



# THE CFO

Name: Shane Robledo   Age: 42   Occupation: Deputy CFO, Agency   Location: Downtown & telework from Silver Spring

Shane moved to DC to get his MBA in finance and worked his way up through governmental ranks. As a Type A personality, Shane's budget is as tidy and organized as his sock drawer.

A devoted husband and father, Shane coaches his daughter's travel volleyball team. At 6'4", he's a booming presence. He has an active social circle and loves to travel and cook.

**“ My goal is to improve data quality and integrity; make it rock solid so it can support good decision-making. ”**

## Goals & Tasks

- Identifies and corrects error to improve data quality
- Reconciles data from general ledger
- Ensures agency compliance with laws
- Gains real-time insights into cash flow
- May also be a Data Creator

## Attitudes & Motivations

- Grants and contracts from our agency help local economies
- Upholds strong financial management principles
- Wants agency to stand out for data quality and transparency reporting
- Agency decisions must be based on accurate, timely financial information

## Pain Points

- Not all errors should prevent submission (e.g., missing DUNS)
- Lack of data standardization
- Upload frequency not always logical (e.g., housing loans should be monthly, not bi-weekly)
- Missing sub-award data
- Reconciliation of contract data when awarding agency differs from funding agency

## Design Implications

- Consider allowing some flexibility to override errors
- Provide visibility into program-level details
- Provide look-ups for recipient name
- Reflect standard reporting requirements in dashboards and canned reports
- Move toward requirements of sub-award data

## Skills



## Tools

