

Assessment Result for: Roel Saenz

ID:

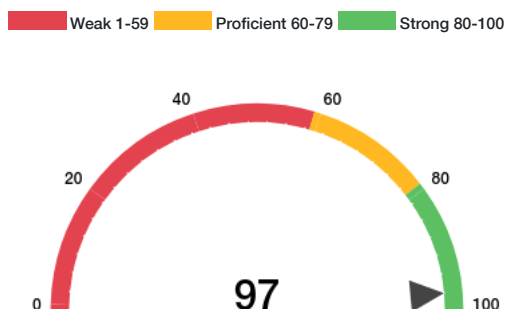
Date: 08/03/2023

Subject: [DESKTOP SUPPORT- MID- LEVEL](#) - Remote

Client: TEKsystems

This assessment was self-administered and not taken under supervised conditions.

**Score: 97**



Roel has achieved an overall score of 97 across all sub-skills in this subject.

## Subject Analysis:

| Sub-Skills                                       | Weak | Proficient | Strong |
|--|------|------------|--------|
| Windows 10 Backup and Recovery                   |      |            |        |
| Windows Operating System, Commands, and Security |      |            |        |
| Authentication and System Access                 |      |            |        |
| Network Protocols and Devices                    |      |            |        |
| Mobile Devices                                   |      |            |        |
| Internet Technologies                            |      |            |        |
| PC Maintenance and Backup                        |      |            |        |
| Windows 10 Security                              |      |            |        |
| Email Concepts and Client Support                |      |            |        |
| Networking and Connectivity                      |      |            |        |
| Remote Access and Support                        |      |            |        |
| Devices and Printers                             |      |            |        |
| Hardware and Network Troubleshooting             |      |            |        |

\* This test is in field testing until adequate statistics are available. During this process, the percentiles reported will reflect average percentiles across all tests in the IKM library.

IKM assessments are designed to measure overall proficiency in a subject and depth of knowledge in specific sub-topics. This score report does not provide a criterion-referenced interpretation, pass/fail score or standard of performance. Please note that test results, in isolation, are not pure predictors of success in employment or any given role. Other indicators, such as prior experience, references and interviews, should be considered prior to any employment or business decisions.