Comcast.

From: "Scott McUne" <funun@pcu.net>

To: "Scott Carpenter" <s-carp@comcast.net>

Subject: Re: Checking in

Date: Sat, 25 Mar 2006 06:43:41 +0000

How's it coming- I'd reaaaaalllllyyy like to get this going! I especially need to get the chart showing the YTD purchases from the customers. I need to send out the invitations to our party!! I would also like to be able to add pictures much quicker. A lot of the items on the list are reports- those should go pretty quick. So what's the hangup on the website!?!
Scott

----- Original Message -----
From: Scott Carpenter
To: 'Scott McUne'
Sent: Wednesday, March 22, 2006 9:42 AM
Subject: RE: Checking in

Scott,

That's quite the list – I'll get going ASAP! I added the debit card option while I was sitting there, and must have forgotten to put it into the updated code. I'll add that in and bring it with my next update. Also, I'll check into the best selling item option. I didn't change anything on that…I'll have to see why it's not working…

See you soon!

Scott Carpenter

From: Scott McUne [mailto:funun@pcu.net]
Sent: Wednesday, March 22, 2006 1:47 AM
To: Scott Carpenter
Subject: Re: Checking in

Have I recieved any orders on my website yet? Yes things are running faster now- thank you - I've even run an invoice up over 60 items and it worked!! I did notice though that on the invoice page- the option of payment with a debit card has disappeared. Also the best selling item option quit working- it worked last month, but now... nothing! Here's a some of the items that I asked to have done before- I'm just patching them from old emails PLEASE hurry on this!!
Scott

1) Report showing highest trading/selling/buyin/returns by employee (by
> month/week/year/foever)
>
> 2) Screen to allow sorting by any field- by system or overall
>
> 3) Report of average cash/sale/trade $ value by system & overall (by
> day/month/week/year/forever) & a graph showing trends by (selectable)
> system.

>

> 4) Report to show highest rated games (overall and by genre) by system &
> overall-include title/system/price/qty in stock & #sold n/u/overall.

1- Could you do a report that shows the highest trading, buying and selling customers based on selectable age increments (& or by gender)?
2- Could you do a report that shows the highest trading, buying and selling areas based on zip codes and area codes?
3- When a customer is returning and item- could you put the items from their history that match the search criteria at the top instead of the bottom?
4- A notification on screen if customer is in the top 500 (may need a menu option to allow this number to be changeable), but for whom we don't have an address on file (to send out mailers).- I also need a column for this one- showing the best customers for the second year that we've used the software- It's time to send out the invitations again- I'd like to show the customers overall ranking and their year to date (YTD) ranking.

1- On the invoice page when a person buys 2 controllers and we manually change the qty box to 2 it works great, but if we have to return just one of those- it doesn't allow us to on the Return section.

2- The wantlist is somehow unable to send emails when want list items arrive.

3- The Sales Graph's projections are wrong.

4- The daily and monthly average graphs are wrong.

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6- I would like a list (report) ranking the top selling/trading/purchased items- per day/month/week/year. I would also like a graph that plots the sales of a particular item over the last day/week/month/year/since database created.

7- I would like a list (report) ranking the top selling/trading/purchased platforms- per day/month/week/year. I would also like a graph that plots the sales of a particular platform over the last day/week/month/year/since database created.

8- Limit the margins for titles on invoice screen for extra long titles.

9- I would like a YTD column added next to the total rankings for the customers. Have it start over at each anniversary of the date we first used the database.

10- I would like sales charts for cash & trades & returns.

11- Fix the problem with the program locking up when 40-50 items or more are on the invoice.

12- Instead of taking $'s off for multi-item discount will you add the

option of allowing a % discount instead. Currently it is $5 off per item (or for no box). Can you make it to where I can do a percentage off- such as 25% off per copy in stock and for box.

1. For books we need to be able to read an extra 5 numbers on the UPC and/or be able to put multiple items under the same 10 digit code.

2. Need to set up to where we can start adding pictures to the system.

3. Need to fix the Updated Items list- show only the most recent change for each items. Set it up to be able to do it one platform at a time.

4. When on the customer invoice screen and you click an item to make some changes- when you are brought back- you automatically come back to the selling section- could it be changed to come right back to the section you were working on (such as trades).

6. Could you please fix the auto log out problem on the system?

7. Customer Spending Graph (Daily, Weekly, Monthly, annual and since inception).

8. It takes 2 steps to adjust personal info. Please eliminate one step.

9. If you change all items to cash & manually change a couple back to trade- when you go to complete the invoice- it forgets the changes.

10. Need to resolve problem with numerical titles (I.E.- movie "54").

11. When changing prices- could you please display what the previous price and quantity was as well as the current price/qty.

12. Made invoice- added a wishlist item for a different customer- came back and it switched the invoice to the wishlist person name instead of the person the invoice was originally made for.

14. Need function to change PC game prices annually based on the year that there copyright year.

15. Need to change music cassettes to $1.99 from $5.99.

16. Need returns subtracted from total sales per customer.

17. Want report of top selling list (by item & by system).

18. Want chart plotting sales trends (by item & by system & by genre).

19. Want report contrasting sales with tradeins, orders and paid outs.

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1- When you click on item from the invoice-please make all item info changeable- instead of having to go out of there and over to the item screen and look it up again and then come back to the invoice......

2- On the invoice screen- could you add a column for having or not having instructions?

3- On the Recieve Order page the totals don't add up right- it seems to add up the prices for all used and new prices- even if there is a quantity of zero. Could you also add a grand total for both new and used combined.

4- Report showing list of busiest to least busiest day/hour/week/month and year- as well as an ability to graph the current day/hour/week/month against the best and worst. Having lists/charts for sales/trades/cash purchases.

5- A game rating system on the web site. Show employee ratings individually and then a cumulative of visitors ratings of games- like on Gamespot.com.

6- On Recieve Order- need an option to specify platform- to narrow the search.

7- When items are returned- are they entered back into inventory?

8- When adding to wishlist- please make selectable more than one item (I.E.- say the person wants all Sonic Games for Sega Genesis- currently we have to go in and out in and out....

9- When splitting an invoice- somehow need to have cash pay out go on its own line- rather on the cash in line of the invoice- it kind of messes up the invoice.

10- For the website I'd like a Sales section- would like it to default to 10% of price per additional copy in stock- up to 50% off. (% off & max % off needs to be changeable on a system by system basis).

11- For shipping on website- need to select what standard shipping would be per item- based on the system, but it needs to exclude systems and heavier items. Include a multi-item shipping discount. Also offer a discount if it's paid on the website, but picked up locally.

12- The way this database is set up - it doesn't differentiate between games that do and don't have boxes or instructions. When we sell them to internet customers- that

is often very critical to them. How do we go about rectifying that? One way would be that before a sale is complete- a human will verify what we have in stock and if it is missing anything- we'll send them an email offering them the item(s) at discounted prices based on what's missing from the item- but I don't know how that will work with charging the credit card- if we refund money I think we lose the fees we were charged by the card company.

13- An option in the local database that would allow a search and replace- such as find all cassettes prices at $5.99 and replace it with a $1.99 or find all PC games that are listed as G-Sports (I don't want that old system anymore- the G stood for game, but it doesn' t really apply anymore) and change it to just sports, or find all PC games with a date of 1999 and if it's price is greater than $3.99 change it's price to $3.99.

14- Report on most frequently used item #'s - include search, purchased, trades, sold etc. Table listing each in columns and then a total column. Do rows in descending order of most frequently used to least frequently used.

15- Something to tie items together (for quantity discounts) that have different UPC's, but the items are in virtually all respects the same. Like music cd's that are purchased in the stores as opposed to Columbia house or BMG- same CD- all different codes.

----- Original Message -----
From: Scott Carpenter
To: 'Scott McUne'
Sent: Monday, March 13, 2006 10:03 AM
Subject: Checking in

Scott,

        Are things still running faster? Any more hang-ups? I'll be in in the next few days with some more updates. My laptop is still busted, but I know of some things that need to be done (optimizing the image process, to name one)

Scott Carpenter
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