

PO Box 2344 • Brea, CA 92822-2344 800-540-2016

my.petinsurance.com

Direct inquiries to DVM Insurance Agency
Underwritten by: Veterinary Pet Insurance Company (CA)
National Casualty Company (all other states)

January 22, 2022

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Dear Theresa Santiano-Mchatton:

Here at Nationwide®, we protect what matters most—your pets—and we appreciate the trust you've placed in us.

The documents included in this packet are also available online through the Nationwide Pet Account Access page. Go to **my.petinsurance.com** to set up your personal account. Please be sure to keep the most recent copy of your policy documents for your records.

If you have any questions or need help with your policy, we're always happy to help. You can reach a Member Care representative at **800-540-2016** Monday through Friday from 5 a.m. to 7 p.m. and Saturday from 7 a.m. to 3:30 p.m. (Pacific).

Sincerely,

Heidi Sirota

Chief Pet Insurance Officer

P.S. Share a picture of Baci on our Facebook page at www.facebook.com/NationwidePet.

# Important information for new members

## To create an online account:

Go to **my.petinsurance.com** and create an account for Nationwide® Pet Account Access. From there you can update your policy information, submit a claim, check the status of your claim and sign up for electronic claim payments. All documents in this packet are also available there.

## To file a claim:

Visit **my.petinsurance.com** to submit claims on your desktop or mobile device or send your claim form and paid invoices to **submitmyclaim@petinsurance.com** 

Be sure all invoices and receipts are itemized and legible, and that your pet's name and policy number are clearly identified on each page.

For additional information, visit petinsurance.com/submit-claim

## To talk to a veterinary expert:

Call **vet**helpline® at 855-331-2833 with pet health questions 24/7. This service is available to all members at no cost (\$150 value). Consultations are not a substitute for a veterinary visit.

## To get the latest pet news and exclusive member discounts:

Read *The Companion*, our quarterly member newsletter, at **petinsurance.com/companion**.

# To get social with us:

Join us online and share pictures of your pet! You can find us at:

facebook.com/NationwidePet twitter.com/NationwidePet youtube.com/user/NationwidePet instagram.com/NationwidePet





NATIONAL CASUALTY COMPANY Home Office: One Nationwide Plaza, Columbus, OH 43215

A Stock Company Administrative Office: 1800 E. Imperial Highway, Suite 145 Brea, CA 92821 800-540-2016 714-989-0555

18700 North Hayden Road

Scottsdale, AZ 85255 800-423-7675

### DECLARATIONS PAGE — ATTACH TO YOUR POLICY

Includes Affiliation Discount:

TERM: Annual PLAN: MAJOR MEDICAL PLAN

PET NAME: Baci SPECIES: Canine

BREED: French Bulldog

SEX: M AGE: 3

POLICY EFFECTIVE DATE: 02/27/2022 12:01 AM STANDARD TIME POLICY EXPIRATION DATE: 02/27/2023 12:00 AM STANDARD TIME DEDUCTIBLE: \$250.00 BASE PREMIUM: \$633.91 WELLNESS ENDORSEMENT: \$168.00 TOTAL COST OF POLICY: \$801.91

\$33.36

**DVM Insurance Agency** 

#### **Additional Excluded Conditions:**

NONE

Your policy excludes coverage for other medical conditions. Please refer to policy section: What We Do Not Cover-Exclusions.

#### Forms included in your packet:

VS-245-TX(3-18), VS-281(12-13), VS-G-3(01-21), VS-G-3-A(2-15), NOTN0065TX(6-15), UT-COVPG(6-19), VS-2-TX(01-21), VS-432(1-18)

The insurance protection you have selected for your pet is defined below.

#### You have selected the following coverage:

MAJOR MEDICAL PLAN VPI® Pet Wellness Rider - Basic Plan

DVM Insurance Agency