

UK Domestic SINGLES & MULTIPLES (2017) - Supplementary Charges

Frayte Logistics Ltd. Restrictions Before Surcharges Are Applied				
NB: Parcels that exceed the set limits may be accepted with prior notification but will be subject to surcharges	Weight Limits:	30Kqs per parcel	Bagit Weight Limits:	10Kg
	Max Length:	140cm	Maximum two sides:	80cm

Extra Charges for other services					Surcharges plus standard rates:	
Services		Per Consignment			*All parcels are subject to weight verification. In the event that an under declaration is identified, the correct weight will be used for charging purposes and a correction charge of £0.50 will be added when it exceeds the service weight limit.	
Isle of Wight & Isles of Scilly:		£7.00				
Return to Sender:		£0.22				
Collections		Collection Zone + Delivery Zone added together			Labels produced and not cancelled before invoice is raised : Admin charge	£2.00
Nothing to Collect fee:		£11.00			Labels cancelled and then sent through the couriers network: Admin charge	£2.00
*Weight Correction Charge:		£0.50				
Booked in Delivery:		£7.50			Two deliver attempts will be made as standard, for any subsequent delivery attempts a charge will be applied	£2.50
Over Weight Surcharge		30-200Kg	£2.00	201Kg + £3.50		
Out Of Gauge		£13.00			Two sides greater than 80cm.	
Long Length over 1.4m		£13.00			Single side exceeding 140cm.	
**Non Machinable Charge		£2.00			Parcels deemed non machinable. See description below.	

**** "Non-Machinable" items.** These are items that are deemed non-conveyable by the carrier.

These are items that are in gauge but can't go over a machine. For example car tyres, liquids, hazardous goods, tubes, insecurely or poorly wrapped items, rolls of fabric (less than 1.4 mtrs), some plastic wrapped items such as car mats, as these slip on the machine, boxed items that "roll" (such as kettlebells, filters, dyes), boxed flowers, bird seed (as this can split and get into the machine electronics), powders, items with protruding wheels, hessian sacks, white plastic sacks, is an irregular shape (a coat stand, a mannequin, a boxed bicycle, a wooden barrel) small but awkward items strapped to a skid or mini-pallet. These items go through exactly the same process as the OOG items, i.e. are manually handled, manually scanned, manually sorted and often moved in cages/on pallets rather than loose loaded into the trailers. NB This is not an extensive list, please check with your Sales Representative.

Working with Volumetric Parcels				
Volumetric Conversion Rate: ICBM = 250 KG (5CBM per tonne)		For bulky items we charge the greater of the volumetric or actual weight.		
For example: declared weight of 25Kg	Dimensions are	<u>90x60x50cm</u> 5000	Volumetric weight 54Kgs	Therefore the volumetric weight applies

Compensation Table - POD Services Only (Excludes Packet Services)				
	Maximum Compensation included in the price for loss or damage / consignment	Claims Excess	Additional insurance	% of refund for late delivery
Applicable to all Frayte Mail Service Offerings	Up to £10.00 / 1kg	£10.00	Extended liability is available for a premium of £5.49 / £1,000.00 of cover up to £10,000.00 / consignment	Difference between the selected service & the service the consignment actually got delivered on. No liability is available for consignments sent on the slowest service option available for that consignment.

All consignments need to be packaged in accordance with Frayte Logistics Ltd. packaging guidelines; each parcel must be labelled with the correct postal address including phone number. Failure to adhere to this means that Frayte Mail are not liable for any compensation. Attributed costs are not considered.