

# RICARDO FERREIRA

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## Professional Summary

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- Skilled Software Engineer effective at incorporating user requirements to produce high-quality, clean and robust code. Excellent design, development and deployment management abilities. Work well with fellow developers, quality assurance team members and engineers to produce flawless applications.

## Skills

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|------------------------------|--------------------------------------|
| • Software engineering       | • Infrastructure architecture design |
| • Development engineering    | • Systems integration                |
| • Design system architecture | • Build solutions                    |
| • Program coding             | • Validate code                      |
| • Evaluate user requirements | • Debug software                     |
| • Produce clean code         | • Teamwork                           |

## Experience

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### Senior Technology Solution Architect

11/2008 to Current

#### Sotech Pagamentos Eletronicos – Salvador, BA

- Hired to design, build and deploy the very first Java-Oracle credit card client-server payment application for digital transfer funds technology using the concept of data center-centric oriented solution.
- Design, coding and support of web-based payment applications using Laravel PHP, JavaScript, Bootstrap, Spring Boot, MongoDB, NodeJS, MySQL, Apache, Nginx and others.
- Design, deployment and management of all current web-based payment applications and products using Oracle, Java SE, PHP, MySQL, Spring Boot and NGINX migration from physical-virtual servers to a 100% containerized ecosystem based on Docker.
- Support and maintenance of legacy code financial reconciliation applications using .Net and C technologies.
- Design and deployment of a DevOps infrastructure focused on applications, running Prometheus, Grafana, Elastic and Zabbix for the monitoring, metric and log analytics teams.
- Deep knowledge of all security aspects regarding payment applications and its secure public network communication requirements with credit card companies and its acquirers, building secure web-based applications.

**Staff Engineer**

06/2005 to 10/2008

**Vipway Telecom – Santos, SP**

- Started developing back-end VoIP applications using Kamailio, formerly OpenSER, framework and MySQL to provide signalling, registration and media integration services.
- Integrated authentication and authorization backend VoIP services with RADIUS/SYSLOG /PPPoE platforms, in order to provide customer with SSO services.
- Implemented the basis for a suite of monitoring and observability applications to better manage a distributed network infrastructure.

**Information Technology Operations Manager**

01/1995 to 12/2004

**Vitech America Inc (Intercontinental Telecom) – São Paulo, SP**

- Joined the company to face the challenge as architect and general manager to work on the 'start-up' and creation of Systems Integration and Computer Networking businesses areas when the Internet was at its infancy in Brazil (1995).
- After putting a very skilled team at work, developed innovative solutions to meet banking, governmental, health and other markets with state-of-the-art packages, including all aspects of hardware, software and networking and delivering to customers complete packages, including networking, servers and applications.
- Developed several applications for monitoring external network devices, being a very active early adopter of open-source based solutions using LAMP framework.

**Senior Staff Engineer**

07/1986 to 12/1994

**Elebra Eletrônica – São Paulo, SP**

- Started as a Product Engineer to deal with the evangelization and deployment of the very first SCSI-based data storage devices, supporting the design and development of drivers to be integrated to OS kernel to support the new way to deal with peripherals devices, using a SDK based on C and C++ and Turbo C.
- As a company known as a broad solution provider to technology markets such as data communications, telecommunications, defense and computing, served years as an engineering resource for these areas, working primarily as a systems integrator to provide customers solutions, having worked both in national and international projects.

**Field Service Engineer**

01/1984 to 06/1986

**Cobra Computadores – Rio de Janeiro, RJ**

- I started my technical career in the area of information technology as a support technician for medium-sized computers (C-700 and C-500) running under SOD operating systems and gaining experience into the deployment and servicing medium and large information technology infrastructure.
- Expert in synchronous and asynchronous communication protocols for interconnecting large and medium-sized computers, using X-25 and BSC-3 technologies.

## Education

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**Graduate:** Full Stack Web Development Feb 2023

**Faculdade Unyleya** - Brasilia , DF

Keep IT professionals updated according to the latest technologies in the market for the development of web applications

**Graduate:** Software Engineering Oct 2012

**Faculdade Unyleya** - Brasilia , DF

Improve knowledge about building software as a team with quality, including techniques, tools, methods and technologies using efficient metrics, eliminating waste and improving communication during the software construction cycle

**Graduate:** Information Technology Aug 1992

**Mackenzie University** - São Paulo , SP

Introduction to the fundamentals of computing with a focus on building, managing and maintaining software-based solutions and applications.

**Bachelor of Science:** Engineering Dec 1983

**São Judas Tadeu University** - São Paulo , SP

## Languages

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English, Advanced

## Additional-info

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To learn more visit my website:

- <https://www.ferreiras.dev.br>

## Accomplishments

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- Git and GitHub - 2019
- UML and Object Oriented Design Foundations - 2020
- Data Structures and Algorithms - 2019
- Master CSS, Grid and Flexbox - 2019
- Responsive HTML5, CSS3 e BEM - 2020
- PHP-7 WEB Developers- 2017
- JavaScript - 2021
- Kubernetes for Beginners - 2020
- Docker Project-Based Approach - 2020
- MongoDB, NoSQL e Mongoose - 2022
- PHP Object Oriented Best Practices - 2022

- Java and OOPS Paradigm - 2010
- IPv6 Basics – 2011
- FreeBSD Security Expert Engineer, - SEE - 2010
- FreeBSD Systems Administrator – SAA - 2010
- PostgreSQL – 2009
- Advanced PostgreSQL - 2009
- OpenSER – Switch SIP - 2009
- FreeBSD Systems Administration - 2006
- Microsoft Systems Engineer Certification - 1999
- Cisco Certified Design Professional – 2001
- Cisco Certified Network Professional - 2000
- Cisco Certified Design Associate –1999
- Cisco Certified Network Associate - 1999
- Project Management – USP - 2000
- Cisco Voice – CVOICE, San Francisco, USA – abril-2000
- Supporting Microsoft Cluster Server – San Diego, USA – 1997
- Wide Area Network Integration – San Antonio, USA - 1996
- Shiva Remote Access Services – Boston, USA – 1995
- Shiva Professional Services – Boston, USA -1995
- Unix QNX - 1989
- Small Computer System Interface – Minneapolis, USA -1988

## Hobbies

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- As a side effect of dealing with so many different challenges over my professional career and as a former MCSE\* and CCNP/CCDP\* before being fully dedicated to software development, there are a couple of subjects that I am still in love with as such Internet and its infrastructure (DNS, HTTPS, Email, SNMP, BGP and Linux/BSD OS).
- Most of my free time I am involved with the deployment of DNS servers using BIND with multiple views, email servers, SSL Reverse Proxy using NGINX, Zabbix, Nagios, Grafana, Prometheus, CAdvisor, Portainer among others as a set of DevOps tools to allow monitoring, observability and analysis according to the following paradigm: "You cannot manage what you do not have any metrics".
- As a Full Stack Web developer is absolutely necessary to go down to the infrastructure nitty-gritty to better interact with the teams and having a thorough understanding of the details and intricacies of an Internet-based infrastructure is a must to develop high quality and performing web applications.
- Running day in day out at least 8km to keep body and mind healthy.
- Motorsport fan specially MotoGP and F1.