

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Via payment drop box

The 2022 Power Content Label is included in this bill.


Account Summary

Previous Account Balance		\$ 63,758.57
Payment Received 11/5/24	Thank you	-63,758.57
Remaining Balance		\$ 0.00
New Charges		+ 61,173.37

Total Amount Due \$ 61,173.37

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	273,400 kWh	\$61,173.37
	Total LADWP Charges		\$ 61,173.37

Total New Charges \$ 61,173.37

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



P.O. Box 30808 • Los Angeles, CA 90030-0808

ELECTRONIC SERVICE REQUESTED

THIS IS YOUR BILL

ACCOUNT NUMBER

DATE DUE Dec 23, 2024

AMOUNT DUE \$ 61,173.37

Please enter amount enclosed

\$

Write account number on check or money order and make payable to LADWP.

84205480170000000061173375

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact an LADWP representative by phone at (800) 342-5397, in person at any of the LADWP Customer Service Centers listed on the back of your payment stub, or online using our Customer Service form at ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges on your bill after communicating with Customer Service, you must send a written request for a dispute determination by the bill due date to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. In order to preserve your right to a dispute determination before termination of service, all undisputed amounts must be paid by the bill due date.

If you need help paying your bill, information about payment programs is available at ladwp.com/financialassistance or by calling us at (800) 342-5397.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. You may make an appointment to visit a service center by calling 1-888-999-0477, or drop your payment in the payment box during normal business hours.

BISHOP

Main Office.....300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office.....111 N. Hope St.
Boyle Heights919 S. Soto St., #10
Central.....4619 S. Central Ave.
Crenshaw-Baldwin Hills4030 Crenshaw Blvd.
Hollywood.....6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Lincoln Heights.....2417 Daly St.
Slauson-Vermont5928 S. Vermont Ave.
Watts1647 E. 103rd St

HARBOR AREA

San Pedro.....535 W. 9th St.
Wilmington931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park.....7229 Winnetka Ave.
North Hills9154 Sepulveda Blvd.
Van Nuys6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles1394 S. Sepulveda Blvd.

Place your payment stub in the provided envelope so that the address below shows through the window.

**PO BOX 30808
LOS ANGELES, CA 90030-0808**

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS (For residential customers, the tier rates on your bill may include the following adjustments.)

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, EZ-SAVE, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA # : [REDACTED]

BILLING PERIOD 10/29/24 - 12/2/24
DAYS 34
ZONE 2

RATE SCHEDULE

A-3 and A-3[i] Subtransmission Electric - Rate
A TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE

12/31/24

METER NUMBER

APMYV00229-00003910

PERIOD	CURRENT READ	–	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.57				400		228 kW
Low Peak kW	0.58				400		232 kW
Base kW	0.64				400		256 kW
High Peak kWh	401		357		400		17600 kWh
Low Peak kWh	578		519		400		23600 kWh
Base kWh	2114		1910		400		81600 kWh
High Peak kVarh	0		0		400		0 kVarh
Low Peak kVarh	1		1		400		0 kVarh
Base kVarh	5		5		400		0 kVarh

RIN: USCA-LALA-AB6T-0000		0.00
Service Charge		75.00
Facilities Charge	308 kW x \$4.56/kW	1,404.48
ESA	308 kW x \$0.46/kW	141.68
RCA	308 kW x \$0.96/kW	295.68
IRCA	308 kW x \$2.84/kW	874.72
IRCA based on KWH	122,800 kWh x \$0.031/kWh	3,806.80
High Peak Low Season Demand	228 kW x \$4.30/kW	980.40
High Peak Low Season Energy	17,600 kWh x \$0.05464/kWh	961.66
High Peak Low Season Reactive *	0 kVarh x \$0.00/kVarh	0.00
High Peak ECA	17,600 kWh x \$0.0569/kWh	1,001.44
High Peak VEA	17,600 kWh x \$-0.00759/kWh	-133.58
High Peak CRPSEA	17,600 kWh x \$0.01477/kWh	259.95
High Peak VRPSEA	17,600 kWh x \$0.03203/kWh	563.73
High Peak Subtotal (17,600 kWh x \$0.20645/kWh)		\$3,633.60

Low Peak Low Season Demand	232 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	23,600 kWh x \$0.05464/kWh	1,289.50
Low Peak Low Season Reactive *	0 kVarh x \$0.00/kVarh	0.00
Low Peak ECA	23,600 kWh x \$0.0569/kWh	1,342.84
Low Peak VEA	23,600 kWh x \$-0.00759/kWh	-179.12
Low Peak CRPSEA	23,600 kWh x \$0.01477/kWh	348.57
Low Peak VRPSEA	23,600 kWh x \$0.03203/kWh	755.91
Low Peak Subtotal (23,600 kWh x \$0.15075/kWh)		\$3,557.70

Base Low Season Demand	256 kW x \$0.00/kW	0.00
Base Low Season Energy	81,600 kWh x \$0.03798/kWh	3,099.17
Base Low Season Reactive *	0 kVarh x \$0.00/kVarh	0.00
Base ECA	81,600 kWh x \$0.0569/kWh	4,643.04

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www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS (For residential customers, the tier rates on your bill may include the following adjustments.)

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, EZ-SAVE, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

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Base VEA	81,600 kWh x \$-0.00759/kWh	-619.34
Base CRPSEA	81,600 kWh x \$0.01477/kWh	1,205.23
Base VRPSEA	81,600 kWh x \$0.03203/kWh	2,613.65
Base Subtotal (81,600 kWh x \$0.13409/kWh)		\$10,941.75
Reactive Energy - No Consumption		0.00
Green LA Program (REO)	0 kWh x \$0.03000/kWh	0.00
Subtotal Electric Charges		\$24,731.41
City of Los Angeles Utility Tax	\$24,731.41 x 12.5%	3,091.43
State Energy Surcharge	122,800 kWh x \$0.0003/kWh	36.84
Total Electric Charges		\$ 27,859.68

*Based on High Peak Power Factor of 100 and Facilities Demand of 30 kW



This QR code is unique to your Rate Identification Number (RIN) noted above. For more information about your RIN, visit ladwp.com/LoadStandards

Este código QR es exclusivo de su Número de Identificación de Tarifa (RIN, por sus siglas en inglés) indicado anteriormente. Para obtener más información sobre su RIN, visite ladwp.com/LoadStandards

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

USAGE HISTORY

Bill Date	Days	BASE PERIOD		LOW PERIOD		HIGH PERIOD		Total kWh Consumption	Billing kW (Facilities)	Total Electric Cost
		kWh	kW	kWh	kW	kWh	kW			
12/2/24	34	81,600.00	256.00	23,600.00	232.00	17,600.00	228.00	122,800.00	308.00	27,859.68
10/29/24	32	87,200.00	276.00	26,000.00	280.00	19,600.00	288.00	132,800.00	308.00	30,288.18
9/27/24	30	80,400.00	304.00	24,400.00	296.00	18,000.00	308.00	122,800.00	308.00	30,588.74
8/28/24	30	72,400.00	220.00	22,400.00	216.00	15,600.00	228.00	110,400.00	228.00	26,296.86
7/29/24	31	60,000.00	160.00	15,200.00	148.00	10,800.00	148.00	86,000.00	160.00	19,747.86
6/28/24	29	48,400.00	160.00	12,800.00	152.00	8,800.00	152.00	70,000.00	160.00	15,724.83
TOTALS	186	430,000.00	304.00	124,400.00	296.00	90,400.00	308.00	644,800.00	308.00	150,506.15
sum		sum	highest	sum	highest	sum	highest	sum	highest	sum

Electric Charges

SA # [REDACTED]

BILLING PERIOD **DAYS** **ZONE**
10/29/24 - 12/2/24 34 2

RATE SCHEDULE

A-3 and A-3[i] Subtransmission Electric - Rate
A TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
12/31/24

METER NUMBER
APMYV00231-00002602

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.44				600		264 kW
Low Peak kW	0.46				600		276 kW
Base kW	0.48				600		288 kW
High Peak kWh	420		388		600		19200 kWh
Low Peak kWh	633		586		600		28200 kWh
Base kWh	2251		2079		600		103200 kWh
High Peak kVarh	66		60		600		3600 kVarh
Low Peak kVarh	89		81		600		4800 kVarh
Base kVarh	245		233		600		7200 kVarh

RIN: USCA-LALA-AB5T-0000		0.00
Service Charge		75.00
Facilities Charge	306 kW x \$4.56/kW	1,395.36
ESA	306 kW x \$0.46/kW	140.76
RCA	306 kW x \$0.96/kW	293.76
IRCA	306 kW x \$2.84/kW	869.04
IRCA based on KWH	150,600 kWh x \$0.031/kWh	4,668.60
High Peak Low Season Demand	264 kW x \$4.30/kW	1,135.20
High Peak Low Season Energy	19,200 kWh x \$0.05464/kWh	1,049.09
High Peak Low Season Reactive *	3,600 kVarh x \$0.00084/kVarh	3.02
High Peak ECA	19,200 kWh x \$0.0569/kWh	1,092.48
High Peak VEA	19,200 kWh x \$-0.00759/kWh	-145.73
High Peak CRPSEA	19,200 kWh x \$0.01477/kWh	283.58
High Peak VRPSEA	19,200 kWh x \$0.03203/kWh	614.98
High Peak Subtotal (19,200 kWh x \$0.21003/kWh)		\$4,032.62
Low Peak Low Season Demand	276 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	28,200 kWh x \$0.05464/kWh	1,540.85
Low Peak Low Season Reactive *	4,800 kVarh x \$0.00084/kVarh	4.03
Low Peak ECA	28,200 kWh x \$0.0569/kWh	1,604.58
Low Peak VEA	28,200 kWh x \$-0.00759/kWh	-214.04
Low Peak CRPSEA	28,200 kWh x \$0.01477/kWh	416.51
Low Peak VRPSEA	28,200 kWh x \$0.03203/kWh	903.25
Low Peak Subtotal (28,200 kWh x \$0.15089/kWh)		\$4,255.18
Base Low Season Demand	288 kW x \$0.00/kW	0.00
Base Low Season Energy	103,200 kWh x \$0.03798/kWh	3,919.54
Base Low Season Reactive *	7,200 kVarh x \$0.0005/kVarh	3.60
Base ECA	103,200 kWh x \$0.0569/kWh	5,872.08

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Base VEA	103,200 kWh x \$-0.00759/kWh	-783.29
Base CRPSEA	103,200 kWh x \$0.01477/kWh	1,524.26
Base VRPSEA	103,200 kWh x \$0.03203/kWh	3,305.50
Base Subtotal (103,200 kWh x \$0.13412/kWh)		\$13,841.69
Green LA Program (REO)	0 kWh x \$0.03000/kWh	0.00
Subtotal Electric Charges		\$29,572.01
City of Los Angeles Utility Tax	\$29,572.01 x 12.5%	3,696.50
State Energy Surcharge	150,600 kWh x \$0.0003/kWh	45.18
Total Electric Charges		\$ 33,313.69

*Based on High Peak Power Factor of 98.287 and Facilities Demand of 30 kW



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USAGE HISTORY

Bill Date	Days	BASE PERIOD		LOW PERIOD		HIGH PERIOD		Total kWh Consumption	Billing kW (Facilities)	Total Electric Cost
		kWh	kW	kWh	kW	kWh	kW			
12/2/24	34	103,200.00	288.00	28,200.00	276.00	19,200.00	264.00	150,600.00	306.00	33,313.69
10/29/24	32	104,400.00	276.00	28,200.00	288.00	18,000.00	264.00	150,600.00	306.00	33,470.39
9/27/24	30	99,000.00	300.00	28,800.00	294.00	19,200.00	276.00	147,000.00	306.00	34,683.15
8/28/24	30	97,800.00	258.00	28,800.00	288.00	19,200.00	264.00	145,800.00	306.00	34,319.69
7/29/24	31	100,200.00	252.00	25,800.00	270.00	17,400.00	240.00	143,400.00	306.00	33,286.56
TOTALS	157	504,600.00	300.00	139,800.00	294.00	93,000.00	276.00	737,400.00	306.00	169,073.48
sum		sum	highest	sum	highest	sum	highest	sum	highest	sum

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.