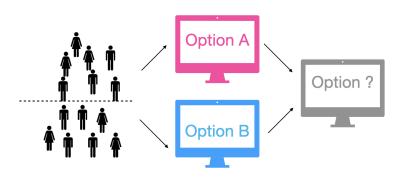
## Statistical Designs for Network A/B Tests

### Qiong Zhang

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Feb 23, 2023, Virginia Tech

## What is A/B testing?



A/B test is popular in IT companies to compare difference versions of web designs, services, and recommendation algorithms, etc.

## Example: Small Change, Huge Impact

**Control:** Amazon placed a credit-card offer on the home page in 2004.

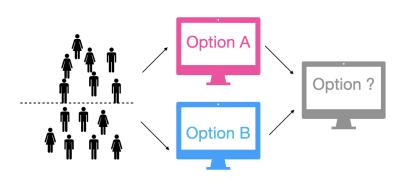
**Treatment:** Move the offer to the shopping cart page, i.e.,



Figure taken from Kohavi et. al., 2014

**Impact:** The controlled experiment demonstrated that this simple change increased Amazon's annual profit by tens of millions of dollars.

## Opportunities in Statistical Designs



### A Fundamental Question in Experimental Design

Given n users, how to allocate A and B options to them in order to produce the most accurate estimator of the treatment effect.

## Design for A/B Tests

For the i-th user

$$y_i = \alpha + x_i \beta + \delta_i$$
, with  $i = 1, \dots, n$ 

#### with

- Response y<sub>i</sub>: a continuous response, e.g., active time, click through rate over a time period, etc.
- Design:  $x_i \in \{-1, 1\}$  as the treatment settings.
- $\alpha$  is the intercept and  $\beta$  is the treatment effect.
- $\delta_i$ 's are iid random variables with zero mean.

**Aim:** Minimize the variance of the least squared estimator of the treatment effect  $\beta$ :

$$\operatorname{var}\left(\hat{\beta}\right) \propto \frac{1}{n^2 - \left(\sum_{i=1}^n x_i\right)^2} \Rightarrow \operatorname{Balanced design}$$

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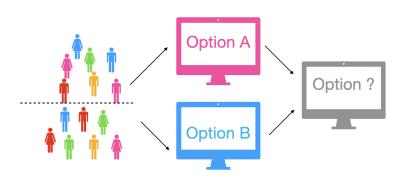
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### A/B Tests with User Information



The users' information such as demographics and past online behavior might be available, denoted by  $z_{i1}, \ldots, z_{ip}$ .

# Designs for A/B Tests with Covariates

Incorporate the covariates as additive factors:

$$y_i = \beta x_i + \mathbf{z}_i^{\top} \alpha + \delta_i,$$

with  $z_i = (1, z_{i,1}, \dots, z_{i,p})^{\top}$ .

**Aim:** Minimize the variance of the least squared estimator of the treatment effect  $\beta$ :

$$\operatorname{var}\left(\hat{\beta}\right) \propto \frac{1}{n - \boldsymbol{x}^{\top} Z(Z^{\top} Z)^{-1} Z^{\top} \boldsymbol{x}},$$

where  $Z = (z_1, \dots, z_n)^{\top}$  and  $\mathbf{x} = (x_1, \dots, x_n)^{\top}$ .

# Designs for A/B Tests with Covariates

The optimal design x (e.g., Bhat et al, 2020) can be obtained by

$$\min \boldsymbol{x}^{\top} Z (Z^{\top} Z)^{-1} Z^{\top} \boldsymbol{x}$$
 s.t.  $\boldsymbol{x} \in \{-1, 1\}^n$ .

### Alternatively,

- The objective  $x^{\top}Z(Z^{\top}Z)^{-1}Z^{\top}x$  is the Mahalanobis distance in Morgan and Rubin (2012)
- A rerandomization design can be obtained by utilizing the asymptotic  $\chi^2$  distribution of this objective with respect to the randomness of x.

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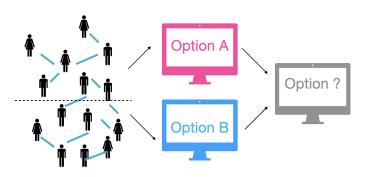
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### A/B Tests with Network



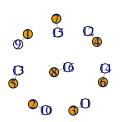
The users are connected in a social network, represented by an  $n \times n$  adjacency matrix:  $W = \{w_{ij}\}$  with  $w_{ii} = 0$  and

$$w_{ij} = \begin{cases} 1, & \text{if user } i \text{ and user } j \text{ are connected} \\ 0, & \text{otherwise}, \end{cases}$$
 for  $i \neq j$ .

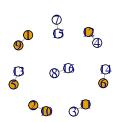
## Design for A/B Tests with Network

**Question:** How should we allocate the users to two treatment groups according to their network connection?

### **Design Allocation I**



### **Design Allocation II**

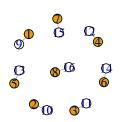


- Design Allocation I:  $\min_{x} x^{\top} Wx$  with  $\sum x_i = 0$  and  $x \in \{-1, 1\}^n$
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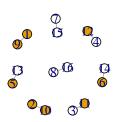
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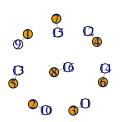


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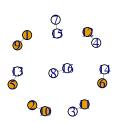
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# Assumptions on the Network Dependence

Consider the model

$$y_i = \alpha + \beta x_i + \delta_i,$$

where  $\delta_i$ s are not iid random variables.

Instead, we model the network dependence based on

$$\boldsymbol{\delta} = (\delta_1, \dots, \delta_n)^{\top}.$$

Popular Assumptions:

- Network Correlated Responses, e.g., conditional autoregressive model (CAR)
- Network Interference



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## Network Correlated Responses with CAR Model

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where

$$\boldsymbol{\delta} = (\delta_1, \dots, \delta_n)^{\top} \sim \mathcal{MVN}_n(0, \sigma^2(D - \rho W)^{-1}),$$

where  $D = \text{diag}(d_1, \dots, d_n)$  with  $d_i = \sum_{j=1}^n w_{ij} > 0$  and  $0 < \rho < 1$  is the correlation parameter.

The optimal design that minimizes the variance of estimated  $\beta$  (Pokhiko et al, 2019) requires that

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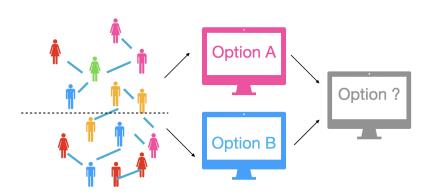
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# Focus in This Talk (Zhang and Kang, 2022)



- Covariates and network connection information are given.
- Assume that the users' responses are more likely to be similar:
  - if their covariates share common features
  - if they are connected in the social network, i.e., network-correlated responses

Recall

$$y_i = \beta x_i + z_i^{\top} \alpha + \delta_i,$$

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$$\boldsymbol{\delta} = (\delta_1, \dots, \delta_n)^{\top} \sim \mathcal{MVN}_n(0, \sigma^2(D - \rho W)^{-1}).$$

**Aim:** minimize the variance of the estimated treatment effect  $\beta$  under CAR model assumption is

$$\operatorname{var}(\hat{eta}) \propto \frac{1}{x^{\top} K x}$$

where K is an  $n \times n$  matrix depending on  $\rho$ 

$$K = (D - \rho W) - (D - \rho W) Z \left[ Z^{\top} (D - \rho W) Z \right]^{-1} Z^{\top} (D - \rho W),$$

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#### Denote

$$T(\mathbf{x}, \rho) = \mathbf{x}^{\top} K \mathbf{x}$$

If  $\rho$  is given, the optimal design is obtained by

$$\max T(\mathbf{x}, \rho),$$

s.t. 
$$-1 \le \sum_{i=1}^{n} x_i \le 1$$
, and  $x \in \{-1, 1\}^n$ ,

#### Two Issues

- The correlation parameter  $\rho$  is unknown.
- K is a positive definite matrix, thus maximizing the objective  $x^{\top}Kx$  is a challenging problem to solve compared with minimizing  $x^{\top}Kx$ .

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# Locally Optimal Design

#### Theorem

For  $\rho \in (0,1)$ , and any given design x, the design criterion  $T(x,\rho)$  is a concave function with respect to  $\rho$ .

## Corollary

Given a prior distribution of  $\rho$ ,  $p(\rho)$ , for  $\rho \in (0,1)$ , an upper bound for  $\mathbb{E}\left[T(\boldsymbol{x},\rho)\right]$  is  $\mathbb{E}\left[T(\boldsymbol{x},\rho)\right] \leq T(\boldsymbol{x},\rho_0)$ , where  $\rho_0 := \mathbb{E}(\rho)$  is the population mean of  $\rho$  based on  $p(\rho)$ .

We define the locally optimal design by solving the original problem with a plug-in value  $\rho_0$ :

$$\max T(x, \rho_0)$$
s.t.  $-1 \le \sum_{i=1}^n x_i \le 1$ , and  $x \in \{-1, 1\}^n$ .

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$$-1 \le \sum_{i=1}^{n} x_i \le 1$$
, and  $\mathbf{x} \in \{-1, 1\}^n$ .



### Reformulation

#### Notice that

$$T(\boldsymbol{x}, \rho) = \boldsymbol{x}^{\top} K \boldsymbol{x} = \sum_{ij} w_{ij} - \rho T_1(\boldsymbol{x}) - T_2(\boldsymbol{x}, \rho)$$

with

$$T_1(\mathbf{x}) = \mathbf{x}^\top W \mathbf{x}$$
  

$$T_2(\mathbf{x}, \rho) = \mathbf{x}^\top (D - \rho W) Z \left[ Z^\top (D - \rho W) Z \right]^{-1} Z^\top (D - \rho W) \mathbf{x}$$

where  $(D-\rho W)Z\left[Z^{\top}(D-\rho W)Z\right]^{-1}Z^{\top}(D-\rho W)$  is a positive definite matrix.

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### Reformulation

Given the value of  $\rho=\rho_0$ , the original optimization problem can be reformulated by

$$\min T_2(\mathbf{x}, \rho_0)$$
s.t.  $T_1(\mathbf{x}) \leq \mathbf{q}$ ,
$$-1 \leq \sum_{i=1}^n x_i \leq 1$$
,
$$\mathbf{x} \in \{-1, 1\}^n$$
,

where

$$T_1(\mathbf{x}) = \mathbf{x}^\top W \mathbf{x}$$

$$T_2(\mathbf{x}, \rho) = \mathbf{x}^\top (D - \rho W) Z \left[ Z^\top (D - \rho W) Z \right]^{-1} Z^\top (D - \rho W) \mathbf{x}$$

# Robustness with respect to $\rho_0$

Consider that  $x_1, \ldots, x_n$  in x are independent and identically distributed random variables from the discrete distribution with

$$Pr(x_i = 1) = Pr(x_i = -1) = 0.5.$$

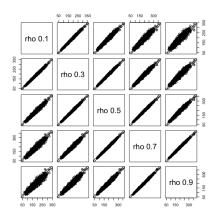
For any two symmetric  $n \times n$  fixed matrices A and B, we have that

$$\operatorname{cor}(\boldsymbol{x}^{\top} \boldsymbol{A} \boldsymbol{x}, \boldsymbol{x}^{\top} \boldsymbol{B} \boldsymbol{x}) = \frac{\sum_{i < j} a_{ij} b_{ij}}{\sqrt{\sum_{i < j} a_{ij}^2} \sqrt{\sum_{i < j} b_{ij}^2}},$$

where  $a_{ij}$  and  $b_{ij}$  are the (i,j)-th entries of matrices  $\boldsymbol{A}$  and  $\boldsymbol{B}$  respectively.

# Robustness with respect to $\rho_0$

Draw 1000 random samples of x and compute the correlation parameters between  $T_2(x, \rho)$  and  $T_2(x, \rho')$ 



For 100 users each with 20 covariates, the correlation values are all above 0.9. We specify that  $\rho_0 = 0.5$ .

# Upper Bound of $T_1(x)$

Consider that  $x_1, \ldots, x_n$  in x are independent and identically distributed random variables from the discrete distribution with

$$Pr(x_i = 1) = Pr(x_i = -1) = 0.5.$$

Under minor assumptions to the sparsity of the adjacency matrix, as  $n \to \infty$ ,

$$\frac{T_1(\mathbf{x})}{\operatorname{sd}(T_1(\mathbf{x}))} \xrightarrow{d} N(0,1),$$

where  $\xrightarrow{d}$  represents convergence in distribution.

The reformulated constraint can be changed to

$$T_1(\mathbf{x}) \leq \mathrm{sd}(T_1(\mathbf{x}))q_{\alpha},$$

where  $q_{\alpha}$  is the  $\alpha$ -th quantile of N(0,1) and  $\mathrm{sd}(T_1(\boldsymbol{x})) = \sqrt{2\sum_{ij}w_{ij}}$ 

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## A Hybrid Solution Approach

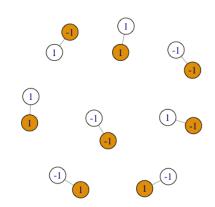
Set  $\rho_0 = 0.5$ , the optimal design is obtained by

$$\min T_2(\boldsymbol{x}, \rho_0) = \boldsymbol{x}^\top (D - \rho_0 W) Z \left[ Z^\top (D - \rho_0 W) Z \right]^{-1} Z^\top (D - \rho_0 W) \boldsymbol{x}$$
s.t.  $T_1(\boldsymbol{x}) \le \operatorname{sd}(T_1(\boldsymbol{x})) q_\alpha$ ,
$$-1 \le \sum_{i=1}^n x_i \le 1,$$

$$\boldsymbol{x} \in \{-1, 1\}^n.$$

### Illustration

- Design Allocation x: color
- 1-d Covariate z: 1 or -1
- $T_1(x) = x^\top Wx$ : network balance
- T<sub>2</sub>(x, ρ): network adjusted covariates balance



## Numerical Study: Evaluation

Consider a random balanced design x with

$$Pr(x_i = 1) = Pr(x_i = -1) = 0.5$$
 and  $-1 \le \sum_{i=1}^{n} x_i \le 1$ .

The expected precision of the random balanced design is

$$\mathbb{E}_{\boldsymbol{x}}\left(\sigma^{-2}\boldsymbol{x}^{\top}K\boldsymbol{x}\right) = \sigma^{-2}\mathrm{tr}(K\boldsymbol{C}),$$

where C is an  $n \times n$  matrix with all of the diagonal entries equal to 1 and all of the off-diagonal entries equal to a fixed constant -1/n or -1/(n-1).

A given design  $x_0$  is evaluated by Percentage of Improvement in Precision

$$\frac{\sigma^{-2} x_0^{\top} K x_0 - \mathbb{E}_x \left(\sigma^{-2} x^{\top} K x\right)}{\sigma^{-2} x_0^{\top} K x_0} = 1 - \frac{\operatorname{tr}(KC)}{x_0^{\top} K x_0}$$

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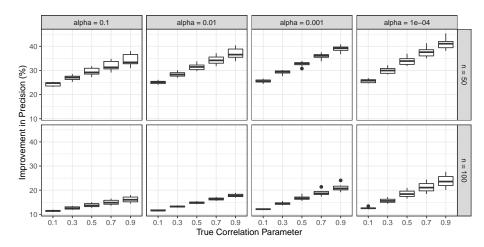
$$\frac{\sigma^{-2} \boldsymbol{x}_0^\top K \boldsymbol{x}_0 - \mathbb{E}_{\boldsymbol{x}} \left( \sigma^{-2} \boldsymbol{x}^\top K \boldsymbol{x} \right)}{\sigma^{-2} \boldsymbol{x}_0^\top K \boldsymbol{x}_0} = 1 - \frac{\operatorname{tr}(KC)}{\boldsymbol{x}_0^\top K \boldsymbol{x}_0}.$$

# Numerical Study: Set Up

- Generate random adjacency matrix with a constant network density (i.e.,  $Pr(w_{ii} = 1)$  for  $i \neq j$ )
- Generate covariates vectors with balanced entries  $\{-1,1\}$
- Optimization problems can be solved in Gurobi with time limit setup to be 500 sec.
- The correlation value  $\rho_0$  in the optimization is fixed as 0.5.

# Numerical Study: Different $\alpha$

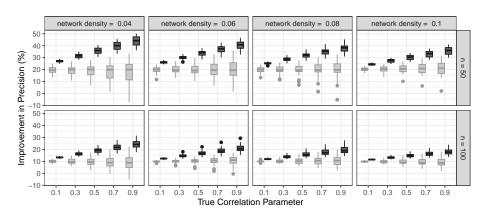
Recall the constraint:  $T_1(x) \leq \operatorname{sd}(T_1(x))q_{\alpha}$ .



We fix  $\alpha = 0.001$  in the rest of the numerical study.

# Numerical Study: Network Density

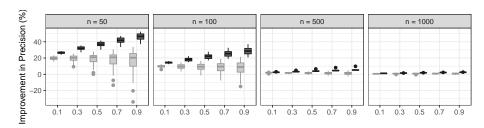
Recall that network density =  $Pr(w_{ij} = 1)$  for  $i \neq j$  approx  $\sum_{ij} w_{ij}/n^2$ .



Network in No in Yes

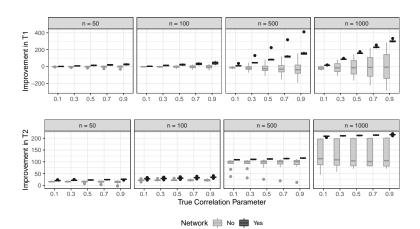
### Numerical Study: Size of Network

Fix network density = 0.02.



Recall that  $\mathbf{x}^{\top} K \mathbf{x} = \sum_{ij} w_{ij} - \rho T_1(\mathbf{x}) - T_2(\mathbf{x}, \rho)$ 

### Numerical Study: Size of Network



Recall that 
$$\pmb{x}^{ op} \pmb{K} \pmb{x} = \sum_{ij} w_{ij} - \rho T_1(\pmb{x}) - T_2(\pmb{x}, \rho)$$



# Case Study

#### Data

- Consider a public available dataset from a music streaming service with ≈50k users.
- Friendship network between users
- Covariates: the users' preference (recorded by 1 or 0) to 84 distinct music genres.

#### Potential Application:

- This type of dataset is typically relevant to the experiments of assessing different algorithms for recommendation systems.
- Such type of experiments requires to split users into two groups to allocate two versions of a recommendation system.
- A numerical outcome will be computed for each user, such as total time spending on recommended products or the click through rate to recommended products over a time period.

# Case Study

#### Data

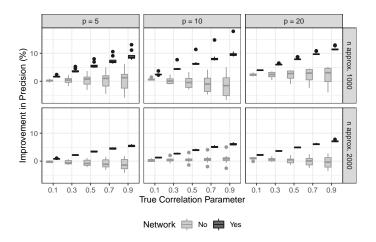
- Consider a public available dataset from a music streaming service with ≈50k users.
- Friendship network between users
- Covariates: the users' preference (recorded by 1 or 0) to 84 distinct music genres.

#### Potential Application:

- This type of dataset is typically relevant to the experiments of assessing different algorithms for recommendation systems.
- Such type of experiments requires to split users into two groups to allocate two versions of a recommendation system.
- A numerical outcome will be computed for each user, such as total time spending on recommended products or the click through rate to recommended products over a time period.

## Improvement to Precision

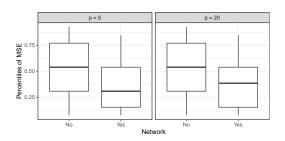
After taking a subset of users and subset of covariates



Note: the network density of each subset is between 0.001-0.002.

### Pseudo Experiment

- Generate responses based on CAR model with network dependence  $\sigma^2(D-PWP)^{-1}$  with  $P=diag(\sqrt{\rho_1},\ldots,\sqrt{\rho_n})$  and  $\rho_1,\ldots,\rho_n$  randomly generated from U(0,1) for n=1000.
- Compute the mean squared errors of the estimated treatment effect over 100 replication.
- Compute the quantiles of MSE of the optimal designs among 10 random designs for each replication



### Summary

- Discussed general design problems for network A/B tests
- Introduced a locally optimal design approach for A/B testing with network and covariates information.
- The proposed design is robust to unknown parameters.
- For the model with different network dependence structure, robustness of the proposed design can be investigated before data collection.

# My Works

- Pokhiko, V., Zhang, Q., Kang, L., Mays, D. (2019), D-optimal design for network A/B testing. Journal of Statistical Theory and Practice, 13(4), 1-23.
- Zhang, Q. and Kang, L. (2022), Locally Optimal Design for A/B Tests in the Presence of Covariates and Network Dependence. Technometrics. 64(3): 358-369.
- Zhang, Q. (2023+), On the Asymptotics of Graph Cut for Network A/B Tests. To be released.

#### Thank You!