

DHL Services and Surcharges (2018) - Hong Kong

Additional Services				
Name	Surcharge Code	Description	Charge Method	Charge in 2018 (HKD)
Saturday Delivery	AA	At Shipper's request, the pickup of a shipment up to 300 kg or piece up to 30 kg on a Saturday. The service is available to selected service areas that perform deliveries on Saturdays in addition to the normal operating schedule Monday-Friday i.e. day 6.	Per Shipment	\$350.00
Saturday Pickup	AB	At Shipper's request, the pickup of a shipment up to 300 kg and pieces up to 30 kg on a Saturday, at selected postal code areas that have the operational capability, in countries where Saturday is not a normal working day.	Per Shipment	\$350.00
Holiday Pickup	AD	For pick up on Sundays and public holidays, a fixed surcharge will be imposed.	Per Shipment	\$350.00
Elevated Risk	CA	A surcharge is applied when shipping to a destination country, The Courier is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. Destination countries affected: Afghanistan, Burundi, Iraq, Libya, Mali, Niger, South Sudan, Syria and Yemen	Per Shipment	\$200.00
Restricted Destination	CB	A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Countries in scope: Central African Republic, Cote d'Ivoire, Democratic Republic of Congo, Eritrea, Iran, Iraq, North Korea, Liberia, Libya, Somalia, Sudan, Syria, and Yemen	Per Shipment	\$300.00
Duties and Taxes Paid	DD	To make exporting your shipment even easier, The Courier can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be paid outside of the destination country.	Per Shipment	\$150.00
GoGreen Climate Neutral	EA	This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the United Nations.	Per Kg, Per Shipment	\$1.10 / kg (min \$1.10 / shipment)
GoGreen Carbon Footprint	EB	This is a detailed calculation of the carbon footprint of shipments sent in a stated period. The report uses the same measurement principles as Climate Neutral but without the offsetting.	Per Annum	\$28,000.00
GoGreen Carbon Estimate	EC	This is a high-level calculation using averages based on lane and transportation mode. The report records the results over the last three months. There is no offsetting involved in this service.	Per Report	2,800
Fuel Surcharge	FF	The variable charge derived from publically available jet or diesel fuel indices that is applied to the weight charge and applicable surcharges of each shipment. The charge is calibrated every month based on the fuel price level that was current two months prior. *Applicable surcharges include: -Non Standard Day (for Pickup or Delivery) -Remote Area Service (for Pickup or Delivery) -Non Standard Pickup or Delivery -Repeat Delivery Attempt -Over Weight Piece -Over Sized Piece -Over Handled Piece -Elevated Risk	Index linked variable percentage on shipment weight charge and applicable surcharges.	Please refer to The Courier website for the prevailing Fuel Surcharge percentage
Lithium Ion PI965	HB	The handling and transportation of shipments containing Lithium Ion batteries that are compliant to the IATA Packing Instructions 965 Section II (lose) by air. Lithium Ion batteries are the rechargeable type used in notebooks, tablets and mobile phones.	Per Shipment	\$850.00
Dry Ice UN1845	HC	The handling and transportation of Dry Ice (UN1845) used as a freezing agent for non-dangerous goods on either the The Courier network or on commercial airlines. Can include replenishment during transit.	Per Shipment	\$100.00
Full Dangerous Goods	HE	This surcharge is applied to any shipment that contains substances or commodities that are classified as hazardous.	Per Shipment	\$900.00
Limited Quantities	HL	The ground handling and transportation of substances and commodities classified as Limited Quantities to the limits of ADR that are restricted from air transportation. Only possible with ground transport mode to the provisions of ADR section 3.4	Per Shipment	\$200.00
Extended Liability	IB	If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the The Courier standard liability with this service. It provides coverage and compensation in the case of loss or damage.	Per Shipment	\$60.00
Domestic Extended Liability	ID	If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the The Courier standard liability with this service. It provides coverage and compensation in the case of loss or damage. (For Domestic Shipment)	Per Shipment	\$35.00
Shipment Insurance	II	We recommend this comprehensive protection for your valuable or personal shipments in the unlikely event of physical damage or loss. In addition, you can agree an insurance premium based on the value of the contents that will provide even greater peace of mind.	Per Shipment	\$60.00 or 2 % of stated shipment value if higher
Delivery Notification	JA	At Shipper's request, a proactive notification message given verbally by phone informing the Shipper that their shipment/piece has been delivered at destination (push not pull) through Customer Service.	Per Shipment	\$20.00
Change of Billing	KA	Whenever account holders need to re-invoice an item to a different account number than the one marked on the waybill, or receive an invoice in a format or a date different from the billing process defined in your contract, our Customer Accounting team can provide this on request.	Per Invoice	\$100.00
Printed Invoice	KD	The charge to customer at the request of hard copy Printed Invoice where e-Billing is the standard billing solution for invoice delivery.	Per Invoice	\$30.00
Address Correction	MA	This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address.	Per Shipment	\$100.00
Neutral Delivery	NN	The delivery of non-document shipment / piece by the Shipper that ensures the value of the goods are kept confidential from the Receiver; while the Importer of Record at destination (not being the Receiver) is billed for the duties and taxes.	Per Shipment	\$150.00
Remote Area Pickup	OB	Applied per shipment when the pickup location is remote and the transport charges are being billed to the account holder at destination or a third country.	Per Kg, Per Shipment	\$4.40 / kg (min \$220.00 / shipment)
Domestic Special District	OC	A domestic remote area delivery is defined by a post code (or town name in the absence of post code) that is determined as difficult to serve or too distant. Providing a delivery of domestic shipments to such post codes requires a significant effort from The Courier and considerable value to the Payer.	Per Shipment	\$25.00
Remote Area Delivery	OO	Applied per shipment when the delivery destination location is remote. Remote is defined as distant islands and highlands, a postal code, suburb or town that is difficult, inaccessible or infrequently served.	Per Kg, Per Shipment	\$4.20 / kg (min \$210.00 / shipment)
Shipment Preparation	PA	This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. The Courier manages the entire process of waybill preparation, content selection, labeling and packaging, then sends the shipments to the designated international business addresses.	Per Shipment	\$200.00
Shipment Consolidation (e.g. Multi-point PU)	PC	By contractual agreement with the Shipper or Receiver, the holding at a single origin facility of shipments /pieces or paperwork independent of pickup location, prior to their transit as a consolidated shipment on a single waybill.	per shipment	\$100.00

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Dedicated Pickup	QA	If your business needs a dedicated vehicle to collect unusual shipments or a pickup outside normal business hours, we can arrange this for you.	Per Shipment	\$350.00
Import Declaration + Regulatory Charges	WA	Applies in countries where an import declaration is required for shipment containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.	Per Shipment	\$35.00
	XK	Any persons who import or export any articles, other than exempted articles, are required to lodge accurate and complete import / export declarations within 14 days after the importation / exportation of the article.		As per fiscal Charge
Disbursement	WC	At the receiver's request, this service sees DHL credit or cash used to fund the clearance, duty and tax charges relating to a shipment or piece, instead of the receiver using their own bond or credit line. The customs process is accelerated, with DHL making prompt payment of relevant charges while the receiver defers payment until an agreed date.	Per Shipment	\$100.00 or 2% of the credit advanced, if higher
Multiline Entry	WE	This service is for the clearance of a shipment with multiple commodities or multiple origins for the same commodity. A charge per line item will be applied for multi-line item entries that involve more than five lines – for example, when one shipment has multiple commodities, origins or invoices. All commodities require identification and must be classified under unique harmonized code tariff numbers.	Per Shipment	\$50.00
Broker Notification	WG	At the customer's request, the clearance paperwork is transferred to an independent broker to handle customs clearance within the same customs office. The Courier is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.	Per Shipment	\$100.00
Physical Intervention	WH	At Customer's request, the import or export of a shipment /piece under a The Courier bond status. (i.e. to a customer's own bonded warehouse receiver requests clearance at a second, preferred, terminal /facility).	Per Shipment	\$200.00
Permits & Licences	WJ	When requested by the Shipper or Receiver, or when required by Customs, The Courier applies a charge for the preparation and submission of any entry necessary to clear Customs, or for the preparation of the necessary import paperwork to obtain a missing regulatory permit or license to authorize the import of certain goods	Per Shipment	\$200.00
Bonded Storage	WK	Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. These charges take effect three days after the shipment arrival date or the broker notification, whichever is later.	Per Shipment, Per day after 3 calendar days	\$1.00 / kg / day (min 50 / shipment)
Bonded Transit	WL	A bonded shipment occurs when The Courier is requested to move non-document foreign-origin goods to a location other than the regular The Courier gateway at destination. Bonded Transit is normally operated within a country or customs union, and is necessary prior to final clearance by the importer or designated broker. Bonded Transit applies to both export and import shipments whenever The Courier is required to open, manage or report any form of transfer under bond using our own guarantee.	Per Shipment	\$400.00
Release to Broker	WN	At importer's request, the release of a The Courier Express shipment to the customers designated customs broker of choice. The Courier will not only transfer the necessary customs documentation but also move the inbound shipment from the point of arrival to the brokers location within the same customs office. The broker performs the last mile delivery.	Per Shipment	\$400.00
Export Declaration + Regulatory Charges	WO	Applies in countries where an export declaration is required for shipment containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.	Per Shipment	\$35.00
	XK	Any persons who import or export any articles, other than exempted articles, are required to lodge accurate and complete import / export declarations within 14 days after the importation / exportation of the article.		As per fiscal Charge
Over Sized Piece	YB	A surcharge is applied when any piece has a single dimension in excess of 120cm, or when any pallet has a base dimension in excess of 120cm	Per Shipment	\$900.00
Non-Stackable Pallet	YC	This fixed surcharge is applied to any pallet within a shipment that is not stackable because of its shape, packaging or content.	Per Shipment	\$1350.00
Over Weight Piece	YY	This fixed surcharge is applied to any piece that exceeds the scale weight of 70kg. The Over Weight Piece surcharge applies to international shipments.	Per Shipment	\$900.00

Volumetric Weight				
Volumetric Weight		Standard Conversion Factor for obtaining volumetric weight. Length x Width x Height (cm3) / Standard Conversion Factor = Volumetric Weight (kg)		5000

- Remarks:
- The information contained in this page is just a reference guide to the current The Courier Express additional services and surcharges.
  - The Courier Express additional services and surcharges may be modified from time to time by The Courier without notice to you.