2019-1002 IST 736 Text Mining

Homework Assignment 7 (week 7)

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Topic: Build MNB and SVM models using sklearn

packages on Kaggle Sentiment training data.

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1 Introduction

Every business needs to keep a pulse on how they are perceived in the public eye. The movie-making industry is no exception. And maybe they should be looking very closely at how movie review critics are rating their movies on sites like Rotten Tomatoes.

A headline from Wired reads:

"Rotten Tomatoes and the Unbearable Heaviness of Data

More and more movies are tanking -- and sure, they might be bad, but something else may be at play: metadata dependency." - https://www.wired.com/story/is-rotten-tomatoes-ruining-movies/

Rotten tomato has a simple approach to how move reviews can be compiled into binary pass/fail assessments -- inspired by the thumbs up or down of the critics Gene Siskel and Roger Ebert -- into a quantified selfie that captures a movie's overall quality.

The site maintains fairly straightforward rules about which reviewers and outlets it'll draw from -- about 2,000 critics overall contribute. Some critics have adapted to the binary distinction, sending along with word as to how Rotten Tomatoes should code their possibly more subtle review."Some days a 2.5 out of 5 out of a particular critic might be fresh, and with a different movie might be a rotten." And Rotten Tomatoes is OK with that.

The challenge and concern are that Rotten Tomatoes scores now show up not only on the site, but also in reviews and articles about the movies they purport to asses, and next to ticket purchase options on Fandango.

Bad reviews are bad news for brands, large or small. The one thing companies can do to listen to their customers. Since companies typically have large amounts of customers, any of whom could be prone to posting comments on the internet, and they need to use sophisticated technology to narrow the playing field and find potential negative reviews or false statements being written about them online before the damage is too great to fix.

1.1 Purpose

Build Multinomial Naive Bayes and Support Vector Machine classification models for comparison on Kaggle Sentiment classification dataset of Rotten Tomatoes Movie Reviews.

<u>"Sentiment Analysis on Movie Reviews"</u> -- Classify the sentiment of sentences from the Rotten Tomatoes dataset

1.2 Scope

Given a labeled data set of movie review's broken into their constituent phrases, perform classification modeling tasks using both Multinominal Naive Bayes and Support Vector Machines to evaluate which modeling technique and hyperparameter configuration perform the best on unseen-held out data. Label phrases on a scale of five values: negative, somewhat negative, neutral, somewhat positive, positive.

- Perform three classification tasks
 - Task 1:
 - Build a unigram MNB model and a unigram SVMs model.

- Print the top 10 indicative words for the most positive category and the most negative category from the MNB and SVMs models respectively.
- Report the confusion matrix, precisions, and recalls. Explain whether your models
 performed equally well on all categories, or some categories turn out to be easier or more
 difficult for MNB or SVMs.

Task 2:

- Revise the script to build a MNB model and a SVMs model based on both unigram and bigram. For fair comparison, keep the same 60% for training and the rest 40% for testing. Also, keep vectorization parameters the same as in Task 1.
- Compare the confusion matrix and other evaluation measures (accuracy, precision, recall). Discuss whether adding bi-grams was helpful for sentiment classification, based on MNB and SVMs respectively.

Task 3:

- revise the script to build best SVMs model by tuning parameters and using the entire training data set (changing from 60% to 100%). Report what parameters were used to train the model and its cross validation accuracy.
- Use this model to predict the Kaggle sentiment test data. Submit the prediction result to Kaggle. https://www.kaggle.com/c/sentiment-analysis-on-movie-reviews/submit

2 Analysis and Models

2.1 About the Data

Kaggel Sentiment Analysis on Movie Reviews

The Rotten Tomatoes movie review dataset is a corpus of movie reviews used for sentiment analysis, originally collected by Pang and Lee [1]. In their work on sentiment treebanks, Socher et al. [2] used Amazon's Mechanical Turk to create fine-grained labels for all parsed phrases in the corpus.

The dataset is comprised of tab-separated files with phrases from the Rotten Tomatoes dataset. The train/test split has been preserved for the purposes of benchmarking, but the sentences have been shuffled from their original order. Each Sentence has been parsed into many phrases by the Stanford parser. Each phrase has a Phraseld. Each sentence has a Sentenceld. Phrases that are repeated (such as short/common words) are only included once in the data.

- train.tsv: contains the phrases and their associated sentiment labels.
- test.tsv: contains just phrases. You must assign a sentiment label to each phrase.
 - Label phrases on a scale of five values: negative, somewhat negative, neutral, somewhat positive, positive.

The sentiment labels are:

- 0 negative
- 1 somewhat negative
- 2 neutral
- 3 somewhat positive
- 4 positive

2.1.1 Dataset Info

The initial shape of the train data set is (156060, 4). It has 156060 rows and 4 columns. Its initial size is 624240. The Kaggle test submission data set is (66292, 3). It has 66292 rows and 3 columns. Note that the test set does not have sentiment labels. It's to be used for final un-seen test prediction and submission to Kaggle for accuracy scoring.

Train Data Set Object Info	Test Data Set Object Info		
 RangeIndex: 156060 entries, 0 to 156059 Data columns (total 4 columns): PhraseId 156060 non-null int64 SentenceId 156060 non-null int64 Phrase 156060 non-null object Sentiment 156060 non-null int64 dtypes: int64(3), object(1) memory usage: 4.8+ MB 	 RangeIndex: 66292 entries, 0 to 66291 Data columns (total 3 columns): PhraseId 66292 non-null int64 SentenceId 66292 non-null int64 Phrase 66292 non-null object dtypes: int64(2), object(1) memory usage: 1.5+ MB 		

Figure 2.1 below is a small representation of how the training data looks when first loaded.

Figure 2.1: Train Data Set sample:

Phraseld	Sentenceld	Phrase	Sentiment
1	1	A series of escapades demonstrating the adage that what is good for the goose is also good for the gander, some of which occasionally amuses but none of which amounts to much of a story.	1
2	1	A series of escapades demonstrating the adage that what is good for the goose	2
3	1	A series	2
4	1	A	2
5	1	series	2
64	2	This quiet, introspective and entertaining independent is worth seeking.	4
65	2	This quiet, introspective and entertaining independent	3
66	2	This	2
67	2	quiet , introspective and entertaining independent	4
68	2	quiet , introspective and entertaining	3

2.1.2 Data Exploration & Cleaning

All cleaning and transformation techniques were performed programmatically in python using a jupyter notebook for code execution and visualization. The python version used was Anaconda 3.6.

For each Task described above, a CountVectorizer is trained on the train data set content and performs cleaning and transformation actions according to it's input configuration parameters. Details for each of the tasks will be covered in section 2.1.2.2 below.

2.1.2.1 Data Exploration

Figure 2.2: Training Data Set WordCloud



2.1.2.2 Vectorization Steps:

To train the vectorizers on the kaggle training data set, the data was segmented into X (Phrases) and y (Sentiment) numpy arrays. For each modeling task, the data was split using sklearn's train_test_split module to the specifications of the input paramter "test_size". This is used for validation of the model's prediction accuracy before being used on the final kaggle test data set submission.

2.1.2.2.1 CountVectorizer

Utilizing the python package **sklearn.feature_extraction.text CountVectorizer** class, this model converts a collection of customer review text documents to a matrix of token counts. This implementation of CountVectorizer produces a sparse representation of the counts using scipy.sparse.coo matrix.

In-text mining, it is important to create the document-term matrix (DTM) of the corpus we are interested in. A DTM is basically a matrix, with documents designated by rows and words by columns, that the elements are the counts or the weights (usually by tf-idf). The subsequent analysis is usually based creatively on DTM.

CountVectorizer supports counts of N-grams of words or consecutive characters. Once fitted, the vectorizer has built a dictionary of feature indices. The index value of a word in the vocabulary is linked to its frequency in the whole training corpus. You can think of an N-gram as the sequence of N words, by that notion, a 2-gram (or bigram) is a two-word sequence of words like "please turn", "turn your", or "your homework", and a 3-gram (or trigram) is a three-word sequence of words like "please turn your", or "turn your homework". N-grams are used in building predictive language models based on models learned word sequencing.

The data for these vectorization steps is the kaggle train data set. Each of the vectorization steps below were for Multinomial Naive Baise and Support Vector Machine Classification modeling comparision.

<u>Task 1</u>
Initialize CountVectorizer unigram vector objects for MNB and SVM modeling

Vectorizer Name:

t1_mnb_count_vec_unigram

Parameters:

- input='content'
- ngram_range=(1,1)
- max_features=None
- max_df=1.0
- min df=2
- analyzer=word
- stop_words='english'

Vectorizer Name:

t1_svm_count_vec_unigram

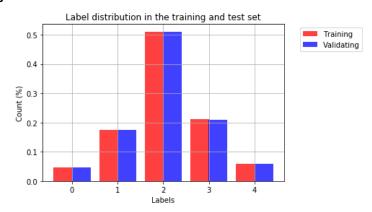
Parameters:

- input='content'
- ngram_range=(1,1)
- max_features=None
- max_df=1.0
- min_df=2
- analyzer=word
- stop_words='english'

Train Data Set Split Configurations:

train_test_split: test_size=0.4

Figure 2.3: Task 1 Label Distributions



- Tranformed Shape: (93636, 12018)
- Vocabulary Size: 12018

Task 2

Initialize CountVectorizer bigram vector objects for MNB and SVM modeling

<u>Vectorizer Name</u>: t2_mnb_count_vec_bigram Parameters:

- input='content'
- ngram_range=(1,2)
- max_features=None
- max_df=1.0
- min df=2
- analyzer=word
- stop_words='english'

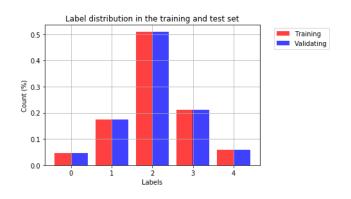
<u>Vectorizer Name</u>: t2_svm_count_vec_bigram Parameters:

- input='content'
- ngram_range=(1,2)
- max_features=None
- max_df=1.0
- min_df=2
- analyzer=word
- stop_words='english'

Train Data Set Split Configurations:

train_test_split: test_size=0.4

Figure 2.4: Task 2 Label Distribution



- Tranformed Shape: (93636, 34437)
- Vocabulary Size: 500431

Task 3

Initialize CountVectorizer bigram vector objects for MNB and SVM modeling

<u>Vectorizer Name</u>: t3_svm_count_vec_unigram <u>Parameters:</u>

- input='content'
- ngram_range=(1,1)
- max_features=None
- max_df=1.0
- min_df=2
- analyzer=word
- stop_words='english'

Tranformed Shape: (x, x)

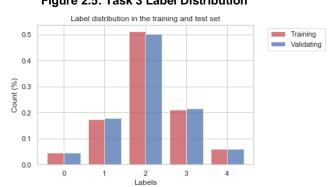
Vocabulary Size: x

<u>Vectorizer Name</u>: t3_svm_count_vec_bigram <u>Parameters:</u>

- input='content'
- ngram_range=(1,2)
- max_features=None
- max_df=1.0
- min_df=2
- analyzer=word
- stop_words='english'

Train Data Set Split Configurations:train_test_split: test_size=0.1

Figure 2.5: Task 3 Label Distribution



3 Models

Train Test Split Process

Labels for the datasets were encoded using the sklearn.preprocessing LabelEncoder class.

For prediction evaluation and accuracy measurement, 40% of each dataset was held out as unseen data. The method used was sklearns.model_selection train_test_split class.

Build-Test-Validate-Predict MNB and SVM Models

Model training and validation was performed by using sklearn.model_selection cross_validate. A 10 fold cross validation measure was used in training and validating each of vector models training dataset. 40% of each was held out for final, unseen, prediction accuracy evaluation for Task 1 and Task 2, Task 3 was trained at a 90/10 split inorder to maximize training data observations while still being able to report on accuracy scoring.

**Note: A complete listing of all model result details can be found in the .output/summary_report_final.xlsx

3.1.1 Classification Models MNB and SVM Comparision

3.1.1.1 Multinominal Naive Bayes (MNB) Models

For our text classification task we are using the Naive Bayes classifier for multinomial models. The multinomial Naive Bayes classifier is suitable for classification with discrete features (e.g., word counts for text classification). The multinomial distribution normally requires integer feature counts. However, in practice, fractional counts such as tf-idf may also work, - scikit-learn MultinomialNB

For this implementation we are using scikit-learn v0.21.3 sklearn.naive_bayes MultinomialNB class. The below steps were taking for each of the CountVectorizer vector models in the given task.

3.1.1.2 Support Vector Machine (SVM) Models

Linear Support Vector Classification (LinearSVC)

Python package scikit-learn v0.21.3 sklearn.svm.LinearSVC

Similar to SVC with parameter kernel='linear', but implemented in terms of liblinear rather than libsym, so it has more flexibility in the choice of penalties and loss functions and should scale better to large numbers of samples.

This class supports both dense and sparse input and the multiclass support is handled according to a one-vs-the-rest scheme.

Read more in the User Guide.

Interpreting LinearSVC models:

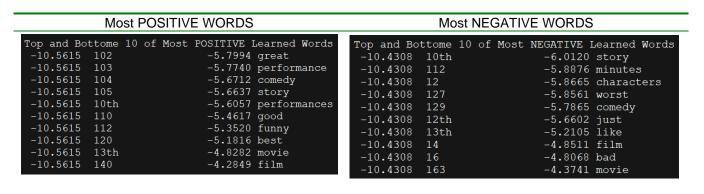
- LinearSVC uses a one-vs-all strategy to extend the binary SVM classifier to multi-class problems
- For the Kaggle sentiment classification problem, there are five categories 0,1,2,3,4 with 0 as very negative and 4 very positive
- LinearSVC builds five binary classifier, "very negative vs. others", "negative vs. others", "neutral vs. others", "positive vs. others", "very positive vs. others", and then pick the most confident prediction as the final prediction.
- Linear SVC also ranks all features based on their contribution to distinguish the two concepts in each binary classifier

3.1.1.3 Task 1

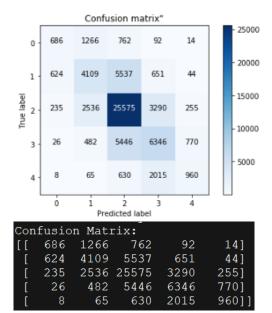
- Build unigram models
- Print top 10 indicative words for most positive category and the most negative category
- Report confusion matrix, precision, and recall scores.

The SVM model performs margenly better than the MNB model by 2%. It appars that both models had similar challenges with each of the classification categories. The f1-score's have an interesting pattern which aligns to the training data label distribution inequilities shown in figure 2.3 above.

3.1.1.3.1 MNB Unigram Results



MNB Model Prediction Accuracy Results: 60.35%

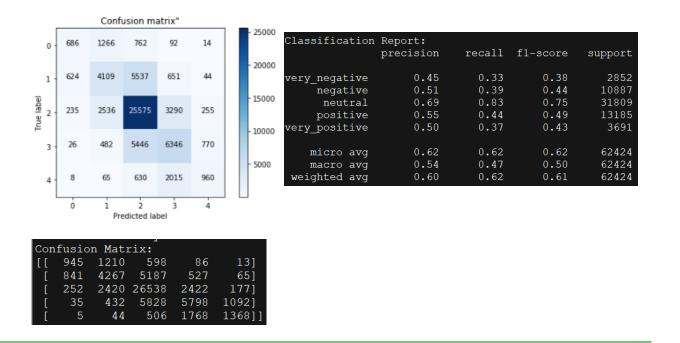


Classification	Report: precision	recall	f1-score	support
very_negative	0.43	0.24	0.31	2820
negative	0.49	0.37	0.42	10965
neutral	0.67	0.80	0.73	31891
positive	0.51	0.49	0.50	13070
very_positive	0.47	0.26	0.34	3678
micro avg	0.60	0.60	0.60	62424
macro avg	0.52	0.43	0.46	62424
weighted avg	0.58	0.60	0.59	62424

3.1.1.3.2 SVM Unigram Results

Most POSITIVE WORDS Most NEGATIVE WORDS Top and Bottome 10 of Most POSITIVE Learned Words Top and Bottome 10 of Most NEGATIVE Learned Words -2.3033 swim 1.6590 defining -1.6409 won 1.7126 dud -2.2927 empire 1.6803 uplifter -1.6203 giving 1.7668 repugnant -2.0725 guarantee 1.6926 dreamy -1.5882 month disgusting scientists -1.9047 losers 1.7024 -1.5300 sopranos 1.7907 ZZZZZZZZZ masterfully -1.8120 stops 1.7614 -1.4831 enters 1.7955 flopped -1.8073 million 1.8522 adorns 1.7998 -1.3472 passionate loser -1.7778 costumed 1.9796 flawless -1.3472 truthful 1.8665 loathsome -1.7733 maintained 1.9996 miraculous -1.3002 collar 1.8899 encountering -1.7083 nonchallenging 2.0021 masterpeice -1.2982 rare repulsive 2.0561 -1.6863 placed 2.0272 perfection -1.2632 extension 2.0998 disappointment

SVM Model Prediction Accuracy Results: 62.34%



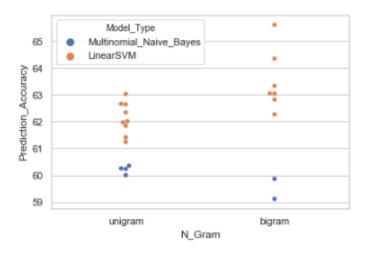
3.1.1.4 Task 2

- Build bigram models
- Print top 10 indicative words for most positive category and the most negative category
- Report confusion matrix, precision, and recall scores.
- Compare evaluation measures, was adding bigrams helpful?

The SVM bigram model performs margenly better than the MNB bigram model by 3.48%. It appars that both models had similar challenges with each of the classification categories. The f1-score's have an interesting

pattern which aligns to the training data label distribution inequilities shown in figure 2.3 above.

3.1.1.4.1 Model Comparison Prediction Accuracies

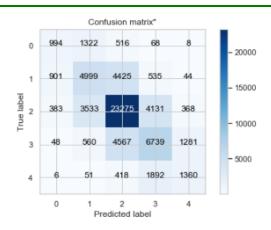


• Overall, LinearSVMs performed the best, with Bigram's being the best predictors

3.1.1.4.2 MNB Bigram Results

Most POSITIVE WORDS	Most NEGATIVE WORDS
Top and Bottome 10 of Most POSITIVE Learned Words -11.6239 000 -6.9054 performance -11.6239 000 leagues -6.8790 great -11.6239 000 times -6.7956 performances -11.6239 10 000 -6.7797 comedy -11.6239 10 15 -6.7797 story -11.6239 10 course -6.4035 good -11.6239 10 seconds -6.3560 funny -11.6239 10 set -6.2533 best -11.6239 10 years -5.8370 movie -11.6239 100 minute -5.4113 film	Top and Bottome 10 of Most NEGATIVE Learned Words -11.5449 000 leagues -7.0676 long -11.5449 10 course -7.0563 characters -11.5449 10 year -7.0563 comedy -11.5449 100 minutes -7.0123 time -11.5449 101 year -6.9910 minutes -11.5449 101 minutes -6.8721 just -11.5449 101 premise -6.4329 like -11.5449 101 study -6.0769 bad -11.5449 10th -6.0115 film -11.5449 10th film -5.5263 movie

MNB Bigram Model Prediction Accuracy Results: 59.85%



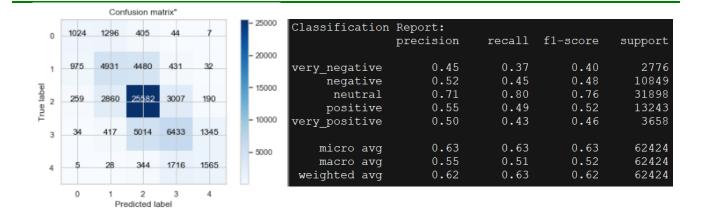
Classification	Report:			
	precision	recall	f1-score	support
very_negative	0.43	0.34	0.38	2908
negative	0.48	0.46	0.47	10904
neutral	0.70	0.73	0.72	31690
positive	0.50	0.51	0.51	13195
very positive	0.44	0.36	0.40	3727
micro avg	0.60	0.60	0.60	62424
macro avg	0.51	0.48	0.49	62424
weighted avg	0.59	0.60	0.59	62424

Confusion Matrix:								
11	994	1322	516	68	8]			
[901	4999	4425	535	44]			
[383	3533	23275	4131	368]			
[48	560	4567	6739	1281]			
[6	51	418	1892	1360]]			

3.1.1.4.3 SVM Bigram Results

Most POSITIVE W		Most NEGATIVE	WORD	IVE Learned Words .6704 baaaaaaaad .7175 disappointingly .7703 snoozer	
Top and Bottome 10 of Most POSITIV -1.8985 american add -1.6432 experience informative -1.5741 locales exceptional -1.5552 genuine dramatic -1.5527 vivid possible -1.4987 laughter surprised -1.4894 directed highly -1.4176 devastating experience -1.4013 affable -1.3938 dragon worthy	E Learned 1.5752 1.5754 1.5778 1.5907 1.5987 1.6540 1.6570 1.7120 1.8270	d Words ingenious hardly ask masterfully riveted breathtaking excellent flawless magnificent masterpeice perfection	Top and Bottome 10 of Most NEC -1.7975 imitation really -1.7339 indulgent worst -1.6449 humorless chore -1.5710 makes passes -1.4739 fact film -1.4361 acting ensemble -1.3901 drama screams -1.3822 sequels fails -1.3816 plotting insultingly -1.3622 poo poo	GATIVE Le 1.6704	arned Words baaaaaaaaad disappointingly snoozer

SVM Bigram Model Prediction Accuracy Results: 63.33%



Confusion Matrix:								
11	1024	1296	405	44	7]			
[975	4931	4480	431	32]			
[259	2860	25582	3007	190]			
[34	417	5014	6433	1345]			
]	5	28	344	1716	1565]]			

3.1.1.5 Task 3

- Build best SVMs model by tuning parameters using entire training data set
- Report parameters used to train the model and it's cross validation accuracy

Best SVM vectorizer is the Bigram.

To determine the best LinearSVM hyperparameters to configure the model with GridSearchCV was used. GridSearchCV is a parameter estimation module using grid search with cross-validation. Hyper-parameters are parameters that are not directly learnt within estimators. In scikit-learn they are passed as arguments to the constructor of the estimator classes.

```
GridSearchCV was ran with the following parameter ranges: {
'C': [0.1, 1, 10, 100, 1000],
'loss': ['hinge','squared_hinge'],
}

Fitting 3 folds for each of 10 condidates, totalling 3
```

• Fitting 3 folds for each of 10 candidates, totalling 30 fits

grid.best_params_: {'C': 1, 'loss': 'hinge'}

GridSearchCV(cv='warn', error_score='raise-deprecating', estimator=LinearSVC(C=1.0, class_weight=None, dual=True, fit_intercept=True, intercept_scaling=1, loss='squared_hinge', max_iter=1000, multi_class='ovr', penalty='l2', random_state=None, tol=0.0001,verbose=0),fit_params=None, iid='warn', n_jobs=None, param_grid={'C': [0.1, 1, 10, 100, 1000], tol=0.0001, verbose=0).

support

2692

8060

3246

15606

15606

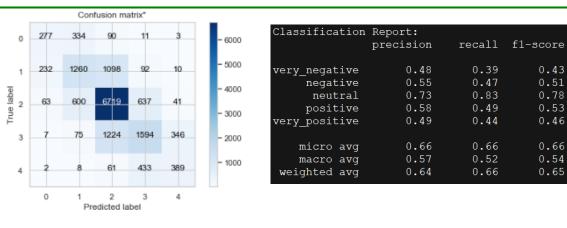
15606

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'loss': ['hinge', 'squared_hinge']}, pre_dispatch='2*n_jobs', refit=True, return_train_score='warn', scoring=None, verbose=3)

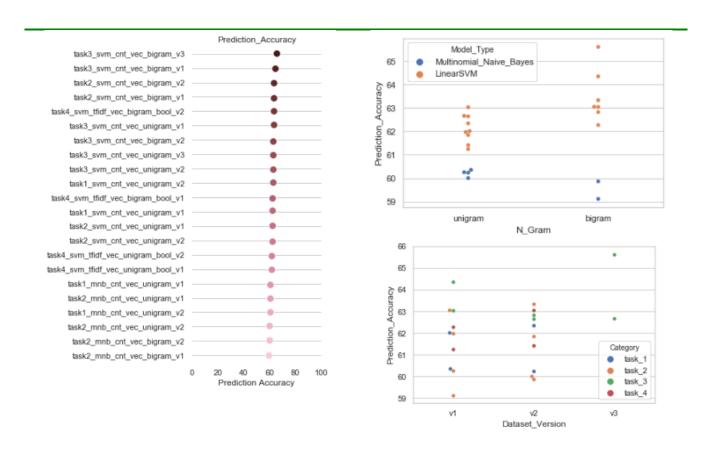
Most NEGATIVE WORDS Most POSITIVE WORDS Top and Bottome 10 of Most POSITIVE Learned Words Top and Bottome 10 of Most NEGATIVE Learned Words -2.0431 catching griffiths disappointment -2.0382 ca actor -2.0000 story sweet -1.6275 bad painfully -1.4928 quickly enters pileup cliches 1.9872 marvelous 1.8688 -2.0000 movie highest 2.0000 enriched ludicrous film -1.7886 wrong film magnificent -1.4164 acting ensemble 1.9147 hardly watchable -1.7781 turns gripping masterfully 1.9536 -1.3333 rejected astronomically thumbs -1.6744 works superior 2.1368 captivating like trapped 1.9605 -1.3305 responsible did -1.6485 talent outstanding 2.2931 masterful 2.5583 -1.5967 directed highly masterpiece -1.2601 makes passes 2.0000 perfection disappointingly -1.5557 grant lost 2.6241 -1.2526 film thought 2.0997 -1.4911 captures luminous 2.6241 -1.2493 sit crap masterpeice unwatchable

SVM Bigram Model Prediction Accuracy Results: 65.60%

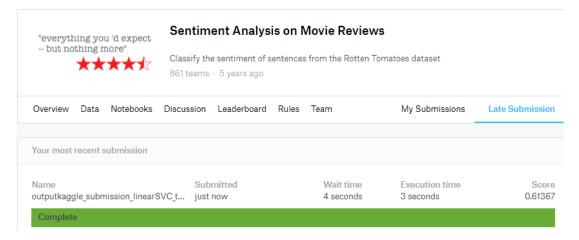


Confusion Matrix:							
]]	277	334	90	11	3]		
[232	1260	1098	92	10]		
[63	600	6719	637	41]		
[7	75	1224	1594	346]		
[2	8	61	433	389]]		

3.1.1.5.1 Model Accuracy Comparison Summary



3.1.1.6 Task 3 - Kaggle Submission Results



4 Conclusions

Of the 22 variations of the two Classification models built for comparison, 20 of them scored above at or above 60% predicted accuracy rating on unseen movie reviews with a high of 65.61% by a LinearSVM bigram frequency count model. Comparing Multinomial Naive Bayes with Linear Support Vector Machine models, LinearSVM outperformed MNB in each of the trial tasks for both unigram and bigram vectorizors.

Both modeling classifiers struggled with labeling categories outside fo neutral. The labeled dataset was overwhelmingly in favor of neutral sentiment classes. The task of labeling phrases on a scale of five values: negative, somewhat negative, neutral, somewhat positive, positive has many obstacles like sentence negation, sarcasm, terseness, language ambiguity, and many others making this task very challenging.

Additionally, there are labeled datasets that are used as gold standards for building and training models for baseline evaluation of accuracy. Starting with those datasets, then adding-context specific domain knowledge into this dataset would greatly enhance the accuracy potential of these models.

Deep Learning for Sentiment Analysis is being expanded on. Below is an excerpt from NLP at Stanford where they describe new Recursive Neural Network techniques that are showing great progress in this very challenging space. - https://nlp.stanford.edu/sentiment/

" Most sentiment prediction systems work just by looking at words in isolation, giving positive points for positive words and negative points for negative words and then summing up these points. That way, the order of words is ignored and important information is lost. In contrast, our new deep learning model actually builds up a representation of whole sentences based on the sentence structure. It computes the sentiment based on how words compose the meaning of longer phrases. This way, the model is not as easily fooled as previous models. The underlying technology of this demo is based on a new type of Recursive Neural Network that builds on top of grammatical structures."

5 Appendix: References

[1] Pang and L. Lee. 2005. *Seeing stars: Exploiting class relationships for sentiment categorization with respect to rating scales.* In ACL, pages 115–124.

[2] Recursive Deep Models for Semantic Compositionality Over a Sentiment Treebank, Richard Socher, Alex Perelygin, Jean Wu, Jason Chuang, Chris Manning, Andrew Ng, and Chris Potts. Conference on Empirical Methods in Natural Language Processing (EMNLP 2013).