

# PC PERKS – GLOBAL

I have reviewed and agree to the PC Perks Terms and Conditions below, as well as Rodan + Fields' general Terms and Conditions, available at <https://www.rodanandfields.com/terms-and-conditions>, including the arbitration clause and class action waiver. I agree to receive a subscription order approximately every 60 days of the products I selected, unless I edit my online cart, change my ship date or cancel my subscription. I understand and agree that if I don't edit my online cart or change my ship date, I will be charged for and receive these same products, at the same price (plus tax), approximately every 60 days. I also understand that I can cancel my PC account up to one day prior to my scheduled ship date by logging in to my online account and changing my PC Perks status.

To become a Rodan + Fields® (R+F) Preferred Customer, you must enroll in PC Perks, an auto-charge flexible subscription program. **An initial order totaling a minimum of USD \$80 | CAD \$90 | AUD \$100 at the Preferred Customer price must be placed at the time of your enrollment as a Preferred Customer, in addition to a one-time, non-refundable USD \$19.95 | CAD \$24.95 | AUD \$24.95 PC Perks enrollment fee.** You may change your subscription order up to one day prior to scheduled shipment, provided that the order continues to total a minimum of USD \$80 | CAD \$90 | AUD \$100 at the Preferred Customer price. Your initial order will be shipped upon completion of enrollment. Please allow up to two (2) business days for order processing. If you don't edit your cart or change your ship date, you will receive the same products you selected in your initial order, at the PC Perks price (resulting in a minimum charge to your credit card of USD \$80 | CAD \$90 | AUD \$100 or the total amount of the products you selected, plus applicable taxes\*), approximately every 60 days.

**YOU AGREE TO SUBMIT ALL DISPUTES CONCERNING THESE TERMS, YOUR USE OF THE SITE, AND ANY PRODUCTS OR SERVICES YOU PURCHASE FROM RODAN + FIELDS TO CONFIDENTIAL, BINDING INDIVIDUAL ARBITRATION EXCEPT AS PROVIDED BELOW (HEREINAFTER REFERRED TO AS THE "ARBITRATION AGREEMENT").** By agreeing to the Arbitration Agreement, you are (1) waiving your right to pursue relief in a court of law and to have a jury trial on your claims, and (2) are only permitted to pursue claims and seek relief against Rodan + Fields on an individual basis, not as a class representative or class member in any class or representative action or proceeding. The arbitration agreement covers all disputes, including but not limited to product liability claims. The arbitration clause does not apply to claims that can be brought in small claims court and intellectual property claims. Please review the full Arbitration Agreement in Section 3 in the Terms & Conditions at this link here <https://www.rodanandfields.com/terms-and-conditions>.

You can update, delay or cancel your PC Perks account up to one day prior to your scheduled ship date by logging in to your online account and changing your PC Perks status. By signing up for PC Perks you also agree to receive product and promotional emails. You can opt out by clicking "unsubscribe" in your emails. Transactional emails pertaining to your order will continue to keep you updated on purchases and shipments. For more information on our marketing practices, please see our Privacy Policy.

- In the U.S.: [Privacy Policy](#)
- In Canada: [Privacy Policy](#)
- In Australia: [Privacy Policy](#)

In the U.S., if you pay with Klarna, each new PC Perks subscription order will be split into four payments due every two weeks. Each new Klarna payment plan is subject to loan approval. California resident loans made or arranged pursuant to a California Finance Lenders Law license. If your enrollment order is received

by us on or before the 20th of the month, your second subscription order will be billed to your credit card and shipped approximately 60 days after the shipment of the initial order, unless you log in to your PC Perks account and delay your order. If your initial order is received by us after the 20th of the month, your second subscription order will be billed to your credit card and shipped on the 20th day of the second month following the shipment of your initial order, unless you log in to your PC Perks account and delay your order.

In Canada and Australia, if your enrollment order is received by us on or before the 17<sup>th</sup> of the month, your second subscription order will be billed to your credit card and shipped approximately 60 days after the shipment of the initial order, unless you log in to your PC Perks account and delay your order. If your initial order is received by us after the 17<sup>th</sup> of the month, your second subscription order will be billed to your credit card and shipped on the 17<sup>th</sup> day of the second month following the shipment of your initial order, unless you log in to your PC Perks account and delay your order.

To remain a Preferred Customer, you must remain enrolled in the flexible-subscription program. You may not re-sell your R+F product purchases. **You may cancel your Preferred Customer account up to one day prior to your scheduled ship date. To cancel your account, log in to your PC Perks account, click “Manage Subscription” then click “Cancel My Account,” and confirm your cancellation.** Should you wish to return your initial shipment or any subsequent shipments under the terms of R+F’s sixty-day satisfaction guarantee, you will receive full credit for the order according to the Company’s return policy.

As a Preferred Customer, you receive a discounted price on all product purchases, are eligible for a Perks Present when you place a USD \$80 | CAD \$90 | AUD \$100 PC price order 30-90 days from enrollment date, and may, from time to time, receive additional loyalty-related benefits such as personalized offers. [See Perks Present Terms & Conditions.](#) Once your Preferred Customer account has been established, all orders placed through your account, whether as part of the subscription program or not, qualify for Preferred Customer pricing. All orders of USD \$80 | CAD \$90 | AUD \$100 or more are shipped via free ground shipping.

Standard shipping will be charged for all other orders under USD \$80 | CAD \$90 | AUD \$100.

You may enroll in PC Perks through a Consultant’s Personal Website or through the R+F Website. You must provide the required information, including a valid credit card, for the initial order and auto-subscription billing. If your credit card, shipping address or other information needed to process your auto-subscription order is not kept up to date or otherwise prevents us from processing your order, your PC Perks account may be subject to termination. Before terminating your account, we will attempt to reach you via the email address we have for you on file to give you an opportunity to provide the information we need to process your order.

Preferred customers are required to have a R+F Consultant and must select one before finishing enrollment form when enrolling from the corporate website. If you enroll in PC Perks through an R+F Consultant’s personal website, that Consultant will be deemed your Preferred Customer Sponsor. If you wish to change your Preferred Customer Sponsor you must terminate your Preferred Customer account and wait a minimum of 30 days to re-enroll. If you choose to become an R+F Consultant after becoming a Preferred Customer, your Preferred Customer Sponsor will be deemed your Sponsor. If you choose to become an R+F Consultant under a different Sponsor after becoming a Preferred Customer, then you must discontinue your Preferred Customer account for a minimum of 90 days before signing a Consultant Application under a different Sponsor.

As a Preferred Customer, you will be identified by your email address and you will select a password when you enroll in PC Perks. Upon entering the R+F Website or your Consultant’s Personal Website, you must log in to identify yourself as a Preferred Customer in order to view and access the Preferred Customer pricing, or to update your order, billing or other information on file with R+F.

All terms and conditions associated with the use of the rodanandfields.com website apply to you as a

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Preferred Customer, including the binding arbitration clause and class action waiver, which limit your rights in the case of any dispute. You acknowledge and agree that by subscribing to PC Perks, engaging in any conduct that violates the rodanandfields.com Terms & Conditions (or that Rodan + Fields reasonably believes violates the letter of spirit of those Terms, including abusive behavior toward Rodan + Fields Independent Consultants or Rodan + Fields staff) may result in immediate termination or suspension of your PC Perks account. R+F may amend the PC Perks Terms and Conditions and the website terms of use from time to time at its discretion. For any material changes to the PC Perks Terms and Conditions, R+F shall provide notice in advance via the R+F Website and/or email.

- [U.S. Terms and Conditions](#)
- [Canadian Terms and Conditions](#)
- [Australian Terms of Use](#)

\*All Australian prices listed are inclusive of GST.