<u>Service Level Requirement 4.3 - Convenient User Interface</u>

SLA - Minimize User Effort

SLO - Content's width is limited to the screen width

SLI - 100%

SLO- Interactive grpahic elements will always have a different color than non interactive elements

SLI - 100%

SLO- Maximum of 10 buttons per screen

SLI - ~90%

SLA - Good Visibility

SLO - for all resolutions there are no 2 overlapping elements

SLI - 100%

SLO - Text size is at least 12 pixels in all pages

SLI - 100%

SLO- The menu bar will cover at most 10% of the page

SLI - 100%

SLA - High Responsiveness, Low Latency

SLO - At most average response time of 2 sec per user request

SLI - 100%