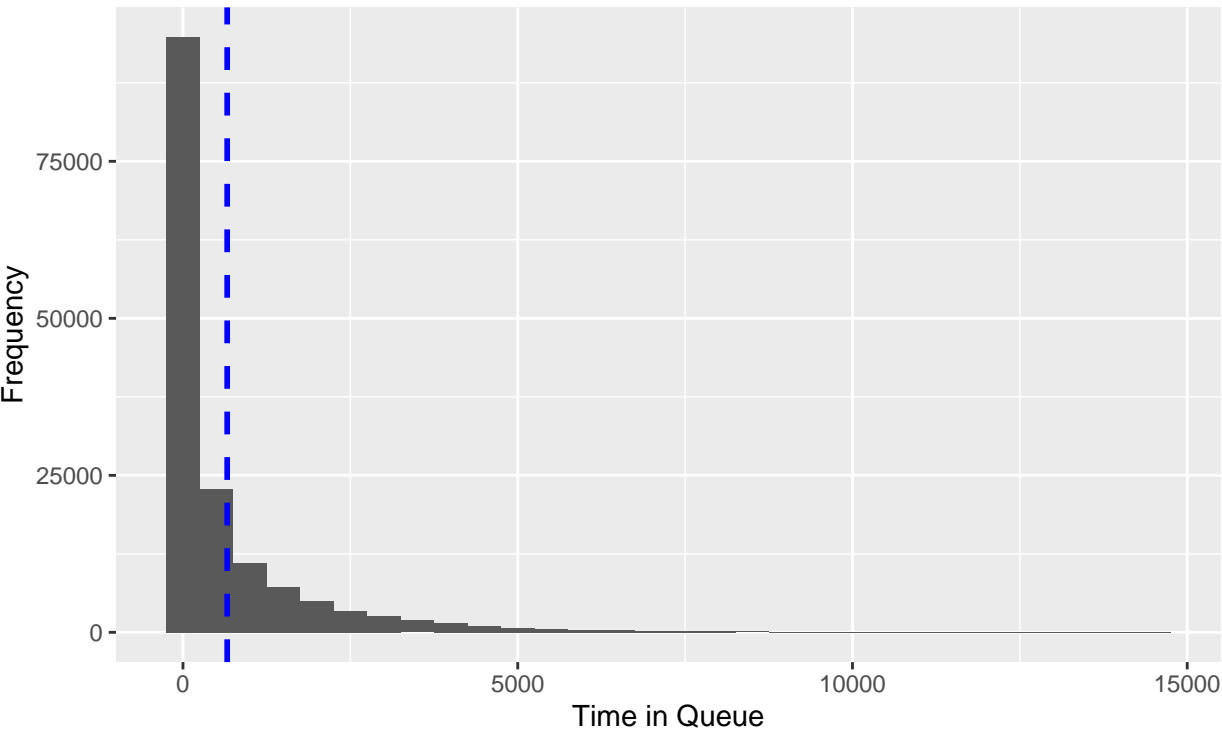


Frequency of Time in Queue



Number of Observations = 154247, Dashed Line represents Mean of the Call Times