

TAKING THE ONE-YEAR VIEW

Stochastic claims reserving models are not widely understood – but **Robert Scarth** wants to change this. Here, he discusses models for one-year risk



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Traditionally, actuaries analysing claims reserves seek a point estimate of the future claims payments. This is often calculated using a fairly simple method such as the basic chain ladder or the Bornhuetter-Ferguson method, and judgment is frequently used to adjust the methods.

In the 1990s, Mack's model and the over-dispersed Poisson (ODP) model provided stochastic models for the chain ladder. These models were often used by insurers as part of the calculation of regulatory capital requirements. Both the regulations and the models took an ultimate view of the claims reserve risk – that is, they considered all possible variation in the claim payments between the current time and the final settlement of all claims.

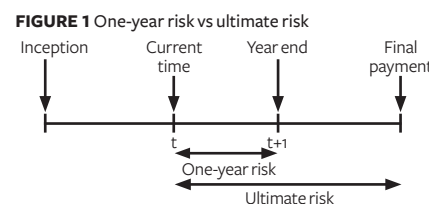
The ultimate view has limitations. Profits are reported and business plans made on an annual basis. For some risks, such as investment risk and operational risk, there is no equivalent to the ultimate view taken for insurance risk. It therefore makes sense to take a one-year view of reserve risk. Many current regulations require insurers to take a one-year view of risk.

The one-year view of reserve risk considers the movement of the best

estimate of ultimate claims from the start of the year to the end of the year. This is called the claims development result (CDR).

CDR = Opening estimate of ultimate – Closing estimate of ultimate

At the start of the year we do not know what will happen during the year, and so we cannot know what the best estimate of ultimate claims will be at the end of the year. We can, however, express our view of the CDR as a distribution.



Several methods have been proposed to estimate this distribution. Three commonly used methods are:

- The actuary-in-the-box
- Emergence patterns
- The Merz-Wüthrich formula.

The actuary-in-the-box

The actuary-in-the-box is a general procedure for estimating one-year reserve risk. It assumes that we already have an algorithmic method for setting reserves, and then specifies a procedure for simulating the next year of claims data and re-applying the

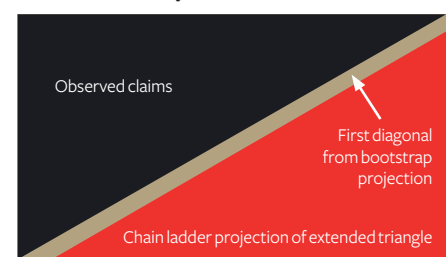
algorithm to get the distribution of the best estimate of ultimate claims at the end of the year. This can be used to calculate any risk statistic desired. It can also be iterated to give an understanding of how the risk will emerge up until the whole triangle is run-off.

The most common way to use the actuary-in-the-box is to apply it to a bootstrapped model of a claims development triangle. For a bootstrapped Mack or ODP, the procedure is:

- 1 Carry out the bootstrap procedure
- 2 Extend the claims triangle by one year using the bootstrap output
- 3 Re-fit the chain ladder to the extended claims triangle
- 4 Deterministically project the extended claims triangle using the re-fitted model to get the ultimate claims.

The only source of randomness is from the extra diagonal appended in step 2. All the calculations done in steps 3 and 4 are deterministically based on this. The development factors calculated in step 3 and

FIGURE 2 The actuary-in-the-box method



the ultimate claims calculated in step 4 are stochastic, but only contain the randomness from the first year of future development, and thus give a one-year view of the risk.

One fundamental limitation of this procedure is that the method cannot adequately capture the judgment used by a real-world actuary in setting reserves, or many of the other subtle aspects of a complex reserving process. Another limitation is that the actuary-in-the-box method cannot make use of information that is not contained in the claims data used by the underlying model, which would likely be considered by a real-world actuary.

Emergence patterns

Emergence patterns are a family of methods rather than a single method. All the different versions are based on the simple idea of applying a scaling factor to the ultimate risk to derive the one-year risk.

The scaling of the distribution of the ultimate view of risk should only affect the volatility, not the mean, since we are assuming that the reserves are best-estimate reserves. The amount of scaling is controlled by the emergence factor. Since the one-year risk is always less than the ultimate risk, the emergence factor takes a value between zero and one. An emergence factor closer to one means that more of the risk emerges over the year, and an emergence factor closer to zero means that less risk emerges over the year.

One of the challenges with emergence patterns is parameterisation. A common way to do this is to use the actuary-in-the-box. However, emergence patterns are often used where the actuary-in-the-box method cannot be applied or is computationally expensive. In this case the actuary-in-the-box can be used to parameterise benchmark emergence patterns.

Emergence factors are an apparently simple method that can easily be explained and applied in cases where other methods cannot be applied, or do not give reasonable results. However, there are several different versions of the idea, and many other hidden complexities. Furthermore, there is no widely accepted method of parameterising emergence factors, and the methods that have been proposed all have limitations.

The Merz-Wüthrich formula

In his model of the chain ladder, Mack derived formulas for the ultimate risk of the ultimate claims. Merz and Wüthrich derived formulas for the one-year risk in the same model. There are therefore strong links between the Merz-Wüthrich formulas for one-year risk and Mack's formulas for ultimate risk.

Mack derived analytic formulas for the mean squared error of prediction (MSEP) of the estimate of ultimate claims for individual accident years, and for all accident years in total. Similarly, Merz and Wüthrich derived analytic formulas within

the same model for the MSEP of the CDR for individual accident years, and for all accident years in total.

The Merz-Wüthrich formulas are simple enough to be calculated in a spreadsheet and can be calculated as a straightforward extension of the calculation of Mack's formulas. However, they apply only to Mack's model of the chain ladder. If any alterations are made to the model, such as curve fitting, then the formulas no longer apply. The formulas only give the MSEP; to get other statistics distributional assumptions must be made.

Different views

While I've focused on the one-year view of risk, I strongly believe that neither the ultimate nor one-year view of risk is definitively correct or superior to the other. They take different views of the risk, and both provide valuable insights while having their own limitations. No understanding of reserve risk is complete unless you understand both.

Many different methods for estimating one-year reserve risk have been proposed; I have outlined three of the most commonly used. These are described and discussed in much more detail in the Pragmatic Stochastic Reserving Working Party's paper 'A Practitioner's Introduction to Stochastic Reserving: The One-Year View', which can be downloaded from the working party's page on the IFoA's website.