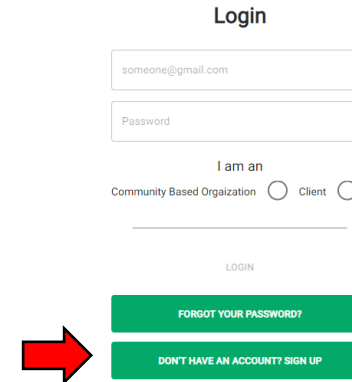


## Sign up for an account

1. Go to <https://www.thrivesbc.com/login> and click on “DONT HAVE AN ACCOUNT? SIGN UP ” button



**Login**

someone@gmail.com

Password

I am an

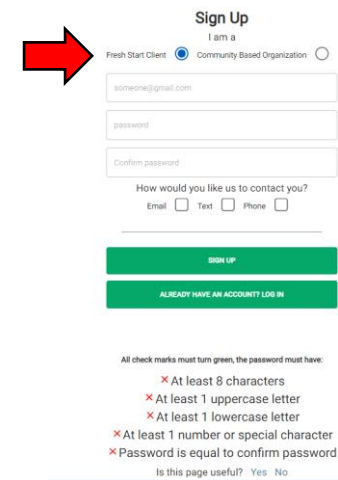
Community Based Organization ☐ Client ☐

LOGIN

**FORGOT YOUR PASSWORD?**

**DONT HAVE AN ACCOUNT? SIGN UP**

2. Select “Fresh Start Client”



**Sign Up**

I am a

Fresh Start Client ☒ Community Based Organization ☐

someone@gmail.com

password

Confirm password

How would you like us to contact you?

Email ☐ Text ☐ Phone ☐

**SIGN UP**

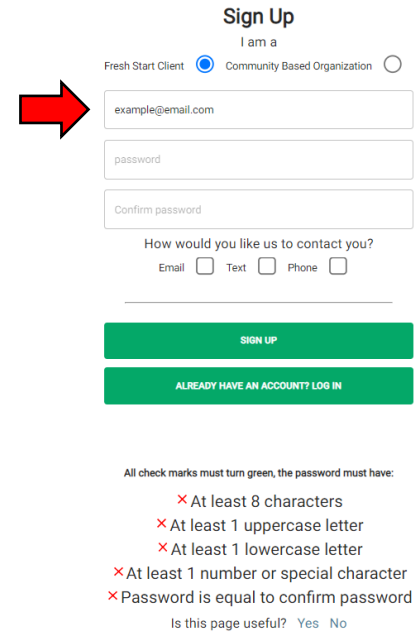
**ALREADY HAVE AN ACCOUNT? LOG IN**

All check marks must turn green, the password must have:

- ✗ At least 8 characters
- ✗ At least 1 uppercase letter
- ✗ At least 1 lowercase letter
- ✗ At least 1 number or special character
- ✗ Password is equal to confirm password

Is this page useful? Yes No

3. Fill out your email address



**Sign Up**  
I am a

Fresh Start Client ☒ Community Based Organization ☐

example@email.com

password

Confirm password

How would you like us to contact you?

Email ☐ Text ☐ Phone ☐

**SIGN UP**

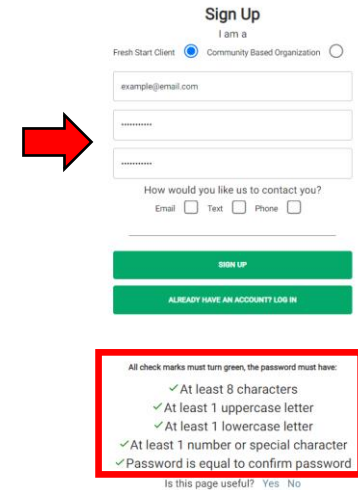
**ALREADY HAVE AN ACCOUNT? LOG IN**

All check marks must turn green, the password must have:

- ✗ At least 8 characters
- ✗ At least 1 uppercase letter
- ✗ At least 1 lowercase letter
- ✗ At least 1 number or special character
- ✗ Password is equal to confirm password

Is this page useful? Yes No

4. Create a pass word that meets the all the criteria (shown in the red box at the bottom of the screen) and retype password to confirm



**Sign Up**  
I am a

Fresh Start Client ☒ Community Based Organization ☐

example@email.com

password

Confirm password

How would you like us to contact you?

Email ☐ Text ☐ Phone ☐

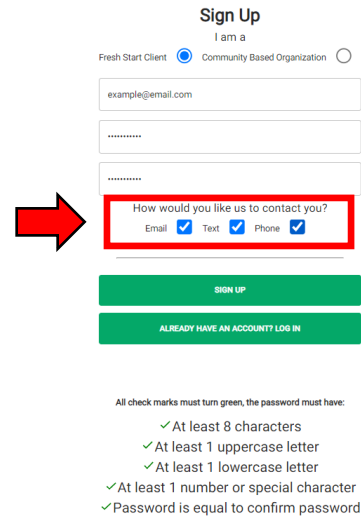
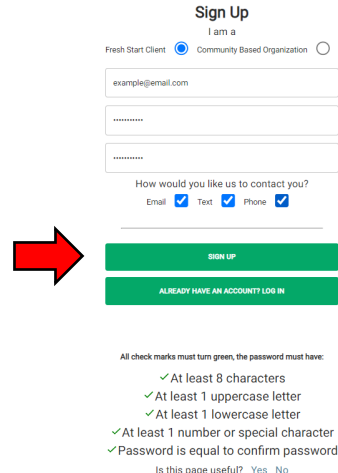
**SIGN UP**

**ALREADY HAVE AN ACCOUNT? LOG IN**



All check marks must turn green, the password must have:

- ✓ At least 8 characters
- ✓ At least 1 uppercase letter
- ✓ At least 1 lowercase letter
- ✓ At least 1 number or special character
- ✓ Password is equal to confirm password

Is this page useful? Yes No

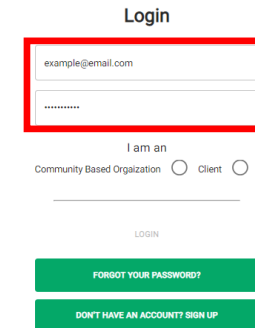
<p>5. Specify at least one or multiple preferred method of contact.</p>	 <p>The screenshot shows the 'Sign Up' form for THRIVE Santa Barbara County. The 'I am a' section has 'Fresh Start Client' selected. The email field contains 'example@email.com'. The contact preferences section, highlighted with a red box, shows 'Email', 'Text', and 'Phone' all selected with blue checkmarks. Below this are 'SIGN UP' and 'ALREADY HAVE AN ACCOUNT? LOG IN' buttons. At the bottom, there are green checkmarks for password requirements and a 'Is this page useful?' feedback question.</p>
<p>6. Click "SIGN UP" to submit form</p>	 <p>This screenshot is identical to the one above, but the red arrow points directly to the green 'SIGN UP' button.</p>
<p>7. Go to your email account to verify your email</p>	<p>Example Verification email</p>



	<p>Please verify for your email </p> <div data-bbox="1388 247 1433 295"></div> <p data-bbox="1444 247 1579 279">verification@thrivesbc.com to me ▾</p> <p data-bbox="1444 295 1780 359">Thanks for signing up! To verify your email, click here: <a href="http://url2299.thrivesbc.com/ls/click?usns=FiedVngOnFoyOWk63PZYtHH4D-2BDmT4YtdvfuTL5S5Bje4dJldOgc56_IU4ZhuuEdl-2BJFD4B3lFhyZghvkvJ5FEWockAxU60rto1xns4-2FJxLeDnoJL5ORJBc0asOrDZkdj6l">http://url2299.thrivesbc.com/ls/click?usns=FiedVngOnFoyOWk63PZYtHH4D-2BDmT4YtdvfuTL5S5Bje4dJldOgc56_IU4ZhuuEdl-2BJFD4B3lFhyZghvkvJ5FEWockAxU60rto1xns4-2FJxLeDnoJL5ORJBc0asOrDZkdj6l</a></p> <p data-bbox="1444 375 1736 406">ThriveSBC confirmation:</p> <p data-bbox="1534 470 1624 486">Thanks for signing up</p> <p data-bbox="1288 486 1870 502"><small>Please verify your account by clicking on the link that was sent to the email address that you provided. Make sure to look in the spam folder if you do not see the email in your inbox.</small></p>
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## Applying for Expungement

1. Go to <https://www.thrivesbc.com/login> and fill in your username and password that you signed up with.



Login

example@email.com

\*\*\*\*\*

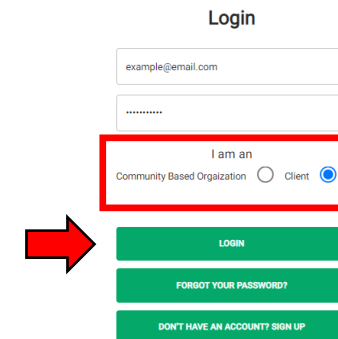
I am an  
Community Based Organization ☐ Client ☐

LOGIN

[FORGOT YOUR PASSWORD?](#)

[DON'T HAVE AN ACCOUNT? SIGN UP](#)

2. Choose Client and click "LOGIN"



Login

example@email.com

\*\*\*\*\*

I am an  
Community Based Organization ☐ Client ☒

[LOGIN](#)

[FORGOT YOUR PASSWORD?](#)

[DON'T HAVE AN ACCOUNT? SIGN UP](#)



3. Click on “APPLY” on the top right corner of the screen

**THRIVE**  
SANTA BARBARA COUNTY

Home Thrive Stories About Us Favorites Fresh Start Court Resources \* Login

Search

A Santa Barbara County tool for the justice-impacted community

**Fresh Start**

A criminal record can make finding employment, obtaining housing, enrolling in and funding an education, and obtaining/retaining legal permanent residence or citizenship status very difficult.

The good news is that there are options for you to move forward, even if you have made mistakes in the past, and the Public Defender's Office would be happy to help you get off to a Fresh Start! Our staff will review your criminal history and seek all appropriate methods of relief for you.

In order to best advise you on your record relief options, we will obtain a copy of your California Department of Justice Criminal History Report and potentially other court records on your behalf at no cost to you.

- Expungement (Dismissal) of Criminal Convictions
- Prop. 47 Relief (Reclassifying Certain Low Level Felonies to Misdemeanors)
- Prop. 64 Relief (Reclassifying Certain Marijuana Crimes)
- Motions to Reduce Felony Convictions to Misdemeanors
- Motions for Early Termination of Probation
- Human Trafficking Victim Conviction Relief
- Sealing Adult Arrest Records
- Sealing Adult Arrest Records for the Factually Innocent
- Certificates of Rehabilitation/Gubernatorial Pardons
- Correcting Errors in Department of Justice Criminal History Records
- DNA Database Expungement

**Apply** **for expungement!** **Logout**

4. Fill out the Form

### Apply for Fresh Start Record Expungement

The Public Defender's Office helps those who need legal support in their cases  
The information you provide in this form will help us understand how we can help you  
All information will be kept confidential  
If there is no answer to any of the below questions, please mark "0" or "N/A"

**You are not eligible for this relief if**

- 1) You are currently involved in an active prosecution
- 2) You are currently serving a sentence in jail or prison
- 3) You are currently on probation

What is your full name?

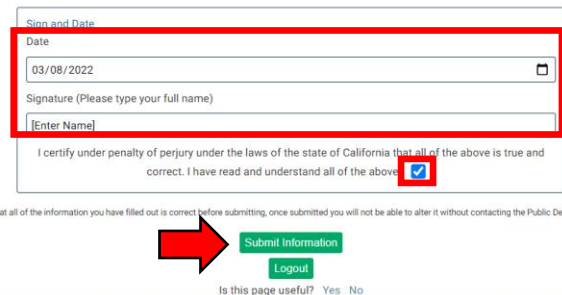
Are there any other names that might be on your record?

What is your Date of Birth?

What is your phone number?

May we leave a message at this number?

Yes ☐ No ☐

<p>5. Date, Sign, and check off the agreement and hit “Submit Information”</p>	
<p>6. Once submitted your application will be processed and the office will reach out to you in 5 to 7 business days.</p>	<p>You have successfully applied for record expungement. The Public Defender should reach out to you within 5-7 business days</p> <p><a href="#">Logout</a></p>