# REAL WORLD R

USING R IN THE REAL WORLD
STAT 385: STATISTICS PROGRAMMING METHODS
DECEMBER 11, 2017

## **ABOUT GENE**

- DePaul University Math / Stats / Actuarial
- Milliman Casualty Actuarial Consultant
  - Non traditional clients
  - Great learning experience
  - Worked on over 100 projects over 6 years
- University of Chicago MBA
- Entrepreneur in algorithmic trading / finance
- Entrepreneur in consulting Chicago Data Science
- City of Chicago Department of Innovation and Technology

# City of Chicago

#### **Employees by Department**

CITY COUNCIL	370
BOARD OF ELECTION	114
MAYOR'S OFFICE	96
PROCUREMENT	79
HUMAN RESOURCES	68
INSPECTOR GENERAL	55
BUDGET & MGMT	43
DISABILITIES	29
TREASURER	24
HUMAN RELATIONS	18
BOARD OF ETHICS	9
FAMILY & SUPPORT	726
PUBLIC HEALTH	578
GENERAL SERVICES	930
IPRA	87

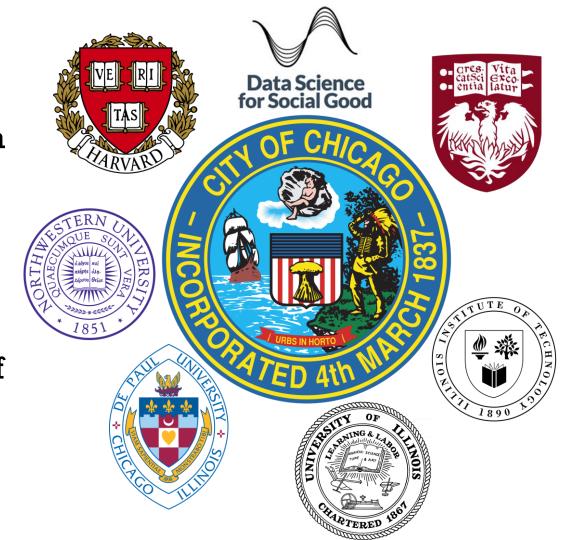
POLICE	13,682	L
FIRE	4,706	Α
OEMC	1,241	
POLICE BOARD	2	В
STREETS & SAN	2,222	C
		_
WATER MGMNT	1,830	В
AVIATION	1,474	D
TRANSPORTATION	1,030	C
PUBLIC LIBRARY	993	C
FINANCE	545	A

LAW	459
ADMIN HEARNG	41
BUILDINGS	256
COMMUNITY DEVELOPMENT	218
BUSINESS AFFAIRS	182
DoIT	96
CULTURAL AFFAIRS	75
CITY CLERK	87
ANIMAL CONTRL	66

# **Sister Agencies**

### **Research Partners**

The City of Chicago has a number of high-quality research universities and groups willing to engage in projects with the city. We can leverage open data portal and data itself to create cooperative relationships.

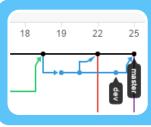


## **Successful Technical Project**



#### **Good Client**

- Wants the answer
- Available
- Engaged (expectation management)



#### Workflow

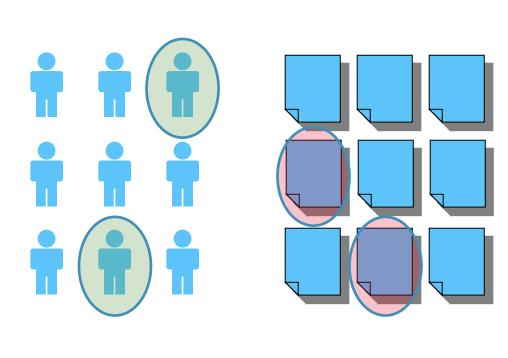
- Well defined problem
- GitHub or similar to manage issues and communication
- Reproducible

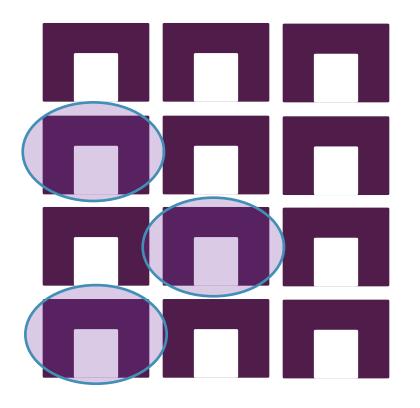


#### **Internal Support**

- Organizational alignment
- Good team
- Consistent data

# Identify "y"

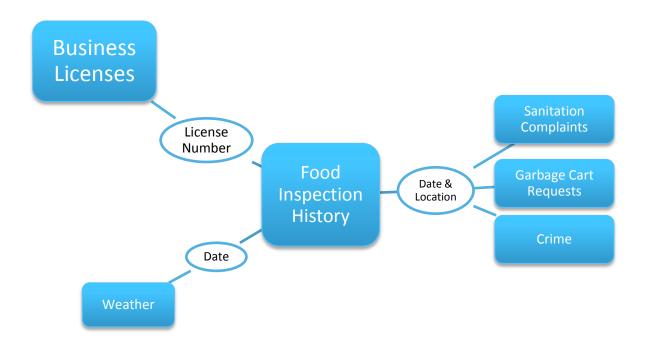




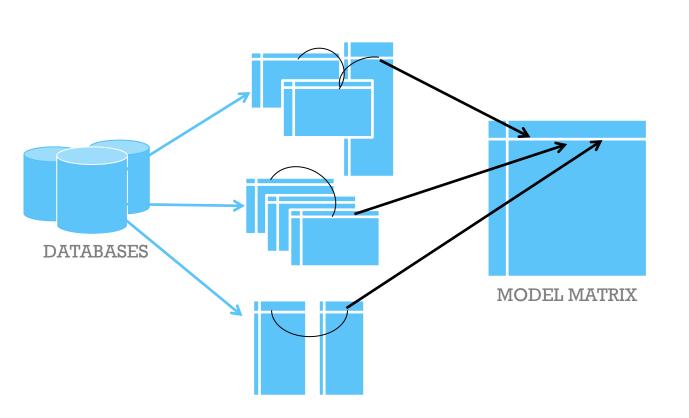
#### Defining the response variable (y) drives model development

- Each row in x, (the model matrix) is connected to a y
- It should be possible to validate y against other reports
- The client / user may not initially realize what they want to predict
  - The definition of y might change
  - The outcome of one y might be the input to another model

## **EXAMPLE: FOOD INSPECTION DATA**



## Feature Engineering: Calculate "x"



Main challenges in calculating features:

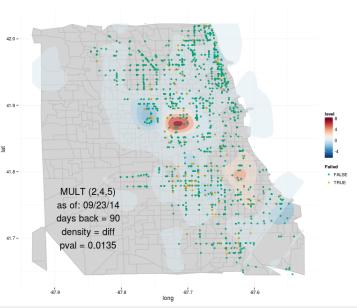
- Finding
   relationships
   between tables
   in databases
- Consolidating historical features to one record

## Match x to y - by date and location

#### Crime explorer









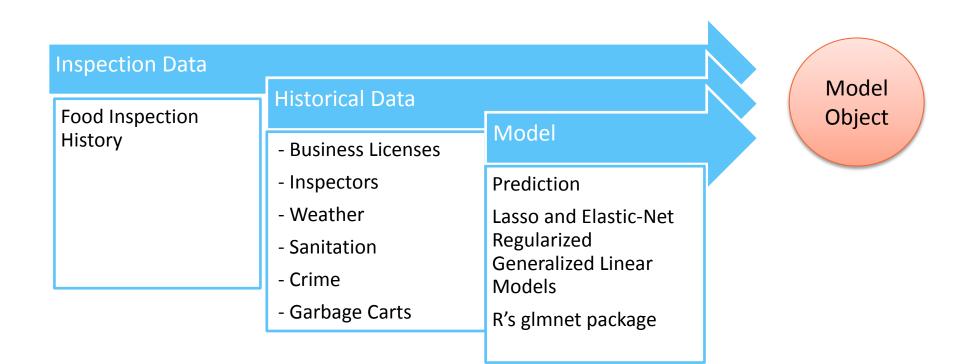


311 & 911 phone calls come with a <u>date and a location</u>. We can connect them to the date and location of inspections as follows:

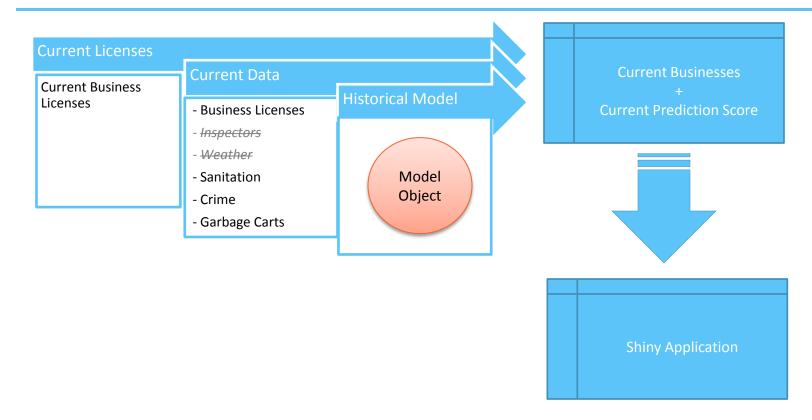
- Choose types of calls to include in analysis
- How many days to look back
- Choose whether to look at absolute levels, or year over year differences
- Choose a bandwidth
- Test relationship over various time horizons

This is not easy!

## MODEL



## PREDICTION AND APPLICATION



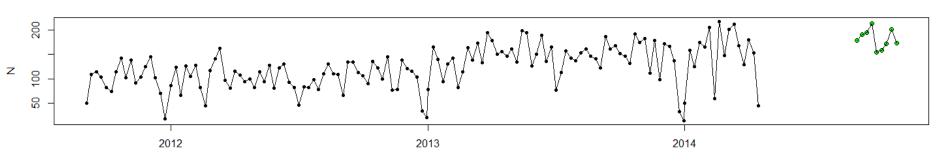
## THE TEST / TRAIN FRAMEWORK

- The first model was built using data prior to 2014, and tested in early 2014
- The second model was built in response to the first
  - Completed in the summer of 2014
  - Tested in November based on actual inspection results from September and October

Sept 2011 - Feb 2014

Sept 2014 - Oct 2014

**Weekly Inspection Count** 



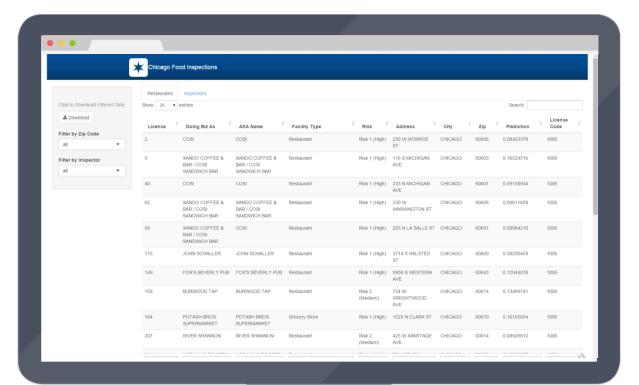
## SHINY APPLICATION

- Based on simple framework, with only three files
  - global.R

<etc...>))))

• Sets global data variables (imports pre-calculated data, renames fields)

```
sever.R
    shinyServer(
      function(input, output) {
– ui.R
    shinyUI(
      fluidPage(
        <header elements>
                                      References objects
      navbarPage(
                                      created in server.R
        <page elements>
      tabPanel(
        <tab elements>
```



### The Application

Our final outcome was a simple list that contained

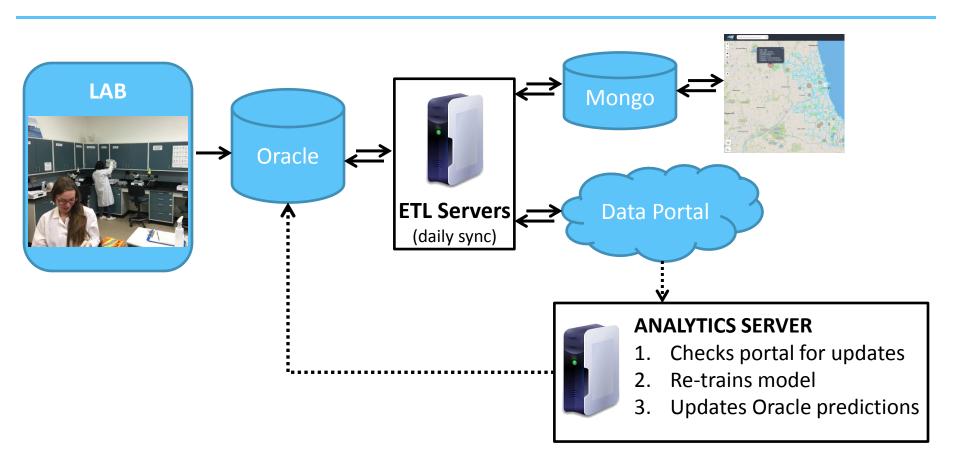
- Business details
- Zip codes
- Predictions

That's it, no fancy maps!

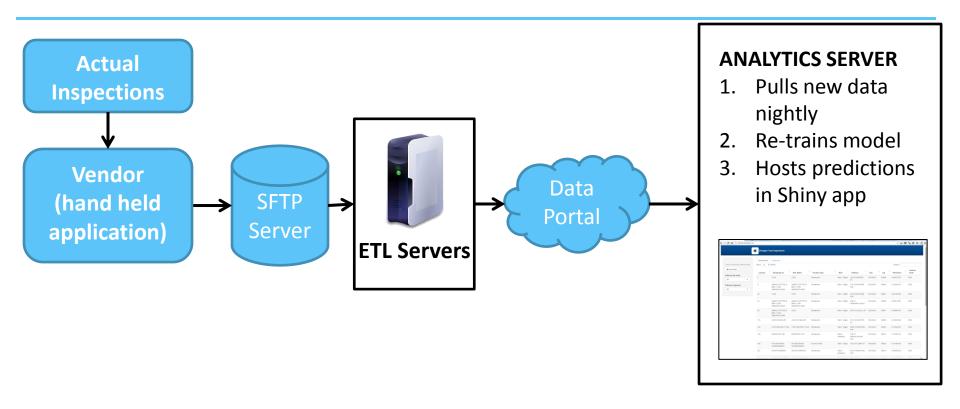
#### Technical notes:

- Updates nightly via shell script (crontab!!!)
- Uses R Studio's Shiny
- MVC framework
- Built on JQuery

## WORKFLOW EXAMPLE - WEST NILE VIRUS



## WORKFLOW EXAMPLE - FOOD INSPECTIONS



## THANK YOU





City of Chicago

#### **Contact Info:**

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#### Websites:

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github.com/Chicago github.com/Chicago/food-inspections-evaluation github.com/Chicago/west-nile-virus-predictions