

Statement of participation

Shreya Shankar

has completed the free course including any mandatory tests for:

Conversations and interviews

This 5-hour free course explored ways of gathering information by asking people questions, specifically in interviews and conversations.

Issue date: 15 July 2021



www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification. This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:

<https://www.open.edu/openlearn/money-business/business-strategy-studies/conversations-and-interviews/content-section-0>

COURSE CODE: B204_1

Conversations and interviews

<https://www.open.edu/openlearn/money-business/business-strategy-studies/conversations-and-interviews/content-section-0>

Course summary

This free course, Conversations and interviews, explores how to ask and answer questions in interviews and conversations.

Learning outcomes

By completing this course, the learner should be able to:

- understand the various ways of gathering information by asking people questions
- understand how to decide between the different types of interview
- develop the skills needed for approaching different types of interviews.

Completed study

The learner has completed the following:

Section 1

1 Aims of this course