



**POLITECNICO**  
MILANO 1863



amazon alexa

# CoTra: an Amazon Alexa Skill performing Cognitive Training for Stroke Patients

E-HEALTH METHODS & APPLICATIONS

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# Our project: Context & Use Case



**World Health  
Organization**

*«In the next years, elderly population will be growing worldwide» [1]*

*“Alexa provides a suite of tools that makes it easier and convenient for you to develop experience that will help your customers manage their health and wellness” [2]*

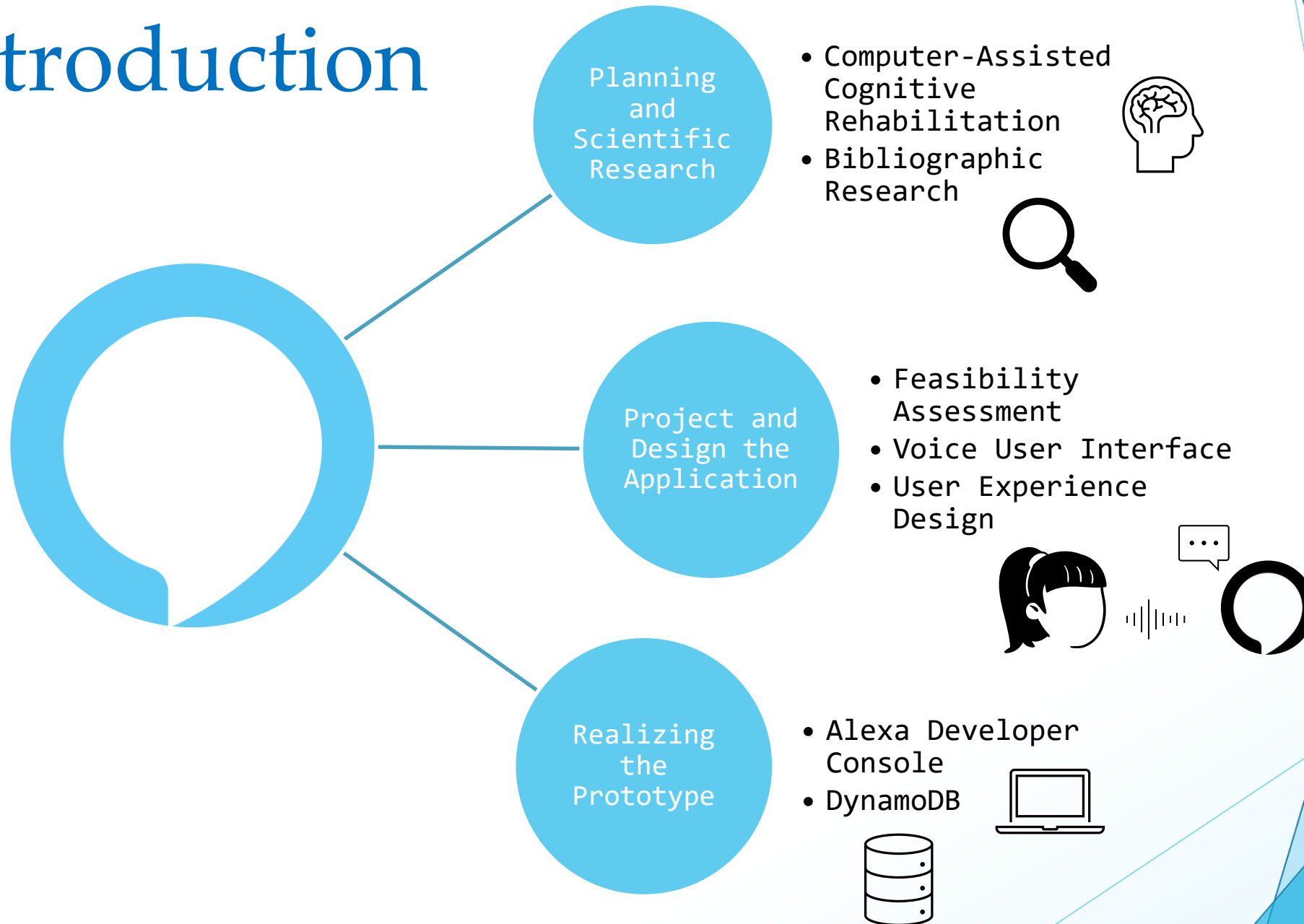


Use Case:

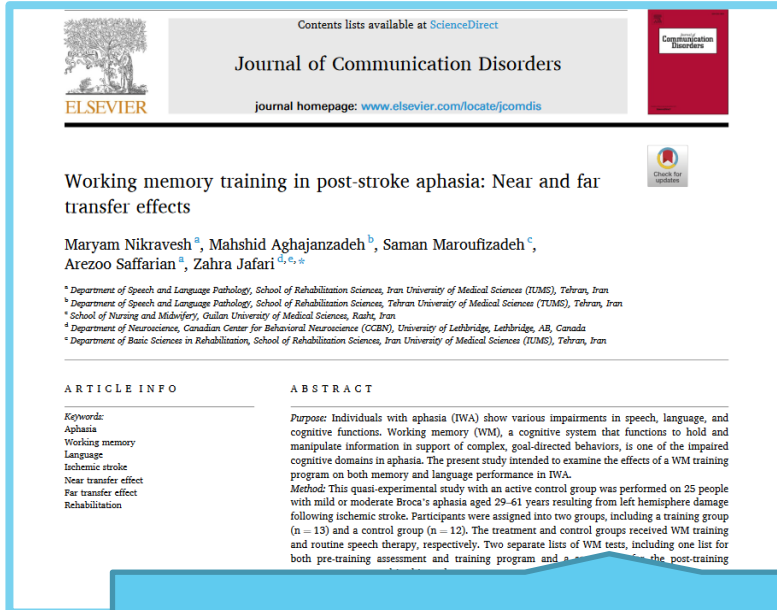


# Introduction

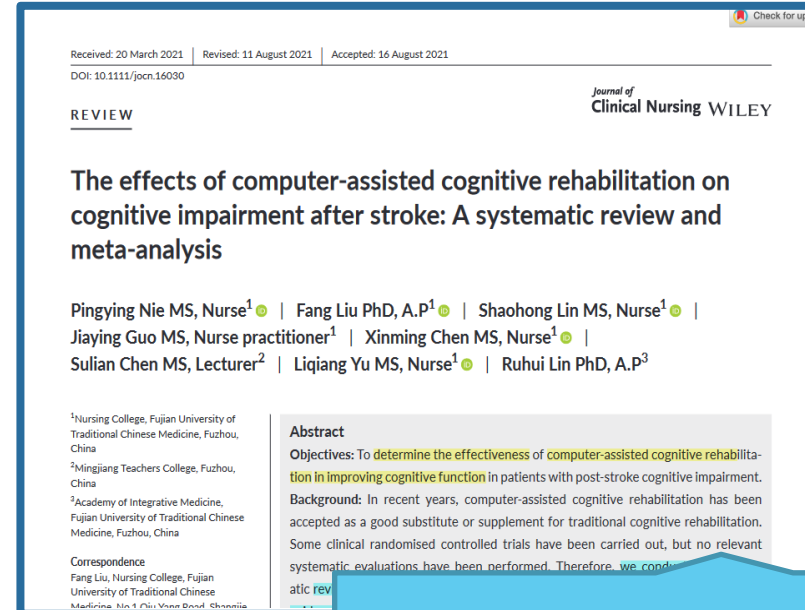
# Introduction



# Planning and Scientific Research



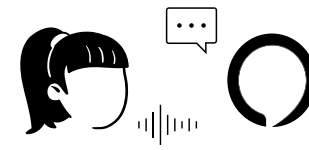
[4] M. Nikravesh *et al.*



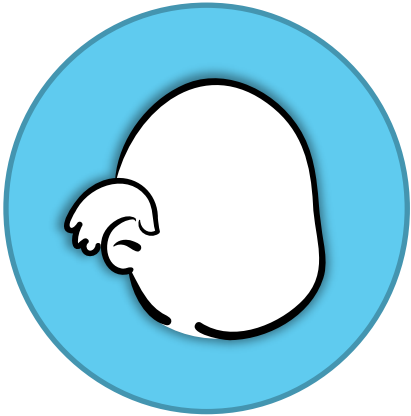
[3] P. Nie *et al.*

Computer-assisted cognitive rehabilitation has proven to significantly help the global cognition of patients on large scale studies [3]

# Project and Design the Application



## ➤ Technical and Functional Requirements



### Persona 1: Franco (low technology user)

- **Age:** 81
- **Diagnosis:** Post Stroke Patient

Using Alexa might be **difficult** for him, so interaction must be as **simple as possible**. Seeking for help should be easy and always accessible to the user.



### Persona 2: Rosa (high technology user)

- **Age:** 73
- **Diagnosis:** Post Stroke Patient

Using Alexa might be challenging but not impossible. **Reminders with notifications** could be useful for her.

# Project and Design the Application

## ➤ Technical and Functional Requirements

### Technical Requirements

Human-like interaction



Speech Synthesis Markup Language (SSML)



Users can speak different languages

Internationalization



Improve patient adherence

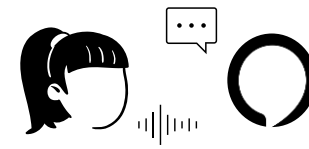


Reminders



Time-out upper limit of 8 seconds between question and answer

Frequent interaction exercise



Pick the cognitive training that can fit technical and functional requirements.

Our main goal was to create a **personalized, engaging** and **effective** voice experience for the user.

Paced Auditory Serial Addition Test (PASAT)





# Realizing the prototype



## ➤ Methods and Materials

For the realization of the skill, we made use of the **Alexa Skill Kit (ASK)** which is integrated with several **Amazon Web Services (AWS)**, including **DynamoDB**, **S3** and **Lambda**.



**DynamoDB**



**AWS Lambda**

Along with this fundamental framework we used the **Draw.io** software for sketching out our **Voice Interaction Model**.

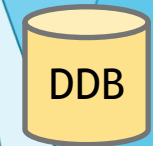
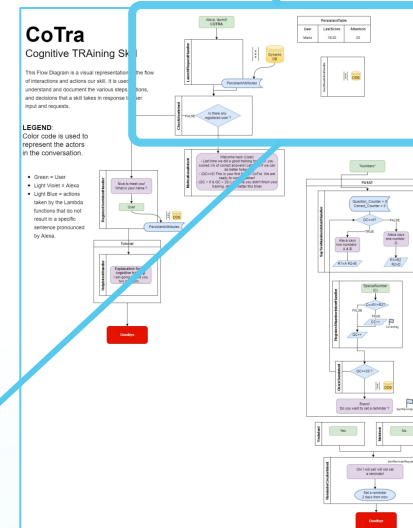
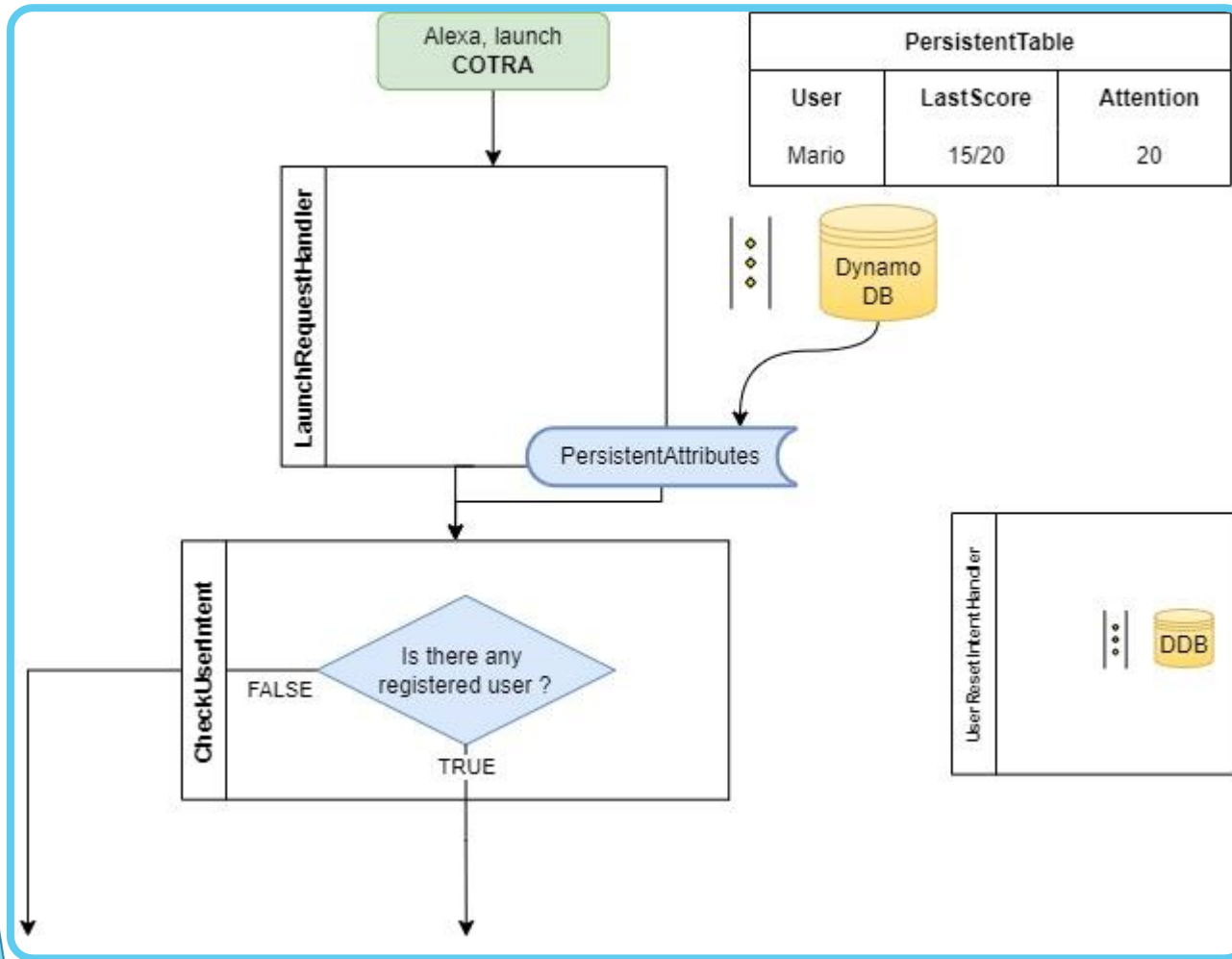


**draw.io**



# Realizing the prototype

## ➤ Methods and Materials



DynamoDB



DynamoDB

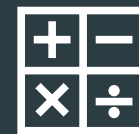


Voice  
Interaction  
Model



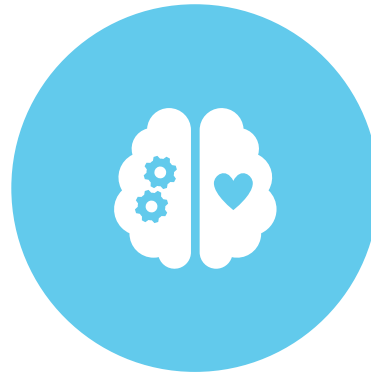
draw.io

# PASAT Training





REGISTRATION



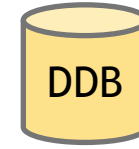
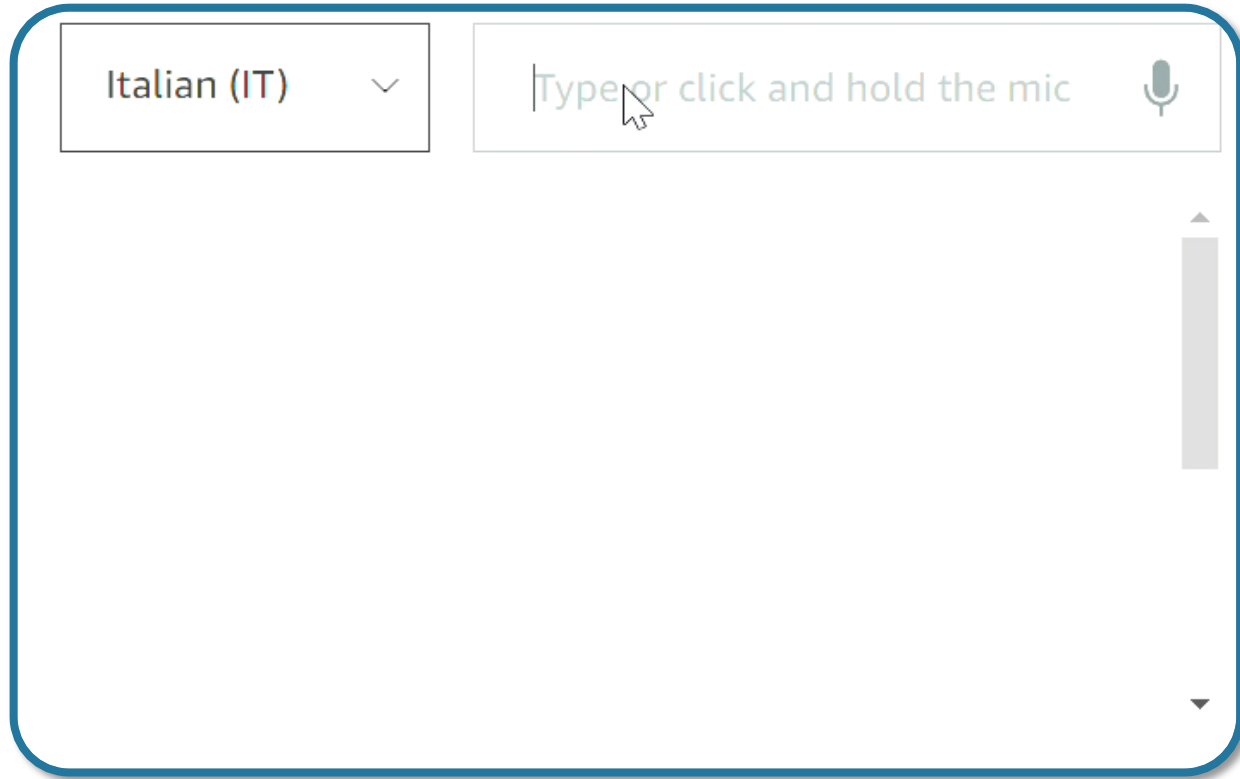
MOTIVATION



COGNITIVE  
TRAINING

# PASAT Training

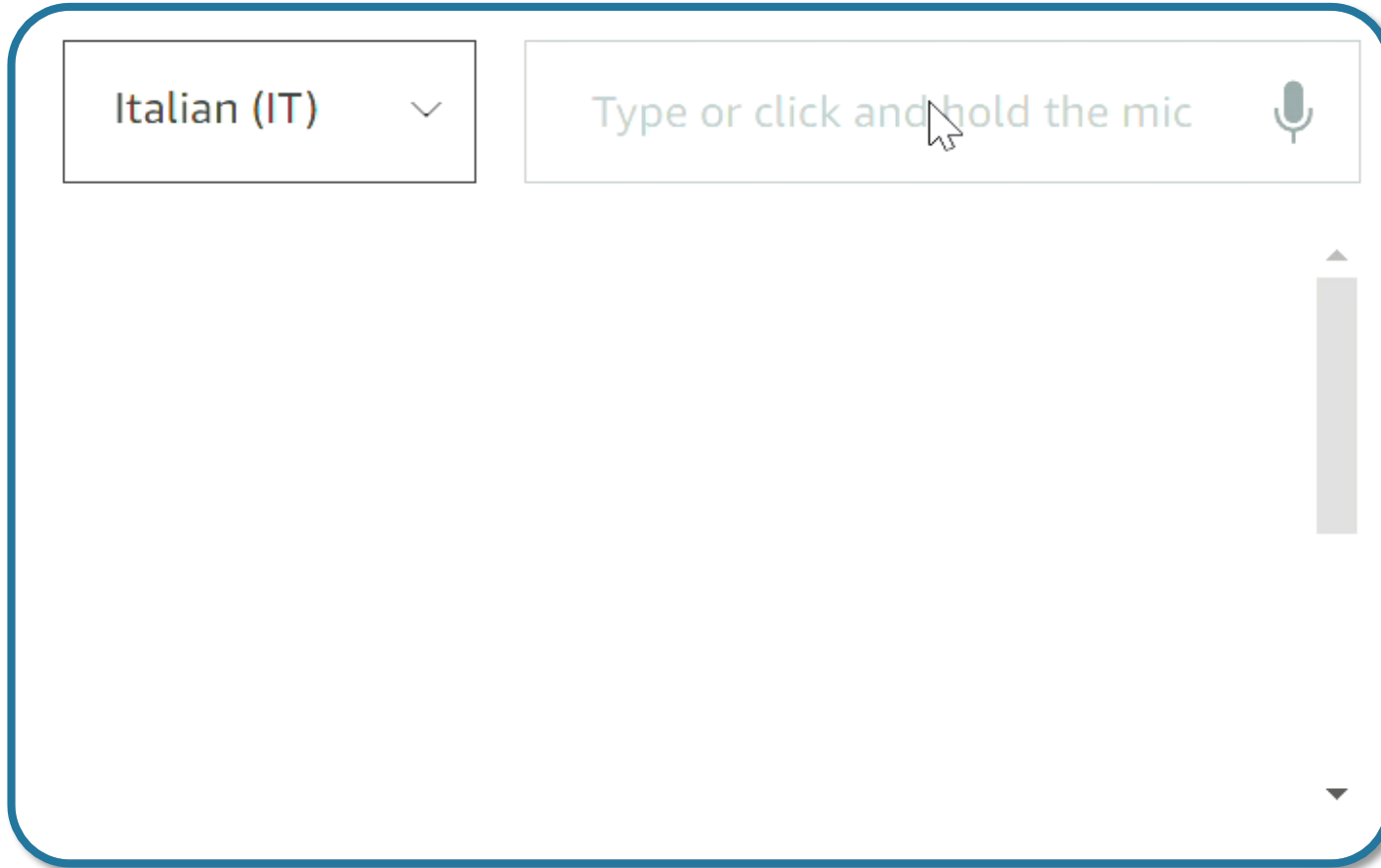
## ➤ Register User & Reset User Intent



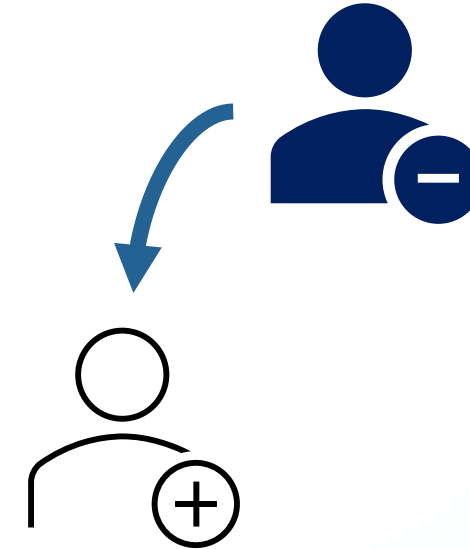
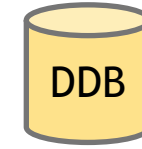
In order to **create an informal environment** and **make the patient comfortable**, the user is registered and in the following training sessions, **Alexa will welcome to user in a personalized way.**

# PASAT Training

## ➤ Register User & Reset User Intent

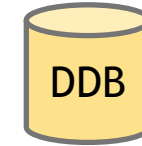


The screenshot shows a web interface for the PASAT training tool. At the top left, there is a dropdown menu currently displaying 'Italian (IT)'. To its right is a large text input field containing the placeholder text 'Type or click and hold the mic'. A mouse cursor is positioned over the text input field. A microphone icon is located to the right of the text input field. Below the input field is a vertical scrollbar. The entire interface is enclosed in a rounded rectangle with a blue border.



CoTra user can be reset to be used by a new patient.

# PASAT Training



## ➤ Motivational Intent: 3 Cases

○ Bentornato/a orith! É arrivata l'ora dell'allenamento! Dimmi pure se sei un nuovo utente! **La scorsa volta abbiamo totalizzato 1 punti, proviamo a fare meglio oggi!** Pronuncia "numeri" se sei pronto o chiedi "aiuto" se hai bisogno di una spiegazione.

➤➤➤ **Score lower than the maximum:**  
Alexa will encourage the patient to do better

○ Bentornato/a orith! É arrivata l'ora dell'allenamento! Dimmi pure se sei un nuovo utente! **La scorsa volta abbiamo totalizzato 3 punti, continuiamo così anche oggi!** Pronuncia "numeri" se sei pronto o chiedi "aiuto" se hai bisogno di una spiegazione.

➤➤➤ **Maximum score:** Alexa will congratulate the patient who, in this way, will be more motivated to meet its expectations.

○ Bentornato/a orith! É arrivata l'ora dell'allenamento! Dimmi pure se sei un nuovo utente! **La scorsa volta non abbiamo completato l'esercizio. Spero che oggi andrà meglio! Iniziamo!** Pronuncia "numeri" se sei pronto o chiedi "aiuto" se hai bisogno di una spiegazione.

➤➤➤ **Uncompleted exercise:** Alexa will encourage the patient to finish the exercise this time.

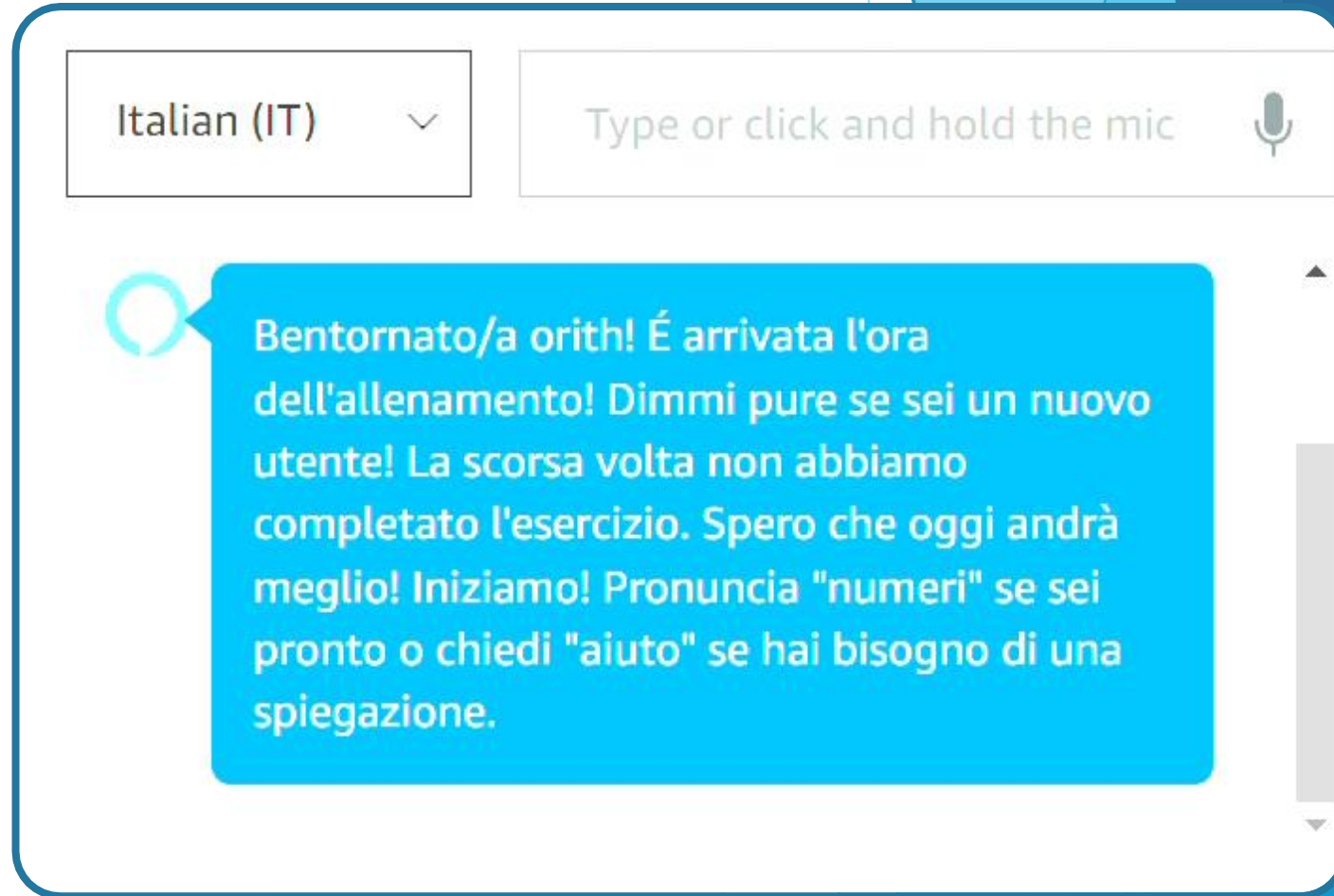
# PASAT Training

Training articulated in  
3 intents:

1. Say Two Numbers Intent
2. Register A Number Intent
3. Check Sum Intent

Alexa will:

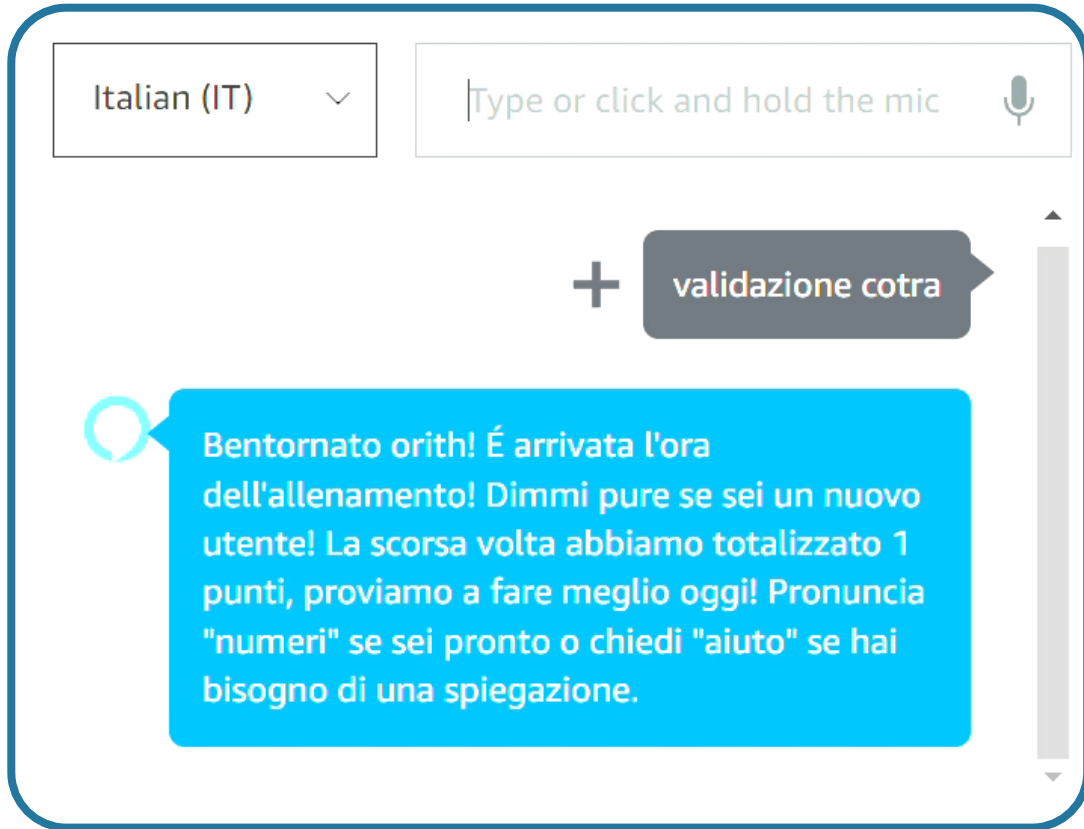
- Ask the patient to do the sum
- Register his/her answer
- Check its correctness
- Communicate him/her result and score





# PASAT Training

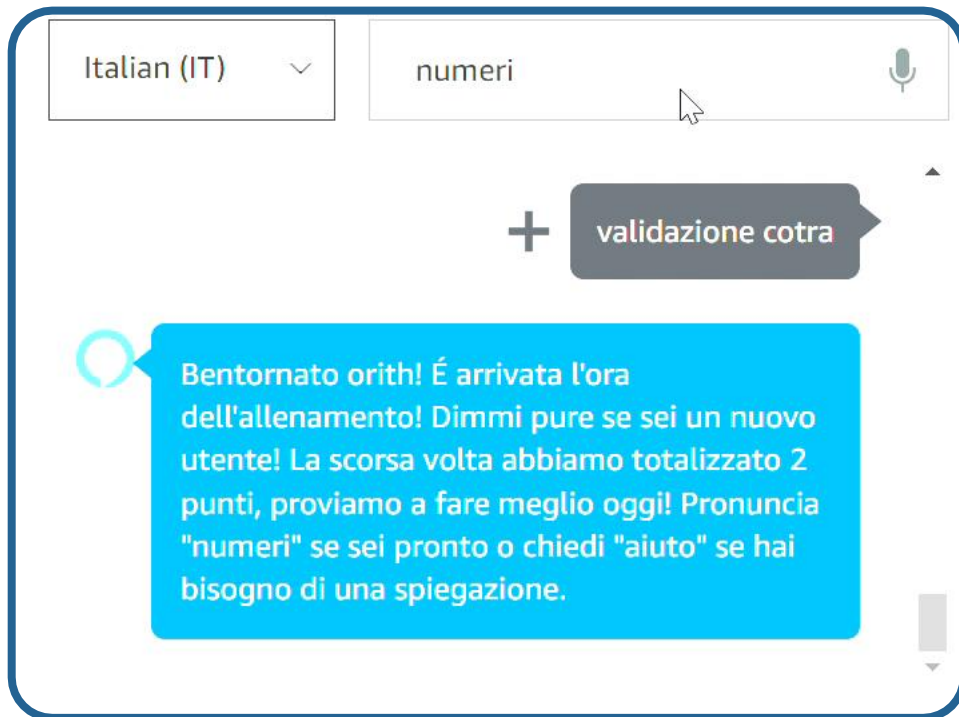
## Improving Robustness



The patient can ask for help how many times he wants before the beginning of the training.

# PASAT Training

## Improving Robustness

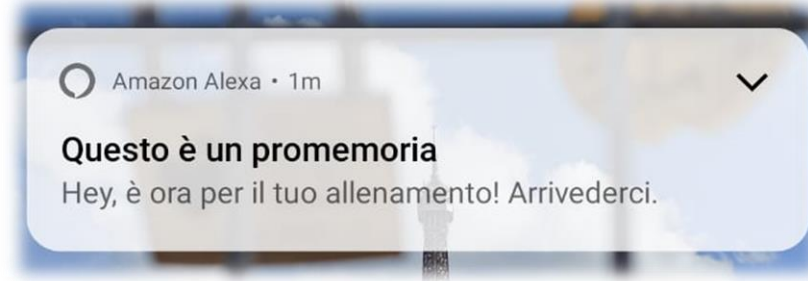
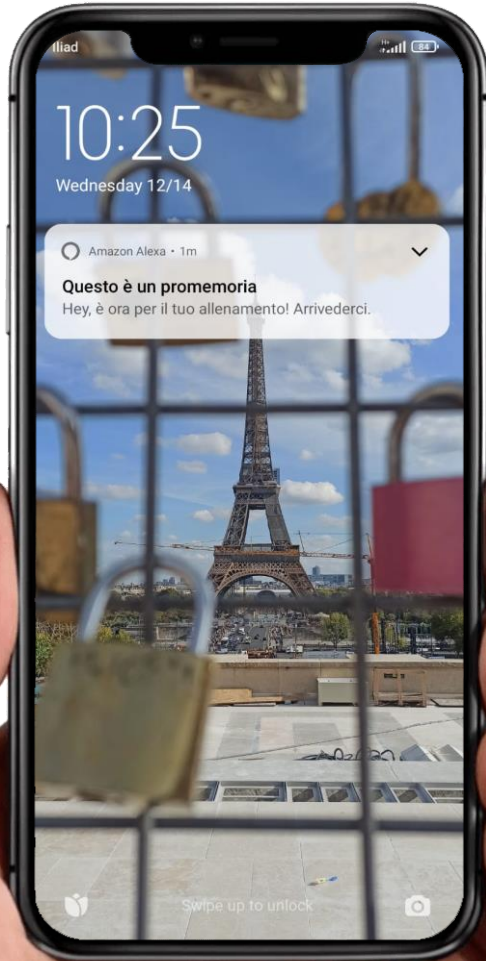


The patient is performing the training in a **non-controlled environment**:

- Alexa checks that the User answer is a number
- Alexa handles answers that could trigger some unexpected intents.
- Alexa correctly triggers the Yes Intent and No intent when the patient uses them to set a Reminder.

# PASAT Training

## Reminders



Using reminders to help patients remember to do their cognitive training, could **improve adherence to their training routine**

# Conclusions and Further Developments

# Conclusions

## Our CoTra Skill can successfully ...



Implement a cognitive training and keep track of results (saving data)



Interact with the user in a friendly and easy way (SSML)



Set reminders to improve adherence



Interact with a wide variety of populations thanks to the internationalization

# Further Developments

## *and present limitations*

### *Thinking about the future*

#### Skill evaluation

User feedback

Performance metrics

Clinical trials

#### Outcomes

Improve and refine the skill

Explore the use in clinical settings with experts involved

To ensure acceptance:  
1) of the user  
2) in clinical pathways

### *Limitations*

Alexa's Request and Response architecture **does not allow the regulation of the conversation's pace**, as it would be appropriate in clinical settings.

*In the future it may possible*, by means of a simple software update, to also **keep this aspect under control of the skill.**

To maximize the scientific reliability of the training



# Demo



# Subject Zero: Testing



## **Annex III: Satisfaction Questionnaire**

### Satisfaction Questionnaire

1. I felt at ease when using the system.

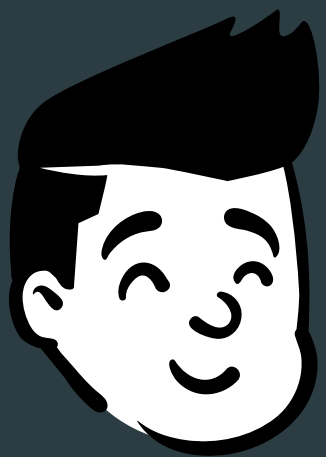
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

2. I would like to use this system at home.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5
<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. I am very satisfied with the experience.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>



Alexa  
launch  
Greeting  
Skill

Thank you!





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► EXTRA

# Examples

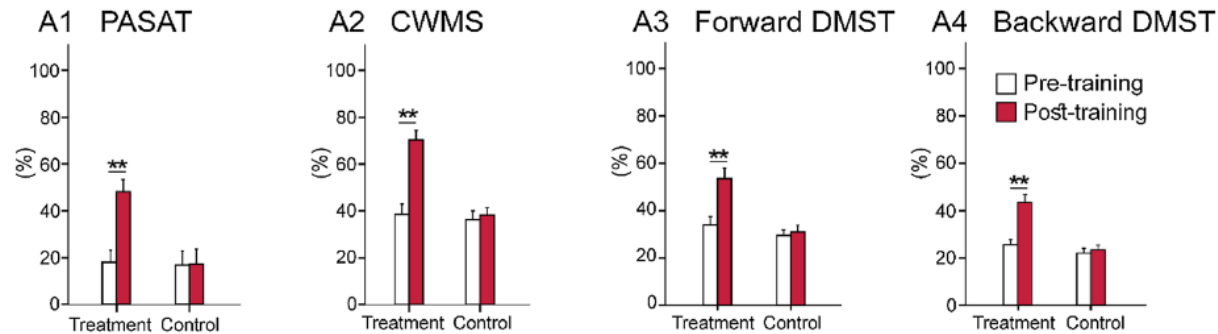
Backward and Forward DMS Test

N-Back Test

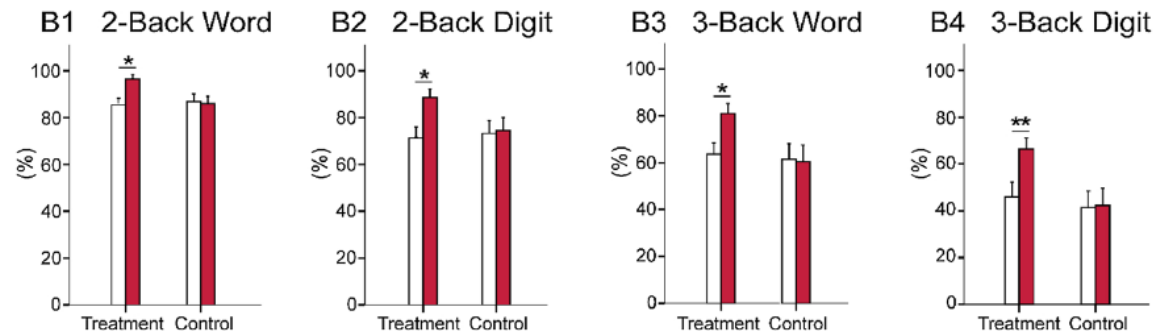
Classification Working Memory Test

...

## A Results of WM tasks used in the training program



## B Results of WM tasks not used in the training program



**Fig. 2.** Comparison between pre- and post-training working memory (WM) assessments in the two groups. Section A demonstrates the results of WM assessments for the tests used in the training program including: A1) PASAT: paced auditory serial addition test, A2) CWMS: categorization working memory span, A3) Forward DMST: forward digit memory span test, and A4) Backward DMST: backward digit memory span test. Section B exhibits the results of WM assessments for the tests not used in the training program including: B1) 2-Back Word, B2) 2-Back Digit, B3) 3-Back Word, and B4) 3-Back Digit. Results reported as mean  $\pm$  2SE. Asterisks indicate \* $p < 0.05$  or \*\* $p < 0.01$ .

# CoTra

## Cognitive TRaining Skill

This Flow Diagram is a visual representation of the flow of interactions and actions our skill. It is used to understand and document the various steps, actions, and decisions that a skill takes in response to user input and requests.

**LEGEND:**  
Color code is used to represent the actors in the conversation.

- Green = User
- Light Violet = Alexa
- Light Blue = actions taken by the Lambda functions that do not result in a specific sentence pronounced by Alexa.

