## Introduction to social network analysis

Russell J. Funk

Carlson School of Management University of Minnesota

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## Roadmap

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- Background
- ▶ Computation
- Organizational research
- Frontiers

# Motivation

## Why social network analysis?

## Social networks matter for many things we care about...

- ▶ health and happiness (Bearman and Moody, 2004; Cornwell and Laumann, 2011)
- earnings and promotion (Burt, 1992; Mizruchi et al., 2011)
- employment and job search (Granovetter, 1995; Smith, 2005)

## That includes organizations, where networks matter for...

- reativity (Hargadon and Sutton, 1997; Fleming et al., 2007)
- ▶ achievement (Sekara et al., 2018; Coleman, 1988)
- careers (Azoulay et al., 2017; Whittington, 2018)

## What is social network analysis?

Social network analysis consists of two distinct (but closely related) things. . .

#### A set of theories...

- for explaining why social networks matter for so many different outcomes.
- for explaining the origin of social network structures and how they change.

#### A set of methods

- for characterizing the properties of social networks along important dimensions.
- for relating those properties to various outcomes of interest.
- for modeling the dynamics of social networks over time.

Today, we'll be focused on the methodology of social network analysis

# Background

## Where was social network analysis developed?

- Social network analysis (SNA) is a family of techniques for modeling relational data.
- ▶ But nothing about these techniques limits them to social networks.
- Consequently, development of SNA has been very interdisciplinary.

## Historically, major contributions to SNA have come from...

- sociology (e.g., community, job search)
- anthropology (e.g., kinship)
- mathematics (e.g., graph theory, topology)
- physics (e.g., complexity)

## But SNA is widely used in many other fields too...

- ▶ literature (e.g., text analysis)
- economics (e.g., education, development)
- ▶ health care (e.g., social determinants)
- social psychology (e.g., groups)
- marketing (e.g. influencers)
- computer science (e.g., information networks)

# Computation

## What's the connection to computational social science?

#### At a surface level...

- As a network grows in size, many network methods increase exponentially in their computational complexity
- We can see this by considering that the number of possible edges in a network is  $\frac{n \times (n-1)}{2}$ , where n is the number of nodes.
- Advances in social network analysis are therefore tied closely to advances in computation.

## At a deeper level...

- Social network analysis has always been a fairly data-driven field, rather than one being driven by a core set of theoretical principles or models
- Critics of network analysis have often described the field as "a method in search of a theory."
- Similar to other computational techniques, network analysis embraces complex relationships among our "observations" and "variables."
- Interdependence is a feature, not a bug.
- Many techniques from SNA are focused on finding hidden structure, as revealed by patterns in the data (e.g., eigenvector centrality, block models, community detection).

## How have advances in computation changed SNA?

## Advances in computing have led to major advances in SNA

- Just a few decades ago, analysis of a network of more than a few hundred nodes would have been prohibitive.
- We can now analyze such networks on our laptops.
- Computational advances have also led to new insights connecting micro mechanisms to macro structures, chiefly through simulation.
- As the networks studied have grown (along with computational capabilities) so too have measures for reducing the dimensionality of networks, e.g., community detection.

## Organizational research

## Social network analysis has been widely used in organizational research

## Inter-organizational networks

- strategic alliances (Powell et al., 2005)
- corporate governance (Mizruchi, 1996)
- venture capital (Sorenson and Stuart, 2008)

### Intra-organizational networks

- ▶ information sharing (Hansen, 1999)
- mobility (Kleinbaum, 2012)

#### Innovation

- collaboration (Funk, 2014)
- diffusion (Davis and Greve, 1997)

#### Markets

- trust (Uzzi, 1997; McEvily et al., 2003)
- exchange (Granovetter, 1985)

**Frontiers** 

## Where is social network analysis going next? My \$0.02

## Field (and lab) experiments

- Growing attention to causal inference.
- Most studies so far have networks as the independent variable.
- ▶ But we're starting to see attention to networks as outcomes too.

## Network design and interventions

- ► How do we reshape inefficient networks?
- ▶ How do we grow networks that might be optimally effective for certain purposes?

#### Higher order structure

▶ What are the appropriate measures of large scale network structure?

## Inequality

- ▶ How do we make sure the benefits of networks are more evenly distributed?
- How do we promote greater inclusion?

Appendix