



Richard Hagerty &lt;richardhagertyla@gmail.com&gt;

## Freestyle and Enterprise Entertainment COI request

**Cordova, Natalie M** <Natalie.M.Cordova@ehi.com>  
 To: Richard Hagerty <richardhagertyla@gmail.com>

Wed, Jun 24, 2015 at 3:22 PM

All set and let me know if you have any questions. Thanks-Nat

**Please see below for helpful tips when renting at the airport:**

1. If there is a VIP counter(sometimes known as E plus) at the airport, use the services there as the employees who work that counter are more knowledgeable of our department.
2. Inform the agent that you are an Entertainment account and your reservation is booked in the 2.0 system
  - 2a. If the agent is unable to complete the process with ease, ask for the counter manager.
  - 2b. If the counter manager is still unable to assist, call us here at the Entertainment Division at [213.534.3565](tel:213.534.3565) opt 7 during our business hours
  - 2c. If after hours, call or text our Business Sales Manager, Natalie Cordova at [213.792.4333](tel:213.792.4333)

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**From:** Richard Hagerty [mailto:[richardhagertyla@gmail.com](mailto:richardhagertyla@gmail.com)]  
**Sent:** Wednesday, June 24, 2015 2:48 PM  
**To:** Cordova, Natalie M

**Subject:** Re: Freestyle and Enterprise Entertainment COI request

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