

## **QUICK-START GUIDE**

To install the EyeRide software on your computer and begin viewing your cameras, please follow the instructions below.

1. Visit www.eyerideonline.com. Click on support in the drop down menu.



2. Under Support & Downloads, choose "Downloads"



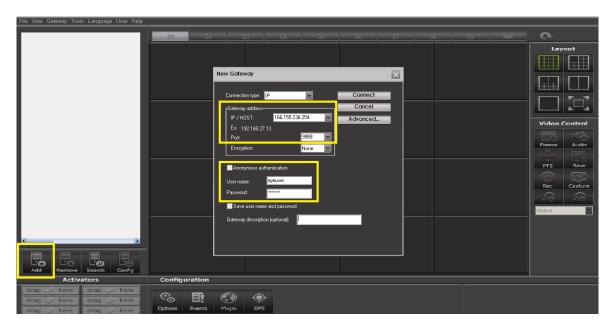
3. Download "EyeRide Viewer" by clicking on the download button on the right side of the page.



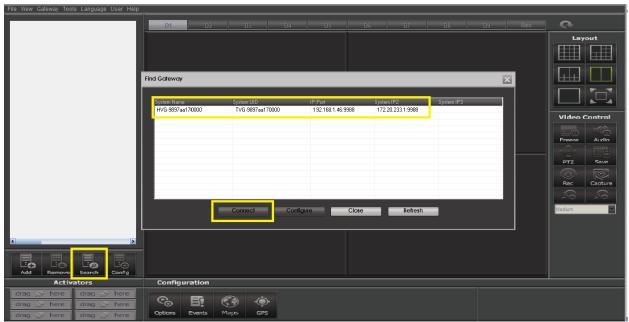
4. Once the download is complete, you will see the EyeRide icon on your desktop. Click on the EyeRide icon to open the Eyeride multiclient.



5. Once the software opens up, click "Add" in the bottom left hand corner of your screen. In the "New Gateway" window, you will need to enter the IP address (the IP address will be found printed on the back of your air card), the port-your port will be 9988, and your username/password is eyeuser/eyeuser. The IP address changes for every unit, but the rest of the information will be the same by default.



NOTE: If you do not have an aircard, you will not have an IP address to add in manually. To view the cameras, connect to the network of the Eyeride, either via the unit's Wi-Fi (default password is "freewifi") or with a network cable. Then click "Search" at the bottom left. The "Find Gateway" window will pop up and your Eyeride should be the first on the list. Simply click on the unit and then click connect.



(Alternatively, the Eyeride can be configured to connect to your home/office network and then you can just click "Search" when the vehicle comes within range of the Wi-Fi. Contact us to configure this)

6. Once your IP address has been added, wait a moment to connect to a running (or a recently shut off) vehicle. When you see the name of the vehicle instead of the IP address, it has connected successfully. Click on the name of the vehicle, and drag it to one of the tabs on the top of the page.

In this case, "NG51" has been dragged onto D1.



## **Viewing Recorded Footage**

7. Once your vehicles are connected, you can now view video recordings by selecting a vehicle and then clicking on the "Rec" tab. First, choose the date you want. Next click "Retrieve Records Info." You can see blue lines scattered throughout the 24 hour timeline on the bottom of the page. These are the EyeRide's recordings for that day.



8. Click on the Magnifying Glasses under "Cameras" in order to zoom in or out on the timeline. Here we've zoomed in on the timeline in order to easily find the clip we're looking for. Next, click above the blue line and drag across the timeline to select a clip. Finally, click the play button to watch your clip.



## **Downloading Recorded Footage**

9. Once you've found the footage you want in the "Rec" tab, the next step is to download it. Simply right click on the name of whichever individual camera in the drop-down menu you'd like to download from and then click "Download Record by Time..."

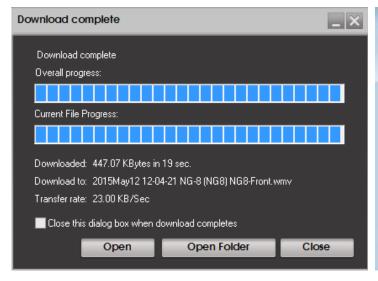
In this case, we've right clicked on "NG-Front."

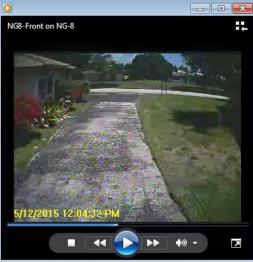


10. First, choose the start and end times of the footage you'd like. Next, choose the date and month. Check the duration to make sure that's how long you'd like the clip to be. Next, click "Browse..." to decide where to send your clip when it's finished downloading. Finally, change the file type to "Windows Media Video File (\*.wmv)" as this file type is the easiest to attach in an email.

Here's what the progress window looks like when your download is complete:

Click "Open" to view your clip:





## **Viewing GPS Information**

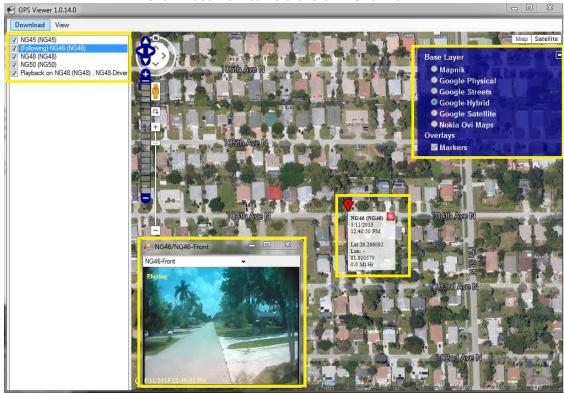
9. To view your vehicles on the GPS map, click on the GPS button under "Configuration."



This will bring up the GPS window. The icon looks like this:



10. On the top right corner we have selected to use the "Google Hybrid" map. In the left hand window we can see our list of vehicles. We right clicked on NG46 and chose to follow this vehicle. We can see it now in the middle of our map with a small info panel. We've also right clicked on the vehicle icon and chose to show video from camera one or "NG46-Front."



Note the vehicle in the list called "Playback on NG48..." This is GPS information from old recorded footage which we're viewing right now in the "Rec" tab.

If you'd like to view all your vehicles on the same map, simply zoom out. Make sure to right click on a vehicle and "unfollow" it.



