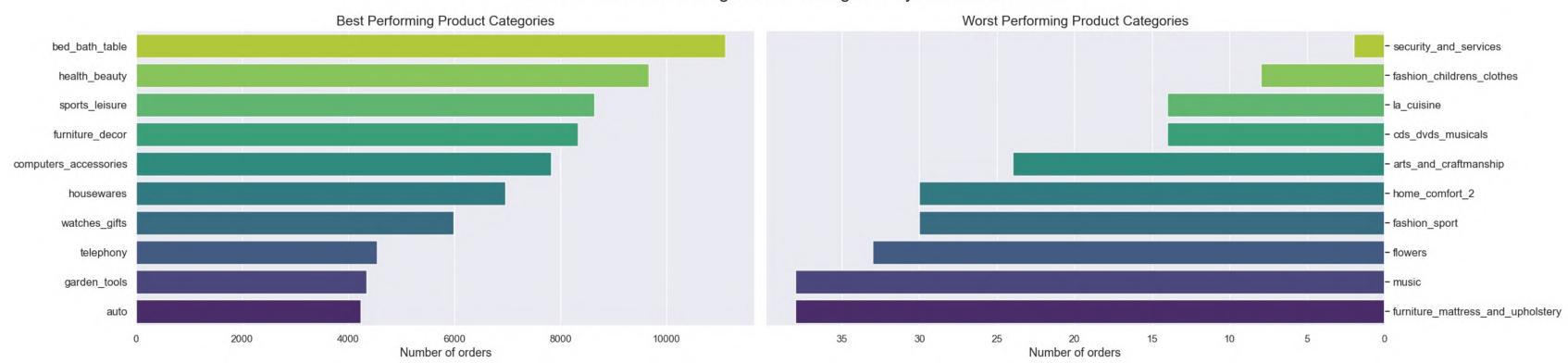
# E-Commerce Data Analysis

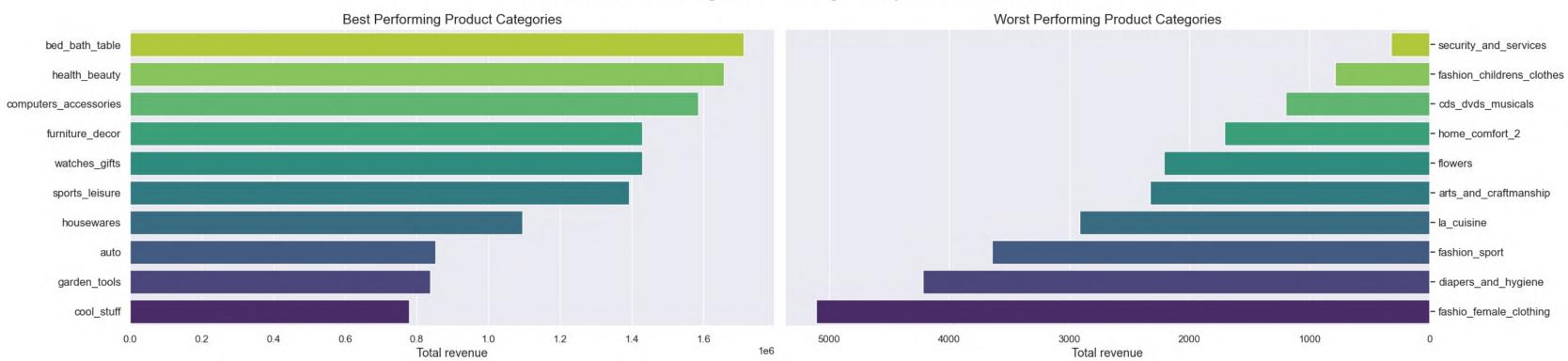


# Product Performance

#### Best and Worst Performing Product Categories by Number of Orders



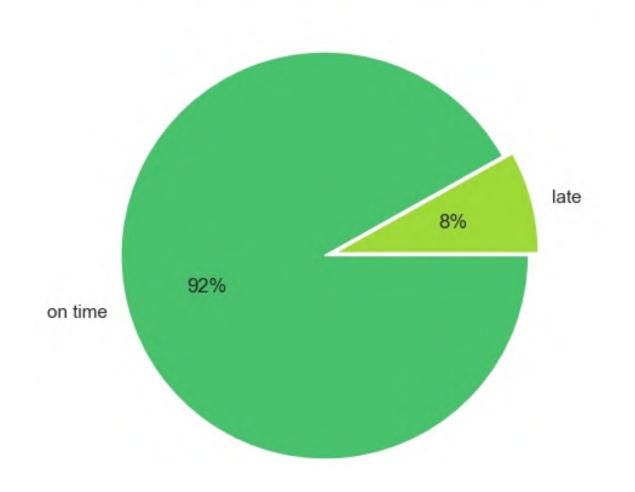
#### Best and Worst Performing Product Categories by Revenue Generated



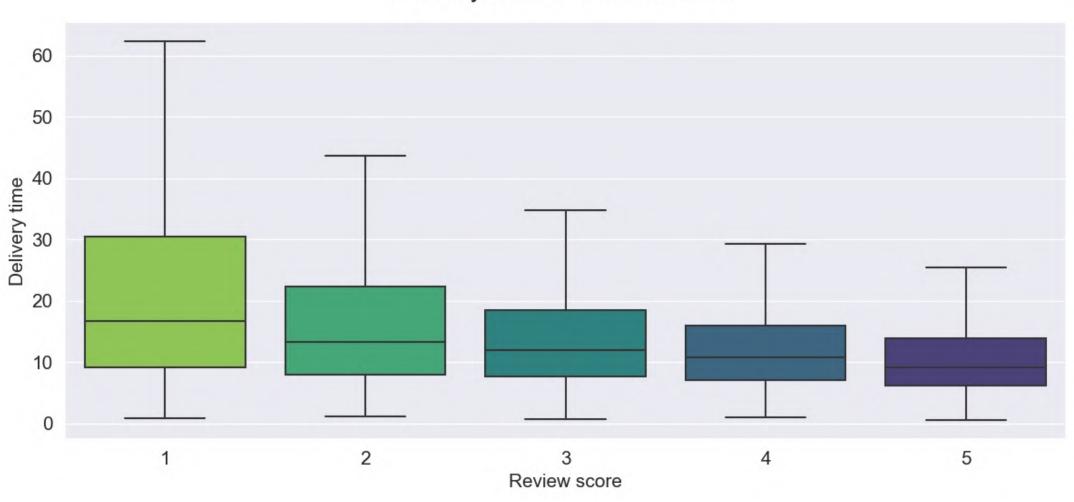


# Delivery Performance

The Percentage On time vs Late Delivery

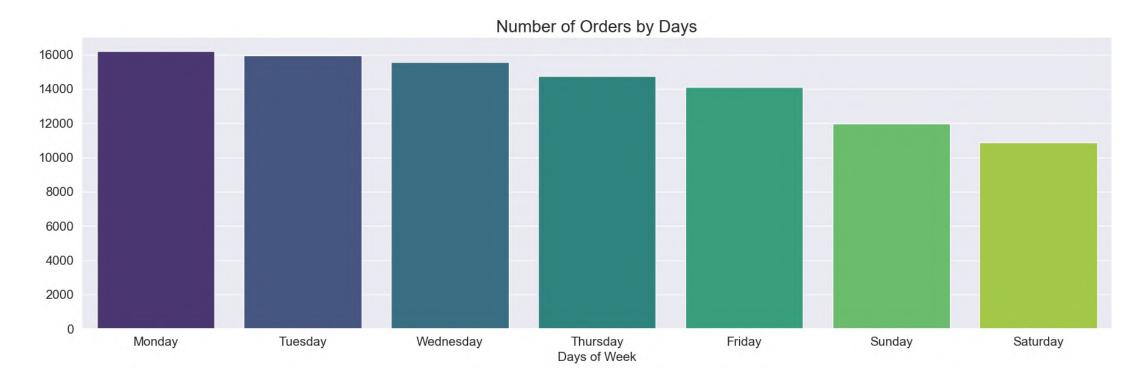


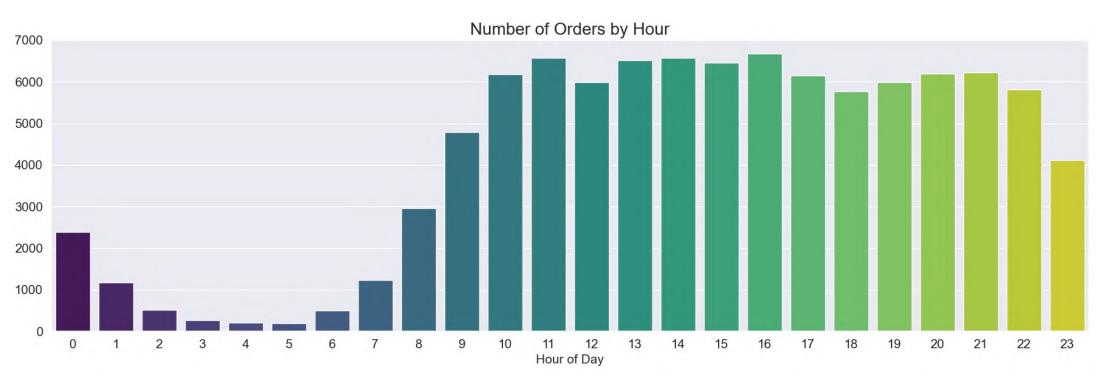
# Delivery Time vs Review Score



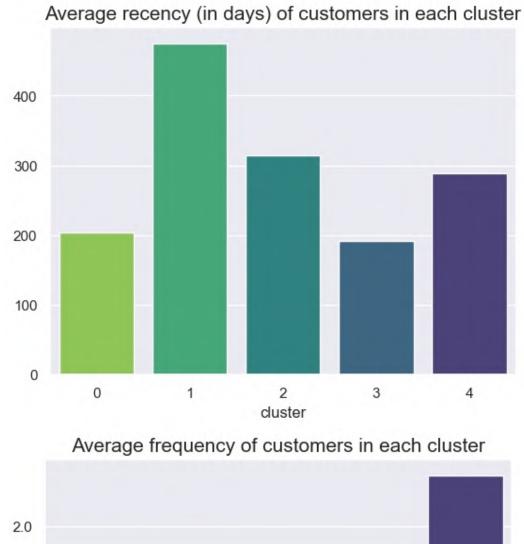


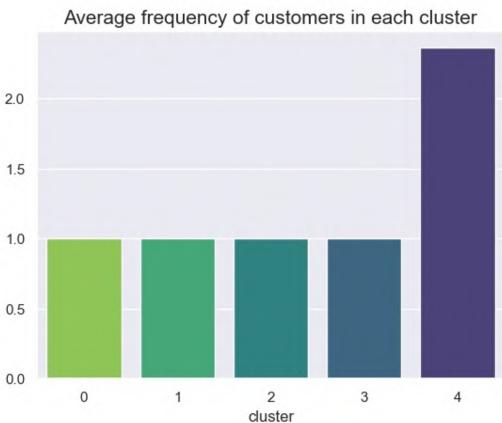
# Peak order timings





# Customers Segmentation Based on RFM Analysis







## **Cluster 0**

New Customers and low spenders

#### Cluster 1

The churn customers (it's been more than a year (on avg) since the previous purchase)

## Cluster 2

The Big Spender

#### Cluster 3

The Loyal Customers

#### Cluster 4

The Loyal Customers & Slightly Higher Spenders

# Thank You



