recently attempted to infiltrate DSM, a multinational chemicals firm, by 'losing' malware-infected USB sticks in the company's parking lots. Thankfully for DSM, an employee who found one of the USB sticks dropped it off at the IT department, which in turn found spyware on the device, issued a warning, and collected the remaining USB devices.

Unfortunately, details on this story are scarce. For example, it's unclear what malware was used in the attack. All we know is



Recent Headlines

- August 2012: Matt Honan's digital life is erased when hackers social engineer Apple and Amazon
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call centres
- Czech thieves steal 10 ton bridge in front of police with fake paperwork
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Scam emails pleading for donations for Phillipines doing rounds

Posted on 12 November 2013.

those whose reasoning is incapacitated by empathy



In a move that should surprise no-one, cyber scammers have started taking advantage of the disastrous situation in the Philippines in the wake of Typhoon Haiyan.

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The scammy email is purportedly sent by well-known CNN International reporter Andrew Stevens, and is urging users to donate money for food and shelter for the victims of this natural disaster.

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The email provides the instructions to do so: "If you want to help please contact my personal email so i can send You a western Union info you are to send a Donation, Thank U and God Bless You as U email Back, [email addressed removed]."

These instructions should alert anyone to the fact that there is something fishy about this solicitation, but unfortunately there are always those whose reasoning is incapacitated by empathy or simply those who have rarely encountered a scam of this kind, and they will be contacting the scammers via the email address included in the email.

Attack Actors

- Example
 - Someone called AOL tech support
 - Spoke for some time, establishing rapport
 - Mentioned <https://powcoder.com>
 - IT person was interested
 - Said he would send a photo
 - Sent a back-door exploit that gave the attacker access to over 200 accounts and personal information

Santander: Hi-tech bank robbers stopped as they tried to steal millions using £10 computer gadget

The at
branch



Scammers – no conscience

- There's no actual video and when users click on the post and share it, they only get bogus surveys, Assignment Project Exam Help which make money for the scammers behind the whole thing.
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Identity Thieves

- use information such as peoples names, bank account numbers, addresses, birth dates, and social security number without the owners knowledge [Assignment Project Exam Help](https://powcoder.com) <https://powcoder.com>
- This can range from putting a uniform to impersonate someone or an elaborate scam involving DNS poisoning and *phishing* scams. [Add WeChat powcoder](#)

Tools

- Phishing
- Dumpster Diving
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- Skimming
- Pharming
<https://powcoder.com>
- Tombstone Theft
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The purpose....

- Build up a false sense of trust and confidence and
- Evoke a desirable response
 - Give me your PIN [Assignment Project Exam Help](https://powcoder.com)
 - Allow me into the building [Add WeChat powcoder](#)
 - Get that file off the system for me
 -
 - ATM SCAM

Social Engineering Tricks

- Fear
- Friendship
- Flattery
- Greed
- Guilt
- Sympathy
- Confusion
- Intimidation



Appeal to Fear

An argument is made by increasing fear



Appeal to Flattery

Using an irrelevant compliment

<https://powcoder.com>



Appeal to Pity

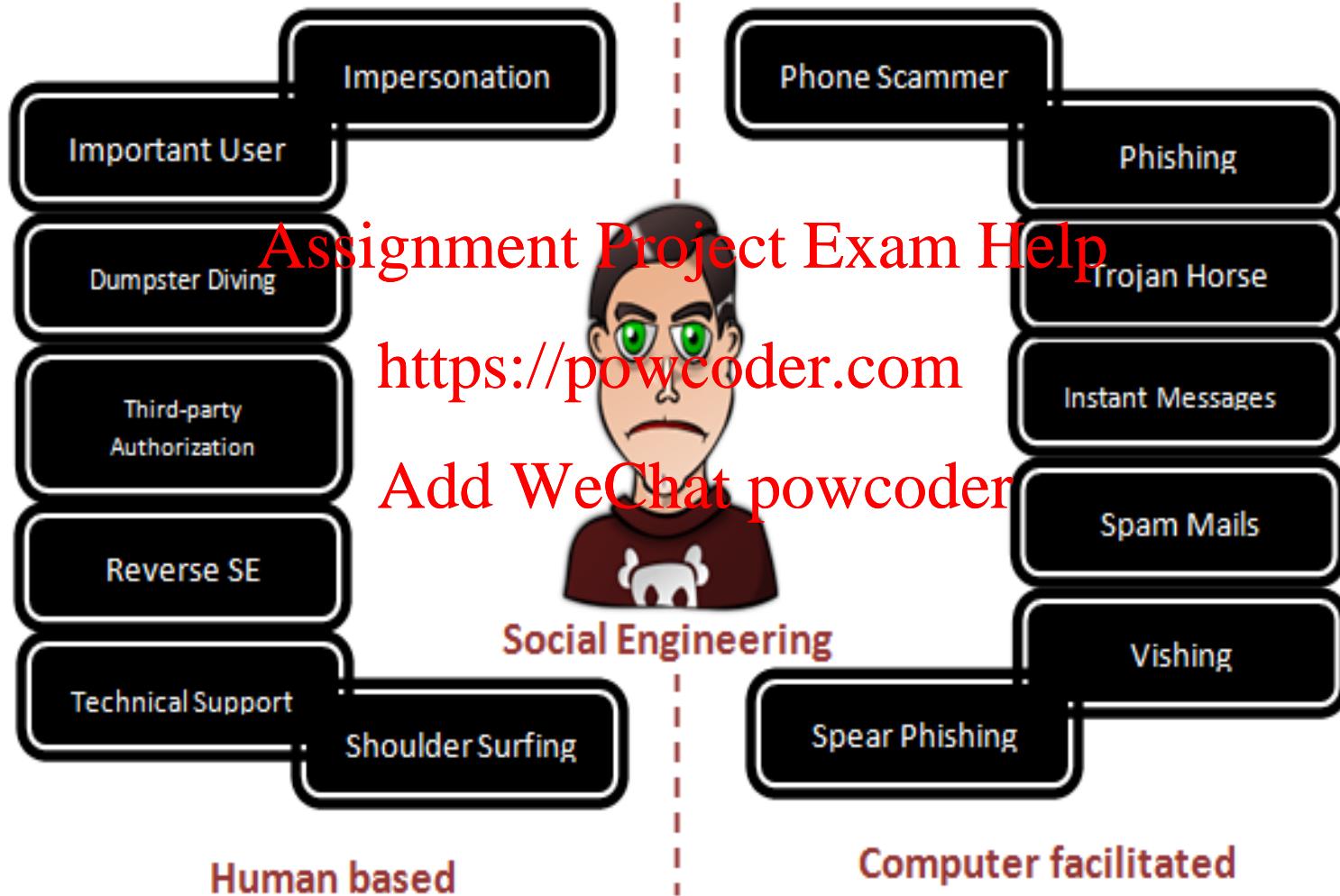
Attempt to induce pity



Appeal to Spite

Dismissing a claim by appealing to personal bias

Techniques



Phishing

- Thief sends e-mail to customer claiming to be a legitimate company which has lost the customer's personal information [Assignment Project Exam Help
https://powcoder.com](https://powcoder.com)
- Customer reads e-mail and goes to fake website [Add WeChat powcoder](https://powcoder.com)
- Customer enters credit card or other personal information on website
- Thief steals personal information

Phishing



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Corporate News

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Success Stories

Kaspersky Lab report: Over one million UK internet users experienced phishing attacks last year

26 Jun 2013

Virus News

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3,000* UK internet users were subjected to phishing attacks each day in 2012-2013, an increase from 1,000 in 2011-2012, according to results from Kaspersky Lab's "The evolution of phishing attacks" report. The analysis, which was carried out in June 2013 and based on data from the Kaspersky Security Network cloud service, shows that what was once a subset of spam has evolved into a rapidly growing cyberthreat in its own right with Facebook, Yahoo! Google and Amazon the websites most targeted by phishers in the UK.

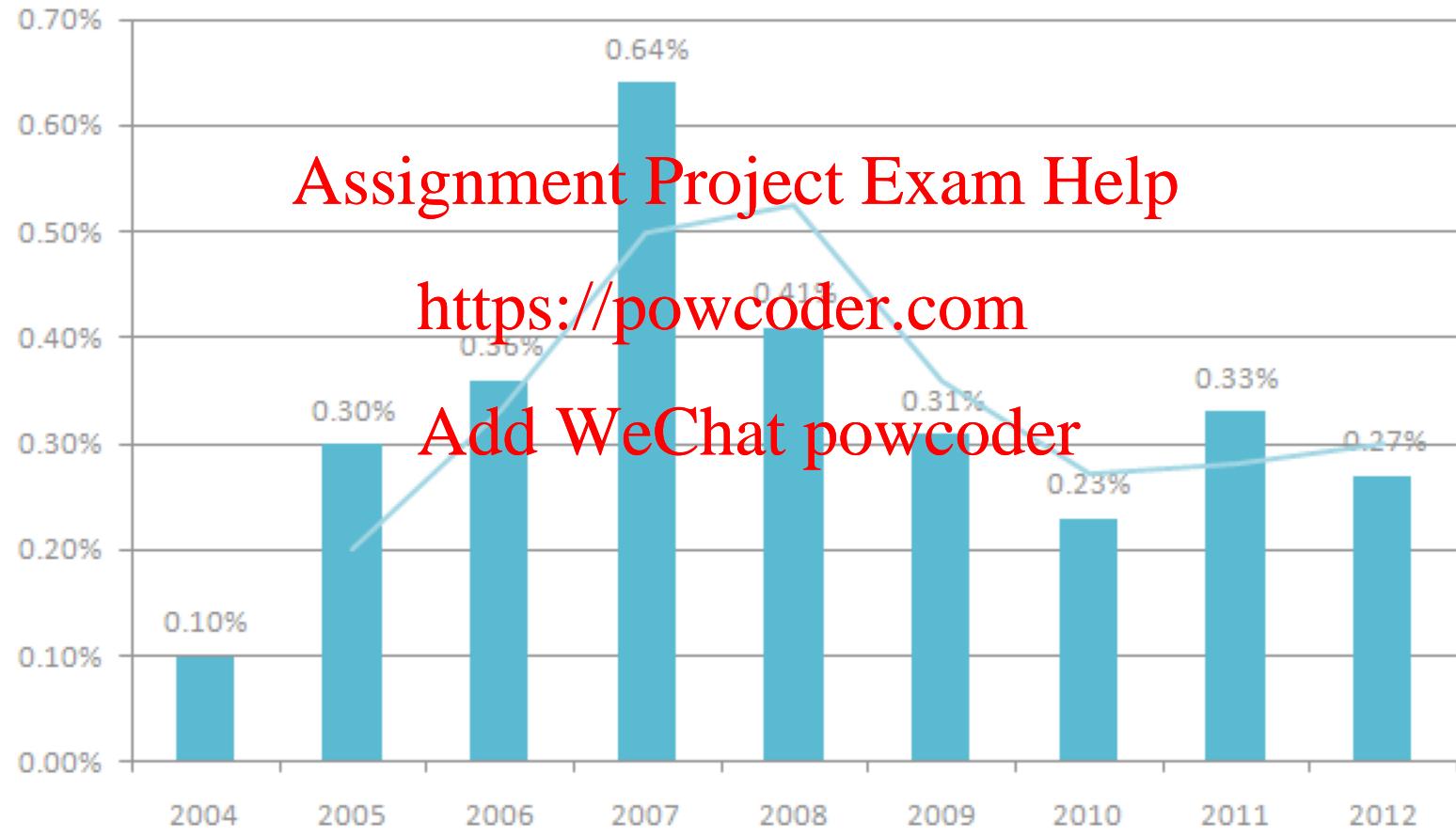
Phishing is a form of Internet fraud in which criminals create a fake copy of a popular site (an email service, an Internet banking website, a social networking site, etc.) and try to lure the users to these rogue web pages. The unsuspecting user enters their login information and passwords into these carefully forged websites as they normally would, but these access credentials are instead sent to the cybercriminals.

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Global Phishing Rates Over Time: 2004-2012



76% of the total phishing volume was directed at nationwide banks



Infographic by via resource a leading provider of information security recruitment and consultancy services - www.viaresource.com
Source: RSA Anti-Fraud Command Center

via resource

Spanish Prisoner Scam 16th Century

- The con man would approach a British noble
- A letter Assignment Project Exam Help smuggled by the so-called “prisoner” was shown
- If the noble paid the ransom he would get lots and lots of money and jewels – and marry her

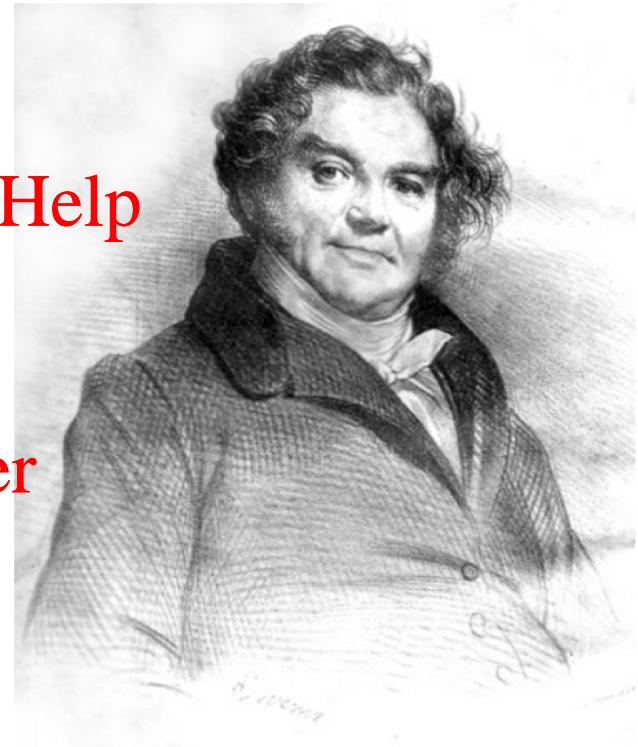


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Letters from Jerusalem

- Sent letters to wealthy people claiming to have hidden/lost money Assignment Project Exam Help
- If you pay my travel costs ~~<https://powcoder.com>~~ will come and show you, and give you some Add WeChat powcoder
- For each 100 letters, 20 would always be answered



The great Victorian letter swindle



A Victorian letter box. The advent of Uniform Penny Postage in 1840 resulted in an explosion of begging letters – many penned by professional fraudsters

Royals, politicians and famous authors were all duped by begging-letter writers in the 19th century.

Antonio Melechi probes a precursor of today's email scams

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Charles Dickens was a good friend to the 'deserving poor', but if tricked or gratuated, he was largely short in sympathy. In 1850, after discovering that he had made several donations to a man who was later found in good health, and far from dire circumstances, Dickens marched the begging-letter writer to his local magistrate. Aggravated that the magister seemed 'deeply impressed by this literate rogue – and "quite charmed to have the agreeable duty of discharging him" – Dickens took aim at his new foe in his magazine *Household Words*: "He is one of the most shameless frauds and impostors of this time," snarled Dickens, recalling the glut of pathetic appeals that had recently found their way to his home. "In his idleness, his mendacity, and the immeasurable harm he does... he is more worthy of Norfolk Island than three-fourths of the worst characters who are sent there."

In the late 1830s, the journalist and social investigator James Grant estimated that London's lodging houses were home to at least 250 professional begging-letter writers, the most successful of them able to employ clerks, keep a carriage and earn an income equal to that of a society physician. Around a thousand begging letters were, Grant believed, sent daily. Forty-nine out of fifty of these were fraudulent, defrauding the benevolent public of around £50,000 a year (perhaps £2m today).

With the advent of Uniform Penny Postage

of the city's begging-letter writers, they were, it seemed, oblivious to the more lowly 'screavers' who made a living by supplying 'slums' (letters), 'fakements' (petitions) and other bogus material to professional cadgers.

Generally speaking, screavers were exiles from respectable society: clerks, teachers, lawyers and otherwise "reduced gentlemen". Their profession, as exposed by Henry Mayhew in his *London Labour and the London Poor*, remained "a class of whom the public little imagine either the number or turpitude". A short letter confirming the alias of the bearer could be purchased for a shilling.

For two guineas, the more ambitious cadger could purchase a petition: a request for charitable aid, complete with forged signatures from witnesses and subscribers. Ten guineas bought the screaver's masterpiece: a long literary composition composed in his

C American fraudster STUDY plays of the field

Throughout the 1850s, the Mendicity Society warned that American swindlers were pursuing "a heartless system of imposture," studying the obituary notices to cheat bereaved families with the art of sympathetic falsehood. The American swindler, a young lady signed 'C', a supposed inmate of 'Jail Hospital', was sent to the family of a recently deceased gentleman in Oxford:

"Kind and honoured benefactor. It is now so long since I last wrote to you, and so now had I not been very ill in the dead of distress, and impelled thereto by your desire that I should apply to you again the moment I had further need of your assistance. God bless you, my honoured Sir, for your great goodness to me, unworthy as I am of your generous consideration... My wretchedness and disgrace is breaking my heart. If I feel at times it would be better for me to die, and yet I pray to God to be returned to my dear, dear native land, and be once more clasped to the fond hearts of my dearest parents... The money you sent me last is all expended. Please, dear Sir, send me a little more; 5l. Or 10l. will do... Pray send soon, for I am in much distress. I am destitute and sickness is adding tenfold to my suffering."

The Mendicity Society's exposure of this con (which invariably asked that remittances be sent to a certain Dr S.J. Lynch in New York) ensured that the mysterious 'C' was left to languish in Jail Hospital, receiving no assistance from the family of her honoured Sir.

best curlicue style. In the course of his research, Mayhew managed to obtain a screaver's list of personages known to have fallen for begging-letter deceptions. The list, drawn from the notebook of a man who had spent "30 years on the monastery", included the late Queen Dowager, the Bishop of Norwich, Sir Robert Peel, the Dukes of Devonshire and Portland, Lord Lytton, and a certain author by the name of "Charles Dickens [sic]". Just as he had suspected, Dickens, along with several other literary gentlemen, had indeed established a reputation as a charitable fool.

Mayhew delegated the task of profiling the begging-letter impostor, the long-standing nemesis of the Mendicity Society, to a young journalist called Andrew Halliday. The picture that Halliday drew, with no shortage of artistic licence, was of a down-at-heel dandy, an educated trickster with "white cravats, soft hands, and filbert nails", "his general expression of pious resignation contorted by restless, bloodshot eyes".

Unkindly creeper who simply acted as amanuensis to the less literate cadger, Halliday's begging-letter writer was a shape shifter, and it was his ability to adapt himself "in person", to bring his literary ventriloquism to life, that earned him a particularly devilish reputation. One day he might play The Decayed Gentleman, the next The Distressed Scholar wanting not a penny more than the rail-fare or coach hire to take up a new appointment. "Among the many varieties of mendacious beggar," declared Halliday, "there is none so detestable as this hypocritical scoundrel." To afront common decency and charitable instincts with these wily impersonations was considered worse than fraud itself.

Monstrous margin

A mischievous *Times* leader from October 1867 begged to differ. Presenting the much-maligned begging-letter writer as a novelist *manqué*, *The Times* asked its readers "not [to] despise this humble professional" but to think of him as a natural competitor of the authors of cheap fiction who "by dint of huge type and monstrous margin, stretch a simple tale of passion and wickedness into three volumes priced a guinea and a half".

The parallel may have been partly facetious, yet after the rabid admonishments of Dickens & Co this was a rather unexpected accolade for the begging-letter pariah. A writer first, a criminal second?

But with the telegraph and telephone offering up new possibilities to the white-collar criminal, these 'humble professionals' were a dying breed. Although the Mendicity Society's pigeon-hole archives now hold a quarter of a million begging letters, business



"The begging-letter imposter was, it was said, a down-at-heel dandy, an educated trickster with 'white cravats, soft hands, and filbert nails'"

was not what it used to be. By the turn of the century, prosecutions for begging-letter fraud were set to reach an all-time low, and the enmity that had been voiced towards these 'shameless frauds' soon gave way to a hearty and sentimental appraisal of a once-popular deception. It was a rose-tinted obituary for a singularly ingenious career, an elegy for those literary Fagins who had contrived to rob the rich without ever leaving their lodgings. ■

Dr Antonio Melechi is a sociologist at the University of York. His most recent book is *Servants of the Supernatural: The Night Side of the Victorian Mind* (Heinemann, 2008)

DISCOVER MORE

WEBSITE

► To read Charles Dickens's journals online – including his magazine *Household Words* – go to djo.org.uk

New Trends

- People use social networking to tailor attacks
 - Spear Phishing
- Harder to spot
- Now vishing and smishing
- Doesn't have to be online
- Advanced Persistent Threat

Cybercriminals Try Phishing With Fliers

The link advertised leads to malicious hacking script that attempts to establish a connection to a Web site that Symantec said has been associated with malware.



As part of their ongoing effort to convince people to visit malicious Web sites, cybercriminals are experimenting with a new medium: phony advertisement fliers.

Assignment Project Exam Help

In a [post](#) on the SANS Internet Storm Center blog, security consultant [Lenny Zeltser](#) describes a scheme to drive traffic to a malicious Web site using pamphlets left on cars.

<https://powcoder.com>

A few days ago, yellow fliers appeared on cars in Grand Forks, N.D., Zeltser reports. They purported to be parking violation notices and advised recipients to go to a specific Web site "to view pictures with information about your parking preferences." (If you've never heard of parking preferences, you're not alone.)

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At the specified Web site, visitors found snapshots of cars at area parking lots, along with the instructions, "To view pictures of your vehicle from Grand Forks, North Dakota download here," followed by a link to a file called PictureSearchToolbar.exe.

Once installed, that program downloaded a malicious DLL and attempted to establish a connection to a Web site that Symantec said has been associated with malware.

Burglars plunder Verizon's London data centre

Summary: Disguised as policemen, criminals conned their way into a Verizon Business data centre last week and stole IT equipment, say the police



By Tom Espiner | December 10, 2007 -- 13:12 GMT



Get the ZDNet Security newsletter now

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Criminals posing as policemen conned their way into a data centre near London's King's Cross station, tying up staff and stealing computing equipment, the Metropolitan Police said on Friday.

The theft was undertaken at 9.17pm on Thursday when between three and five men, dressed as policemen, gained entry to the data centre by claiming there were reports of people on the roof of the building.

The men tied up five members of staff at the data centre before stealing computing equipment that included motherboards, said the Metropolitan Police in a statement.

Police officers were called to the data centre by a member of staff at 10.06pm. The staff members were unhurt but one had to be treated at the scene for shock.

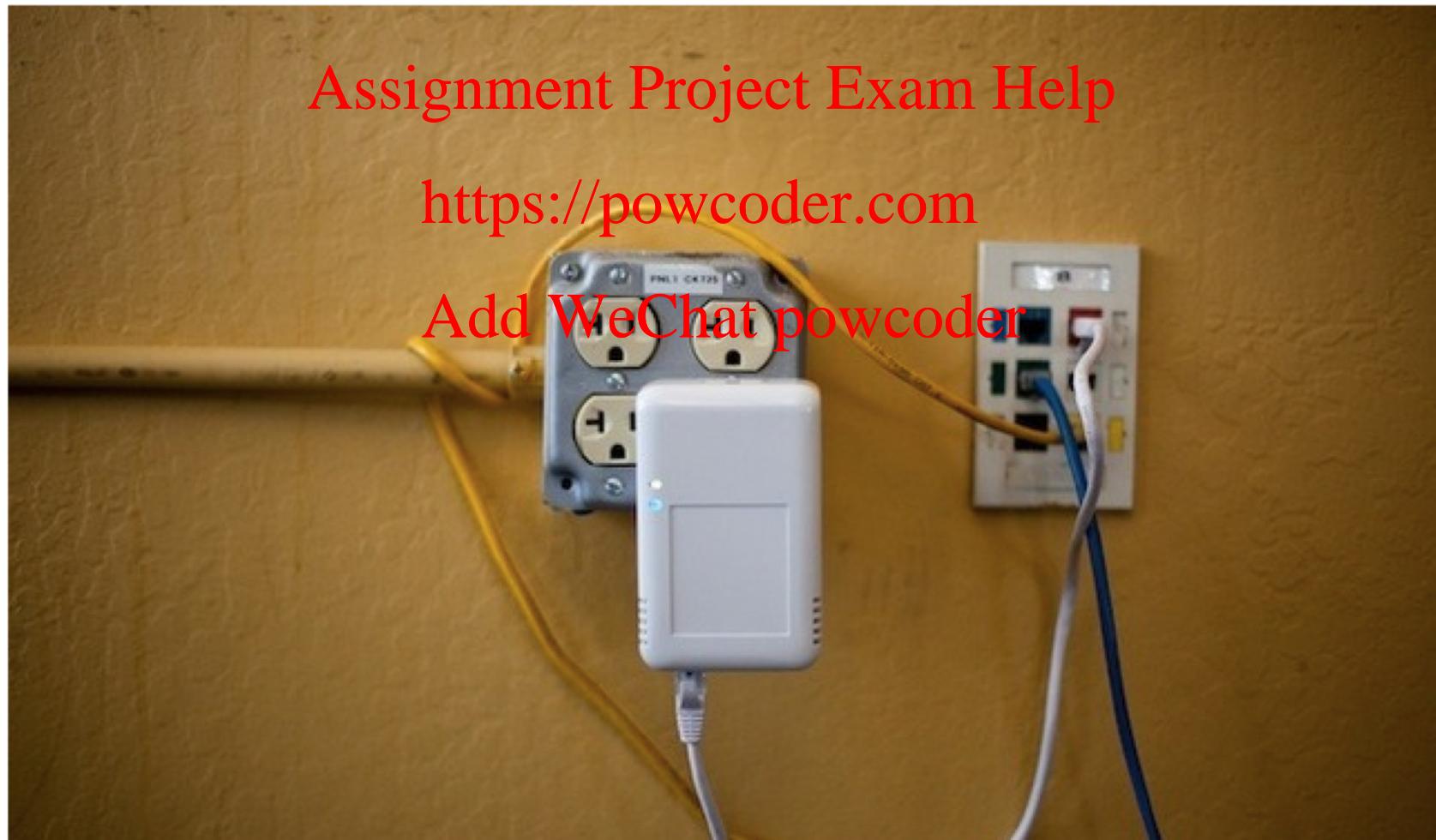
There have been no arrests yet but the investigation into the incident has been transferred from Camden Criminal Investigation Department to the Serious and Organised Crime Command (SCD7), which has "a greater capacity for specialist investigations", according to a Metropolitan Police spokesperson.

The Pwn Plug is a little white box that can hack your network

Built by a startup company called Pwnie Express, the PwnPlug is pretty much ...

by Robert McMillan, wired.com Mar 3 2012, 10:20pm GMT

135



- Dressed like a technician, Jayson Street walked in and said he was there to measure "power fluctuations on the power circuit." To do this, he'd need to plug a small white device that looked like a power adapter onto the wall.
- It's a tiny computer that comes preloaded with an arsenal of hacking tools.

The 21st century periscope: 'Superhero' camera uses lasers to peek around corners

- Gadget invented by Jonathan Leach, of Edinburgh's Heriot-Watt University
- Invention consists of a laser, a super-fast camera and a computer
- Technology could be used by military, by rescue teams, or simply by motorists who struggle to reverse park

By FIONA MACRAE

PUBLISHED: 17:03, 30 June 2014 | UPDATED: 19:04, 30 June 2014

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40
shares

17
View comments

It is the stuff that superheroes are made of. But the power to see round corners could soon be yours.



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Social Engineering as a Service

- SE services offer
 - Fluent language speaker (male/female)
 - Caller-ID spoofing
 - Make calls <https://powcoder.com>
- \$7-15 per call
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A close-up photograph of a person's hand holding a bank card and inserting it into the 'CASH' slot of an ATM machine. The machine has a numeric keypad and several buttons below the slot. The background shows the interior of the ATM.

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<https://powcoder.com>

Add WeChat powcoder

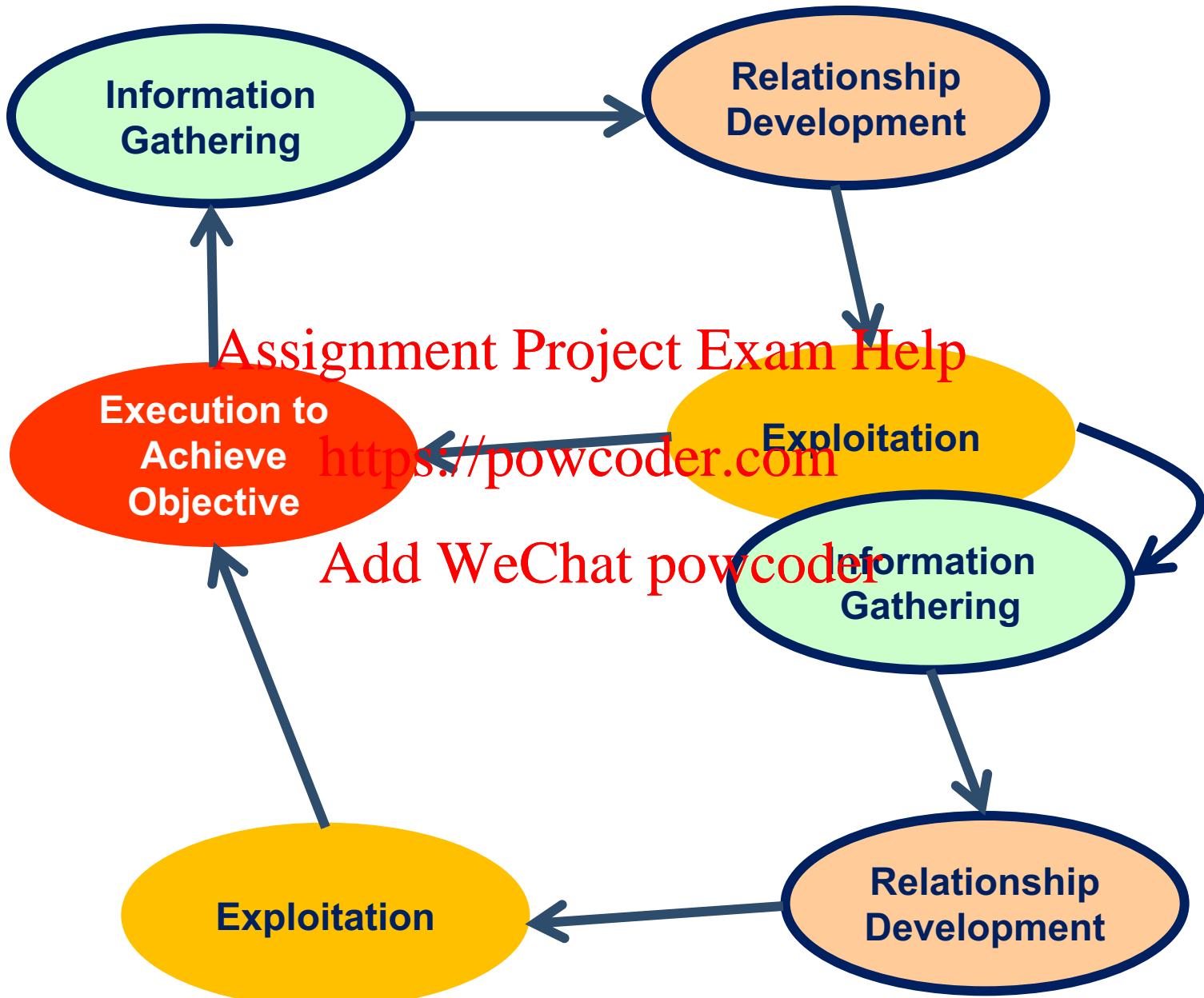
Four things the Social Engineer Focuses On

- Goal – what do they want to achieve
- Receiver ~~Assignment Project Exam Help~~ who are they going to target?
- Message – ~~How will they convince the person~~ to do what they want
~~Add WeChat powcoder~~
- Channel – What channel will they use?

Toby Foster 4 Models of SE

- Four Goals:
 - Getting Information
 - Gaining Assignment Project Exam Help Access
 - Malware <https://powcoder.com>
 - Getting someone to Perform an action Add WeChat powcoder
- With/Without the Mark being aware of the deceit

<https://www.youtube.com/watch?v=V55NW-cancE>



Before the Attack

- What can the attacker glean from this information to profile your targets?
- How can he/she catalogue this information for use later? [Assignment Project Exam Help](https://powcoder.com) <https://powcoder.com>

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Gathering Info

- How can you gather information?
- What sources can you use
 - Websites Assignment Project Exam Help
 - Whois https://powcoder.com
 - Social media Add WeChat powcoder
 - Blogs/Forums
 - Public reports/Newspapers
 - Observation
 - Garbage
 - Profiling Software (eg. Maltego)



Receiver

- To draw the person out (the subtle extraction of information during an apparently normal and innocent conversation)
- Why does it work?
 - People are usually polite
 - People like to appear intelligent
 - If you are praised you talk more
 - Most people only lie when they have a motivation to lie
 - People respond when others appear to care about them



Building Rapport

- Being Genuine about wanting to know people
- Taking care with appearance
- Be a good listener
- Keep the conversation off attacker
- Empathy is the key to rapport
- Develop curious side
- Listen!

Message



- **Reciprocation**
 - Give something away
Assignment Project Exam Help
 - Create indebted feelings
 - Ask the person to do you a favour
<https://powcoder.com>
- **Obligation** *Add WeChat powcoder*
- **Concession**
 - Can you donate £200 – no, ok can you donate £20?

Influence Tactics

- **Scarcity**

- Limited offer
- You might miss out
- Creates a feeling of urgency

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<https://powcoder.com>

\$15 for \$30 Worth of Cafe Dining

REG. PRICE

\$30

YOUR PRICE

\$15

**BUY
THE DEAL**

 54 SOLD!

 Gift to a friend

 Time Left to Buy:
6 days 6 hrs

- **Authority**

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- Legal authority – Gas man
- Organisational authority
- Social authority
 - Cued by titles, clothes, car...

Influence Tactics

- Commitment/Consistency
 - If people make a small concession they are more likely to ~~Assignment Project Exam Help~~ Assign a bigger one later
- Liking <https://powcoder.com>
 - People want to be liked, and will act in that interest ~~Add WeChat powcoder~~
- Consensus
 - Everyone else is doing it



Incentives

- Financial
 - Coupons, discount
- Ideological
 - I am a good person,
so I donate blood
- Social
 - Peer pressure
- Fear



USB Example

- Goal – get person to plug USB stick in
- Receiver – employees in the building. Use the rumour about layoffs (FEAR)
Assignment Project Exam Help
- Message – Add label to USB stick called “LAYOFFS”
Add WeChat powcoder
- Channel – Leave USB in bathroom

Scenario 1

- Develop a phishing email targeted at 25-50 employees and attempt to have them go during work hours to a non-business website that has malicious code embedded in it
Assignment Project Exam Help
<https://powcoder.com>
- Info gathering tells you
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 - employees are predominantly male
 - They go to an online lottery site daily (found this out from posts on forums)

Phishing Email

Hello

We have some exciting news. The first 100 people to respond to this message can have a free set of lottery numbers [Assignment Project Exam Help](https://powcoders.com)

Click on this link [Add WeChat powcoder](#) to go to the special page.
Login to have the special credit added to your account

Hope you win!

UK Lottery Team

Scenario 2

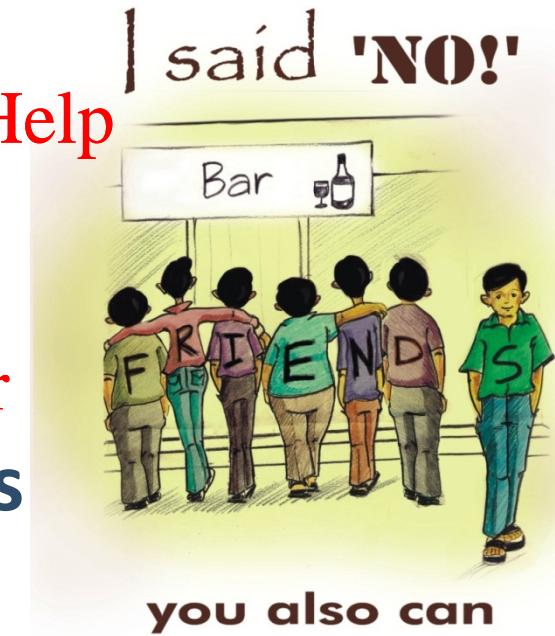
- Make an onsite visit to portray a potential interviewee who has ruined his resume by spilling coffee over it. You want the receptionist to put your USB stick into the computer to print your resume for you
<https://powcoder.com>
Add WeChat powcoder
- Information Gathering
 - Job advert names Debbie Green as the contact person, and says when the deadline is

USB Key

- **Goal** – to get receptionist to insert USB stick so that you can run malware on the system and gather passwords etc
- **Receiver** – ~~Assignment Project Exam Help hard to know how well trained~~. You have to establish rapport with your target. Be friendly and polite but not overly so
<https://powcoder.com>
- **Message** – ~~Add WeChat powcoder~~ elicit sympathy. I spilt coffee on my resume, I HAVE to hand it in today. Help me!
- **Channel** – verbal, facial, body language (and coffee stained resume). Plausible story – my child knocked my coffee over this; I was trying to help someone at the station....

Prevention & Mitigation

- Learn to detect social engineering attacks
- Create a personal security awareness programme [Assignment Project Exam Help](https://powcoder.com) <https://powcoder.com>
- Create awareness of what is being sought by social engineers
- Develop Scripts
 - Always ask for and check id
- Learn from audits



Developed at National Institute for Research in Reproductive Health (ICMR), Mumbai

Resisting Attacks

- Education
 - Kinds of attacks
 - Confirm identity of requestor
- Increasing awareness of information being released Add WeChat powcoder
- Identify valuable assets
 - Not just from the business perspective
 - From the hacker perspective
 - All information potentially valuable

Resisting Attacks

- Policy & Awareness
 - Audits
 - Role playing
- Keep software up to date
 - They won't be able to exploit unpatched software
- Make all employees equal partners
- Implement need-to-know information dissemination

Resisting Attacks

- Be suspicious – check for unusual questions
- Stick to your guns
 - Make sure employees know they will not get into trouble for giving out information

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Audits

- Phishing emails
- In-Person attacks
- Baiting – leaving USBs lying around
- Piggybacking into building
- Physical Security

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Penetration Testers

- A penetration tester is a person who tests for vulnerabilities or unauthorized access to systems.
- Systems range from computer networks to physical access to locations.
- They can utilize phishing, or other techniques such as elicitation, to gain information from unsuspecting employees to get passwords, entry into buildings, or other access into systems.

The Blue Peter Principle

- Getting Information -
AUTHENTICATE
- Gaining Access – **ACCESS CONTROL,**
DESIGN <https://powcoder.com>
- Malware – **Restrict Removable
Media, Scan Traffic, Antivirus,
Standardise Software**
- Perform an action - **AUTHENTICATE**

KNOCK
KNOCK

if in DOUBT

Be a good neighbour.
Look out for suspicious
callers. If in doubt report
it to Northumbria Police.

Call 101

In an emergency or if a crime is
taking place

Call 999

www.northumbriapolice.uk

Assignment Project Exam Help

<https://powcoder.com>

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keep them OUT!



www.northumbriapolice.uk
facebook.com/northumbriapolice
twitter.com/northumbriapolice



Perform an Action

- Who are you?
- Are you authorised to do this?

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<https://powcoder.com>

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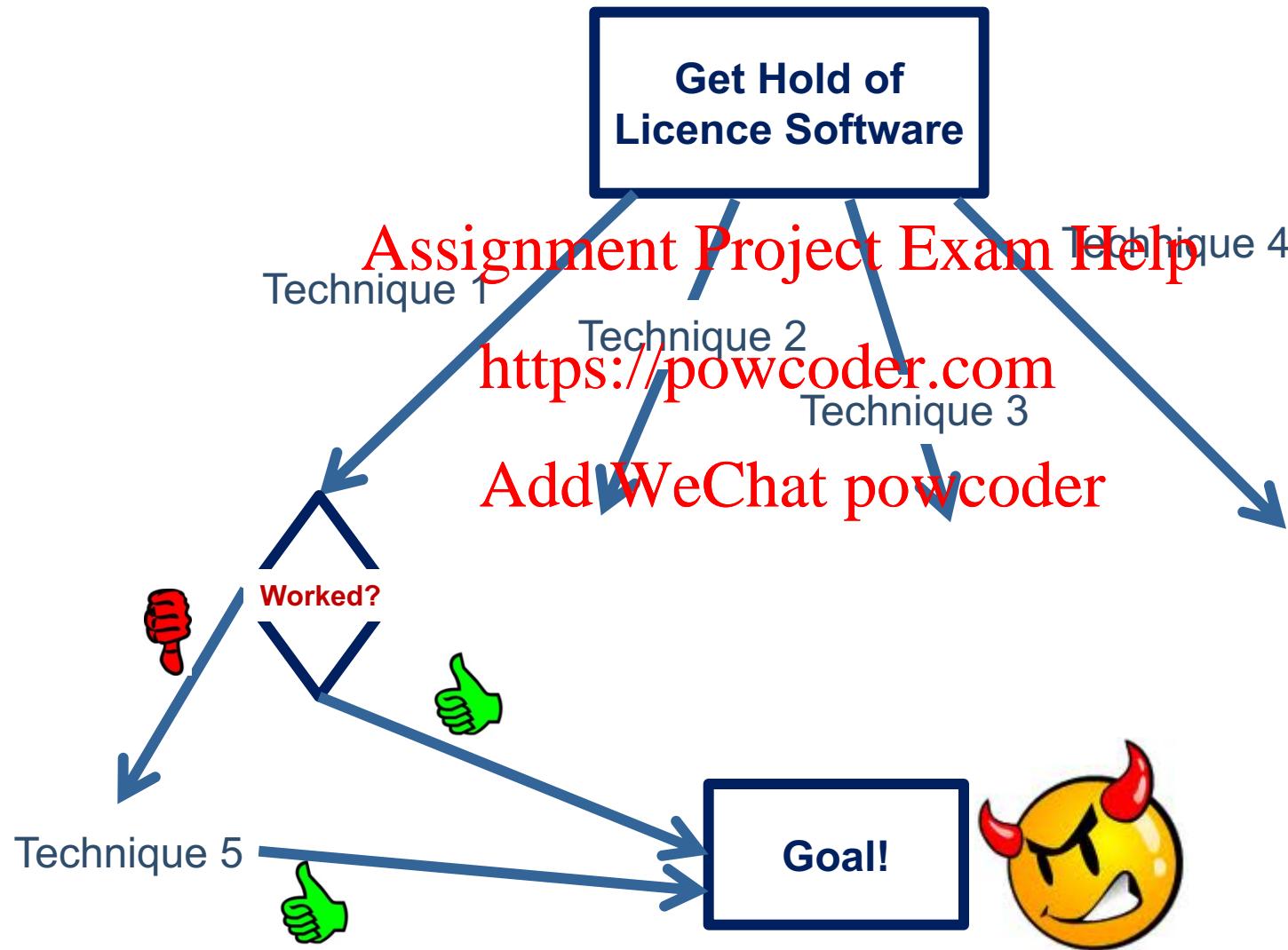
Discussion Activity

- You will be given two scenarios
- Consider how you would use social engineering to “breach” each of these systems. No hacking via the Internet allowed, no violence

1. State your assumptions clearly

2. Draw a threat tree for each scenario

Tree



Scenario 1

- A company sells a very expensive piece of software
- Licence keys are issued by one computer, which connects to the Internet at 1pm every day to do emailing
 - Assignment Project Exam Help
 - <https://powcoder.com>
- If they discover that you have a copy of the software, they will be able to reconfigure it
- You have located their offices, and you intend using Social Engineering techniques to gain access to the machine (and you know which office it is in)

Scenario 1



Where the Office Is...



Architecture Exam

Fire
Escape

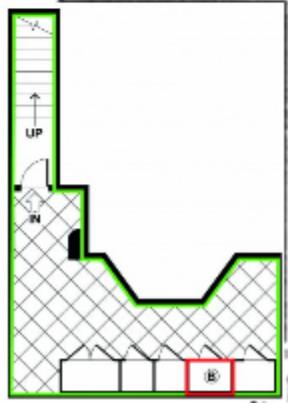
Main Door



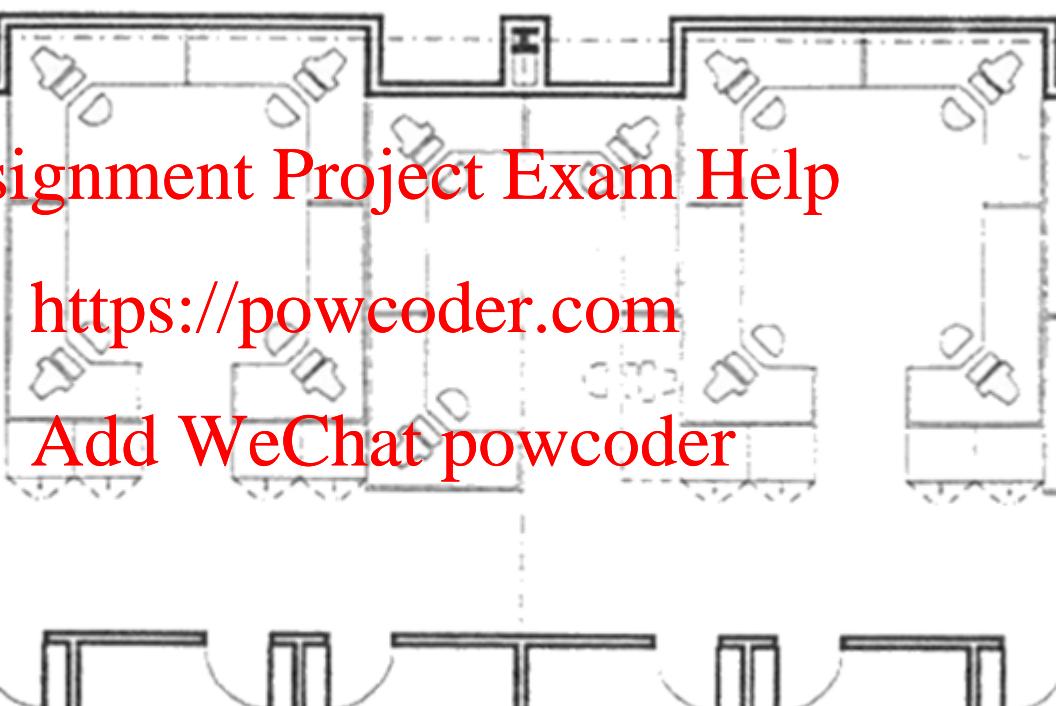
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Smoking
Area



Employees

- Information Gathering
 - Dan Brown – loves Dominos Mighty Meaty pizza and Starbucks coffee
 - Jane Smith owns a Harley Davidson
 - Chandler Bing – just got turned down for promotion and has posted his CV online looking for jobs

Mitigation....

- Now address each of the possibilities you identified with a “solution” you could adopt to defend against it

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Scenario 2

- You are a journalist
- There is a rumour that the company is going to lay off staff
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- Come up with a plan for finding out whether this is true or not
<https://powcoder.com>
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- State your assumptions clearly
- Use Social Engineering Techniques
- Do not contemplate using electronic mechanisms such as blue tooth sniffing, or hacking into their systems

ATM THEFTS



In our first slide you see an individual who apparently is making a bank transaction at the ATM.

Placing the trap



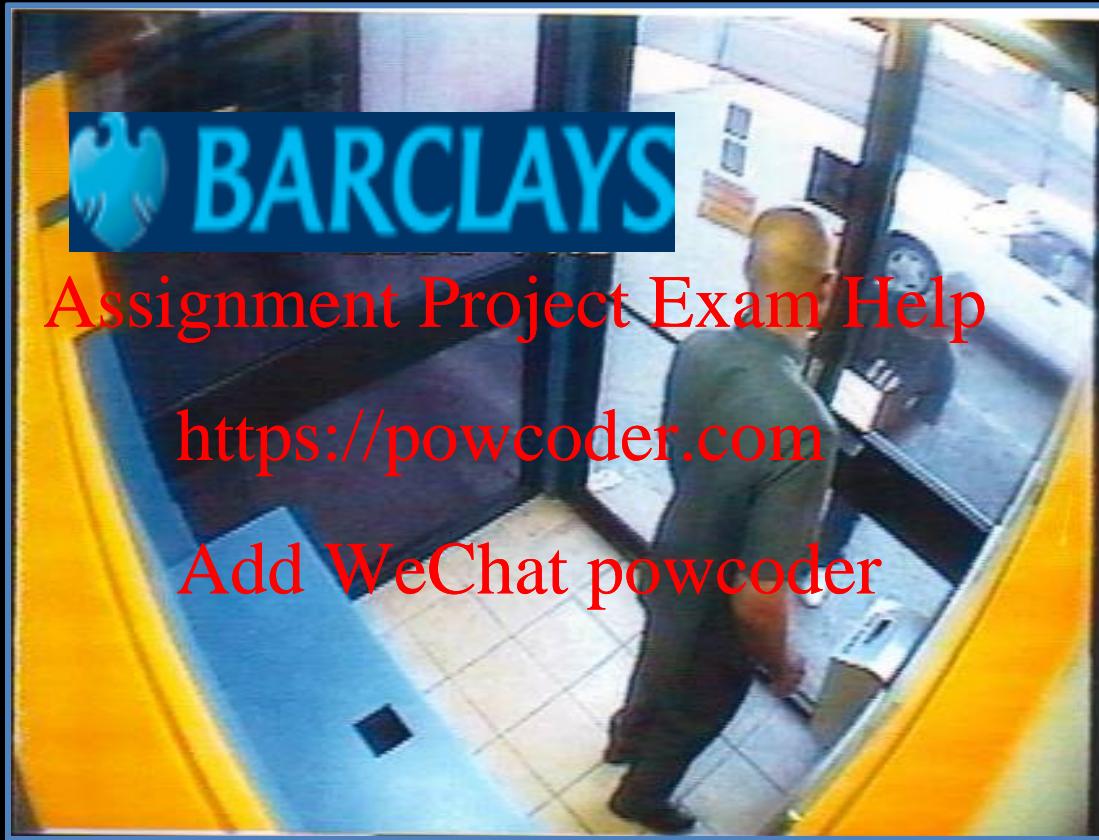
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What he really is doing is placing a trap in the ATM machine to “capture” the next user card.

Lookout Warning



Altering the ATMs is a risky business, these individuals work in teams. The lookout warns of any possible eye witnesses / or of the next potential victim.

The Victim



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Here we see the next client using the ATM, after the trap has been set. He inserts his card and begins his transaction.

Springing the TRAP



The ATM card is confiscated, and the customer is confused, asking himself, Why has my card been confiscated? However, here we see the cavalry coming to help, (HELP!!!).

Honest,Samaritan Offering HELP



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Here we see the thief pretending to help. What he is really doing is trying to gain the “customer’s” PIN, now that he has captured his card.

Gaining access to the PIN



The good Samaritan convinces the “Customer” He can recover the card, if he presses his PIN at the same time the Samaritan presses “cancel” and “enter”.

Situation Hopeless, “They Leave”



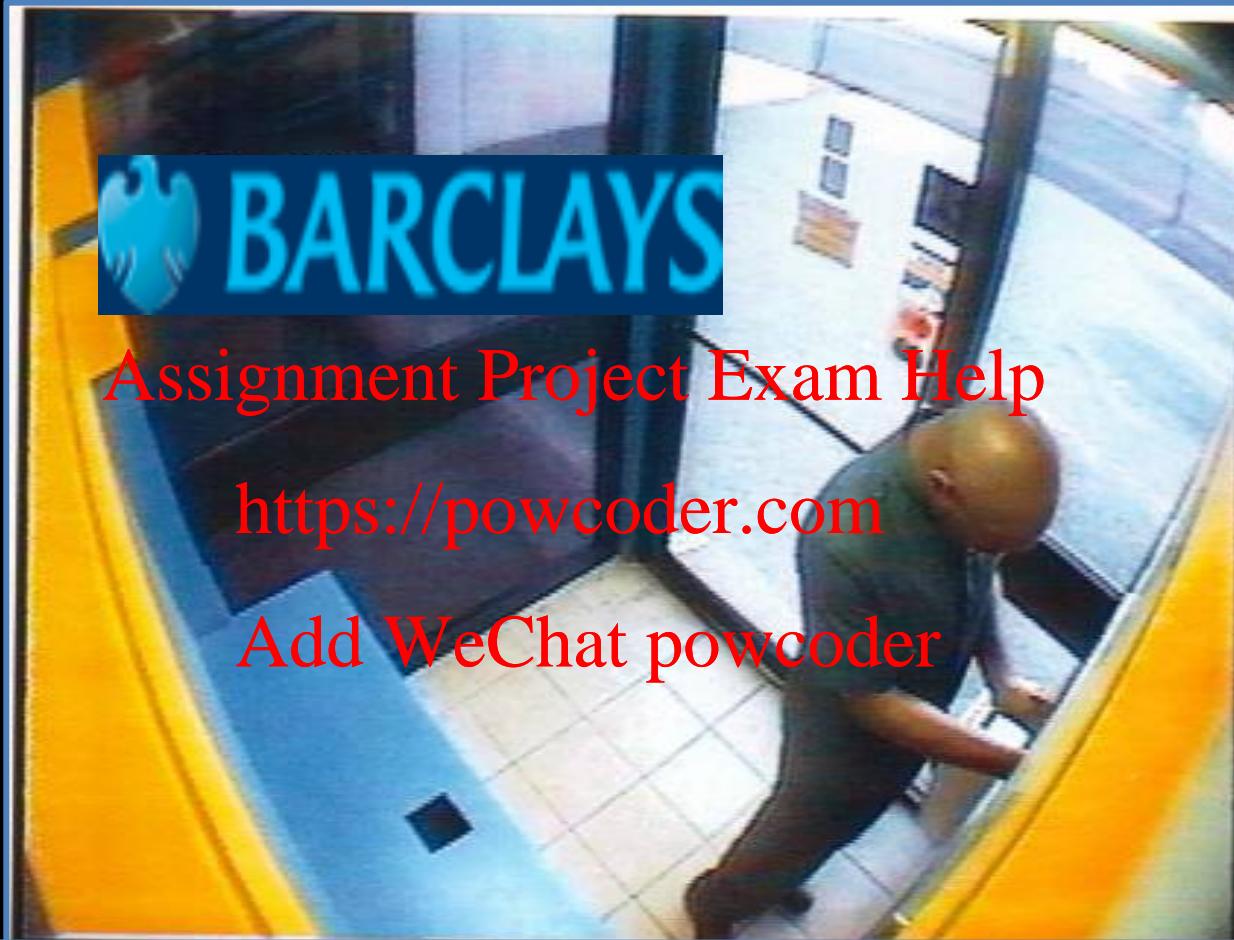
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After several attempts the “customer” is convinced his card has been confiscated. The “customer” and the Samaritan leave the ATM.

Recovering the CARD



Satisfied the area is clear, the thief returns to recover the confiscated card from his trap. He not only has the card, he also has the PIN the “customer” provided unknowingly.

The Escape



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In possession of the card and the PIN he leaves the ATM with money from the “Customers” account.

THE TRAP



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The trap is made up of XRAY film, which is the preferred material by thieves; Simply because of the black color which is similar in appearance to the slot on the card reader.

Placing the TRAP



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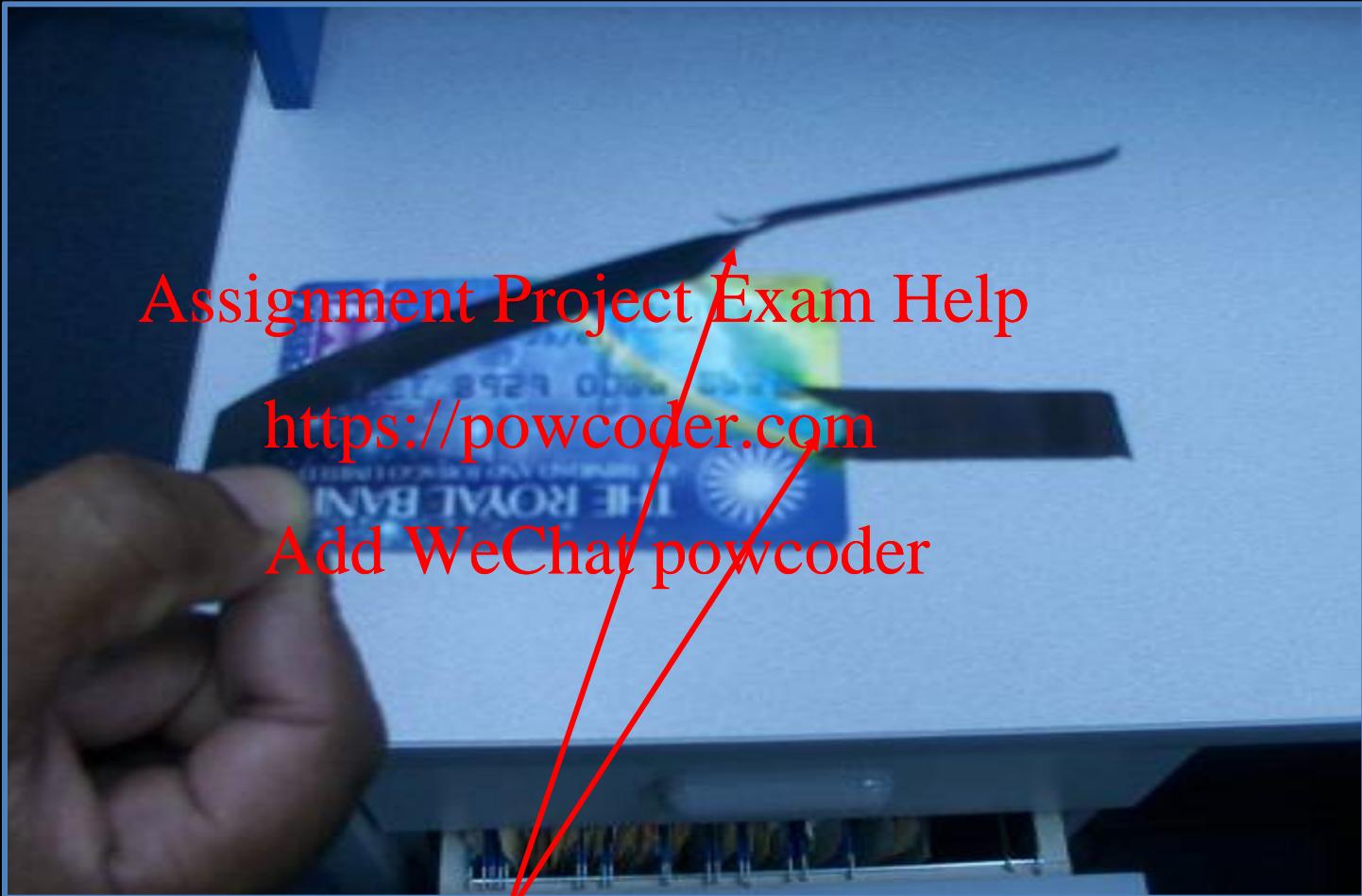
The trap is then inserted into the ATM slot. Care is taken not to insert the entire film into the slot, the ends are folded and contain glue strips for better adhesion to the inner and outer surface of the slots.

INVISIBLE



Once the ends are firmly glued and fixed to the slot, it is almost impossible to detect by unsuspecting clients.

How is your card confiscated?



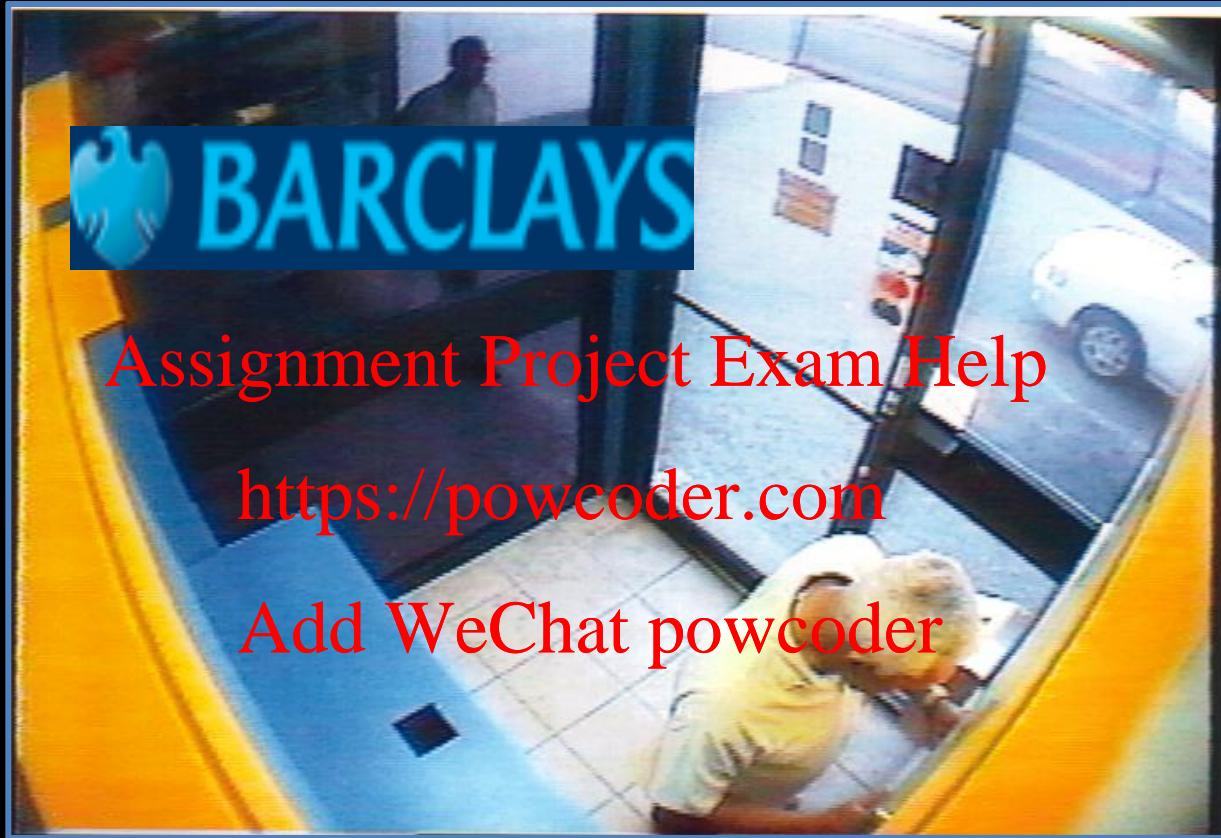
Slits are cut into both sides of the trap, This prevents your card being returned prior to completing your transaction.

Retrieval of Confiscated card.



As soon as the “Customer” has gone, and they have your PIN , The thief can remove the glued trap, by grasping the folded tips, he simply pulls the trap out that has retained your card..

RECOMMENDATIONS



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- 1.-Once your card has been confiscated, observe the ATM slot and the card reader for any signs of tampering. Should you see the film tips glued to the slot, unglue, pull the trap out and recover your card.
- 2.- Report IMMEDIATELY to the Bank.

LITTLE PHISHING QUIZ

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Genuine?



Extra line breaks in this message were removed.

From: info@play.com
To: [REDACTED]
Cc:
Subject: Your Play.com order requires valid credit/debit card details

51

Dear [REDACTED]

Assignment Project Exam Help

Thank you for your recent order with Play.com

At this time we are unable to process your order as your credit/debit card details do not match the details held by, or because payment has been declined by your credit/debit card issuer.

<https://powcoder.com>

To proceed with your order please check and amend the following:

Card number

Expiry date

Valid from date

Issue number

CV2 (3 digit code on the signature line of your credit card)

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You can do this by logging into your online account <https://www.play.com/integratedlogin.aspx> and clicking on credit/debit card option from the "your account" section on the left hand side of the page.

You may also want to ensure your payment card has been activated, and that there are sufficient funds available to proceed, otherwise we will be unable to take payment for the order.

Additionally please check you are using one of our accepted methods of payment (Visa, Visa Electron,

FW: Billing[en] - Message (Plain Text)

Message Adobe PDF

Reply Reply to All Forward Delete Move to Folder Create Rule Block Sender Safe Lists Other Actions Junk E-mail Categorize Follow Up Mark as Unread Find

You replied on 05/10/2011 14:08.
Extra line breaks in this message were removed.

From: [REDACTED] Sent: Wed 05/10/2011 14:06
To: [REDACTED]
Cc:
Subject: [REDACTED] Billing[en]

Assignment Project Exam Help

Greetings,

Thank you for your call regarding the removal of the Blizzard Security Authenticator from your Battle.net account. In order to process your request we will have to request the following information for account verification:

<https://powcoder.com>

- Your Battle.net account name
- Full name registered on the account
- Your full address including postal or zip code
- Your Battle.net Secret Question and answer
- A legible scan or photo of a piece of government issued photo identification such as a passport or driving license matching the first and last name of the registered account owner

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Please remember to include the ID as an attachment and not as an image pasted into the main body of the email.

Please remember to also include your account details, especially your account name and email address used for correspondence with us.

As soon as we have received matching information, we should be able to process your request further.

If you require any further assistance please do not hesitate to contact us.

Kind regards,

Blizzard Entertainment Europe
Maria H.
English Billing Support
<http://eu.blizzard.com/support>

1



Genuine?



Digital Banking

Assignment Project Exam Help

Dear Valued Customer,

Due to the recent amount of fraudulent messages that targeted our customers recently. Royal bank of scotland has decided to upgrade the security of our online banking digital system. To do this we need the proper verification of each and everyone of our customers. We were unable to reach you by phone thereby sending this email as an alternative to please verify your account information by clicking on the Login button below

[LOG IN](#) ▶

Add WeChat powcoder

Failure to do this within 24hrs will lead to restricted access to your account for security reasons

Sorry fo the inconvince

Regards
Royal Bank Of Scotland

Genuine?



Dear valued customer of TrustedBank,

We have received a notice that you have recently attempted to withdraw the following amount from your checking account while in another country: \$135.25.

If this information is not correct, someone unknown may have access to your account. As a safety measure, please visit our website via the link below to verify your personal information:

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<http://www.trustedbank.com/general/custverifyinfo.asp>

Once you have done this, our fraud department will work to resolve this discrepancy. We are happy you have chosen us to do business with.

Thank you,
TrustedBank

Member FDIC © 2005 TrustedBank, Inc.



G



VIEW BASKET

WISH LIST

YOUR ACCOUNT

HELP

Greetings from Amazon.co.uk,

We're making some new changes to give you more control of your account and help you stay updated.

At Amazon.co.uk we are 100 per cent committed to protecting your security and privacy.

We know that when you shop online, you want to know that your name, address, credit card details and any other information you give us is kept safe and secure, and we promise to do that.

Assignment Project Exam Help

We welcome the year 2010, with the same complete commitment to customer service. Which means we'll make sure you, and only you, can access your account or view your financial details.

<https://powcoder.com>

And because we know how annoying junk mail is, we promise not to pass on your e-mail address, home address or any other details to any party.

Thank you for a great year, and we look forward to serving you in 2010.
Please proceed to the next step for your verification.

[Continue](#)

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S.a.r.l.



5



To: Miss ██████████
Subject: Changes to terms and conditions
Date: 04 Jul 2011
Message:

We would like to let you know that our General Terms and Conditions, Current Accounts Terms and Conditions, Savings Accounts Terms and Conditions and Price Lists will change from 1 December 2011.

Assignment Project Exam Help

We are also removing the identity theft assistance benefit from certain current accounts on the same date.

<https://powcoder.com>

Please see the attached [Notice of Variation](#) document which sets out why we are making the changes and summarises the main changes.

We also attach a copy of the new [General, Current and Savings Accounts Terms and Conditions](#) which include all the changes and will apply from 1 December 2011.

We recommend you read these documents and print or save a copy for future reference. If you have any questions about this information, please [contact us](#) in the usual way.

██████████
Head of Customer Communications

Jane Doe, Credit Card Expiration Date Approaching

File Edit View Tools Message Help

Reply Reply All Forward Print Delete Previous Next Addresses

From: PayPal
To: janedoe@sonicwall.com
Subject: Jane Doe, Credit Card Expiration Date Approaching

Dear Jane Doe,

Your credit card on file with PayPal will expire soon. To avoid any disruption in our service please update your credit card information online.

How to update your credit card information

1. Log in to your PayPal account
2. Update your credit card information using the instructions provided
3. Click 'Save'

<https://powcoder.com>

[Click here to log in to your PayPal account](#)

PP case id : 4511-6230-3573-5347-8200

Thank you for using PayPal
The PayPal Team

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.

http://us.payapl.com-stz.info/webscr?cmd=_login-run=janedoe@sonicwall.com=4511-6230-3573-5347-8200



Rewritten Email Content:

Revisions to Wells Fargo Online Agreements

From: Wells Fargo Online
To: johndoe@sonicwall.com
Subject: Revisions to Wells Fargo Online Agreements

We've recently revised our Online Access Agreement and E-Sign Consent to make them easier to understand. We've also included more information about our services and added new terms.

Assignment Project Exam Help

You do not need to do anything to continue using our Online Banking services.

To see what's changed, please visit <https://powcoder.com>
<https://www.wellsfargo.com/onlineupdates>. This page provides an overview of the changes and includes a link to the Online Access Agreement and instructions for accessing the E-Sign Consent.

If you have questions after reading the agreement and consent, sign on at <https://www.wellsfargo.com/questions> to send a secure, encrypted email.
(Please do not reply to this automated email.)

Sincerely,

Randy Thomas
Wells Fargo Online Customer Service

<https://www.wellsfargo.com/onlineupdates>



Tax Refund

File Edit View Tools Message Help

Reply Reply All Forward Print Delete Previous Next Addresses

From: IRS
To: IRS
Subject: Tax Refund

Internal Revenue Service
United States Department of the Treasury

Tax Refund
Get your Tax Refund on your VISA or MasterCard

Please enter your Social Security Number and a valid Credit / Debit Card where you want the refund to be made.
*See our [Privacy Notice](#) regarding our request for your personal information.

Social Security Number
or IRS Individual Taxpayer Identification Number [shown on your tax return](#).

Credit / Debit Card
Please enter the following information here.

Name on Card:

Card Number:

Expiration Date: mm / yy

Cvv Code:

Date of Birth: mm / dd / yy

Address:

City:

Zip Code:

Phone Number:

E-mail Address:

Note: For security reasons, we recommend that you close your browser after you have finished the refund process.

[IRS Privacy Policy](#)



Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Online Statement Message - Unicode (UTF-8)

File Edit View Tools Message Help



Reply



Reply All



Forward



Print



Delete



Previous



Next

Addresses

From: CSleSafe
To: JOHNDOE@SONICWALL.COM
Subject: Online Statement Message

Regarding Account xxxxxxxxx669

Assignment Project Exam Help
Thank you for requesting Online Statements with Bank of Choice Co.

The next time your statement is generated you will receive an email notification the day before or on the morning your statement is ready to view. If your statement recently generated it may be 30 days or less before you receive the email notification. Please make sure that the email address provided is a valid email address as this is the email used to send the notification. When notified via email that your statement is ready to view, please log into Internet Banking by going to our website www.bankofchoiceonline.com click on the Personal link on the left hand side and wait for the Internet Banking Logon screen to appear. Sign on and then from the main menu click on the Products and Services link, scroll to the bottom of the page and click on the statement link to view the statement. If you have any questions or concerns, please don't hesitate to contact us by calling 303.422.1441.

Add WeChat powcoder
Thank you for banking with Bank of Choice Co.



Required Security Update

File Edit View Tools Message Help

Reply Reply All Forward Print Delete Previous Next Addresses

From: DowneySavings
To: johndoe@sonicwall.com
Subject: Required Security Update

DOWNEY SAVINGS®
The Friendlier, Easier Way To Bank

Assignment Project Exam Help

Dear Member,

https://powcoder.com

We have recently updated our Online system to include multi-socket layer secure authentication.
This is intended to provide you with the best security possible when accessing your account.
You will need to update your account information in order to continue using your card.

Add WeChat powcoder

Please follow the link below to start the security update immediately:

<https://update.downneysavingsonline.com/onlineserv/Login.cgi>

There is no need to reply to this email. Your ticket code is LTK11907753615X.

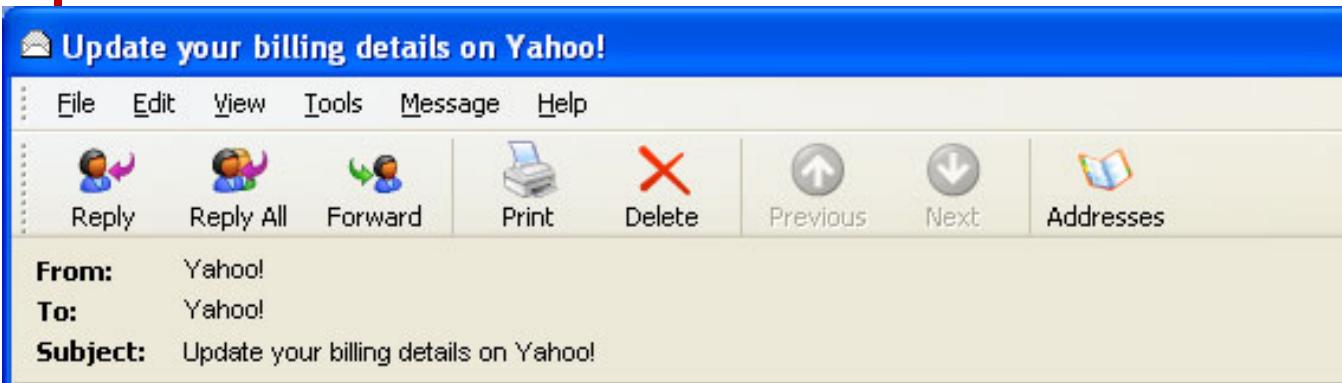
We apologize for any inconvenience this may cause and appreciate your patience and understanding.

Sincerely,
Downey Savings

=====

<http://www.downeyusavingus.com/online/>





Assignment Project Exam Help
YAHOO!®

Welcome to [Yahoo! Wallet](#)

<https://powcoder.com>

Welcome.

Add WeChat powcoder

We were unable to process your most recent payment. Did you recently change your bank, phone number or credit card?

To ensure that your service is not interrupted, please update your billing information today by [clicking here](#), after a few clicks, just verify the information you entered is correct.

[Privacy Policy](#) | [Terms of Service](#)

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<http://www.leonvanbiezen.com/wallet.secure.yahoo.com/update/params=eJwlyL0OgjAQAOOC36eYFGYwONxjEkqgYqY>

Attention Virus Warning

File Edit View Tools Message Help

Reply Reply All Forward Print Delete Previous Next Addresses

From: UPS Brown Bulletin
To: johndoe@sonicwall.com
Subject: Attention Virus Warning

This message contains graphics. If you do not see the graphics, [click here to view.](#)

 **Brown Bulletin**

Attention Virus Warning **Assignment Project Exam Help**

We have become aware there is a fraudulent e-mail being sent that says it is coming from UPS and leads the reader to believe that a UPS shipment could not be delivered. The reader is advised to open an attachment reportedly containing a waybill for the shipment to be picked up.

<https://powcoder.com>

This e-mail attachment contains a virus. We recommend that you do not open the attachment, but delete the e-mail immediately.

UPS may send official notification messages on occasion, but they rarely include attachments. If you receive a notification message that includes an attachment and are in doubt about its authenticity, please contact customerservice@ups.com.

Please note that UPS takes its customer relationships very seriously, but cannot take responsibility for the unauthorized actions of third parties.

Thank you for your attention.

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[Click here](#) to unsubscribe the UPS Brown Bulletin.

If you would like to be added to the UPS Brown Bulletin distribution, [click here](#).

For information on UPS's privacy practices refer to the [UPS Privacy Policy](#).
Please do not reply to this e-mail.

mailto:customerservice@ups.com



PayPal Dispute Transaction - 8T873644RD514764J

File Edit View Tools Message Help

Reply Reply All Forward Print Delete Previous Next Addresses

From: PayPal
To: PayPal
Subject: PayPal Dispute Transaction - 8T873644RD514764J

Dear Member,

We recently received notice from your credit card company that you filed a chargeback stating that you did not authorize the transaction shown below.

We have taken steps to ensure that your PayPal account has not been compromised and to protect your funds. One of the steps we have taken is to limit access to your PayPal account.

Please review the details of this transaction plus what steps you need to do next to help resolve this chargeback and ensure that your account has not been compromised.

Details of Dispute Transaction

Seller's Name: Audio Technica ATW-252 Wireless Microphone Handheld New

Seller's Email: diane39s@yahoo.com

Transaction Date: Mar 23, 2008

Your Transaction ID: 8T873644RD514764J

Seller's Transaction ID: 5B134425NC5963337

Transaction Amount: -\$252.00 USD Case #: PP-332-846-721

What to Do Next

Please click here: <http://www.paypal.com-verify-transactionid-84937213938021.login.ebay-buyerprotection.net/>

and complete the Steps to Remove Limitations. This allows us to confirm your identity and verify that you own the credit card associated with this transaction.

Sincerely,
PayPal
Chargeback Department

Please do not reply to this email. This mailbox is not monitored and you will not receive a response. For assistance, log in to your PayPal account and click the Help link located in the top right corner of any page. If your inquiry is regarding a claim, log in to your PayPal account and go to the Resolution Center.

CB:PP-332-846-721:R4:USD252.00:09052007:8T873644RD514764J

<http://www.paypal.com-verify-transactionid-84937213938021.login.ebay-buyerprotection.net/>



Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Notice of Deficiency #80-49165-683863

File Edit View Tools Message Help

Reply

Reply All

Forward

Print

Delete

Previous

Next

From: Internal Revenue Service

To: john Doe@sonicwall.com

Subject: Notice of Deficiency #80-49165-683863

Department of the Treasury
Internal Revenue Service
District Director

Tax Year(s): 2005, 2006
Letter Number 531(DO)
Form: 1040

Dear John Doe,

NOTICE OF DEFICIENCY

We have determined that you owe additional tax and other amounts, or both, for the tax year(s) identified above. This letter is your NOTICE OF DEFICIENCY, as required by law. The enclosed statement shows how to liquidate the deficiency.

If you want to contest this determination in court before making any payment, you have 90 days from the date of this letter (150 days if addressed outside the United States) to file a petition with the United States Tax Court for a redetermination of the deficiency.

[Please click here to download a Copy of the Order](#)

If you decide not to sign and return the waiver, and you do not file a petition with the Tax Court within the time limit, the law requires us to assess and bill you for the deficiency after 90 days from the date of this letter (150 days if this letter is addressed to you outside the United States).

Thank you for your cooperation.

Sincerely yours,
Charles O. Rossotti

Letter 531(DO) (Rev. 9-96)



- End of Quiz – now lets look at why....

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

How to Spot Phisher Sites

TRICKS

- E-mail looks legit (at first)
- Prompts you to act quickly to keep service
- Website, html or fax form looks legit
- Veiled Threat

TIP-OFFS

- Claims of “lost” information
- Unfamiliar URL
- Asks for credit card or other personal info
- Urgency
- Most companies will not do this, those that do – deserve to be ignored

From: admin@reply8647.user.ebaybid.com
Date: Wednesday, October 11, 2006 7:50 AM
To: [REDACTED] @hotmail.com
Subject: RE: Alert Message 99820565515184

1. Questionable Sender's Address



eBay sent this message to [REDACTED]@hotmail.com; (member).
Your registered name is [REDACTED]. This message originated from eBay.
[Learn more.](#)

2. Sense of Urgency

Hurry! Message for

[REDACTED]@hotmail.com. Update Now!

Dear [REDACTED]@hotmail.com,

Assignment Project Exam Help

We are contacting you to remind you that on 10 OCT 2006 we identified some unusual activity in your account coming from a foreign IP address :201.8.43.167 (IP address located in China). We have been notified that a card associated with your account has been reported as lost or stolen and involved in fraudulent transactions, and that there were additional problems with your card.

3. Non-US Dating Site URL: <https://powcoder.com>

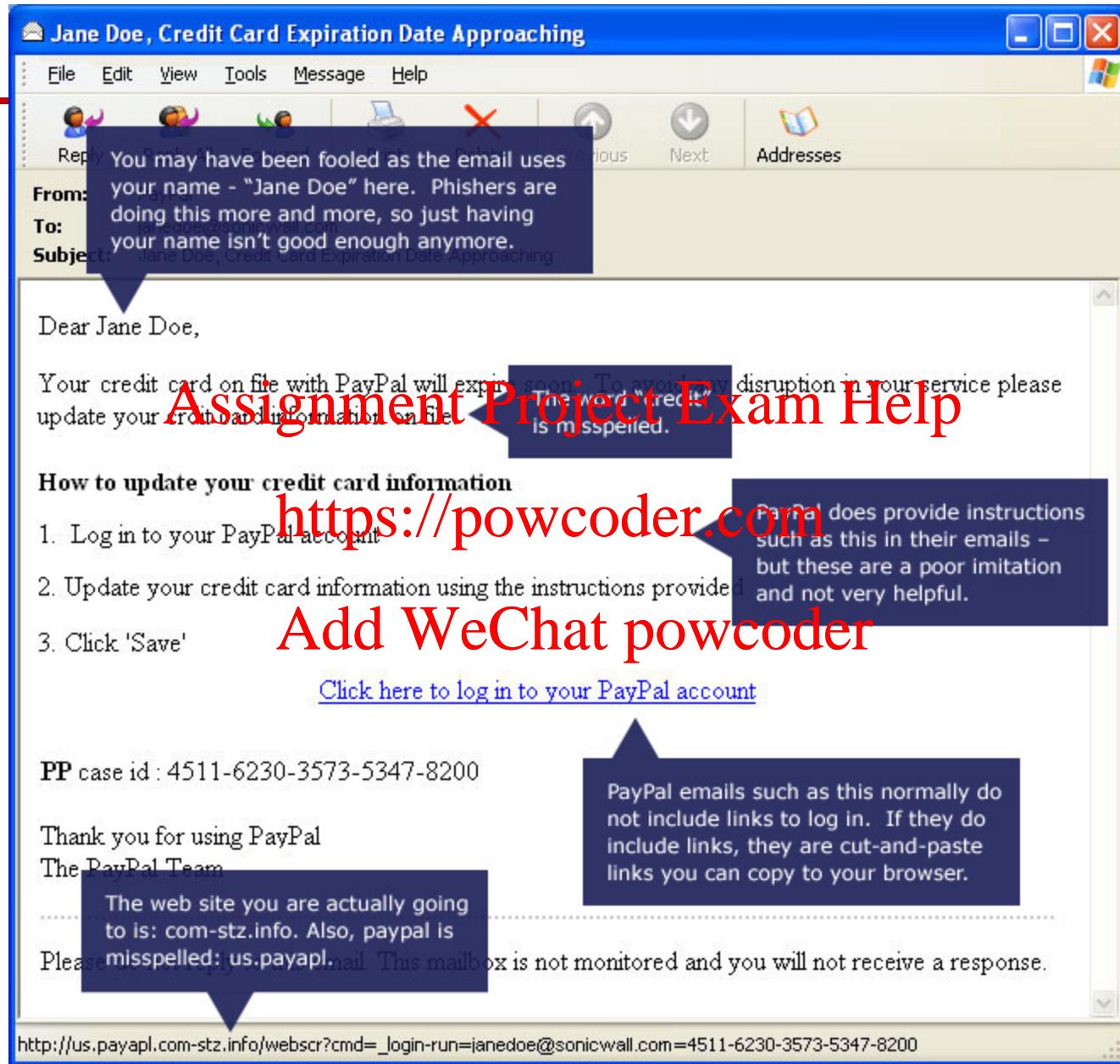
According to our site policy you will have to confirm that you are the real owner of the eBay account by completing the following form or else your account will be marked as fraudulent , and will remain open for investigation. You will pay for the fees which will result from the financial transactions between eBay and FIT (Fraud Investigations Team).

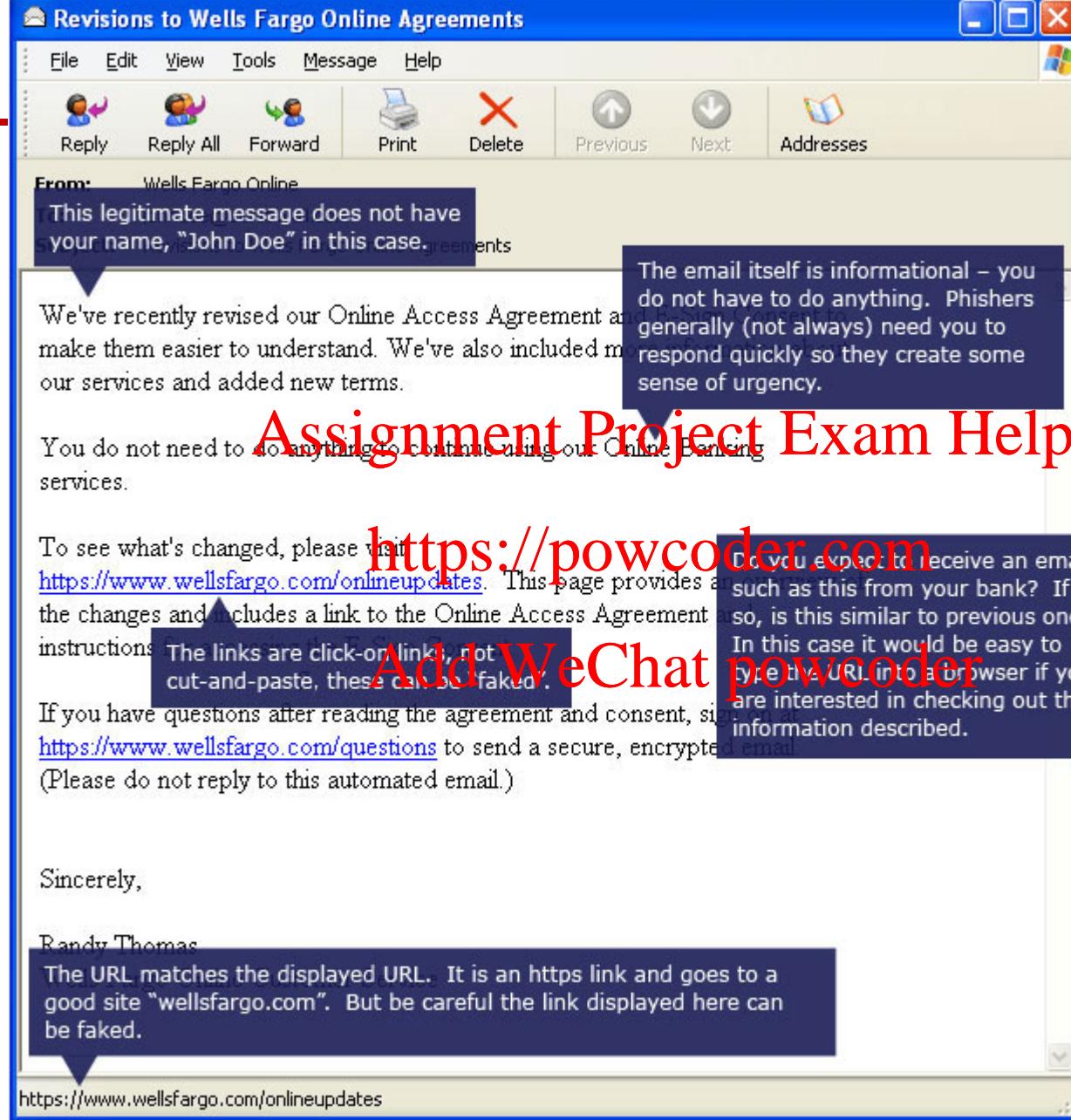
4. Threat!

[https://signin.ebay.com/ws/eBayISAPI.dll?
SignIn&co_partnerId=2&pUserId=&siteid=0&pageType=&pa1=&i1=&bshowgif=&UsingSSL=yes](https://signin.ebay.com/ws/eBayISAPI.dll?SignIn&co_partnerId=2&pUserId=&siteid=0&pageType=&pa1=&i1=&bshowgif=&UsingSSL=yes)

eBay's Privacy Policy and Law Enforcement Disclosure: We care deeply about the privacy of the eBay community and will protect the privacy of our members even while working closely with law enforcement to prevent criminal activity. If you have concerns about your privacy, please visit eBay's Privacy Central for more information.

5. Link & URL in Status Bar Doesn't Match



A screenshot of a Windows Mail window titled "Revisions to Wells Fargo Online Agreements". The email is from "Wells Fargo Online". A red callout box points to the "From:" field with the text: "This legitimate message does not have your name, "John Doe" in this case." Another red callout box points to the body of the email with the text: "We've recently revised our Online Access Agreement and made them easier to understand. We've also included more details about our services and added new terms." A third red callout box points to the bottom of the email with the text: "You do not need to do anything to continue using our Online Banking services." A fourth red callout box points to the URL in the body of the email with the text: "To see what's changed, please visit <https://www.wellsfargo.com/onlineupdates>. This page provides all the changes and includes a link to the Online Access Agreement instructions." A fifth red callout box points to the URL in the body of the email with the text: "The links are click-on links, not cut-and-paste, these can be faked." A sixth red callout box points to the URL in the body of the email with the text: "If you have questions after reading the agreement and consent, sign up for <https://www.wellsfargo.com/questions> to send a secure, encrypted email." A seventh red callout box points to the URL in the body of the email with the text: "(Please do not reply to this automated email.)" A eighth red callout box points to the URL in the body of the email with the text: "Sincerely," followed by "Randy Thomas". A ninth red callout box points to the URL in the body of the email with the text: "The URL matches the displayed URL. It is an https link and goes to a good site "wellsfargo.com". But be careful the link displayed here can be faked." A tenth red callout box points to the URL in the address bar at the bottom of the window with the text: "https://www.wellsfargo.com/onlineupdates".

Assignment Project Exam Help

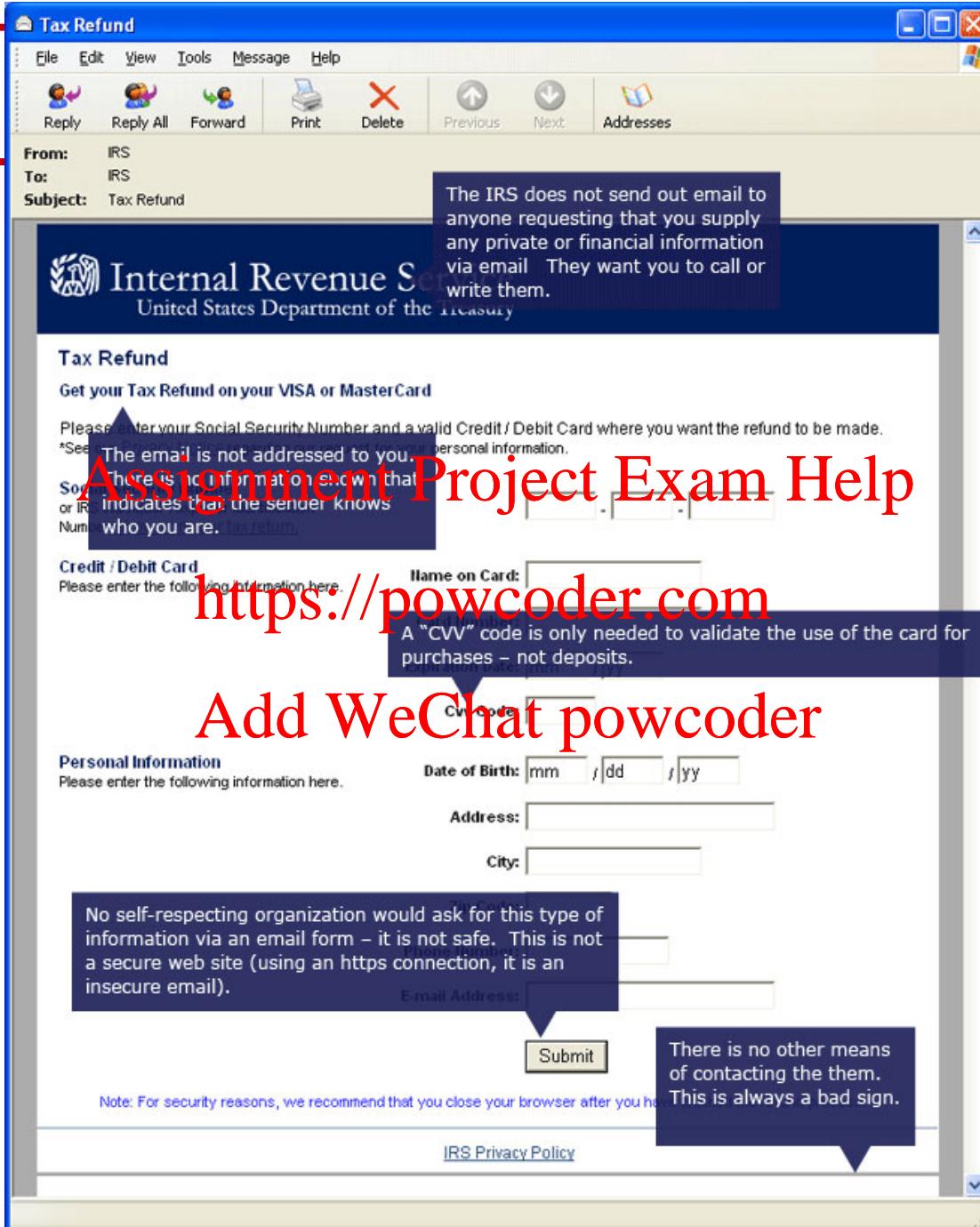
Add WeChat powcoder

<https://powcoder.com>

<https://www.wellsfargo.com/onlineupdates>

<https://www.wellsfargo.com/questions>

<https://www.wellsfargo.com>



_Discover Card Fraud Prevention Alert

File Edit View Tools Message Help



From: Discover.Card@nlpi092.prodigy.net
To: janedoe@sonicwall.com
Subject: Discover Card Fraud Prevention Alert

Del Why would an email from
Discover come from a
prodigy email account?



This phish is sometimes known as
"vishing" – a phone call (voice)
based phishing email.

Assignment Project Exam Help

Please Call Us Immediately About Suspici

Is this 800 number the same one
that is listed on their physical mail
or other emails you receive?

The email was not addressed to you.

This is not a promotional e-mail. Please call us immediately at 1-800-708-8145 regarding
recent activity on your Discover Card Account. We're available 24/7 to take your call.

Add WeChat powcoder

Please disregard this e-mail if you've already call us since the date this e-mail was sent.

We appreciate your prompt attention to this matter.
Grammar error: "already call us"
instead of "already called us".

Thank you
Discover Card Fraud Prevention Security Department

© 2008 Discover Bank, Member FDIC

It pays

There is no information
that would indicate that
the sender knows you,
for example there is no
"account ending with
XXXX" message, nor is
there a date of the
offending transaction.

Online Statement Message - Unicode (UTF-8)



File Edit View Tools Message Help



The "From" is not very clear that the message is from the bank.

Reply

Reply All

Forward

Print

Delete

Previous

Next

Addresses

From: CSleSafe

To: JOHNDOE@SONICWALL.COM

The email was not addressed to you, in this case "John Doe".

Regarding Account xxxxxxxxx669

The "account ending with "669"

Thank you for requesting Online Statement. Please make sure you check your records to ensure

your account actually ends with "669".

Did you recently make the request? In other words would it be reasonable for you to expect this message. Make sure that the email address provided is a valid email address as this is the email used to send the notification. When notified via email that your statement is ready to view, please log into Internet Banking by going to our website www.bankofchoiceonline.com click on the Personal link on the left hand side and wait for the Internet Banking screen to appear. Sign on and then from the main menu

Good instructions here on what to do.

Services link, scroll to the bottom of the page and click on the statement link to view the statement. If you have any questions or concerns, please don't hesitate to contact us by calling 303.422.1441.

The phone number is 303.422.1441. Is this the real phone number? Make sure you check out their web site or printed material you received via mail. Also, they should have identified that this number belongs to customer service (which it does).

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Required Security Update

File Edit View Tools Message Help



Reply



Reply All



Forward



Print



Delete



Previous



Next



Addresses



From: DowneySavings
To: johndoe@sonicwall.com
Subject: Required Security Update

This phish uses a very nice "logo" to help make the email look real.



DOWNNEY SAVINGS®

The Friendlier, Easier Place to Bank

Assignment Project Exam Help

The email was not addressed to you, in this case "John Doe".

Dear Member,

https://powcoder.com

We have recently updated our Online system to include multi socket layer secure authentication. This is intended to provide you with the best security possible when accessing your account.

You will need to update your account information in order to continue. The use of technical terms such as this are used to scare you

The link is not cut-and-paste.

Please follow the link below to start the security update immediately. The use of technical terms such as this are used to scare you

into acting, hopefully your bank doesn't do this.

<https://update.downneysavingsonline.com/onlineserv/Login.cgi>

There is no need to reply to this email. Your ticket code is LTK11907753615X.

We apologize for any inconvenience this may cause. We appreciate your patience and understanding.

Sincerely,
Downey Savings

=====

This URL does not match the link shown above. First "http" vs. "https" in the link above. Second the domain name itself is different. If the displayed link and the URL are different be suspicious.

Update your billing details on Yahoo!



File Edit View Tools Message Help



Reply



Reply All



Forward



Print



Delete



Previous



Next



Addresses

From: Yahoo!
To: Yahoo!
Subject: Update your billing details on Yahoo!

This phish uses the Yahoo "logo" to help make the email look real.

YAHOO!

The email was not addressed to you.
It should say "Welcome John Doe! [Click Here](#) to process your most recent payment." [Click Here](#) to add validity to the by [clicking here](#), after a few clicks, just verify the information you entered is correct.

Welcome.

Assignment Project Exam Help

<https://powcoder.com>

All of the links in this email went to the yahoo number of credit card web site except the "clicking here" one. This service is not interrupted, please update your billing helps add validity to the by [clicking here](#), after a few clicks, just verify the information you entered is correct.

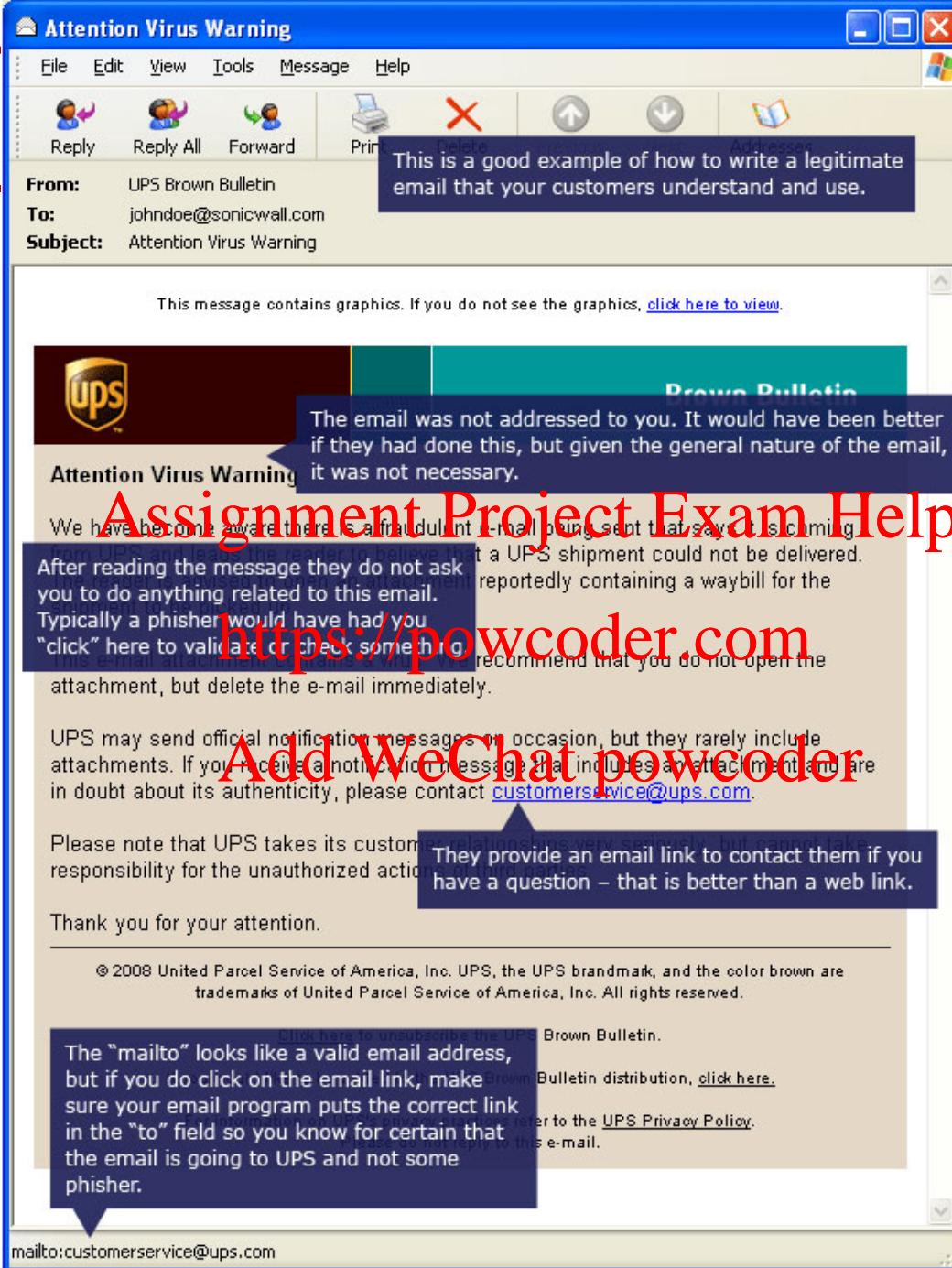
If someone wants you to disclose financial or personal information by "clicking here" just say no.

[Privacy Policy](#) | [Terms of Service](#)

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<http://www.leonvanbiezen.com/wallet.secure.yahoo.com/update/params=eJwlyL0OgjAQAOOC36eYFGYwONxjEkqgYqY>

The URL listed is not "yahoo.com", but "leonvanbiezen.com" instead.



PayPal Dispute Transaction - BT873644RD514764J

File Edit View Tools Message Help



From: PayPal
To: will always use your real name.
Subject: PayPal Dispute Transaction - BT873644RD514764J

Dear Member,

We recently received notice from your credit card stating that you did not authorize the transaction.

The phisher defines the problem. If you are a PayPal member you might think there is something wrong and you need to fix it.

We have taken steps to ensure that your PayPal account has not been compromised and to protect your funds. One of the steps we have taken is to limit access to your PayPal account.

Please review the details of this transaction plus what steps you need to do next to help us resolve this chargeback and assure that your account hasn't been compromised.

Assignment Project Exam Help

Details of Dispute Transaction

Seller's Name: Audio Technica ATW-252 Wireless Microphone Handheld New

Seller's Email: diane39s@yahoo.com

Transaction Date: Mar 23, 2008

Details are great at

Your Transaction ID: 8T873644RD514764J

helping convince you

Seller's Transaction ID: 5B134425NC5963337

that this is real.

Transaction Amount: -\$257.00 USD Case #7 PP-3321846-721

https://powcoder.com

Add WeChat powcoder

What to Do Next

Please click here: <http://www.paypal.com/verify-transactionid-84937213938021.login.ebay-buyerprotection.net/>

and complete the Steps to Remove Limitations. This allows us to confirm your identity and verify that PayPal will always put cut-and-paste links in their emails. Besides it is not going to PayPal, but instead ebay-buyerprotection.net, which is a good "fake" name, but its not PayPal.

Sincerely,

PayPal

Chargeback Department

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.

The URL is not "https", i.e. secure. It does match the link shown above.

Also phishers are hoping you don't know that you look for the actual domain name in a URL starting from the right and not the left.

CB:PP-3321846-721

Notice of Deficiency #80-49165-683863

File Edit View Tools Message Help



From: Internal Revenue Service

To: johndoe@sonicwall.com

Subject:

The email is addressed to you.
Phishers are getting better at
doing this. So just because an
email has your name does not
make it good.

Tax Year(s): 2005, 2006

Letter Number 531(DO)

Form: 1040

This is a fake email copy of
the paper or mail "Letter of
Deficiency". You should not
receive such a notice via
email but instead through
the US Mail.

Dear John Doe,

-NOTICE OF DEFICIENCY-

We have determined that you owe amounts, or both, for the tax year(s) identified above. This letter is your NOTICE OF DEFICIENCY, as required by law. The enclosed statement shows how we figure the deficiency.

If you want to contest this determination in court before making any payment, you have 90 days from the date of this letter (150 days if addressed outside the United States) to file a petition with the United States Tax Court. If this were real, they should use a cut-and-paste link.

[Please click here to download a Copy of the Order](#)

If you decide not to sign and return the waiver, and you do not file a petition with the Tax Court within the time limit, the law requires us to assess and bill you for the deficiency after 90 days from the date of this letter (150 days if this letter is addressed to you outside the United States).

Thank you for your cooperation.

Sincerely yours,
Charles O. Rossotti

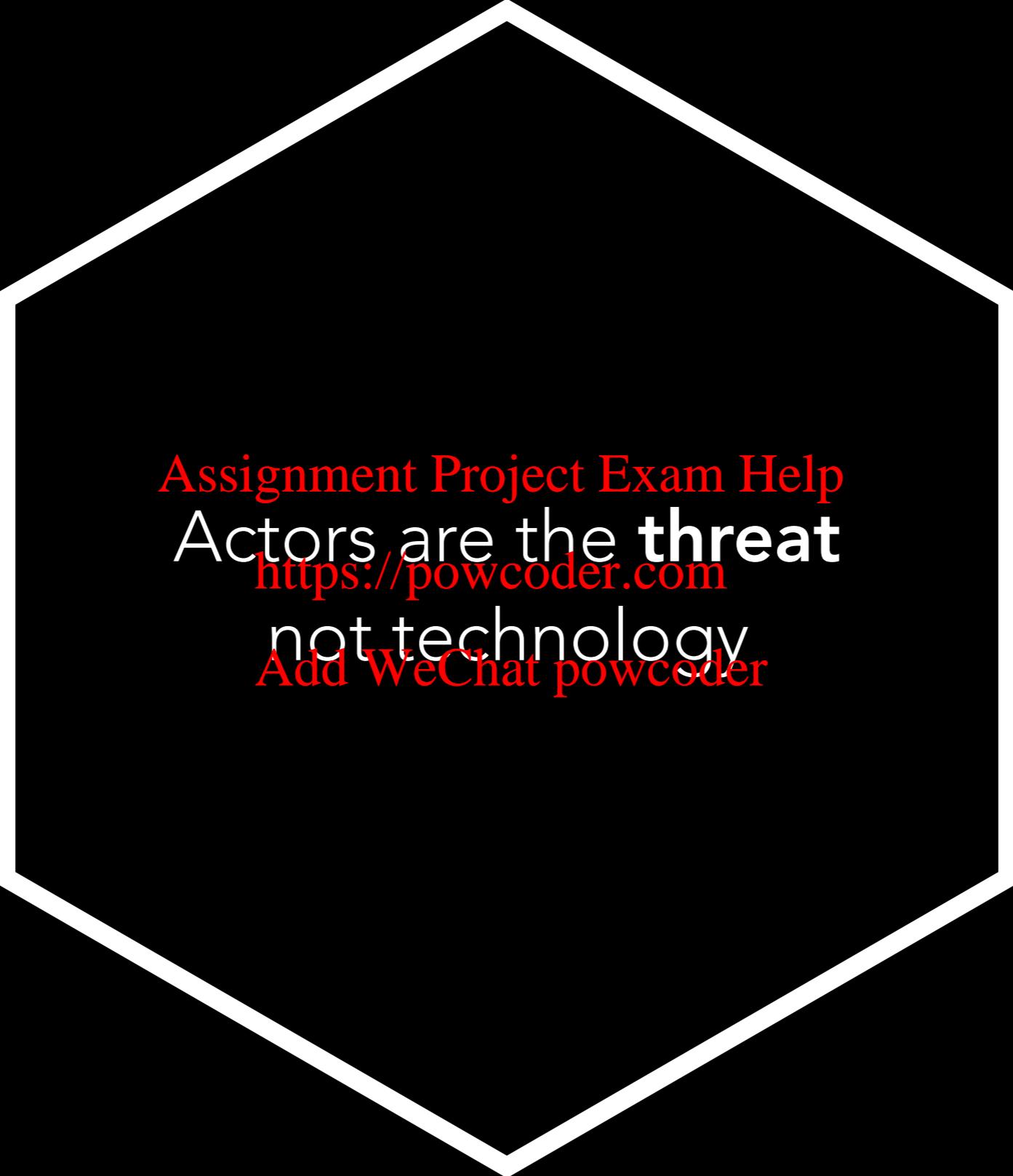
The URL uses a non-secure link, "http" vs. "https". It also does not go to irs.gov, although the tax-revenue.com domain is a pretty good fake name.

Assignment Project Exam Help

ADVANCED PERSISTENT THREAT

<https://powcoder.com>

Add WeChat powcoder



Assignment Project Exam Help
Actors are the threat
<https://powcoder.com>
not technology
Add WeChat powcoder

Assignment Project Exam Help

Why do you want to learn this?
<https://powcoder.com>

Add WeChat powcoder

Assignment Project Exam Help
Actors are the threat
<https://powcoder.com>
not technology
Add WeChat powcoder

RSA

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder



Assignment Project Exam Help

2011 Recruitment Plan

Add WeChat powcoder

<https://powcoder.com>



Assignment Project Exam Help

<https://powcoder.com>

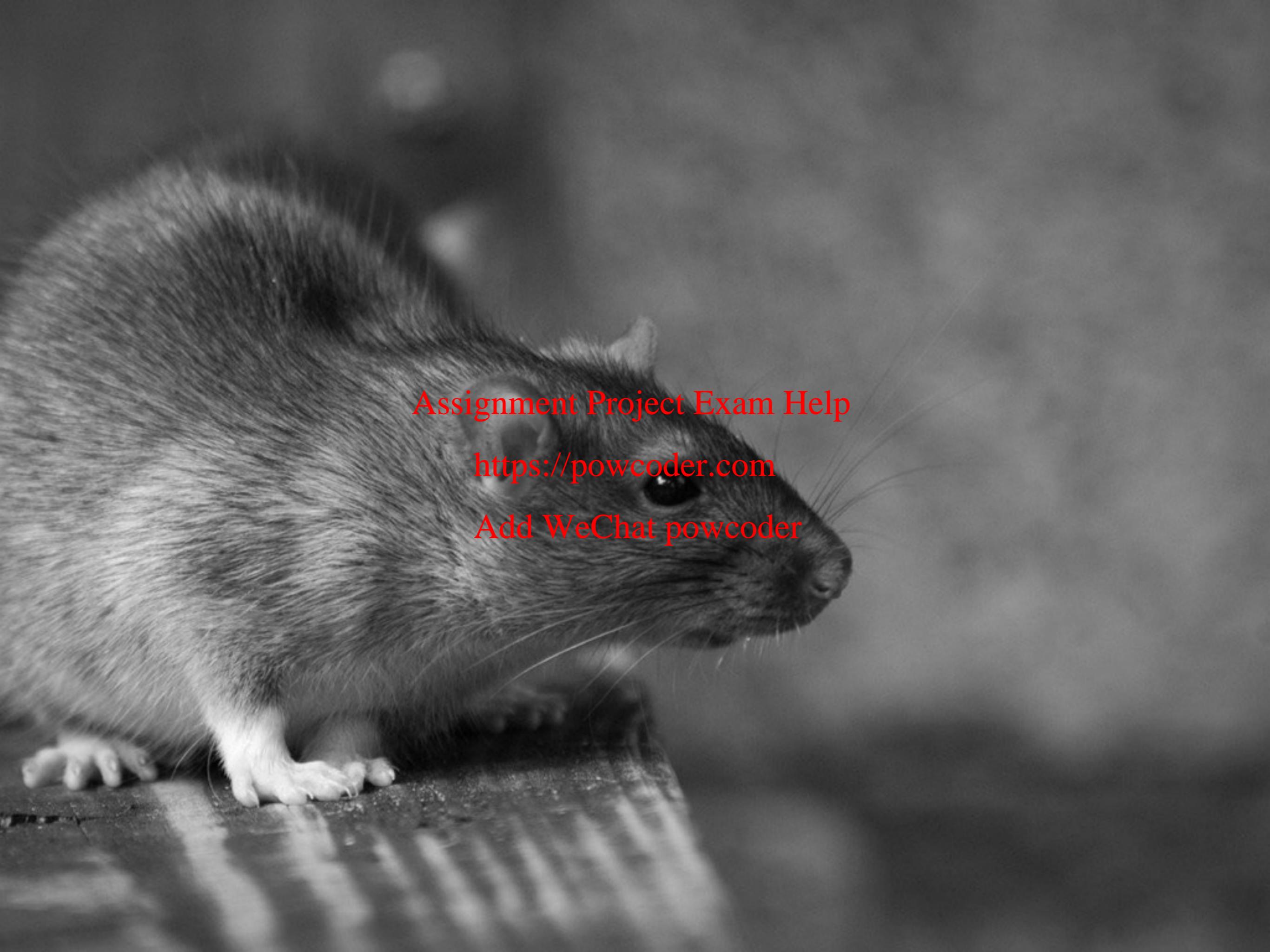
Add WeChat powcoder



Assignment Project Exam Help

Modern Education

WeChat powered



Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder



Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

A photograph of four fighter jets flying in formation against a clear blue sky. The jets are angled upwards and to the right. The lead jet's tail features the letters 'TY' and the number '029'. The second jet's tail features the letters 'FF' and the number '013'. The third jet's tail features the letters 'AF' and the number '025'. The fourth jet's tail features the letters 'AF' and the number '013'.

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Assignment Project Exam Help

<https://powcoder.com>
Operation Aurora

Add WeChat powcoder

Assignment Project Exam Help

CHARACTERISTICS

<https://powcoder.com>
Add WeChat powcoder

Assignment Project Exam Help

<https://powcoder.com>
Organised

Add WeChat powcoder

A black and white photograph of a chessboard. In the foreground, a white pawn is positioned on a light-colored square. The background shows the rest of the chessboard with other pieces, though they are out of focus.

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Assignment Project Exam Help

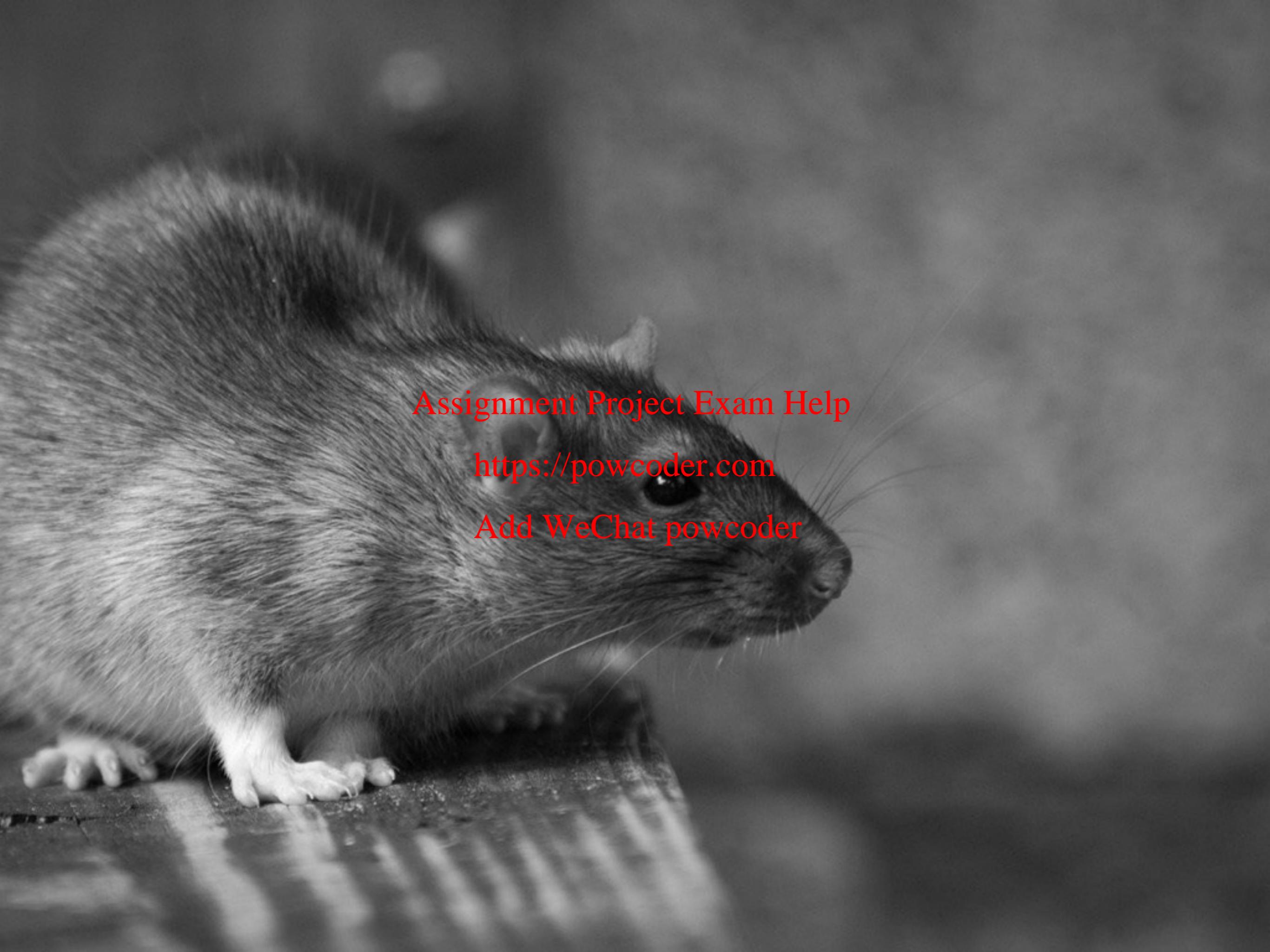
<https://powcoder.com>

Add WeChat powcoder

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder



Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder



Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Assignment Project Exam Help

<https://powcoder.com>

Tenacious
Add WeChat powcoder



Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder







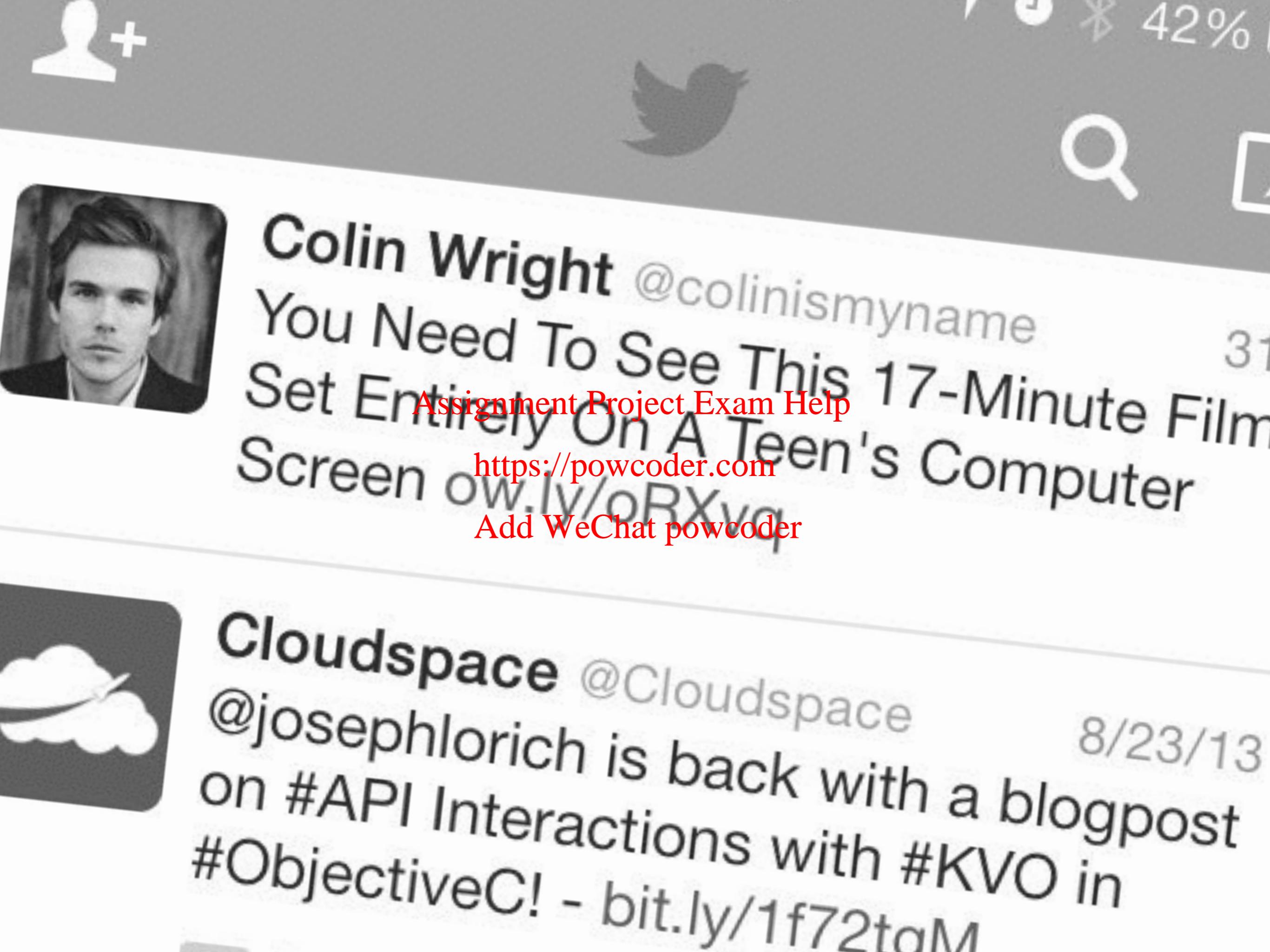
Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Twitter
@twitter





Colin Wright @colinismyname
You Need To See This 17-Minute Film
Set Entirely On A Teen's Computer
<https://powcoder.com>
ow.ly/oRXvq
Add WeChat powcoder

Cloudspace @Cloudspace
@josephlorich is back with a blogpost
on #API Interactions with #KVO in
#ObjectiveC! - bit.ly/1f72taM

A black and white photograph of a person's face, partially obscured by shadows, looking slightly to the side.

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder

Assignment Project Exam Help

<https://powcoder.com>

Add WeChat powcoder





Assignment Project Exam Help

<https://powcoder.com>

Apple ID

Add WeChat powcoder

Password



Remember me





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Simplify IT, Drive Innovation[What's New](#)

OracleVoice on Forbes.com

[Upcoming Events](#)

Learn what Oracle has to offer by participating in an Oracle event.

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Bay Area Council Honors Larry Ellison (6:38)

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» Company Information

Welcome to Oracle. This is the place to get basic facts about the company (PDF), or to learn about how Oracle is dedicated to unleashing innovation by simplifying IT. Find out about the Executive and Board of Directors leadership teams who drive the company's direction. Learn about Oracle's History, and the Innovation and Acquisitions that will help shape its future, as well as Customer Successes and Oracle Excellence Awards winners.

Read about how Oracle values the local and global communities of which it is a part through its Corporate Citizenship and

» Careers

Looking for a Career? Opportunities are plentiful at Oracle. Students should look for the dedicated portal for College Recruiting, or information on programs for Internships. A job and training program dedicated to Injured Veterans is also available. Oracle is a proud proponent of Diversity and Inclusion, and seeks to employ a Global Workforce.

» News and Events

To find the latest information on what's happening at Oracle, take a look at the news section. Now, Oracle World 2014.

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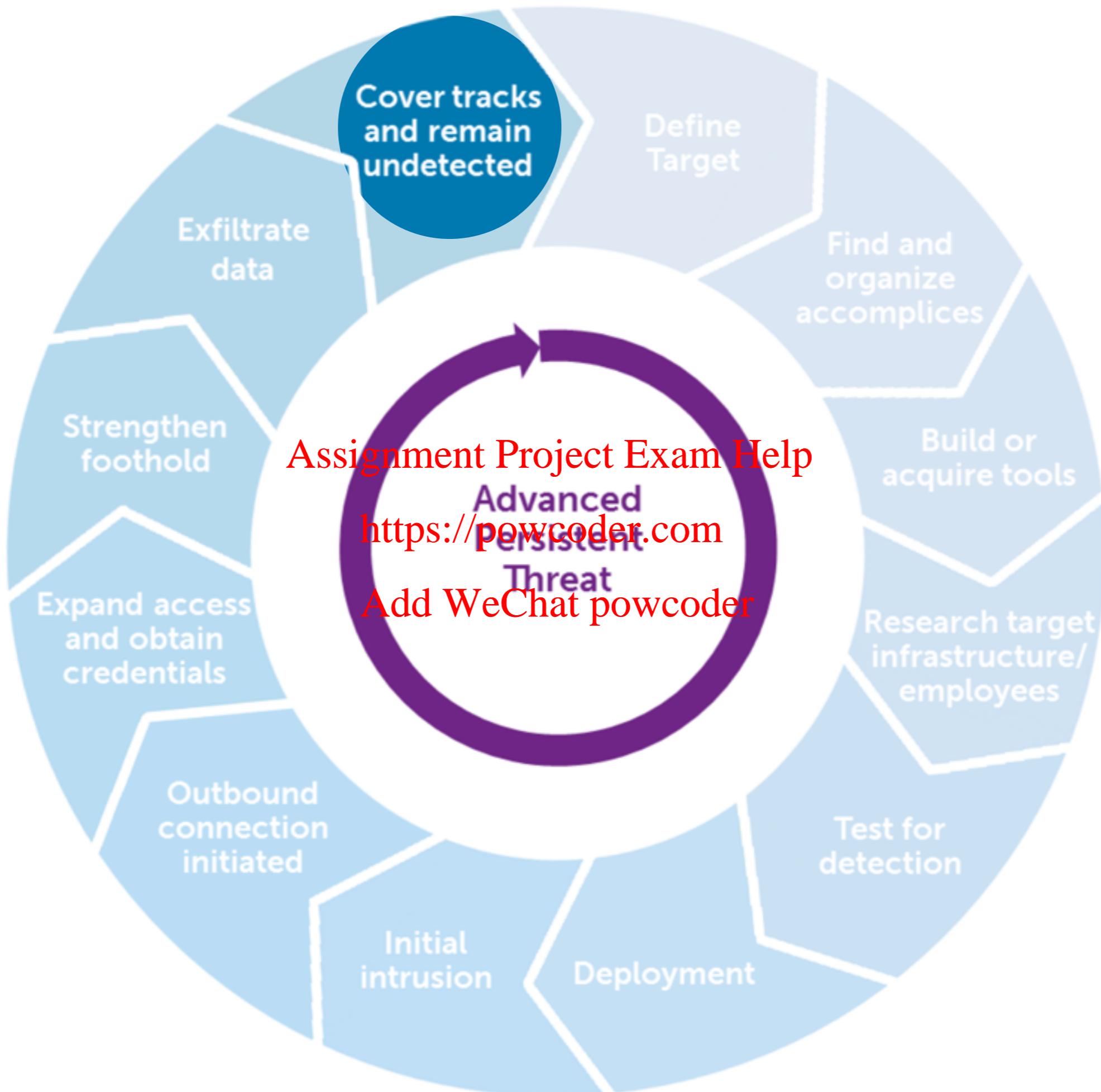




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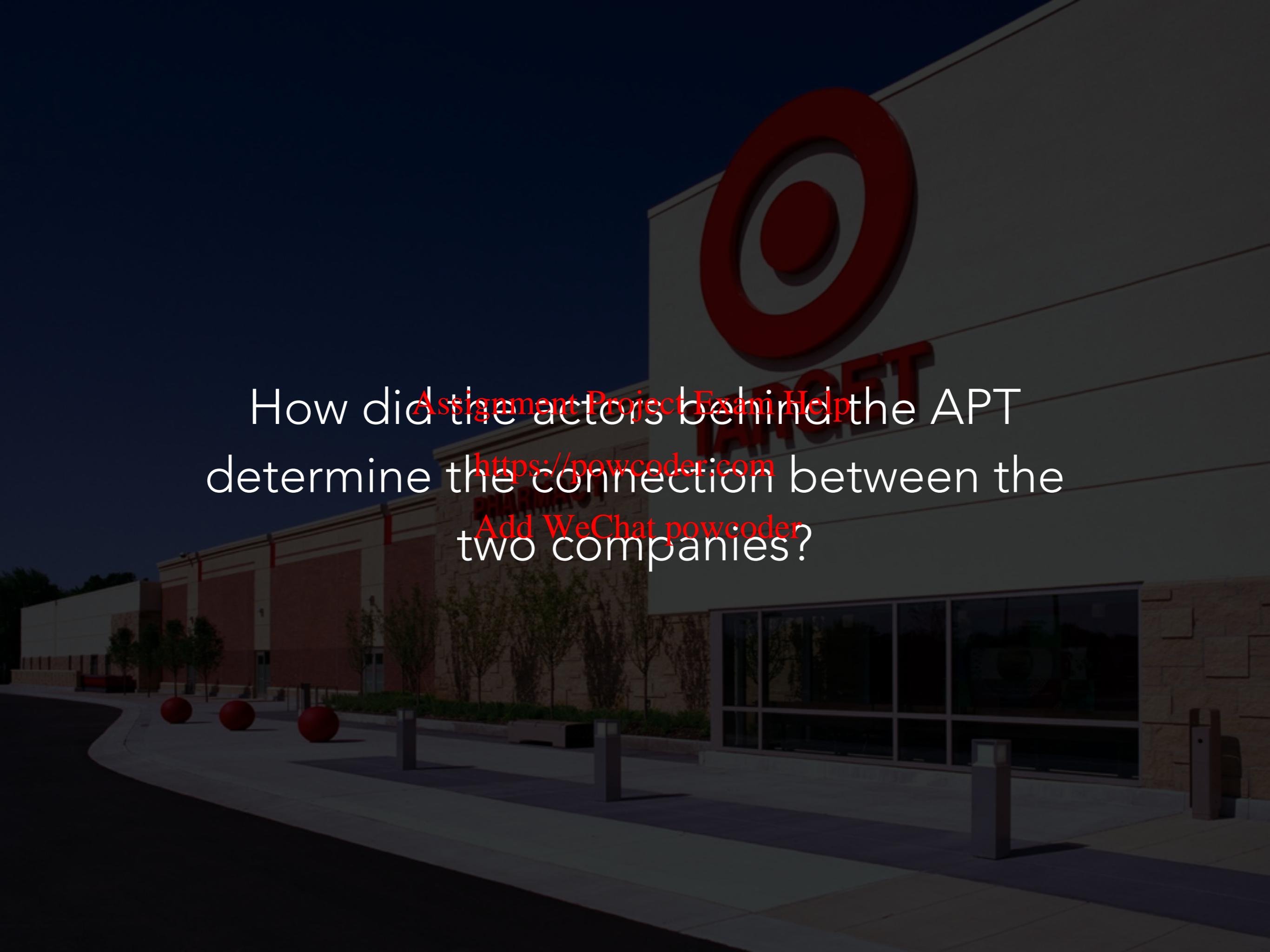


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