PARENTS:

- Looking for?
 - o Benefits
 - o Future opportunities
 - "ROI"
 - o Results
- Wants straight-to-point content
- For website
 - o 1. content
 - o 2. results
 - o 3. membership cost

STUDENTS:

- Social events (calendar)
- Why join?
- Sense of belonging
- Social media
- Professional mentors
- Weekly? Meetings

EXISTING PRSSA MEMBER

Jordan Smith

• Front Card: background information

o Location: Arlington, TX

o Region: urban

o Work: Waiter at On The Borders

o Age: 19

o Quote: "Perfection is impossible; just strive to do your best."

- Back Card
 - Personality
 - Introvert-Extrovert 7
 - Analytical-Creative 6
 - Comprehensive-Liberal 8
 - Passive-Active 8
 - Channels
 - Social media 8
 - Internet/mobile apps 9
 - Newspaper 2
 - Email newsletters 3

PARENTS

John Smith

- Front Card: background information
 - o Location: Fort Worth, TX
 - o Region: urban
 - o Work: masters in social work, working in field for 27 years
 - Age: 52 years old
 - Quote:
- Back Card
 - Personality
 - Introvert-Extrovert 10
 - Analytical-Creative 3
 - Comprehensive-Liberal 2
 - Passive-Active 8
 - Channels
 - Social media: Facebook

- Internet/mobile apps: CNN, stays up to date on all current events
- Newspaper: subscribed to new york times and wall street journal
- Email newsletters

OTHER MAJOR NON-MEMBER

Mary Jane

- Front Card: background information
 - o Location: Pantego, TX
 - o Region: urban
 - Work: Cashier at Krogers
 - o Age: 22
 - Quote: "The only courage that matters is the kind that gets you from one moment to the next."
- Back Card
 - Personality
 - Introvert-Extrovert 3
 - Analytical-Creative 8
 - Comprehensive-Liberal 4
 - Passive-Active 5
 - Channels
 - Social media 4
 - Internet/mobile apps 7
 - Newspaper 1
 - Email newsletters 5