

RYAN FOBEL  
442 JONES AVE  
TORONTO ON M4J 3G3

<b>Bill Date</b> Feb 24, 2015	<b>Account Number</b> 91 00 02 20772 4
<b>Billing Period</b> Jan 24, 2015 - Feb 20, 2015	<b>Service Address</b> 442 JONES AVE TORONTO ON M4J 3G3
<b>Bill Number</b> 509000742823	

## Summary of All Charges (Taxes Included)

Balance from previous bill	\$101.40	
Payment Received	101.40 <sup>CR</sup>	Feb 17, 2015
Balance forward & past due	\$0.00	
BBP Installment	98.00	
Charges From Other Companies	19.76	

**Amount due now** **\$117.76**

**Payment withdrawal date** **Mar 16, 2015**



**enbridgegas.com**



**Contact Us**

**Enbridge Gas Distribution Inc.**  
**EMERGENCY, SUCH AS THE SMELL OF**  
**GAS: 1-866-763-5427**

For all other Enbridge Inquiries:  
Call: 1-877-362-7434  
Email: [customercare@enbridge.com](mailto:customercare@enbridge.com)  
Fax: 1-888-711-1211  
Mail: PO Box 650, Scarborough  
ON, M1K 5E3



**Messages From**  
**Enbridge**

Your account is on the Pre-Authorized Payment Plan. The Amount due now will be withdrawn from your bank account on the Payment withdrawal date.



## Charges For Natural Gas

Jan 24, 2015 - Feb 20, 2015

Customer Charge	\$20.00
Delivery to You	26.74
Site Restoration Clearance	5.20 CR
Transportation to Enbridge	22.41
Gas Supply Charge	54.52
Cost Adjustment	23.48

**Charges for Natural Gas** 141.95



## Budget Billing Plan (BBP)

BBP Installment	\$86.73 +HST
HST (Registration 105205140 RT0001)	11.27

**Total BBP Installment** **\$98.00**

### BBP Overview

Sep 2014-Jul 2015

Charges for natural gas as of last bill	\$368.64
Charges for natural gas this bill	141.95
Total natural gas charges to date	\$510.59
BBP installments billed to date	520.38

BBP balance \$9.79 CR



## Meter Reading Information

Meter Number	2459508
Actual Reading	Feb 20,15 28175
Previous Reading	Jan 24,15 27807
<b>Gas used this period (m³)</b>	368
PEF Value	1.00570
Adjusted m³	370

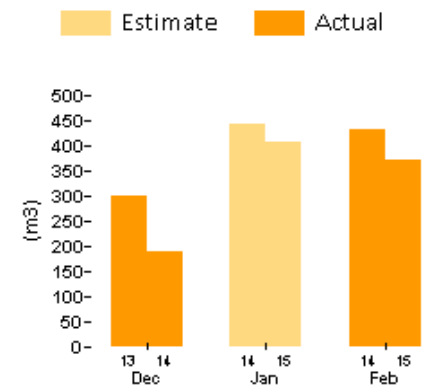


## Natural Gas Supply Information

Natural gas supplied by Enbridge	
Your gas supply rate	14.7363¢/m³
Gas cost adjustment	3.5797¢/m³
Jan 01/15-Dec 31/15	
Total effective gas supply rate	18.3160¢/m³



## Comparing Your Gas Consumption



Compared to the same month last year, you have used 14% less natural gas and it has been 9% colder.

2014 (Jan 2014 - Feb 2014):872m³  
2015 (Jan 2015 - Feb 2015):775m³



## Charges From Other Companies



Rental Water Heater \$17.49 <sup>+HST</sup>  
 Jan 24, 2015 - Feb 23, 2015  
 HST (Registration - 839732799) 2.27

**Total Charges From Other  
Companies**

**\$19.76**



## Messages From Other Companies

### EnerCare Home Services

Billing 905-943-6944 OR 1-888-386-1134  
 Sales & Service 416-495-3939 OR 1-800-266-3939

Purchase a new furnace from EnerCare Home Services  
 for as little as \$29.95/mo., and don't pay for 90 days!  
 Conditions apply. Call 1-866-203-8829 for details.

Enbridge provides a billing service to companies; these companies are not owned by or affiliated with Enbridge. Their charges appear in the "Charges from Other Companies" section of your bill. Enbridge does not recommend, endorse or guarantee the products or services offered by such companies. For questions about their products or services, you should contact them directly.

E. & O. E.



### Service Address

442 JONES AVE  
 TORONTO ON M4J 3G3

RYAN FOBEL  
 442 JONES AVE  
 TORONTO ON M4J 3G3

Account number 91 00 02 20772 4

Amount due now \$117.76

Payment withdrawal date Mar 16, 2015

Amount paid

9100022077240000117760000117761503160



## What You Need To Know

**Who We Are:** Enbridge Gas Distribution Inc. ("Enbridge") is a natural gas utility that is regulated by the Ontario Energy Board. Enbridge is an affiliate of Enbridge Inc.

**Online Services:** Register for myEnbridge to get account information, paperless billing, register meter readings and other online services. A summary of Enbridge's operating practices and procedures is available online at [www.enbridgegas.com/conditionsofservice](http://www.enbridgegas.com/conditionsofservice).

**Call Before You Dig - It's the Law:** If you're planning to install a fence, do renovations or plant a tree, contact Ontario One Call before you dig. To request a 'locate', fill out the online form at [www.on1call.com](http://www.on1call.com) or call 1-800-400-2255. Locates are provided at no charge.

**Moving?** Customers are responsible for all charges until their account is closed. To obtain a final meter reading please call 1-877-362-7434 Mon - Fri 8:00am to 6pm or fill out the online form at [www.enbridgegas.com/moving](http://www.enbridgegas.com/moving). A minimum of 3 business days' notice is required to process your request by your desired closing date.

**Taxes:** The HST number below applies only to Enbridge charges. HST numbers for Other Companies are reflected in the 'Other Companies' portion of the bill. Questions about taxes charged for a particular service should be directed to the relevant provider.

GST/HST Number: 105205140 RT0001

Legal Name: Enbridge Gas Distribution Inc.

E. & O. E. Errors and Omissions Excepted



## Paying Your Bill

**\* Terms of Payment:** Your bill is due when you receive it, which is considered to be three days after the bill date. If you do not pay your bill in full by the late payment effective date on the first page of your bill, an Ontario Energy Board-approved late charge equal to 1.5% per month or 18% per year (for an effective rate of 19.56% per year) multiplied by a total of all unpaid Enbridge charges will be added to your bill. A late payment charge, calculated and assessed in the same manner, will also be added to your bill if full payment for all other charges on your bill is not received by the late payment effective date on the first page of your bill.

### Bill Payment Options:

By Pre-authorized Payment Plan

By on-line banking or in person at most chartered banks

By credit card (fee may apply)

By mail. Please remember to:

o Make cheques payable to Enbridge Gas Distribution Inc.

o Return stub with cheque

Unless you are on Pre-Authorized Payment, allow 7 days for payments to reach our office. For more information on payment options and to sign up for our Pre-Authorized Payment Plan please go to [www.enbridgegas.com/payments](http://www.enbridgegas.com/payments).

**Paperless Billing:** Have you considered switching to paperless billing? It's convenient, secure, reduces paper waste, and stores all of your records in one place. Visit [www.enbridgegas.com/ebill](http://www.enbridgegas.com/ebill) to sign up today.



## Understanding Your Bill

The Ontario Energy Board regulates and approves Enbridge's charges. Your bill is based on either actual metered consumption or estimated consumption.

**CCF:** 100 Cubic Feet

**Cost Adjustment:** A refund or charge to reconcile the difference between what Enbridge forecasted to pay and what Enbridge actually paid. The Cost Adjustment may include components for natural gas supply, transportation and delivery, depending on the products and services a customer receives from Enbridge.

**Cubic Meters (m<sup>3</sup>):** A measure of the volume of gas consumed. One cubic meter is equal to 1,000 litres.

**Customer Charge:** The cost of our operations, customer and emergency services. This charge is billed monthly whether or not you consume gas during the month.

**Delivery to You:** The cost to safely and reliably deliver natural gas through Enbridge's distribution system to your premises and billed based on the amount of natural gas consumed. This charge is on a descending scale: the more gas consumed, the lower the charges per cubic meter (m<sup>3</sup>).

**Gas Supply:** The cost of the natural gas itself. You can choose to buy natural gas from Enbridge or a marketer (in which case, the price you pay for the Gas Supply Charge depends on the contract terms with your marketer). This charge is billed based on the amount of natural gas consumed.

**Pressure Elevation Factor (PEF):** A minor adjustment to the amount of gas you use (as measured by your gas meter) to compensate for the variation in gas volumes at different elevations (atmospheric pressure).

**Transportation to Enbridge:** The cost of transporting natural gas from Western Canada and the US to Enbridge in Ontario. You can choose to buy transportation services from Enbridge or a marketer (in which case, the price you pay for the Transportation to Enbridge charge depends on the contract terms with your marketer). This charge is billed based on the amount of natural gas consumed.

### Payments

If you pay at the bank or by mail, to avoid the late payment charge, allow 7 days for your payment to reach our office.

Payments may be mailed to:  
PO BOX 644  
Scarborough ON M1K 5H1

### Please make cheques payable to : Enbridge Gas Distribution Inc.

All payments made to Enbridge are accepted under the express condition that the Company may demand payment of account deficiencies irrespective of any condition attached to the payment by the customer.

