Customizing Email Content



Velocity Template Syntax

Email Notifiers use Velocity templates to render email content. Consult the <u>Velocity User Guide</u> for specific details on syntax.

Available Variables

Person Data

- \${FIRST_NAME}
- \${LAST_NAME}
- \${EMAIL}

Request Metadata

Hosted Applications

- \${token} the user's unique verification token
- \${verifyUrl} the fully-qualified URL of the verification app that this user used (example: https://birdiesforthebrave.sheerid.com/ThePlayers/ActiveRetired/)
- Any defined field name from extraFields template configuration

API Integrations

Any metadata which is explicitly sent with the initial verification request

Reward Data

• Conditional based on the template/request configuration. (example: \${coupon} if there is a Reward configured to assign a coupon code to the coupon reward data key)

Other

• \${errorblock} - an HTML unordered list containing zero or more errors that accompany the current VerificationResponse (example: reason for document review failure)

Common conventions

Upload URL

Constructing a URL to offer a user-specific link to upload additional documentation (provided request came from a hosted verification app):

\${verifyUrl}upload.html?token=\${token}