

# GENERAL INFORMATION

## TERMS AND CONDITIONS

The carriage of your consignments and the provision of our services are subject to our Terms & Conditions. You can obtain a copy on tnt.com or at your TNT office.

## SURCHARGES

### Fuel surcharge

Index linked charges are applied to all consignments to cover fluctuations in fuel price. For actual prices contact us at 2331-2663 refer to tnt.com.

### Enhanced Security Surcharge

Charge applied on each consignment : HKD 0.50/kg (minimum per consignment as HKD 5.00 and maximum per consignment as HKD 107.00)

### Additional Services

Details and charges of TNT Additional services are published on www.tnt.com

## TIME FRAME OF PROPOSAL

This proposal is valid for 30 days from the date of submission. The rate agreement will be valid until Dec 31st 2017 and will be subject to review.

## RATES AND DISCOUNTS

The rates offered are based on the traffic profile and volumes provided by the customer. If the actual volumes of traffic deviate significantly from the expected volumes, TNT reserves the right to review the rates offered following a reasonable trading period. Rates may be withdrawn / reverted to Full Book if no trade occurs in any 13 week period without notification. Agreement may be terminated with two weeks' written notice by either party.

## VOLUMETRIC CONVERSION FACTOR

	VCF	(LxWxHxVolumetric Conversion Factor)=kg	
<b>Express Services</b>	<b>200</b>	<b>Express shipment:</b>	
(Including 9:00 Express, 10:00 Express, 12:00 Express and Express)	<b>kg/m<sup>3</sup></b>	Length (m) x Width (m) x Height (m)	
		x 200	
<b>Economy Services</b>	<b>200</b>	<b>Express Economy shipment:</b>	
	<b>kg/m<sup>3</sup></b>	Length (m) x Width (m) x Height (m)	
		x 200	

TNT uses the volumetric conversion factor to calculate whether a shipment will be charged according to its gross weight or volumetric weight – whichever is greater.

## MAXIMUM WEIGHT AND DIMENSIONS

	<b>Express</b>	<b>Economy</b>	<b>International Shipments</b>
L x W x H (metres)	1.2 x 0.7 x 0.6	2.4 x 1.2 x 1.8	For international shipments the maximum weight and dimensions may vary by origin and destinations.
Piece weight (not palletised)	70 kg	70 kg	Please contact your local TNT customer service for details.
Piece weight (palletised)	500 kg	1000 kg	
Consignment weight	500 kg	7000 kg	
Consignment m <sup>3</sup>	3 m <sup>3</sup>	30 m <sup>3</sup>	